

9.5. Policy Review - Kerbside Waste Collection Policy Review

Decision Report

Responsible Officer: Alan Harvey (General Manager Infrastructure)

Report Author: Alan Harvey (General Manager Infrastructure)

Previous Decisions: C208/06/26

Report Purpose

The purpose of this report is to provide Council with the outcomes of a review of the *Kerbside Waste Collection Policy*, including a refreshed Kerbside Waste Collection Policy for approval.

Recommendation

That Council:

1. **Receive and note the contents of the report titled *Policy Review - Kerbside Waste Collection*.**
2. **With an effective date of 2 October 2026:**
 - a. **Revoke the *Kerbside Waste Collection Policy (September 2012)*; and**
 - b. **Approve the draft Kerbside Waste Collection Policy (September 2026) as per Attachment 2.**
3. **Authorise Administration to make changes of a minor nomenclature, technical or formatting nature to the *Kerbside Waste Collection Policy (September 2026)* prior to and during the period of effect.**

Background

The *Kerbside Waste Collection Policy* (Policy) has been an existing policy of Council since September 2011. The Policy was last reviewed in May 2017 and is well overdue for a further review. As such a review of the current Policy, see **Attachment 1**, has been undertaken and has followed the following steps.

- Initial review by General Manager Infrastructure and Executive Assistant General Manager Infrastructure - as the officers responsible for waste management
- Consultation with -
 - Key internal stakeholders - Governance Team and Strategic Team
 - Fleurieu Regional Waste Authority (FRWA)
 - Neighbouring Councils (limited to FRWA-member Councils)
 - Council Members
- Finalised draft Policy, see **Attachment 2**, based on all feedback provided through the consultation

Due to the significant formatting changes made a "tracked changed" draft Policy has not been provided.

Council policies are high level direction setting documents that provide Council's intentions in any given matter, but in general don't contain operational outcomes. In this instance some operational requirements are picked up in the draft Policy as it is deemed necessary to fully inform the community.

An Information Session was held with Council Members on the 13 July 2026 to discuss the reviewed Policy and receive further feedback. This was conducted following resolution of Council at its June 2026 Council Meeting.

9.10. Policy Review - Kerbside Waste Collection

C208/06/26

Moved Cr Bill Coomans seconded Cr Milli Livingston

That Item 9.10 Policy Review – Kerbside Waste Collection be deferred for consideration at a future Council Meeting following discussion at a Council Information Session.

CARRIED

Part of that Council Member feedback was around consultation of the reviewed Policy with the community. Within Council's *Community Engagement Policy* the review of an existing policy does not trigger mandatory public consultation requirements. In addition, it is the Administration's view that the bulk of the Policy is remaining the same and whilst there are changes to this existing Policy they are delivered in such a way that any impacts on the community will be minimised through transitional arrangements.

Conflict of Interest (COI) disclosure

In accordance with s120(4) of the *Local Government Act 1999*, the General Manager Infrastructure advises that he has a conflict of interest in relation to being a FRWA Board Member, a position to which he was appointed by resolution of Council. The COI has been disclosed in accordance with the applicable provisions for staff and the CEO has determined that the General Manager Infrastructure may continue to act in relation to dealings with FRWA that are inherent in his role as the General Manager Infrastructure.

Discussion

Alongside the formatting changes, the draft Policy has the following significant changes from the current policy -

1. Better definition and references to the service being provided to "rateable assessment property". This is to deal with the growing issue of multi dwelling buildings, locations with multiple leases/sub leases and single title land divisions (e.g. land lease developments, lifestyle and retirement villages). In these situations we have in the past had to deal with multiple dwellings on a single title and charge for only a single service. This has now been corrected through the development planning process and through FRWA. As such the draft Policy now clearly reflects that practice.
2. Clearer guidance on how to present a bin to ensure it can be serviced. This has always been the case and standard practice for many years. These same practices have also been in place across other kerbside waste collection authorities.
3. New requirements for sporting complex and community service organisations have been added to undertake waste management plans, with a transitional arrangement in place to get these plans introduced. This is to support those groups to manage their waste more responsibly and achieve greater levels of waste diversion. These plans do not need to be complicated, but should clearly state the waste management expectations and outcomes of the groups.
4. As part our continuing evaluation of our services and potential increase in landfill waste diversion the Exceptional Circumstances (EC) Program - introduced by Council at its meeting on 21 December 2015 - is proposed to be partially phased out over the next three years. This will mean the phased removal of all program criteria except Special Medical Needs. The Special Medical Needs criteria will remain in place under the current program conditions.

This Program is inequitable as it is the only free waste disposal service provided by Council, which is paid for by all rate payers. It also promotes additional landfill waste with no incentive to separate that waste in to recycling and FOGO. Under the current program a household can apply for up to 2 additional free landfill waste bins. We are first FRWA member Council to consider this.

This Program was put in place over a decade ago when the kerbside collection frequency changed to fortnightly. It was only meant to be temporary but was never reviewed.

EC Program explained

The EC program provides free additional landfill waste services to a property upon request and meeting a set of loose and unverifiable categories and criteria.

- A large family - A large family or household, in which 5 or more persons live for at least 5 nights per week on average, will be entitled to one (1) additional 140L Municipal Solid Waste (MSW) Mobile Garbage Bin (MGB).
- Nappies - Households where the use of disposable nappies results in the production of an extra volume of waste will be entitled to one (1) additional 140L MSW MGB.
- Special Medical Needs - Households with special medical needs, where an extra volume of waste is produced due to a resident's medical condition - will be entitled to one (1) additional 140L MSW MGB. This does not include premises generating medical waste from a business activity, such as home massage, podiatry or similar.

The Program has grown over the last 10 years to a point where we now have 1,310 recipients. This level of free landfill provision is a cost to Council as FRWA charge Council for those additional services. This is more than the other FRWA member councils put together. Noting that Alexandrina has the greatest number of rateable assessable properties of all the FRWA member councils.

In addition, the Program is inequitable against those that pay for additional bin services and encourages the use of landfill bins over waste diversion options such as recycling and Food Organics and Garden Organics (FOGO). This program goes against the Council's and FRWA's drive to divert waste from land fill.

To show the current program in terms of indicative cost and tonnages:

Program numbers	Cost to Council	Tonnage of landfill	Assumptions
1,310	\$131,000 per annum	400 tonnes per annum	\$100 per bin per annum (FRWA charge to Council for this service) Average 306kg per household, per annum (FRWA estimate) - assuming one bin per household. Some households have more than one additional EC bin.

This breaks down over the criteria as:

Category	Numbers of applications
Large Family	299
Child in Nappies	403
Large Family + Child in Nappies	281
Large Family + Child in Nappies + Medical	39
Large Family + Medical	58
Medical + Child in Nappies	35
Medical	195
Total	1310 (Medical 327 - 25%)

In addition, Council has over 30 additional applications for 2026/27 already.

Through FRWA, the community are offered unlimited additional bin services for an annual fee. The additional costs of these services are provided in FRWA's fees and charges. The current (July 26) take up of these services is provided below for information.

Stream	Annual Fee per MGB (26/27)	Households	Bins
MSW	\$220	314	415
FOGO	\$120	79	86
Recycling	\$120	108	147
Total		501	648

Currently these additional bin services provide around \$119,000 of income, noting that this does not include the initial purchase of the bins, which is a separate fee.

EC Program Proposed Changes

The EC Program will cease as per the following transitional arrangements for those renewing and applying under the following criteria:

- A large family
- Nappies

The Program will continue free of charge for those renewing and applying under the Special Medical Needs criteria.

Due to the time this Program has been in place it is prudent to have a transitional three-year period to phase out this Program. This will allow for change management, educational and direct support work to occur with those within the Program.

The transitional period is proposed to be:

- Renewals for those who already have exceptional circumstance service under the Large family and Nappies criteria and were originally approved before the 1 July 2026
 - 2026/27 - Will remain free (100% discount)
 - 2027/28 - Annual collection fee \$55 (75% discount)
 - 2028/29 - Annual collection fee \$110 (50% discount).
 - Cost of any replacement MGBs will be as per the FRWA fees and charges
- New applications for the Large Family and Nappies criteria, received prior to the Policy coming into effect -
 - 2026/27 - Will remain free (100% discount), but the cost of the MGBs will be as per the FRWA fees and charges.
 - 2027/28 - Annual collection fee \$55 (75% discount), but the cost of the MGBs will be as per the FRWA fees and charges.
 - 2028/29 - Annual collection fee \$110 (50% discount), but the cost of the MGBs will be as per the FRWA fees and charges.
- From 1 July 2029 onwards the exceptional circumstances provision will cease.

These transitional arrangements will potentially start to see savings and waste to landfill diversion improvement occurring in 2027/28, with a corresponding natural decline in those taking up renewals in 2027/28 and onwards. Those savings cannot be quantified at this time.

Potential Risks Associated With the Proposed Change

For transparency the following risks have been identified between Administration and FRWA if these proposed changes are endorsed.

Environmental

The EC Program caters for a sector of the community that, by accessing the program, infer that they cannot manage, afford, or don't want to separate their waste with the standard 140l bin MSW service, collected fortnightly. If these residents are unhappy with having to pay for an additional MSW bin it is possible that they may contaminate their recycle and FOGO bins.

It is proposed to bring a further report to Council on the possible reduction in the cost of FOGO and green waste disposal (kerbside and waste recycling depots) to further incentivise diversion.

Reputation (and social)

The change to partially remove the EC Program may be unpopular with those who utilise the Program. Noting that the Special Medical Needs criteria will remain in place.

To minimise these outcomes targeted education can be undertaken with those households on the program and potentially impacted by the proposed changes.

Financial Implications

In accordance with the Alexandrina Council's Adopted Budget / Long Term Financial Plan, the financial implications of adopting this recommendation are considered Low from the perspective of increased costs. The proposed ceasing of the EC Program will provide some savings over the longer term.

In addition, it is possible that some of those households on the Program may transfer to additional services and therefore pay an annual fee for increased kerbside bins.

As advised above the quantum of these savings and income cannot yet be quantified.

Risk Implications

In accordance with Alexandrina Council's Risk Assessment Matrix, the risk of adopting this recommendation is considered Medium given that potential risks have been identified above in the risk categories of environmental and reputation. These risks can be mitigated by undertaking targeted education with program users and or keeping the EC Program but on a reduced capacity.

Attachments

Attachment 1 - *Current Kerbside Waste Collection Policy (September 2012)*

Attachment 2 - *Draft Kerbside Waste Collection Policy (September 2026)*

Attachment 1 - Kerbside-Waste-Collection-Policy



Fleurieu Regional Waste Authority (FRWA)

Policy Title	KERBSIDE WASTE COLLECTION POLICY – ALEXANDRINA COUNCIL
Policy Number	POL-2006
Date of Adoption	11 Sep 2012
Version Number	7.4
Next Revision Date	May 2019

Document History		
Version No:	Issue Date:	Description of Change:
1.	Sep 2012	New Document, Board meeting 11 Sep 2012, agenda item 6.1
2.	Sep 13	Board meeting 17 Sep 13 agenda item 6.4 changes to 5.1 School Support & 6.4 240l bins case specific
3	June 14	5.1 City of Victor Harbor – vacant land and primary producers
4	December 2015	Changes due to implementation of Fortnightly collection services by Alexandrina Council Board meeting 29 Oct 2014 item 6.4
5	May 2016	Proposed changes due to implementation of Fortnightly collection services by Kangaroo Island Council
		The Kerbside Waste Collection Policy changed from one document applying to all Councils with sub sections for council specific variances to four council specific documents, marked as V7.1, V7.2, V7.3 and V7.4
6	July 2016	Review
7.4	May 2017	Kerbside document relating to Alexandrina Council only, changes made to paragraphs 1, 3, 5, 5.4.2, 5.4.3, 6.4, 6.6, Fees and Charges

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TABLE OF CONTENTS

1. INTRODUCTION	2
2. POLICY OBJECTIVE	2
3. LEGISLATION AND COMPLIANCE	2
4. DEFINITIONS	2
5. COLLECTION SERVICE	3
5.1. Residential, Small Business, Sports Clubs/Ovals, Community Clubs, Schools and Childcare Facilities	3
5.1.1. Sporting Clubs/Ovals and Community Clubs	3
5.1.2. Retirement Villages and Multi Dwelling Properties	3
5.1.3. Council Public Litter Bins	4
5.1.4. Event Bins	4
5.2. Collection Schedule	4
5.3. Collection Point	4
5.4. Additional and New Collection Services	5
5.4.1. Exceptional Circumstances - Additional Bins for Fortnightly Collection Service	5
5.4.2. Seasonal Additional Bin Service for Holiday Homes - Fortnightly Collection Service	6
5.5. Collection Service Problems	7
5.6. Collection Schedule Issues	7
6. MOBILE GARBAGE BINS (MGB)	8
6.1. Background	8
6.2. Supply and Purchase of MGBs	8
6.3. Replacement of stolen or damaged bins	8
6.4. Standards for MGBs	8
6.5. Standardisation of bin systems	9
7. COMPOSTING EQUIPMENT PROVISION	9
7.1. Subsidy Provision	9
7.2. Bench top Kitchen Caddy Provisions	9
8. SUBSIDIARY PROOF OF IDENTIFY – FORTNIGHTLY COLLECTION SERVICE	9
9. CUSTOMER SERVICE	9
10. WASTE ACCEPTED PER KERBSIDE SERVICE	10
10.1. Materials accepted for Co-mingled Dry Recycling (240 litre yellow lid bins)	10
10.2. Materials accepted for Green Organics Collection (240 litre green lid bins)	10
10.3. Materials accepted for Municipal Solid Waste Collection (140l blue/red lid bins)	10
11. PROHIBITED WASTE	11
12. IMPLEMENTATION OF THE ENVIRONMENT PROTECTION (WASTE TO RESOURCES) POLICY (W2R EPP)	11
13. REVIEW	12
14. FEES AND CHARGES	12



KERBSIDE WASTE COLLECTION

1. INTRODUCTION

Under the banner of FRWA, Alexandrina Council, City of Victor Harbor, Kangaroo Island and District Council of Yankalilla are working to achieve sustainable waste and resources management in the region. FRWA endeavors to reduce waste going to landfill, increase reuse and recycling and promote a cleaner and healthier environment for today and tomorrow. FRWA provides all kerbside collection services for its Constituent Councils and operates four Waste and Recycling Depots.

2. POLICY OBJECTIVE

The Kerbside Waste Collection Policy (the Policy) sets out the provisions, operating procedures and charges for waste collection services to eligible, assessable properties and the responsibilities of FRWA as the service provider, the users of kerbside collections and the Constituent Councils for the collection of:

- Municipal Solid Waste (MSW)
- Co-mingled Dry Recyclable Waste
- Greenwaste
- Public Litter Bins
- Event Bins.

3. LEGISLATION AND COMPLIANCE

The statutory functions and powers of councils with respect to waste services are set out in the *Local Government Act 1999 (LG Act)*, the *South Australian Public Health Act 2011 (SAPH Act)* and the *Environment Protection (Waste to Resources) Policy 2010 (SA) (Waste Policy)*.

4. DEFINITIONS

Co-mingled dry recyclable waste means: paper, cardboard, certain types of plastic, glass and aluminium and steel cans that can be processed and remanufactured into new products and other materials.

Greenwaste means: biodegradable waste that can be composted of garden waste such as grass or flower cuttings, plant and tree prunings, hedge trimmings.

MGBs means: Mobile Garbage Bins

Municipal Solid Waste (MSW) – kerbside bin collection means: The solid component of the waste stream arising from mainly domestic but also commercial, industrial, government and public premises including waste from council operations, services and facilities that is collected on behalf of the council via kerbside collection, but does not contain commercial and industrial waste (general), listed waste, hazardous waste or radioactive waste.

Public Litter Bin means: MGBs provided by Councils and placed in public places for general waste typically produced by the general public and/or specifically allocated for the needs of visitors in tourist centres; the use by businesses as commercial bins is prohibited.

Rateable assessable property means: dwellings, business, industrial and commercial premises (excluding vacant land) to which Council rates are applied.



Small Business means: non-manufacturing, that by nature of the business only produce waste that would typically be generated at residential premises to the same amount as an average household may produce.

WHS means: Work Health and Safety

5. COLLECTION SERVICE

5.1. Residential, Small Business, Sports Clubs/Ovals, Community Clubs, Schools and Childcare Facilities

FRWA provides kerbside collection services for MSW and co-mingled dry recyclables for each rateable assessable property excluding vacant blocks, regardless of the size or type of property in accordance with the collection calendar.

FRWA provides kerbside collection services of greenwaste for residential customers in selected areas of Alexandrina Council in accordance with the collection calendar (greenwaste collections are not provided for commercial customers).

Each property is entitled to:

MSW	Co-mingled dry recyclables	Greenwaste
Fortnightly 140l **	Fortnightly 240l	Fortnightly * 240l

*In accordance with boundaries set by Council

**During the summer holiday period, as identified in the collection calendar for each year, general waste bins will be collected weekly on the usual collection day.

Schools (Kindergarten to High Schools) are supported in their use of the kerbside recycling system (greenwaste and recyclables) by applying a formula of 1 recycling bin and 1 green bin (as applicable) per 50 students.

Standard MGBs systems are used for the provision of these services in accordance with clause 6.4.

Kerbside collection services are generally provided to residential properties and all other properties as listed above which are using MGBs and are typically co-located with residential properties or constitute a small business.

Commercial properties that warrant having a green waste collection may use this service provided the green bin is used solely for its intended purpose. Contamination of the green bin may result in its removal from service.

5.1.1. Sporting Clubs/Ovals and Community Clubs

Currently various arrangements are in place between sporting clubs and ovals and respective Councils.

Councils and FRWA are working towards developing a waste management plan for sporting clubs and ovals until then current arrangements remain in place.

5.1.2. Retirement Villages and Multi Dwelling Properties

FRWA will service one set of bins per rateable property with the exemption of rateable properties with 3 or more dwellings, in these instances one set of bins per dwelling will be serviced.

Assessment of future developments should include waste issues and are to be referred to FRWA for comment in the planning stage and prior to final approval.



5.1.3. Council Public Litter Bins

FRWA provides kerbside collection services for public litter bins in accordance with agreed schedules as per council specific Service Level Agreements (SLAs). Variances to services set out SLAs may require a review and adjustment of associated costs for services.

All parties will review the service schedule regularly and work cooperatively to ensure that the service meets the community needs.

5.1.4. Event Bins

From time to time Constituent Councils or event organisers may request FRWA to provide services at special community events, such as festivals and shows.

The Constituent Council and/or event organisers will notify FRWA, at least ten (10) working days prior, of the date, time, location and duration of the event, the numbers of MGBs required and the frequency of service. Where a Council requests that services be undertaken on days other than usual working days its consent to the collection schedule and associated costs is taken to have been given.

The Council requesting the event service will provide FRWA with a Council Purchase Order Number for billing purposes or the payment agreements with the event organiser if that person is to be billed directly by FRWA.

Event organisers may also directly contact FRWA and request the service in which case FRWA is to invoice the event organiser directly and Councils have no liability to FRWA in such circumstances. Event organisers must pay a deposit of 50% of the estimated cost for the requested service with confirmation of the order five working days prior to the event.

5.2. Collection Schedule

FRWA will develop, advertise and implement approved schedules for kerbside collection services. Any proposed significant changes to the approved schedules have to be submitted to the respective Council for approval prior to implementation.

Operational adjustments are the responsibility of FRWA (that includes but is not limited to making good for truck downtime, extreme weather events, etc.).

Collection days and service for Alexandrina Council, City of Victor Harbor and District Council of Yankalilla are documented in the Kerbside Collection Calendar (the Calendar) which is published annually. The Calendar can be viewed and downloaded from the FRWA web page www.frwa.com.au and hard copies can be collected at all FRWA operated Waste and Recycling Depots, FRWA office, council offices and participating Community Centres and outlets of Australia Post.

Property owners/residents are encouraged to put bins out the night before the collection day but in any case not later than 5.30am on the day of their scheduled collection.

5.3. Collection Point

The collection will generally be undertaken from the kerbside adjacent to each eligible premise. Bins must be placed within 1m of the kerb, facing the roadway with the handles facing the property.

Bins will not be collected from other than the kerbside location or bin banks unless prior arrangements, including a signed agreement, indemnifying FRWA against any claims for damages from the property owner or occupier, are in place.

Specific circumstances may include the following:

- insufficient space is available at the kerb or for other reasons, including safety



- public access road to a premises is not safe for collection vehicles
- no kerb available and bins need to be collected from the end of the road side end of the driveway.

Bins at bin banks may be chained to the stand/rail unless marked 'do not chain' by the owner of the bin.

All bin owners are encouraged to write the address of their property on the bin. For residents in cul-de-sacs, bins must be grouped on the left hand side of the street at the beginning of the turnaround.

5.4. Additional and New Collection Services

Anything extra to one set of bins per rateable, eligible property for residents and small businesses is considered to be an additional collection.

The existing FRWA collection schedules and WHS requirements will determine if FRWA can provide an additional or new kerbside pickup at the property or if the property will be included in a bin bank pick up.

Extra bin services per waste stream are limited to 2 additional bins per waste stream. These bins are to be identified with stickers that will be issued at the time the service is paid for. Sticker colours will change each year to identify current paid up customers.

For new services the property owner must notify FRWA to ensure that the additional property(s) will be included in the collection schedule from the next scheduled collection in that area.

It is the responsibility of the property owner to purchase bins for the services required.

5.4.1. Exceptional Circumstances - Additional Bins for Fortnightly Collection Service

Under exceptional circumstances large families, households that produce nappies and households with special medical needs that meet certain criteria will be exempted from payment for one or more additional general waste collection services and 140L mobile garbage bin.

- A 'large family' is defined as a permanent residential dwelling in which 5 or more persons live for at least 5 nights per week on average. This definition excludes holiday homes which may contain large numbers of residents for a small portion of the year.

Entitlement:

- A large family will be entitled to one (1) additional 140l general waste bin exempted from payment.

- 'Households that produce nappies' are residential households in which one or more permanent residents wear nappies. This includes babies and young children as well as persons of any age with continence issues.

This definition does not include households where children in nappies visit, family day care facilities or childcare centres (which, as commercial operations, should make their own arrangements for waste collection).

Entitlement:

- Households with 1-2 residents using nappies will be entitled to one (1) additional 140l general waste bin exempted from payment.
- Households with 3 or more residents using nappies will be entitled to two (2) additional 140l general waste bins exempted from payment.



- ‘Households with special medical needs’ are permanent private households that produce medical waste. These households will be self-identified through a questionnaire on the Application Form.

This definition does not include premises generating medical waste from a commercial operation such as home massage clinic, or chiropractor clinics).

Entitlement:

- Households with special medical needs will be entitled to one (1) additional 140l general waste bin exempted from payment.

Households which meet two or more of the above criteria (e.g. a family of 5 with 2 children in nappies) may apply for a total of two (2) additional 140l general waste collection services and bins exempted from payment.

Households will not be provided with more than two (2) additional 140l general waste bins except under extraordinary circumstances as approved individually by FRWA’s Executive Officer following a household waste audit. The provision of additional 240l general waste bins or swapping a 140l general waste bin for a 240l general waste bin is not allowed under the policy.

Households that have exceptional circumstances will need to apply to FRWA each financial year by completing an Application Form. No payment will be required, but households will be required to complete a new form each year confirming their continued eligibility. Stickers will be issued which the household must apply to their additional bin(s) – bins without correct year stickers will not be collected.

Additional bins granted for exceptional circumstances will be fully subsidised by Councils/FRWA – i.e. bins provided to residents at no cost.

To receive this subsidy residents will be required to provide proof of identity as set down in item 8.0 of this Policy each time they re-apply for exemption.

5.4.2. Seasonal Additional Bin Service for Holiday Homes – Fortnightly Collection Service

Some holiday homes accommodate larger numbers during the six (6) week summer school holidays, (particularly those homes that are rented) and are in frequent use from the beginning of November through to the end of February. To service the needs of these homes property owners will be allowed to pay for an additional bin which will only be collected on the usual collection day between 1 November and 28 February each year as per the collection calendar.

The seasonal service will be available for all waste streams (general, recycling and green waste).

The payment for a seasonal bin has been set at 43% of the payment for a full year. Should the service be commenced after 1 November the full amount will still be charged.

Seasonal Additional Application – Ratepayers wishing to apply for additional bins(s) for seasonal collection will need to apply to FRWA each financial year by completing an Application Form. Upon receipt of the application and payment FRWA will issue the applicant with a special seasonal bin sticker. The sticker will be clearly distinguishable from annual additional bin stickers and will be clearly marked “*This bin will only be collected between 1 November 20xx and February 20xx*”. A new sticker will be issued each year.

The purchase of additional bins for the seasonal service will be the responsibility of the home owner.



Holiday home owners who have high use of properties beyond the peak summer season will be encouraged to subscribe to either the annual additional bin service or to engage a commercial waste contractor.

5.5. Collection Service Problems

Refusal of Service

All waste must be fully contained within the bin with the lid closed and no waste is to be placed alongside of bins.

Customers have the responsibility to use the present MGBs in a manner that is suitable for the kerbside collection by robotic arm collection vehicles.

Service may be refused for:

- bins facing the wrong way
- failing to use the approved waste collection container
- placing insanitary waste out for collection
- placing prohibited waste out for collection
- placing a bin that weighs more than 75kgs out for collection
- items have been placed next to the bin for collection
- overfilling the waste container and the lid is not closed e.g. items are protruding out of the top of the bin
- failing to place a bin in a location that can be reached by the collection vehicle
- the condition of the waste container is such that it is unfit for collection
- the bin is on private property
- failing to use the containers correctly, leading to contamination of recyclables or green organics
- placing any dangerous, hazardous and illegal substances out for collection.

FRWA reserves the right to cease a collection service where there is repeated misuse of the service.

If a bin is rejected for collection due to one or more of the above circumstances, a rejection sticker must be placed on the bin stating the reason it was rejected. The customer must be given the opportunity to rectify the problem and contact details for FRWA to advise of the improvements and request the reinstatement of services. Rateable properties consistently presenting a MGB that is unfit for collection will forfeit the right to service and will be notified of the cancellation of the service in writing. FRWA must give written notice to the respective Council where a service is permanently discontinued.

5.6. Collection Schedule Issues

FRWA must inform Councils immediately of any unforeseen significant diversion from approved collection schedules in their respective council areas and provide a timeframe within which the problem will be rectified. Councils and FRWA will work together to minimize any adverse effect this may have on the community.



6. MOBILE GARBAGE BINS (MGB)

6.1. Background

Historically each Council had different programs and charges in relation to the supply of bins and spare parts.

Over the years Alexandrina Council has established the system that the user must purchase bins and spare parts (unless exempt in accordance with Clause 6.3 of this Policy).

6.2. Supply and Purchase of MGBs

It is FRWA's responsibility to stock sufficient MGBs and spare parts to serve the communities of its Constituent Councils.

It is the responsibility of the ratepayer to purchase MGBs, spare parts and to undertake all repairs and replacement, unless circumstances as set out in clause 6.3 apply.

- MGBs and spare parts can be purchased at the following Waste and Recycling Depots at Strathalbyn; and,
- Goolwa

6.3. Replacement of stolen or damaged bins

Replacement of stolen bins is the responsibility of the ratepayer/resident. Owners of the bins are encouraged to clearly write the property address at the front of the bin to discourage theft.

Replacement and repair of lost bins and damaged bins are the responsibility of the ratepayer/resident. Note that bins exposed to continued sunlight will start to deteriorate/fail after 7 years of exposure.

If bin damage has occurred as a consequence of the service provision FRWA will repair or replace the bin free of charge.

6.4. Standards for MGBs

Unless otherwise approved by FRWA in writing, MGBs for the kerbside collection services must accord with the following specification:

- Comply with Australian Standard 4123, Mobile Waste Containers
- Must be provided in the following sizes and lid colour

Service	MSW	Co-mingled dry recyclables	Greenwaste
Standard residential and commercial **	140l blue lid ¹	240l yellow lid	240l green lid
Additional residential and commercial **	140l blue lid with extra collection sticker ¹	240l yellow lid with extra collection sticker	240l green lid with extra collection sticker
Exceptional Circumstances bins	140L red lid with extra collection sticker		

* lid colour may change if greenwaste collection is introduced

** Bins at commercial premises must be labelled with the street address in 100mm lettering

¹ 240l bins may be used as case specific solutions



6.5. Standardisation of bin systems

If council resolves to change the standard system of bin sizes and lid colours, all costs associated with the change over to another standard system of MGBs and lid colours will be borne by the Council for the cost of MGBs and spare parts on a user pays principle.

If more than one Constituent Council changes the standard MGB system, participating Councils will contribute equally to general administrative costs associated with a change over.

Following the completion and transitional period of 6 months from the implementation date of a standardised MGB system, the purchase, repair, replacement and maintenance of MGBs is the full responsibility of the ratepayer.

7. **COMPOSTING EQUIPMENT PROVISION**

7.1. Subsidy Provision

Subsidised composting equipment across the Alexandrina Council will be introduced. The subsidy will encourage the households without kerbside greenwaste collection to compost food waste, reducing the load on their general waste bin. It will also encourage households that have a green waste collection to compost at home. Refer to the table under Fees and Charges.

Composting items (compost bins and worm farms) will be available from the Goolwa and Strathalbyn Waste and Recycling Depots. Educational leaflets on composting and worm farming will be provided with each item. Composting workshops conducted as part of FRWA's Education Program will be promoted in conjunction with the provision of composting equipment.

7.2. Bench top Kitchen Caddy Provisions

Residents can wrap their food scraps in newspaper or place them loose into the green waste bin; however, the use of kitchen caddies will assist residents in making a smooth transition to fortnightly collections. Residents will be able to obtain a caddy in two ways:

- Residents who participate in education as part of the roll-out of fortnightly collections will receive a caddy and a roll of compostable bags for free. This will include residents who attend an Information Session and residents who speak with a FRWA Field/Education Officer at a community display.
- Residents may purchase a caddy and a roll of compostable bags at a 50% subsidy from the Goolwa and Strathalbyn Waste and Recycling Depots. KI collection point to be determined

To purchase composting equipment at the subsidised rate residents will be required to provide proof of identity as set down in item 8.0 of this Policy.

8. **SUBSIDIARY PROOF OF IDENTIFY – FORTNIGHTLY COLLECTION SERVICE**

Residents will be required to provide proof of residency in Alexandrina Council I. This includes either a current Alexandrina Council Rates Notice (if home owner) or current utilities account (if occupant) and photo identification to receive any subsidies as part of the Fortnightly Collection Services.

9. **CUSTOMER SERVICE**

FRWA is responsible for providing the customer service function and is the principal point of contact for all customer inquiries and complaints.



Complaints must be received, recorded and actioned upon receipt and quarterly reports will be provided to the FRWA Board. FRWA will devise a system that allows the registering, prioritizing, follow up and completion of complaints.

It is FRWA's responsibility to rectify all substantiated complaints within reasonable timeframes:

- Urgent matters (such as safety hazards to any person and public health): immediate follow up.
- Non-urgent complaints: to be rectified at the earliest practicable time.

10. WASTE ACCEPTED PER KERBSIDE SERVICE

10.1. Materials accepted for Co-mingled Dry Recycling (240 litre yellow lid bins)

- rinsed rigid plastic containers with lids removed (recycle code 1-7);
- rinsed food and drink cartons;
- all paper, magazines and cardboard;
- rinsed glass jars and bottles with lids removed;
- aluminium cans;
- steel cans, aerosol spray cans;
- metal lids.

10.2. Materials accepted for Green Organics Collection (240 litre green lid bins)

- lawn/grass clippings;
- plant and tree pruning's (branches up to 15cm in diameter);
- weeds;
- leaves;
- flowers;
- food scraps;
- bones;
- fats;
- meats;
- fish

10.3. Materials accepted for Municipal Solid Waste Collection (140l blue/green/red lid bins)

- plastic wrappers and plastic bags;
- food scraps;
- nappies;
- soiled packaging;
- bones;
- fats and meats/fish (wrapped in newspaper)
- broken glass (wrapped in newspaper)
- ceramics
- general waste.



11. PROHIBITED WASTE

The following substances are prohibited from collection by the Council Waste Collection Service:

- hot ashes;
- manure;
- liquid waste including liquid paint and oil;
- dust and fine loose material unless it is securely wrapped in paper or plastic;
- pool chemicals;
- varnishes and solvents;
- listed waste as under 'dangerous substances' in the Environment Protection Act;
- car batteries and other lead acid batteries;
- acids and alkalis;
- earth, gravel, rocks: building materials – concrete, bricks masonry, tiles, sand, gravel;
- asbestos;
- bitumen;
- car bodies;
- engines;
- tyres;
- explosives and ammunition;
- gas bottles;
- medical or dental practice waste;
- veterinary practice waste;
- animal carcasses discarded in the course of medical or veterinary research;
- any other article or matter that is discarded in the course of medical, dental or veterinary practice or research that poses a significant risk to the health of a person who comes into contact with it, or to the environment at large;
- radio-active waste;
- mobile phones and other electronic devices;
- any other item or substance that may constitute a hazard to the waste collectors, or to the mechanism of the collection vehicle, or to the environment at large.

12. IMPLEMENTATION OF THE ENVIRONMENT PROTECTION (WASTE TO RESOURCES) POLICY (W2R EPP)

FRWA, in consultation with Councils will prepare annual householder information and bin stickers for distribution before 1 July each year. FRWA, in consultation with Councils will update this information from time to time and as required in accordance with legal requirements.



13. REVIEW

It is the responsibility of the Executive Officer to monitor the adequacy of this policy and recommend appropriate changes. This policy will be formally reviewed by FRWA at least bi-annually (24 monthly).

14. FEES AND CHARGES

Fees and charges apply in accordance with Council approved Schedules as referred to in Price List. Fees and charges are subject to regular reviews and might be adjusted from time to time.

Price Lists are accessible at www.frwa.com.au.



Kerbside Waste Collection Policy

First Approved	September 2012
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Status	LGA Recommended
Last Reviewed	September 2026
Next Review Due	August 2030
Document Number	ECM ID – ?????? RelianSys ID Record - ??????
Responsible Division	Infrastructure
Related Documents	<i>Alexandrina Council Strategic Plan (A2040)</i> <i>Environmental Action Plan</i>
Applicable Legislation	<i>Local Government Act 1999</i> <i>South Australian Public Health Act 2009</i> <i>Environmental Protection (Waste to Resources) Policy 2010 (SA)</i> <i>Local Nuisance and Litter Control Act 2016 (SA)</i>

1. Purpose

- 1.1 The Kerbside Waste Collection Policy (the **Policy**) sets out the kerbside waste and recycling collection services provided by the Alexandrina Council (the **Council**), through its subsidiary Fleurieu Regional Waste Authority (**FRWA**), for, municipal solid waste (**MSW**), co-mingled dry recyclables and food organics garden organics (**FOGO**).

2. Objectives

- 2.1 The objectives of the Policy are to:
- (a) provide a sustainable kerbside waste and recycling collection service;
 - (b) set clear guidelines for the provision of waste collection services; and
 - (c) establish service levels which minimise waste material being sent to landfill.

3. Scope

- 3.1 Council provides numerous waste and recycling services to the community. Council will implement services that maximise waste diversion to reduce the volume of material being sent to landfill, by maximising recycling and reuse.
- 3.2 This Policy applies to waste and recycling collection for rateable assessable properties within the Alexandrina Council area.

4. Definitions

In this Policy:

Additional services means additional collections that are purchased from FRWA in addition to the standard kerbside waste collection services provided by Council. The standard provision of collections is described in this policy.

Bin bank means the centralised location, typically in a rural area, where rateable assessable properties store their MGBs for collection.

Community Service Organisation means an incorporated and not for profit organisation established for community service purposes and run predominately by volunteers. Examples include Surf Life Saving Clubs, Rotary and Lions.

Fleurieu Regional Waste Authority (FRWA) means a local government regional subsidiary of the Alexandrina Council, City of Victor Harbor, District Council of Yankalilla and Kangaroo Island Council who undertake kerbside waste collections.

Food organics garden organics (FOGO) means domestic organic matter including:

- (a) Food and kitchen scraps (e.g. fruit, vegetables, dairy, meat, bones, shell fish).
- (b) Paper and cardboard not suitable for recycling because it is too small (e.g. shredded paper or pieces smaller than a credit card) or has organic matter on it (e.g. pizza boxes, paper towel, tissues).
- (c) Organic garden material (e.g. tree prunings, weeds, garden clippings) which are capable of being commercially composted.
- (d) Pet waste (including cat litter that is compostable, noting that not all cat litter is compostable)
- (e) Certified compostable packaging and cutlery.
- (f) And any other materials or items that may be specified by FRWA from time-to-time and noted on the [Council's](#) and [FRWA's](#) website.

Mobile Garbage Bin (MGB) means wheeled containers used to collect and store domestic waste-to-landfill, recycling and organic waste produced at a rateable assessable property and approved by the Council.

Municipal Solid Waste (MSW) means the waste to landfill component of the waste stream arising from mainly domestic but also commercial, industrial, government and public premises including waste from council operations, services and facilities that is collected on behalf of the council via kerbside collection, but does not contain commercial and industrial waste (general), listed waste, hazardous waste or radioactive waste.

Rateable assessable property means dwellings, business, industrial and commercial premises (excluding vacant land and Class 7 and 10 structures as per National Construction Code) to which Council rates are applied.

Recyclables means materials (excluding organics) which can be processed for further reuse at a recycling facility, such as bottles, cans, paper, card, aluminium, tin and rigid plastics packaging (e.g. milk and detergent bottles, takeaway food containers, margarine containers), and any other materials or items that may be specified by the Council from time-to-time and noted on FRWA's website.

Small Business means non-manufacturing; that by nature of the business only produces waste that would typically be generated at residential premises to the same amount as an average household may produce.

Standard waste collection service comprises the following:

- (a) One (1) 140 litre MSW MGB (blue or red lid)
- (b) One (1) 240 litre Recyclables MGB (yellow lid)

- (c) One (1) 240 litre FOGO MGB (green lid) – limited to properties within FOGO collection zones (attachment 1) will also receive waste collection of one (1) 240 litre food and garden organics bin (green or lime green lid).

Waste management plan means a plan that describes the waste management activities of the organisation or business, ensuring that the waste minimisation hierarchy of “waste avoidance, reduction and reuse” is applied.

5. Policy Statement

- 5.1 Council is committed to providing residential waste collection services to rateable assessable properties that is appropriate to the user, whilst being sustainable and financially responsible.
- 5.2 The Policy provides guidance for Council and its community to support sustainable waste management practices and services across its operations.

6. Provision of MGBs

- 6.1 It is the responsibility of the ratepayer/resident to purchase MGBs, spare parts and to undertake all repairs and replacement, unless circumstances as set out in clause 8.4.
- 6.2 MGBs and spare parts can be purchased at the Waste and Recycling Depots located at Goolwa and Strathalbyn.
- 6.3 All MGBs stamped with the FRWA logo are the property of FRWA (on behalf of Council) and must only be used and retained at the rateable assessable property to which they have been assigned.

7. Standards for MGBs

- 7.1 Unless otherwise approved by Council in writing, MGBs for the kerbside collection services must comply with Australian Standard 4123 - Mobile Waste Containers, and must be provided in the following sizes and lid colour:

Waste Stream	Volume & Lid Colour
Municipal Solid Waste (MSW)	140 litre bin with a blue lid or red
Recyclables	240 litre bin with a yellow lid
Food Organics Garden Organics (FOGO)	240 litre bin with a green or lime green lid

8. Replacement of stolen or damaged MGBs

- 8.1 Replacement of stolen MGBs is the responsibility of the ratepayer/resident.
- 8.2 Owners of MGBs are encouraged to clearly write the property address at the front of the bin to discourage theft.
- 8.3 Replacement of lost bins and repair of damaged bins are the responsibility of the ratepayer/resident. Note: Bins exposed to continued sunlight will start to deteriorate/fail after 7 years of exposure.

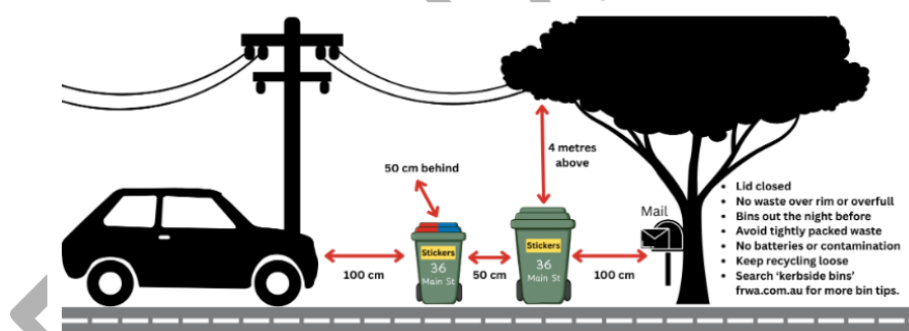
- 8.4 If MGB damage has occurred as a result of negligence by the collection driver then FRWA will repair or replace the damaged part or bin free of charge, subject to an investigation into the alleged damage.

9. Service Entitlement

- 9.1 The waste minimisation hierarchy of “waste avoidance, reduction and reuse” underpins the Council's provision of waste and recycling services.
- 9.2 The Council will provide a regular kerbside waste collection service consisting of MSW and Co-mingled dry recyclable waste to all residential and commercial properties with properties in urban and built-up areas provided with a FOGO Service to encourage recycling and reduce the volume of waste sent to landfill.
- 9.3 For the purposes of waste collection, service entitlement is based on rateable assessable property not on the number of allotments, number of dwellings or Certificates of Title for the land.

10. Collection of Waste

- 10.1 The collection frequency for the standard waste collection service is fortnightly.
- 10.2 Between mid-December and the end of January, every year, Recyclables and FOGO are collected weekly.
- 10.3 MGBs must be appropriately maintained and placed and removed from the front of premises in line with current advice/determination by [FRWA](#) to ensure that collection can occur as required and that the MGB does not cause obstruction or nuisance.



- 10.4 Collections will be undertaken by FRWA. Collection trucks will only collect bins placed on the roadside for collection and correctly presented as detailed above. In addition FRWA will not access private land, unless a non-standard waste service has been negotiated for the premises in accordance with this Policy. Other non-standard waste services using other approved bin types (e.g. large capacity bins) are set out in this Policy.
- 10.4 Properties not on a collection route may have to use an established bin bank or place their bin on a nearby collection route.
- 10.5 MGBs may not be collected for the following reasons, noting that recollection would not occur until the next scheduled collection run, subject to the MGB being presented correctly.

- (a) Fail to use an approved MGB – See [clause 7](#) Standards for MGBs
 - (b) Are late in placing a MGB out for collection
 - (c) Place insanitary or prohibited waste out for collection – See clause 21 Prohibited Waste
 - (d) Place a MGB out for collection that weighs more than 50 kg
 - (e) Overfill a MGB so that the lid does not close / material protrudes from the MGB
 - (f) Place a MGB in a location that can't be reached by the collection vehicle
 - (g) Place a MGB incorrectly with the handles towards the kerb
 - (h) Fail to use MGBs correctly, leading to contamination of recyclables or organics
 - (i) Fail to place a MGB in a location so the collection driver can easily identify which property the MGB belongs to i.e. do not place your MGB in front of someone else's property
 - (j) Stickers issued annually for the Exceptional Circumstances Program – see clause 16 -, must be attach to the front of the additional MGB(s). MGBs without correct year stickers will not be collected
- 10.6 When the contents of a MGB have not been emptied, an exception will be raised by the collection driver within the FRWA waste tracking system, indicating the reasons for refusal. FRWA has the discretion to accept MGBs that could be refused under this Policy.
- 11. Residential Properties**
- 11.1 Each rateable assessable property will be entitled to receive the standard waste collection service.
- 11.2 It is an exception to this general provision where groups of properties share the same bin storage areas or kerbside bin presentation areas where:
- (a) It is not physically practical to store all bins within a property
 - (b) It is not possible or is hazardous to fit all bins on the kerbside for collection
 - (c) In the case of new dwellings seeking Development Approval, where more than ten (10) bins would need to be presented at the kerbside for any collection service; or
 - (d) It is not possible to place bins in a manner suitable for safe and convenient kerbside collection by FRWA's collection vehicle.
- 11.3 In these circumstances, a non-standard waste service may be applied for and granted at the absolute discretion of the Council, in consultation with FRWA, as set out under the Additional Collections Services [clause 16](#) of this Policy.
- 11.4 The Council will not provide an additional collection service where:
- 11.4.1 A body corporate or group of properties has in place commercial service arrangements and is seeking to have concurrent collection arrangements through a Council provided service; or

- 11.4.2 A condition of Development Approval remains ongoing and stipulates a requirement for private commercial waste collection. However, if either of these circumstances change (such as a commercial contract terminating or a planning condition being varied through a new Planning Consent), these may be eligible to use Council services subject to meeting the requirements of this Policy.

12. Sporting Complex and Grounds and Community Service Organisations

- 12.1 Sporting complexes and grounds and Community Service Organisations are key community facilities and where practical are supported by Council.
- 12.2 Subject to a Waste Management Plan being submitted by the complex / grounds committee or lead sporting club and being approved by Council (in consultation with FRWA), these facilities may be eligible for a weekly collection of MSW bins up to ten (10) per week, alongside Recyclables and FOGO bins appropriate to facilitate the waste management needs of the site. Noting that Recyclables and FOGO will be collected fortnightly.
- 12.3 Without a Waste Management Plan in place the location will be limited to a Standard Waste Collection Service per each rateable assessable property within the site.
- 12.4 The following transitional arrangements will be in place from the date of Policy coming into effect:
- 12.4.1 Each relevant location or organisation will have two (2) years to complete a Waste Management Plan.
- 12.4.2 No change to existing arrangements will occur until a Waste Management Plan has been approved or the transitional period has expired, whichever comes sooner.

13. Land Lease Developments, Retirement and Lifestyle Villages and Multi Dwelling Properties

- 13.1 A standard waste collection service will be provided to each rateable assessable property.
- 13.2 Where there is only one rateable assessment the property is only eligible for one standard waste collection service. This being subject to the value of the rates being paid. Where the required rates are being paid Council can consider authorising additional services.
- 13.3 Alternatively provision of additional waste collection services for these developments can be sourced directly from FRWA.

14. Commercial Properties

- 14.1 Whilst it is not a core (or legislated) responsibility of the Council to collect waste generated by businesses, a standard waste collection service will be made available to rateable assessable properties to encourage the correct sorting and disposal of waste, where the nature and volume of waste generated is comparable with that of domestic properties.

- 14.2 Waste and materials as a by-product of commercial processing or industrial activity and building waste is not able to be included for collection.
- 14.3 The standard waste collection service and frequency of collection offered to rateable assessable properties will not be increased if a property has a number of tenancies or sub-leases (e.g. where several businesses coexist within the one rateable property).

15. Primary and Secondary Schools

- 15.1 Waste collection services and the provision of MGBs for schools is the responsibility of the Department for Education (for public schools) and in the case of a private school, the school administration.
- 15.2 To assist schools divert waste from landfill and recycle material, schools can purchase additional services and MGBs from FRWA to facilitate their waste management needs.

16. Exceptional Circumstances

Transitional arrangements to cease the service for those under the Large Family and Nappies criteria

- 16.1 The service will continue free of charge for those renewing and applying under the Special Medical Needs criteria. Noting that any new applications received after this Policy came into effect will be required to pay the cost of the MGB as per the FRWA fees and charges. Refer to clauses 16.5 to 16.15 for general conditions of the service.
- 16.2 This service will cease as per the following transitional arrangements in clause 16.2, for those renewing and applying under the following criteria –
- A large family
 - Nappies
- 16.3 The following transitional arrangements are in place from the date this Policy came into effect.
- 16.3.1 Renewals for those who already have exceptional circumstance service under the Large family and Nappies criteria and were originally approved before the 1 July 2026 –
- 2026/27 – Will remain free (100% discount).
 - 2027/28 – Annual collection fee \$55 (75% discount).
 - 2028/29 – Annual collection fee \$110 (50% discount).
 - 1 July 2029 onwards - The exceptional circumstances provision will cease for those renewing for the Large family and Nappies criteria.
 - The cost of any replacement MGBs will be as per the FRWA fees and charges
- 16.3.2 New applications for the Large Family and Nappies criteria, received prior to this Policy coming into effect –

- Will remain free (100% discount), but the cost of the MGBs will be as per the FRWA fees and charges.
- Can be renewed as per the arrangements in clause 16.3.1.

16.3.3 From the date of this Policy coming into effect exceptional circumstances provision will cease for new applications for the Large family and Nappies criteria.

General conditions

- 16.4 Under exceptional circumstances rateable assessable properties which have one of the following qualifying criteria present within the household may be able to access additional subsidised MSW waste collection services.
- 16.5 Please refer to FRWA's Fees and Charges for fees associated with the provision of additional bin collection services, noting the discounting provided in clause 16.2.
- 16.6 Qualifying criteria:
- 16.6.1 A large family – A large family or household, in which 5 or more persons live for at least 5 nights per week on average, will be entitled to one (1) additional 140L MSW MGB.
- 16.6.2 Nappies – Households in which one or more permanent residents wear nappies. This includes babies and young children – will be entitled to one (1) additional 140L MSW MGB. This definition does not include households where children in nappies visit, family day care facilities or childcare centres (which, as commercial properties, should refer to clause 14)
- 16.6.3 Special Medical Needs - Households with special medical needs, where an extra volume of waste is produced due to a resident's medical condition including persons of any age with continence issues - will be entitled to one (1) additional 140L MSW MGB. This does not include premises generating medical waste from a business or commercial activity, such as home massage, podiatry or similar.
- 16.7 Households which meet two or more of the above qualifying criteria may apply for a maximum of two (2) additional 140L MSW MGBs.
- 16.8 Households will not be provided with more than two (2) additional 140L MSW MGBs except under circumstances as approved individually by Council.
- 16.9 The provision of additional 240L MSW bins or swapping a 140L MSW bin for a 240L MSW bin is not allowed under the Policy.
- 16.10 To receive an exceptional circumstance service residents will be required to apply to Council via the Council website and provide proof of identity (rates notice) or occupancy (utilities account).
- 16.11 Stickers will be issued, which the household must attach to the front of their additional MGB(s) – MGBs without correct year stickers will not be collected.
- 16.12 Households that have exceptional circumstances will need to renew their service each financial year by completing an on-line Renewal Form to confirm their continued eligibility and paying the additional fee.

- 16.13 FRWA will manage annual renewals for the service and are responsible for the collection of fees. More information on these services can be found online at [FRWA](#) website.
- 16.14 MGBs provided under this clause remain the property of FRWA and must be collected/returned by the applicant to/from a FRWA Waste and Recycling Depot at Goolwa or Strathalbyn.

17. Additional Waste Collection Services

- 17.1 Anything additional to the standard waste collection service entitlement may be requested for rateable assessable properties and will incur a fee depending on the additional service being requested.
- 17.2 The additional MGBs are not included in the fee and may be purchased from FRWA or from third parties which align with the Standards for MGBs set out in [clause 7](#) Standards for MGBs.
- 17.3 Additional waste collection services can be requested for MSW, Recycling and FOGO).
- 17.4 These additional services are administered and delivered by FRWA who are responsible for the collection of fees and the terms and conditions of each service. More information on these services can be found online at [FRWA](#) website.

18. Other Services

- 18.1 FRWA provide a range of additional collection services to meet the waste management needs of the community. These include:
- (a) Pre-Booked collection service
 - (b) Commercial food waste collections
 - (c) Caravan park collections
 - (d) Event bins
- 18.2 These services are administered and delivered by FRWA who are responsible for the collection of fees and the terms and conditions of each service. More information on these services can be found online at [FRWA](#) website.

19. Missed Services and Complaint Resolution

- 19.1 Any missed collection, damage to MGBs or general feedback on FRWA services can be lodged with FRWA through their website and by phone. See the [FRWA](#) website for further details.

20. Enforcement and withdrawal of service

- 20.1 The Council reserves the right to withdraw waste collection services from rateable assessable properties or to take other enforcement action at any time, due to non-compliance with the requirements of this Policy, the *Local Nuisance and Litter Control Act 2016* (SA) or other legislation as relevant.
- 20.2 The Council (or FRWA) reserves the right to cease a collection service for any commercial or industrial premises when there is repeated misuse of MGBs, including continually leaving bins on the kerbside after collection or continually placing bins so



they are inaccessible to FRWA's collection vehicles, subject to stickers being placed on these MGBs to advise that future collections may not be made unless remedial action is taken.

- 20.3 The Council (or FRWA) reserves the right to temporarily withdraw waste collection services from any residential premises or to take other enforcement action under relevant legislation, due to non-compliance with the requirements of this Policy (including for the reasons set out above), the *Local Nuisance and Litter Control Act 2016* (SA) or other relevant legislation as required.

21. Prohibited Waste

- 21.1 The following substances are prohibited from being placed within MGBs:

- 21.1.1 Hot ashes, liquids, dust and fine loose material (unless it is securely wrapped in paper), pool chemicals, paints, varnishes and solvents, listed waste ([Environment Protection Act 1993](#)) as amended from time-to-time, batteries, car batteries, acids and alkalis, soil, sand, gravel, rocks, building materials including concrete, bricks, masonry, tiles, asbestos, bitumen, vehicle bodies, engines and parts, tyres, explosives and ammunition, gas bottles, medical waste (includes prescribed waste from dental and veterinary practices), wastes resulting from medical or veterinary research, radioactive waste.
- 21.1.2 Any other item or substance that could constitute a hazard to the waste collectors, to the mechanism of the collection vehicle and/or to the environment as determined by the Council or FRWA from time-to-time.

22. Availability of Policy

- 22.1 This Policy will be available for inspection on the Council's website www.alexandrina.sa.gov.au
- 22.2 Copies can also be provided upon payment of a fee in accordance with Council's Schedule of Fees and Charges.