



CONNECTING COMMUNITIES

# The Quarterly

*Our performance, Our story....*

January to March 2019



## Office of the Chief Executive Officer

Office of the Chief Executive Officer

### People

Human Resources  
Work Health Safety  
Organisation Development

### Leadership

Communications  
Governance  
Strategy  
Environmental Strategy



## Chief Executive Officer's - Quarterly Update

January to March 2019

Welcome to the third quarter report of Council's achievements and highlights for the 2018-19 financial year.

The third quarter of the year was an exciting period as we made significant progress on a number of key projects and other capital programs, delivering on community expectations and laying the foundations for the upcoming financial year.

In January, the much-anticipated Storm Boy film was released nationally. Council promoted the film's release and held a number of related events aimed at attracting visitors to our unique region. Our three screenings of the original film at Centenary Hall in Goolwa were extremely popular.

We also hosted the Stage 5 finish of the Santos Tour Down Under in Strathalbyn, a coup for the region, which drew thousands of visitors in late January. On Australia Day we celebrated the achievements of pivotal members of our community and welcomed new Australians at Australia Day Citizenship and Award Ceremonies in both Strathalbyn and Goolwa.

In February, we launched an interactive mapping tool, enabling users to access the most up to date information pertaining to Council's upcoming work schedule for capital works, tree trimming and street sweeping. We also celebrated the 50th anniversary of the Strathalbyn Swimming Pool and launched the 2019 South Australian Wooden Boat Festival program. Council also approved the final budget for the Mount Compass Recreation Park in February, with construction commencing soon after, in March.

March was a busy month, with the Fringe Caravan returning to Goolwa and performing to around 1,000 people. Our capital works program also saw upgrades to a number of public amenities around the region and a series of footpaths installed throughout Strathalbyn.

Our draft Annual Business Plan and Budget 2019-20 will be released for community feedback from 21 May to 17 June 2019, with further information available on Council's website, [www.alexandrina.sa.gov.au](http://www.alexandrina.sa.gov.au)

**Glenn Rappensberg**  
Chief Executive Officer

**Department: Office of the CEO**

**Objective:**

**Alexandrina Connecting Communities 2014-2023 Aspiration Areas**

## 1 Innovate throughout our Region

### Service Area Reporting - Strategic Highlights

#### Office of the CEO

##### **Deliver the professional operations of the Office of the Mayor and Chief Executive**

On 7 January Mayor Parkes and CEO Glenn Rappensberg attended the premiere of the re-make of the movie 'Storm Boy' at Victor Harbor, in the presence of the movie's cast and crew.

The Santos Tour Down Under Stage 5 was staged throughout Alexandrina on Saturday 19 January, with the finish at Strathalbyn attended by 1000s of visitors. Council's 'Summer and Spokes' event was a huge success with Strathalbyn going on to win the 'Best Dressed Town' for Stage 5.

Goolwa Regatta Week took place over the last week of January, culminating in the Milang to Goolwa Freshwater Classic which was attended by Mayor Parkes and CEO Glenn Rappensberg on board PS Oscar W.

Australia Day ceremonies were held at Strathalbyn and Goolwa, with Citizen of the Year, Young Citizen of the Year, Event of the Year and Community Service awards being presented at both locations. Breakfast events were run in conjunction with each ceremony by the Strathalbyn Rotary Club and Goolwa Lions Club.

In February the 2019 South Australian Wooden Boat Festival was launched to the community and sponsors, with the event to take place on 26 - 28 April 2019.

Early in March, Mayor Parkes and CEO Glenn Rappensberg attended the Australian Coastal Councils Conference in Kiama, NSW. The theme for the conference was Coastal Challenges - Smarter Solutions, with the program featuring topics of significant interest to coastal councils and communities, including:

- Australian Coastal Cities - Climate Risks and Responses
- Coastal Policy Proposals for the 2019 Federal Election
- Online Short-term Holiday Rental Platforms - Update
- Smart City Strategies for Coastal Regions
- Smart Coastal Tourism Strategies
- Ocean Safety and Beach Management

On Friday 29 March, in the presence of His Excellency, the Governor of South Australia, Mayor Parkes, CEO Glenn Rappensberg and Executive staff attended the Centenary Dinner of the Goolwa RSL.

Mayor Parkes hosted an event to thank the Committee and Sponsors of the 2018 New Year's Eve 'Off the Bridge' Fireworks event, at historic 'River's End Retreat'.

CEO Glenn Rappensberg attended the Victor Harbor Goolwa Sea Rescue Squadron launch of a newly commissioned rescue vessel, at Encounter Bay.

Community meetings and events attended by Mayor Parkes during this time included a Tooperang Hall Fundraising event; the Vintage Boat Club Committee; the University of the Third Age AGM; the Woodchester Tennis Club; and the Goolwa to Wellington LAP.

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## Organisational leadership to drive achievement of local and regional outcomes

In January, Mayor Parkes and CEO Glenn Rappensberg hosted the Minister for Environment and Water, the Hon David Speirs, the Members for Finniss and Heysen, at the Alexandrina Community Nursery, as part of the Minister's field trip to the region.

On 7 February, Mayor Parkes and CEO Glenn Rappensberg met with Ms Susan Close, Deputy Leader of the Opposition and Shadow Minister for Environment, Water and Education in relation to the findings of the Murray Darling Basin Royal Commission.

In early February, CEO Glenn Rappensberg and Mayor Parkes attended the Southern and Hills LGA Board Meeting at Penneshaw, with agenda items including roadside vegetation management, the Regional Transport Plan and implementation of the Resilient Hills and Coasts Climate Change Adaptation Plan.

The following week, CEO Glenn Rappensberg attended the RDA Board Meeting in Strathalbyn which included a review of the Association's Annual Business Plan 2018-19, and later that week attended the Murray Darling Association Region 6 AGM, which was hosted by Council. Cr Melissa Rebbeck was successful in her bid to be elected as Chairperson of Region 6. Cr Michael Scott was elected to the Association's Executive and Mr Rappensberg remains a member of the Executive in his capacity as CEO of Alexandrina.

Mayor Parkes attend a luncheon event with the Hon Steve Marshall, Premier of South Australia in Murray Bridge at the invitation of the Member for Hammond, Adrian Pederick MP; and later that day joined the Premier's Roundtable with the Minister for Transport, the Hon Stephan Knoll MP, at the Adelaide Town Hall.

On 19 February, the Hon Vickie Chapman, Deputy Premier of South Australia met with CEO Glenn Rappensberg in Goolwa in relation to Alexandrina's public schooling needs.

During February there was significant media attention for Council's advocacy agenda. The Advertiser's 'Fair Go for our Regions' series had a strong focus on Alexandrina with numerous articles addressing Council's aspirations for the Goolwa Wharf Precinct, the need for a secondary school in Goolwa, the importance of funding for regional road safety improvements and the economic development benefits of extending the Southern Expressway.

Late in March, CEO Glenn Rappensberg attended the first in a series of workshops in relation to the future of aged care services in Strathalbyn, which was facilitated by staff from the Global Centre for Modern Ageing who have been tasked by the Marshall Government to take Strathalbyn to the forefront of modern ageing in Australia (locally, nationally and globally). This is an exciting and ground-breaking time for our community with the end goal being the establishment of an integrated community precinct where aged care services (both home support, day and residential) are a major stakeholder.

CEO Glenn Rappensberg and Mayor Keith Parkes joined Minister Speirs; Rebekha Sharkie, Federal Member for Mayo; the Hon Tammy Franks MLC, and Ms Susan Close, Deputy Leader of the Opposition at the launch of the Coorong Dire Straits Tour on Saturday 30 March at Coorong Quays, to support the flotilla travelling to Noonameena and back.

During this time, Mayor Parkes also attended the SA Regional Organisation of Councils and LGA Board Meetings in Adelaide.

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## Department: Leadership

**Objective:** To facilitate Council leadership and accountable decision-making in the interests of our community. Providing a strategic direction for Council's environmental actions and responsibilities.

## Alexandrina Connecting Communities 2014-2023 Aspiration Areas

### 1 Innovate throughout our Region

#### Service Area Reporting - Strategic Highlights

##### Communications

**Facilitate effective communication, engagement and public relations between Council and the community**

Highlights during the January-March 2019 have included:

- 22 Media releases and 89 Facebook posts with a total reach of 217,103 and average reach of 2,451 per post.
- Keeping the community informed on progress of major capital works projects such as the Goolwa Surf Life Saving Club, Sandergrove Road Streetscape and Mount Compass Recreation Park;
- Promotion of major events such as the January 2019 Santos Tour Down Under Stage Finish at Strathalbyn, Australia Day Awards & Ceremonies and the April 2019 South Australian Wooden Boat Festival; and
- Facilitating 3 public consultation processes on issues including Southern Right Whale Nursery Protection Area, Goolwa Boat Haven Draft Lease and Port Elliot Tennis Club Draft.

These efforts have resulted in frequent unpaid media coverage in local, state and national publications including The Victor Harbor Times, The Southern Argus, the Mount Barker Courier, the Adelaide Hills Weekend Herald, The Advertiser and The Australian.

Community awareness raising of Council activities and achievements has also included publication of content in Council's quarterly newsletter Alexandrina Alive, Council's website, Coast Lines and Fleurieu Living Magazine.

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## Environmental Strategy

### Environmental Action Plan 2014-2018

#### Biodiversity:

- Following public consultation undertaken in late 2018, a revised Tree Management Policy and Procedure was endorsed by Council in January 2019 with a stronger emphasis on the importance of urban greening and a revised fee structure for the removal of trees on council land to facilitate private development.
- A public consultation process undertaken during February-March 2019 sought public feedback on the possibility of asking State Government to establish a seasonal Southern Right Whale Nursery Protection Area in Alexandrina's coastal waters and received over 1200 submissions plus a petition with over 2750 signatures. Consultation results will be taken to the May 2019 meeting of Council.

#### Water:

- As dry conditions continue throughout the Murray Darling Basin, Council continues to advocate strongly for the interest of the Coorong, Lower Lakes and Murray Mouth region with Cr Rebbeck appointed as Chair of Murray Darling Association Region 6 in February 2019.
- Council mains water use for January to March 2019 totalled 33,847kL compared to 23,993kL in the same period last year. Improvements to the completeness of Council's water inventory have resulted in an additional 25 meters being included as compared to the same time last year.

#### Climate Change:

- Council continues to be an active partner in the Resilient Hills and Coasts climate change adaptation planning coalition for the Adelaide Hills, Fleurieu Peninsula and Kangaroo Island region. In January, Resilient Hills and Coasts was awarded a \$95,000 National Disaster Resilience Program grant to deliver Where We Build, What We Build; a partnership project with the Insurance Council of Australia to encourage the update of climate-ready housing across the region.

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## Governance

### Facilitate effective and efficient governance and accountability frameworks in the organisation

The first quarter of 2019 has seen a continued focus on delivery of the Elected Member Induction Program, with:

- training on financial management and meeting procedure;
- facilitation of a strategic trends, risks and opportunities workshop; and
- the appointment of Elected Member representatives on external committees.

Work has also commenced on a number of good governance improvement projects including a delegations review, compliance audit of legislative reporting requirements and updating Elected Member communications systems and protocols.

During January - March 2019 Council approved 5 successful community donation requests.

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## Strategy







### Undertake advocacy in Regional, State and Federal forums

Council continues to promote the voice of community in regional, state and national forums with advocacy efforts during the January-March 2019 period focused on:











- essential road safety upgrades to key arterial DPTI roads;
  - secondary schooling needs in Goolwa and Strathalbyn;
  - the need for a state-wide Little Corella Strategy;
  - reaffirming our support for the full and timely implementation of the Murray Darling Basin Plan whilst calling for key improvements in response to the findings of the Murray Darling Basin Royal Commission; and
  - responding to the State Government's local government reform agenda.
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## 2018-19 Project Updates at 31 March 2019

Name	Description	On Time	On Budget
<b>Goolwa Sporting Complex</b>	The Goolwa Oval Sporting Precinct complex seeks to deliver new, dedicated sporting grounds and facilities to cater for Goolwa Township's existing and future sporting , recreational and community needs.	 RED	 GREEN
Progress comment:	<p>Council's contractor, Inside Edge completed the first phase of stakeholder consultation and engagement with targeted workshop performed with sporting groups (&amp; other) on Tuesday 18 December 2018.</p> <p>During January &amp; February 2019 stakeholder engagement feedback was considered and compiled within the body of the master plan report. Inside Edge has worked in partnership with Council staff to work through a number of design layouts. The master plan design is approaching its final version and staff are now working with Inside Edge to ensure any costing presented is accurate and has been critiqued.</p> <p>During late March 2019 a number of building options were explored and costed. When resolved, the Council will be presented with the final DRAFT masterplan for review and comment. To follow public consultation is scheduled to be performed during May 2019. Detailed design has been deferred to 2019-20.</p> <p>The master plan is seeking to achieve positive outcomes for key stakeholder group including;</p> <ul style="list-style-type: none"> <li>o Council Executive</li> <li>o Goolwa Oval Controlling Committee</li> <li>o The Goolwa - Port Elliot Football Club</li> <li>o The Goolwa Cricket Club</li> <li>o The Goolwa Netball Club</li> <li>o The Goolwa Tennis Club</li> <li>o The Goolwa Hockey Club</li> <li>o The Goolwa Lions Club</li> <li>o The Goolwa Bowling Club</li> </ul>		
<b>SA Water Pump Station - Liverpool Road</b>	The purchase of the decommissioned and landscaped SA Water Pump Station located on Liverpool Road Goolwa, Section 2202 Part Lot A, Certificate of Title Volume 5665 Folio 582 Hundred of Goolwa from the South Australian Water Corporation at a cost of \$63,500.	 AMBER	 GREEN
Progress comment:	SA Water have removed all of the buildings and infrastructure from the Liverpool Road Pump station site. SA Water is now meeting with Ngarrindjeri and Council representatives to finalise the landscape plan for the site.		
<b>Goolwa Wharf Renewal</b>	Renewal of Goolwa Wharf including piles, sub-structure and decking.	 GREEN	 AMBER
Progress comment:	Works recommenced on site on 1st February 2019 with connections of the new bearers and crossheads complete. March works included the timber decking being installed with replacement of damaged turf or car park seal to follow. Project completed in April. Project will be close to budget due to offsetting positive and negative variations.		











## 2018-19 Project Updates at 31 March 2019

Name	Description	On Time	On Budget
<b>Bridge and Major Culvert Infrastructure Renewal as per Asset Management Plan 18/19</b>	Renewal of existing bridge/ major culvert infrastructure in accordance with Asset Management Plan and Bridge Audit documentation.	 AMBER	 GREEN
Progress comment:	Some guard rail identified for renewal through pro-active inspections, works completed. Contract signed and construction planned for 15 April 2019 for works on McHarg Creek culvert.		
<b>Development of the Goolwa Waste Transfer Station</b>	Redevelopment of the Goolwa Waste and Recycling station. Final components include stormwater works and intersection upgrade.	 AMBER	 GREEN
Progress comment:	Defect period for the buildings and internal roads has expired, all outstanding defects were completed prior to issuing certificate of completion. Bank guarantees have been returned to BluBuilt Constructions. Postponed works on unsealed carpark are planned to start early April 2019 with estimated completion by 30 May 2019. New entrance works has been delayed due to stormwater design changes, issued to DPTI for final review. No response from DPTI since January 2019. Native vegetation review and report started in February and expected to be approved by May 2019. No work started on stormwater basin expansion.		
<b>Goolwa Jet Ski Recreational Facility</b>	Stage 1 - Construction of picnic table, shelter, commercial area, informal parking, signage, rubble footpath, irrigation and sandbags with tie points. Demolition of existing structure. Reed clearance. Landscaping. Upgrade of informal boat ramps.  Stage 2 - Construction of garden bed, viewing platform, paving/seating. Installation of additional shelter.	 AMBER	 GREEN
Progress comment:	Project on hold pending the outcome of a Open Space and Places for People funding application.		
<b>Expansion of IT Equipment</b>	Acquisition and installation of new office and operational computer, network infrastructure, server and unified communications equipment according to the requirement of the Council and community to enable Council operations and service to the Community at an acceptable service level.	 RED	 GREEN
Progress comment:	The regular IT Equipment Expansion schedule has been deferred to focus on Council's Smart Cities Project for 2018-19.		
<b>Goolwa Skate Park - Pump Track</b>	Construction of a Pump Track at the Goolwa Skate Park site.	 RED	 GREEN
Progress comment:	Tender has been awarded and start of construction scheduled for late July 2019		









## 2018-19 Project Updates at 31 March 2019

Name	Description	On Time	On Budget
<b>Renewal of Stormdamaged Assets</b>	Renewal of stormwater bridges and infrastructure damaged during the 16/17 Financial Year	 GREEN	 GREEN
Progress comment:	<p>The Environment Division has recently completed the repairs on Woodgate Hill Road, Kyeema and Woodcone Road, Mount Jagged.</p> <p>Council's storm damage focus then prioritised the delivery of major storm water and road works at Cleland Gully Road, Tooperang and pedestrian culvert works along Braemar Drive, Strathalbyn. The last quarter has seen substantial progress with both of these projects to be completed in full by April 2019.</p> <p>Following a substantial Open Tender process, Civil Tech Pty Ltd has been awarded the construction works for both the Middleton Creek and Strathalbyn Soldiers Memorial Gardens pedestrian footbridges. Contracts for works on both the Middleton Creek and Strathalbyn Soldiers Memorial Gardens pedestrian footbridges have been executed with the contractor having placed orders for the bridge manufacture with a South Australian company. All appropriate approvals are near complete, with the physical works scheduled for commencement during April 2019 and completion by end June 2019.</p> <p>Water Affecting Activity permits and Native Vegetation Council approvals are complete. Building Rules Consent approvals are near complete as structural certification for the bridge structures are finalised.</p> <p>Storm damage projects are expected to be completed by end financial year 2019 in accordance with funding requirements.</p>		
<b>Smart Cities Project</b>	Provision of public Wi-Fi within the Alexandrina district. The Public Wi-Fi will facilitate equitable access to council services and greater engagement for residents, while also meeting the digital needs of tourists.	 AMBER	 GREEN
Progress comment:	<p>New backhaul data network 75% deployed and commissioned. Awaiting the approval of planning applications for Strathalbyn Soldiers Memorial Gardens and Goolwa Wharf.</p> <p>Planning approval no longer required for the revised location for the telecommunications mast at Centennial Park, Port Elliot.</p> <p>Awaiting final review process by SA Power Networks for the provision of power into Potts Reserve before proceeding with installations.</p> <p>WiFi access point tender is awaiting the investigation of integration with Smart Poles we are planning to deploy as part of the Smart Cities project.</p>		
<b>Kerb Expansion 18/19 Capital Works Program</b>	Budget line for adhoc and high risk kerb expansion projects to mitigate stormwater damage to exiting infrastructure and properties. To be identified from existing backlog of stakeholder requests where appropriate.	 GREEN	 GREEN
Progress comment:	<p>Scott Street Goolwa kerb expansion and road re-alignment commenced early 2019.</p> <p>Kerb and Gutter are installed , awaiting SA Water to lower 3 Water Mains before road re-alignment can be completed</p>		







## 2018-19 Project Updates at 31 March 2019

Name	Description	On Time	On Budget
<b>Admin Vehicles Replacement 18/19</b>	Undertake replacement of Administration Vehicles for vehicles that are 3 years or older or have done over 80,000km. Arrange Trade in of existing vehicles and purchase of replacement vehicles.	 AMBER	 GREEN
Progress comment:	Twelve administration vehicles have been identified for replacement this year. Six vehicles have been replaced and delivered, with five of these vehicles supplied by local businesses. The final six are scheduled for replacement in the fourth quarter. Reviewed vehicle replacement schedule from 1 July 2018 to 30 June 2023 to provide a four year administration fleet replacement program. This program included changing replacement cycles from 3 years to 4 years based off industry standards and benchmarking against neighbouring Council's.		
<b>Depot Vehicles and Minor Plant Replacement 18/19</b>	The purpose of this project is to approach the market to procure plant replacement items identified in the plant renewal program with current model available at the time. Replacement plant items are to comply in all respects with the requirements of all current applicable legislation, including but not limited to, WHS, South Australian Road Traffic Act and Regulations.	 AMBER	 GREEN
Progress comment:	Twelve depot vehicles have been identified for replacement this year, which are all scheduled for replacement in the fourth quarter.		
<b>Major Plant Replacement 18/19</b>	The purpose of this project is to approach the market to procure major plant replacement items identified in the plant renewal program with current model available at the time. Replacement plant items are to comply in all respects with the requirements of all current applicable legislation, including but not limited to, WHS, South Australian Road Traffic Act and Regulations.	 RED	 GREEN
Progress comment:	Two major plant items have been identified for replacement this year, as well as another two carried over from 2017-18. Also included are two additional plant items that have experienced unexpected major failure. One major plant item has been replaced with the other four to be ordered in the fourth quarter, but not delivered until 2019-20.		
<b>Footpath Capital Infrastructure Renewal as per Asset Management Plan 18/19</b>	Footpath renewal program as programmed by Assetic MyPredictor Asset Management Software. Also includes paths from previous years programs that were deferred in addition to other adhoc stakeholder requests.	 GREEN	 GREEN
Progress comment:	Program tracking well on time and under budget.		
<b>Sealed Road Renewal and Reconstruction 18/19</b>	Renewal program as programmed by MyPredictor, previous years roll overs and other stakeholder requests	 AMBER	 GREEN
Progress comment:	Asphalt and Spray Seal resealing of roads program complete Blackfellows Creek Road deferred to 19/20 due to budget constraints Line marking of resealed roads scheduled to be completed by the end of April 2019.		

## 2018-19 Project Updates at 31 March 2019

















Name	Description	On Time	On Budget
<b>Unsealed Road Renewal - Resheeting 18/19</b>	Renewal program as programmed by MyPredictor, previous years roll overs and other stakeholder requests	 GREEN	 RED
Progress comment:	Re-sheeting program of work complete. Over-run in budget due to increased cartage costs for materials, able to be offset by savings in the footpath capital program.		
<b>Strath Pool Plant and Equipment Renewal 18/19</b>	The purpose of this project is to approach the market to procure plant replacement items for the Strathalbyn Pool with current model available at the time. Replacement plant items are to comply in all respects with the requirements of all current applicable legislation, including but not limited to, WHS, South Australian Road Traffic Act and Regulations.	 GREEN	 GREEN
Progress comment:	<p>Plant &amp; Equipment assessments continue in partnership with YMCA to ensure the Strathalbyn Community Swimming Pool provides the community with a high quality user experience.</p> <p>Renewal works programmed for the last quarter in 2018-19 include works on the swimming pool tiles and expansion joints. The pool's expansion joints have been subject to standard maintenance procedures in past years however more substantial renewal works are now scheduled. This will ensure tile quality &amp; performance remains excellent, and the pool itself is kept 'water-tight'. This work will see a reduction in water usage costs as water leakage will be largely eliminated. Three quotes are being sought to ensure a review of the market can be performed.</p> <p>In addition, YMCA are also seeking quotes to renew the pool heater burners. These gas burners perform large amounts of work each season, and do require regular service and parts replacement each season - as a wearable item. These items are considered items with a short life span and do, as a standard, require regular maintenance and service.</p>		
<b>CWMS Port Elliot Capital Infrastructure Renewal 18/19</b>	<p>Renewal of the Lakala Rising Main pipework.</p> <p>Installation of pump station valve pits for maintenance access and future sensory integration.</p> <p>Gravity Network Defects works to be assigned to this cost centre after completion.</p> <p>Network process automation (ALS, HICENS) works to be assigned to relevant assets on completion.</p>	 RED	 GREEN
Progress comment:	<p>Lakala Rising Main Renewal</p> <ul style="list-style-type: none"> <li>• Installation of these works delayed to 2019-20 due to prioritisation of new major works within CWMS.</li> </ul>		
<b>Footpaths Expansion as per Footpath Master Plan 18/19</b>	Construction of new Footpaths in line with the priorities set out in Council's Footpath Master Plan.	 RED	 GREEN
Progress comment:	Program tracking well on time and under budget, with the exception of Alexandrina Drive Clayton Bay which has been removed from this years program due to design issues.		

## 2018-19 Project Updates at 31 March 2019









Name	Description	On Time	On Budget
<b>CWMS Strathalbyn Capital Infrastructure Renewal 18/19</b>	Renewal of the Colman Terrace pump station cabinet and power & control automation infrastructure. Final upgrade and phase-out of redundant & unsupported PLC technology. Supports the system readiness for improved process monitoring and potential SCADA interfacing.	 RED	 GREEN
Progress comment:	The renewal for the Strathalbyn Colman Terrace pump station automation infrastructure was planned for 2018-19. This work has now been postponed to meet the unscheduled major project integration and resourcing requirements. The renewal of these antiquated pump stations will be completed at the earliest possible time.		
<b>CWMS : Smart Water Project Capital Renewal 18/19</b>	Generally network projects are grouped in CWMS general until appropriate asset amortisation. Includes but is not limited to renewal for communications backup & the replacement of antiquated electrical componentry for improved safety. The renewal of critical communications infrastructure for remote monitoring access. The installation of pump station valve pits and sensory infrastructure.	 RED	 GREEN
Progress comment:	Installation of high capacity battery backup systems and PLC monitored battery voltage are occurring over CWMS network. Drivers include the historical and persistent unreliability of communications infrastructure. This risk mitigation improvement is being rolled out to problematic pump stations in attempt to reduce overflow incidents. 25 units have been constructed and are ready for installation. The team has engaged external providers for implementation and works are progressing as planned. These works are subject to resourcing with electrical circuits designed needed from the CWMS Electrical Engineer. These will only be completed once major project work has been completed for the Strathalbyn Wastewater Treatment Plant upgrades. Additional improvements include the conversion of antiquated float level assets into analogue level sensor technology. Conversion to new hydrostatic level systems increases reliability, functionality and visualisation improvements. This reduces risk to operators by limiting access to high risk confined space infrastructure. This is particularly relevant when working in isolation and/or at night. Works have been scoped and will be release to the market in the near future.		
<b>Parks and Gardens Capital Infrastructure Expansion as per Master Plan 18/19</b>	Budget line for the creation of R&O assets, largely dictated by location planning and site specific master plans Ratalang Basham Conservation Reserve	 GREEN	 GREEN
Progress comment:	Boardwalk upgrade is waiting for the recommendations from the Coastal Adaptation Management Plan. Horseshoe Bay Concrete Wall and Bristow Smith Fence construction to begin mid April 2019 for completion by the end of June 2019.		



## 2018-19 Project Updates at 31 March 2019





Name	Description	On Time	On Budget
<b>Recreation and Open Space Equipment and Structures Renewal 18/19</b>	Budget line for the renewal of existing R&O assets, as predicted by Council's Asset Management System	 GREEN	 GREEN
Progress comment:	All works completed with the exception of the Port Elliot dog park shelter.		
<b>Currency Creek Hall Renewal</b>	Project to undertake remediation works at the connection of the original building and the newer addition to prevent further cracking and damage.	 RED	 GREEN
Progress comment:	Assessment report has been undertaken to determine required action. Quote for engineer drawings to be sourced April 2019. Construction work deferred to 2019-20.		
<b>IT Equipment Renewal 18/19</b>	IT Equipment Renewal as per Asset Management Plan	 RED	 GREEN
Progress comment:	Minimal equipment renewal taking place at present due to the Smart Cities and Suburbs program being the major focus.		
<b>Resheet of rural access tracks</b>	Budget line for the identification of Rural Access Tracks requiring upgrade in Councils Unsealed Road Hierarchy	 GREEN	 GREEN
Progress comment:	Re-sheeting planned following the Unsealed Road Renewal Program.		
<b>Kerb Capital Infrastructure Renewal as per Asset Management Plan 18/19</b>	Budget line for the renewal of existing Kerb assets, as predicted by Council's Asset Management System	 GREEN	 GREEN
Progress comment:	Kerb renewals identified during footpath capital program and inspections. Arthur Street kerb renewal identified and completed with footpath works.		
<b>Goolwa Library Carpets Renewal 18/19</b>	Project to relay the Goolwa library carpets. Subject to redesign of customer service layout.	 RED	 GREEN
Progress comment:	Deferred to 2019-20.		
<b>General Public Conv Renewal District Wide 18/19</b>	Project to refurbish 5 toilets as identified by Council's condition and defect audit.	 GREEN	 GREEN
Progress comment:	Works are completed.		
<b>Capital Expansion - CWMS General 18/19</b>	CWMS Laboratory Investigate the process validation and infrastructure expansion requirements for internal laboratory testing. Gap analysis on skills, equipment & building augmentations. Project represents the quality assurance layer and is integrated with processing monitoring improvements across all schemes.	 RED	 GREEN
Progress comment:	This work will be postponed until 2019-20 due to capital resource diversion to major projects.		

## 2018-19 Project Updates at 31 March 2019















Name	Description	On Time	On Budget
<b>Integration of Coorong Quays to Council CWMS</b>	<p>This project involves the transfer of ownership of the Coorong Quays Community Wastewater Management Scheme (CWMS) to Alexandrina Council.</p> <p>Council will be responsible for managing and maintaining the system as well as operating the system which includes the collection, treatment and disposal of wastewater generated within the development.</p> <p>Connecting the Coorong Quays CWMS collection system into the Goolwa CWMS collection system will require a range of infrastructure upgrades in both the short term and the long term. Some of the upgrades are within Coorong Quays, while some are within the wider Goolwa CWMS network. Financial contributions will be required by both parties in order for these works to be undertaken. The following sections outline Council's proposed strategy for financing the works.</p>	 GREEN	 GREEN
Progress comment:	<p>The infrastructure agreement has been signed. As part of the internal and external communications a number of key documents have been produced to transition to implementation.</p> <p>In addition the project team has started developing project management documents to start advancing the project implementation phasing.</p> <p>The project team is meeting on a regular basis to start the preparation for the program of works that are mandated within the infrastructure agreement.</p> <p>The CWMS team has held and is responding to the implications of these major works on existing responsibilities. This will alter the prioritisation of current works and this will be reschedule to ensure the delivery of the obligations as determined by the Infrastructure agreement. The position of Project Officer Infrastructure has been appointed and will have accountability for delivering the program of works and coordinating the total operational integration.</p>		
<b>Capital Upgrade - CWMS: Goolwa Capital Infrastructure 18/19</b>	New Pump Station at Goolwa Beach Car park (Developer Funded)	 GREEN	 GREEN
Progress comment:	Being managed as part of Goolwa Beach Master Plan project.		
<b>R&amp;O: Woodchester Entry Statement</b>	Project to create entrance statement in Woodchester for the Langhorne Creek winery region	 GREEN	 GREEN
Progress comment:	Council's funding application for the Federal Government's Stronger Communities Programme was successful. Works estimated to occur in the fourth quarter.		
<b>Coastal Erosion Mapping</b>	Sea level rise inundation & erosion mapping for Alexandrina coastal zone and adaptation planning for high risk areas.	 RED	 GREEN
Progress comment:	Work is in progress, with the consultant expecting completion at the end of June 2019 after consultation with elected members.		











## 2018-19 Project Updates at 31 March 2019

Name	Description	On Time	On Budget
<b>CWMS Goolwa Capital Infrastructure Expansion 18/19</b>	New housing development - CWMS infrastructure requirement. New pump station at Sturt Ridge.	 AMBER	 GREEN
Progress comment:	<p>Discussion with the developer are ongoing. Timing of construction and installation still to be determined.</p> <p>Specifications and designs are well established.</p> <p>Final control and automation infrastructure to be installed once current Major Project commitments have been addressed.</p>		
<b>Goolwa Beach Masterplan</b>	Alexandrina Council, Surf Life Saving SA and Goolwa Surf Life Saving Club (SLSC) have commenced works on the exciting transformation of the Goolwa Beach precinct, in the form of the new Goolwa SLSC facility and surrounds. In order to deliver the Goolwa Beach SLSC facility, significant changes are required within the Goolwa Beach environs.	 GREEN	 GREEN
Progress comment:	<p>Goolwa Surf Life Saving Club and surrounds</p> <p>Excellent progress has occurred to the SLSC &amp; surrounds during the quarter with substantial change occurring on both internal and external facility features. All internal wiring and framework has been completed with the program now turning to second and final fix items including internal wall cladding, windows, tiling and external cladding elements. The principal builder continues to utilize high proportions of local sub-contractors to deliver many aspects of the facility construction. Surf Life Saving SA, Goolwa SLSC and Council staff continue to work proactively to ensure this project achieves the programmed schedule.</p> <p>The Goolwa Beach CMWS Pump Station construction works are now complete with electrical commissioning of that core infrastructure occurring as the SLSC facility approaches its final stages during April &amp; May 2019. All local plumbing specialist CR Adams has performed all works associated with this critical task and have worked seamlessly with both Council and CWMS staff to achieve positive construction results. Again, all sub-contractors are locally based.</p> <p>A key milestone occurred in late March 2019 with the temporary public toilet facility being removed to make way for the final service installation and landscaping works to commence. This marks an important milestone for the project, as final building &amp; surrounding works will now be delivered. This work includes the creation of a public space between the SLSC and café, within which visitors can relax and enjoy the facilities on offer.</p> <p>A bank of smaller temporary toilets will be installed within the Goolwa Beach precinct for a 6 week period to provide ongoing toilet access for beach goers – albeit, a slightly reduced service for a short period of time. The café lessees have been fully briefed on these changes, and additional assistance is being provided to ensure they can maintain great levels of customer service to customers.</p> <p>The builders are currently on-track to finalise works for mid-May 2019.</p>		



## 2018-19 Project Updates at 31 March 2019

Name	Description	On Time	On Budget
<b>Surf Life Saving Club Contribution</b>	Contribution to a Surf Life Saving facility. Appropriate Surf Live Saving Facilities are anticipated to provide safer beaches.	 GREEN	 GREEN
Progress comment:	Second contribution made to Surf Life Saving SA during the first quarter.		
<b>Sandergrove Road Street Scape, Strathalbyn</b>	Major road upgrade, stormwater and streetscape project to enhance the entrance to the Strathalbyn Township.	 AMBER	 RED
Progress comment:	<p>Works are progressing nicely with a multitude of construction activities happening at the same time. The lowering of the sewer main is two third's complete with houses being reconnected as the network is lowered. Stormwater is being laid in conjunction with the sewer main and is now 85% complete.</p> <p>The excavation of the shoulder, construction of bike lanes, and laying of kerbing continues. The remainder of this works will follow the completion of the sewer main and stormwater.</p> <p>The landscape component of the project has commenced with procurement of irrigation components, plants, street trees, and the sourcing of garden bed materials and exposed aggregate concrete.</p> <p>SAPN have been very cooperative with the rectification of service clashes. They have returned to site to aide Council's contractor with the shifting of cables, and will have their own contractor on site shortly.</p>		
<b>Goolwa Wharf Precinct - Amelia Park Carpark Upgrade</b>	In accordance with the Goolwa Wharf Precinct Masterplan proposes the sealing of the Amelia Park car parking area and construction of a pedestrian and cyclist shared path to link the Laffins Point Bikeway to the Goolwa Wharf Precinct.	 RED	 GREEN
Progress comment:	Works deferred to 2019-20.		
<b>Strathalbyn Town Hall Renewal</b>	Kitchen refurbishment and renewal of lights, ceiling fans and other internal fixtures.	 RED	 GREEN
Progress comment:	Works deferred to 2019-20.		
<b>Strathalbyn Entry Statements</b>	Expansion of Strathalbyn Entry Signage to better represent township, tourism and economic drivers. Being undertaken as part of the Strathalbyn Town Plan. One more sign proposed for installation in Sandergrove Road.	 GREEN	 GREEN
Progress comment:	The fourth and final sign has been installed upon entry to Sandergrove Road. Practical Completion was on 25 March 2019.		
<b>Goolwa Wharf Shed Refurbishment</b>	Upgrade for Goolwa Wharf Shed including riverboat visitor centre.	 RED	 GREEN
Progress comment:	Works deferred to 2019-20.		
<b>Kurramin Court Road Sealing Port Elliot Dog Park</b>	Sealing of road providing access to Port Elliot Dog Park Project depends on the completion of Stormwater project to the road	 GREEN	 GREEN
Progress comment:	Scheduled for the fourth quarter of 2018-19.		













## 2018-19 Project Updates at 31 March 2019

Name	Description	On Time	On Budget
<b>Mount Compass Reserve Playground, Waye Court</b>	Mount Compass Recreation Park . Delivery of modern & progressive nature play space for local residents and visitors alike including key elements of skate, BMX, nature play and water sensitive design landscape throughout.	 RED	 RED
Progress comment:	Council has approved the final budget for the Mount Compass Recreation Park with on site works commencing in March 2019. The \$1.15m recreation park will include the community's most desired elements, which were identified through public consultation to be a skate park, BMX track and nature play space. The park will also include a basket swing and slide. Council met a number of times in to consider options for progressing the project, with the shared goal of achieving an outcome that best meets the needs of the Mount Compass community, in-line with Council's capacity to pay.		
<b>Quarry Road / Alexandrina Rd Intersection realignment</b>	Quarry Road upgrade includes the upgrading of existing road infrastructure to facilitate B-Double access to Tooperang Quarry.	 GREEN	 GREEN
Progress comment:	The Native Vegetation Assessment is complete for the Quarry Road upgrade works with an approval for works to proceed issued. Design staff continue to finalise the project design for Quarry Rd in conjunction with the Special Local Roads Program requirements. This road when complete will facilitate B-Double access to the Tooperang Sand Quarry As part of due diligence, in house construction delivery opportunities will be considered.		
<b>Strathalbyn Streetscape Revitalisation</b>	A series of projects identified as an outcome from the Strathalbyn Town Centre - Traffic, Parking & Streetscape master plan. Key project outcomes include upgraded car parking facilities in High Street, Sunter Street, Alfresco dining 'parklets', Alfred Street Sculpture Gardens, St Andrews Church frontage activation, community spaces located upon Rankine & Sunter Streets as well as further works within the High Street precinct. See attached Master plan document.	 RED	 GREEN
Progress comment:	Work on the Sunter Street and High Street Carparks has been completed. Civil and landscape works for Alfred Place sculpture garden 50% completed. All other works deferred to future years.		
<b>Clayton Bay Oval Foreshore &amp; Carpark Upgrade</b>	Upgrade of oval foreshore including relocation of swimming area, new oval car park & access road, foreshore shelters, improvements to toilets, reconfigure boat ramp car park & improve footpath links, restrict vehicle access to cliffs, tree planting & signage. Identified in Clayton Bay Foreshore Master Plan, see Items 2.1-2.10 in Appendix B.	 RED	 GREEN
Progress comment:	Water quality management plan developed and sent to EPA for approval. The EPA have requested staff training on acid sulphate. EPA approval is required before the DA can be approved. Construction work deferred to 2019-20.		



## 2018-19 Project Updates at 31 March 2019




Name	Description	On Time	On Budget
CWMS Strathalbyn Lagoon and Wastewater Treatment plant Expansion	<p>The current Strathalbyn wastewater treatment plant operates at 500 – 700 kL/day, and has a capacity of 1,500 kL/day. Based on field observations and a water balance assessment, the existing 120 ML storage lagoon at the plant has been found to have inadequate capacity to balance the scheme's annual water storage variation. This project involves the construction of a new 110 ML storage lagoon at the plant to provide additional balancing storage. In addition to the new lagoon, the project involves a range of other upgrades to address some process deficiencies with the existing plant and improve operation. Completion will allow for the final diversion of all sewage from the antiquated Swamp Road Lagoon system and into a more compliant and contemporary treatment facility.</p> <p>The Stage 2 wastewater treatment infrastructure upgrades have been designed. This complex process review will bring the facility into current regulatory compliance standards.</p>	 RED	 RED
Progress comment:	<p>Capital Expansion of CWMS Infrastructure - Strathalbyn WWTP Expansion</p> <p>Construction of the new 110 megalitre storage lagoon at Strathalbyn has been completed. The \$1.6M lagoon is a significant milestone for the Strathalbyn CWMS scheme. Completion will allow for the final diversion of all sewage from the antiquated Swamp Road Lagoon system and into a more contemporary treatment facility.</p> <p>The Stage 2 wastewater treatment process upgrades</p> <p>There has been delays to the implementation to this stage due to the limited tenderers that submitted and the significant cost change from internal estimates. Work is being undertaken to understand the drivers behind the increase in cost compared to initial estimates. In this case estimates were based on previous projects which were greenfield in nature and this does not cater for the complexity regarding the augmentation and challenges working around exiting infrastructure.</p> <p>Despite the budgetary setback the team has been in consultation with the tenderer and is working on an alternative design in an attempt to reduce costs. The clear mandate for design, changes as previously mentioned, must not impact the functional delivery of the process and/or increase risk.</p> <p>By reviewing the detailed cost analysis we have been able to isolated costly construction and consider alternate designs. Some of these improvements have included the relocation of key assets to reduce depth of excavation and the augmentation of works to provide above ground access. This process has been very successful and the tenderer has submitted an alternate pricing with significant savings. It is the preference of the team to move ahead with this pricing and start contract negotiations.</p> <p>Moving forward the team will look to work with finance, planning and our design engineers to transition this project to contract development.</p> <p>The timeline for completion should be by the end of 2019.</p>		

## 2018-19 Project Updates at 31 March 2019

Name	Description	On Time	On Budget
<b>Milang Foreshore Erosion</b>	Renewal of collapsed concrete embankment, in addition to accessibility infrastructure and landscaping	 RED	 GREEN
Progress comment:	Contract awarded with project to commence in July 2019 and estimated to be completed by the end of August 2019.		
<b>Coastal Erosion Management</b>	Key outcomes identified from Council's Coastal Erosion Mapping study.	 RED	 GREEN
Progress comment:	Required works to be identified from the Coastal Erosion mapping exercise currently being undertaken. Budget deferred to 2019-20.		
<b>Depot Generators</b>	Construction costs for proposed back up generator works in both Goolwa and Strathalbyn Works Depots, to allow for continued service delivery during extended periods without electricity supply.	 GREEN	 GREEN
Progress comment:	Final testing complete and compliance certificates received.		
<b>Goolwa Wharf Wayfinding project</b>	Project to undertake detailed design, fabrication and install of wayfinding and interpretive signage In Goolwa Wharf Precinct and nearby Cadell Street. Project recommended by Goolwa Wharf Precinct Board.	 RED	 GREEN
Progress comment:	Works deferred to 2019-20.		
<b>Currency Creek Cemetery</b>	Expansion of Currency Creek Cemetery to provide additional burial allotments for future use. Project will also include additional landscaping in the newly created area which includes tree planting, installation of seating and bollards. Future project will be required once budget allocated for the establishment of a new Niche Wall in this new section of the cemetery to cater for additional cremated remains to be interred into the future.	 GREEN	 GREEN
Progress comment:	Project completed with the exception of the Niche Memorial Wall and associated landscaping, which could not be accommodated in the existing budget.		
<b>Corporate Systems Review (CSR)</b>	The CSR project is the result of a review of the existing corporate systems software to ensure it could meet the Council's business needs. The current system has been used by Alexandrina Council for the past 18 years and has become out-dated. There is a common held view across many business areas that the current suite of software applications does not effectively support the Council's business processes and outcomes. As a result Council will look to the market for a best practice software provider with a focus on the Customer Journey.	 RED	 GREEN
Progress comment:	External reviews of the process and documentation have been undertaken. Budget deferred by one year.		

## 2018-19 Project Updates at 31 March 2019

Name	Description	On Time	On Budget
<b>Strathalbyn Senior Citizens</b>	Building upgrade and expansion including the internal upgrade of toilet and kitchen facilities and office extension to the existing building.	 RED	 GREEN
Progress comment:	Works deferred to 2019-20.		

Key	
 GREEN	Within budget / timeframe estimates
 AMBER	Potential to move outside budget / timeframe estimates
 RED	Outside budget / timeframe estimates

## Resources

### Finance Services

Creditors Services  
Rates & Debtors Services  
Financial Management & Accounting  
Payroll Services  
Business Reporting  
Business Services  
Subsidiaries

### Information Services

Information Technology  
Information Management

### Council Properties

Property Management

## Department: Council Properties

**Objective:** To provide and manage safe, well-maintained community buildings and facilities that meet the needs of a growing community.

## Alexandrina Connecting Communities 2014-2023 Aspiration Areas

### 1 Innovate throughout our Region

#### Service Area Reporting - Strategic Highlights

#### Property Management

##### Council Properties

The 2018-19 summer season has seen ambient weather conditions contribute to an increased usage of Alexandrina's buildings, foreshores and reserves for both commercial and community activities including outdoor dining and water based uses, bringing vibrancy, variety and social benefits to our townships.

The Resources Division continues to provide opportunities for both community and commercial uses of buildings and facilities located across the District in accordance with lease and licensing arrangements. The activation of community facilities through variety of use, stimulates economic development, social interest and diversity of services to residents and visitors.

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## Department: Finance Services

**Objective:** Planning and managing the monetary funds of Council to deliver the aspirations of our community - we account for our activities, act sustainably and disclose the results in a transparent manner.

## Alexandrina Connecting Communities 2014-2023 Aspiration Areas

### 1 Innovate throughout our Region

#### Service Area Reporting - Strategic Highlights

#### Financial Management & Accounting

##### Community Group Loans

No new community loans were approved this quarter. Goolwa Bowling Club made an early payout of their loan in early 2019.

Community Group Loan Funds are managed and monitored per Treasury Management Policy

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#### Budget Review and draft 2019-20 Budget

Council's budget has been reviewed once in the 3 months to 31 March 2019, on 18 February 2019 in line with Council's Annual Budget and Budget Performance Policy.

Two Budget Briefings were held with Elected Members this quarter, on 25 February and 12 March 2019 to assist with the preparation of the 2019-20 Annual Business Plan and Budget and Rating Policy.

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## Department: Information Services

**Objective:** Delivering flexible information technology solutions that support business operations by providing access to information and systems - any where, any time on any device.

## Alexandrina Connecting Communities 2014-2023 Aspiration Areas

### 1 Innovate throughout our Region

#### Service Area Reporting - Strategic Highlights

##### Information Technology

##### Smart Cities and Suburbs - Connecting Communities

Smart Cities and Suburbs - Connecting Communities project is progressing with planning applications underway for the installation of smart poles in Goolwa Wharf, Port Elliot and also Potts Reserve, Langhorne Creek. The installation of new back haul data network is 75% complete with the majority of sites moved over to the new network.

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## Environment

### Asset Planning & Design

Infrastructure Services  
Project Design

### Asset Management & Geographic Information Services

Asset Management  
Geographic Information Systems (GIS)

### Facilities & Council Properties

Building & Property Management

### Community Facilities & Open Space

Environmental Assets  
Recreation, Open Space and Reserves  
Community Facilities  
Building Management

### Field Services & Civil Assets

Bridges and Stormwater Management  
Depot Operations  
Engineering Services  
Footpaths & Cycle Tracks  
Roads & Car Parks

# The Quarterly

*Our performance, Our story....*

January to March 2019 Quarterly Report

## Department: Community Facilities & Open Space

**Objective:** To provide community facilities that promote and enhance our lifestyle, while protecting our environmental assets through sound land management practices.

### Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

4 Thrive in 'Clean, Green' Futures

### Service Area Reporting - Strategic Highlights

#### Community Facilities

**Ensure Council owned community public convenience and facilities are serviced and well-maintained**

Currency Creek Cemetery and Lions Park, Richard Bollard Reserve, Goolwa, Surfers Parade Middleton and Lakala Reserve, Port Elliot Toilets have been painted

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**Implement Bashams Beach Regional Park priority projects and goals**

Design and construction of a new footbridge is underway.

The Coastal Adaptation Plan is complete.

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## Environmental Assets

### Protect, Maintain & Restore biodiversity within Councils land

Foster relationships with community groups to support local biodiversity:

- \*Ongoing partnering with Natural Resource Management (NRM) Adelaide and Mount Lofty Ranges and NRM Murray Darling Basin regarding weed control on roadsides and coastal weed management.
- \*NRM Adelaide and Mount Lofty Ranges, Goolwa to Wellington Local Action Planning Association and Council Gazania free gardens Middleton project demonstration site 2/3rds complete.
- \*Planning for community planting day at Middleton complete.

Manage and maintain assets in the Coastal and Riverfront areas:

- \*Repairs to fencing and infrastructure on coastal and riverfront areas from holiday period usage are complete.
- \*Coastal inspection and jetty, boat ramp inspection checklist repairs and maintenance are in progress.
- \*Woody weed control program in Ratalang/Basham Beach Conservation Park completed for this financial year.

Manage and maintain urban and rural biodiversity reserves:

- \*Final report for Swamp Road due in April due to variation (Terramin mine).
  - \*Yearly road side marker weed control program is complete
  - \*Rabbit control program is complete.
  - \*Four replacement fencing and gate installs and three new gate and fence installs completed due to unauthorised four wheel drive access and damage to remnant vegetation on unmade roads in time for winter.
  - \*Planning and weed control for onsite planting has commenced.
  - \*Finniss Quarry Reserve has been accepted by Native Vegetation Council as an Significant Environmental Benefit offset for upgrade to Quarry Rd Tooperang.
- 

## Recreation, Open Space and Reserves

### Community Facilities and Open Space Achievements

- \*GO2030 Tree Planting List being developed.
  - \*Created sustainable spring verge display gardens in Dawson Street, Goolwa.
  - \*Mulched garden verge on the main road, adjacent to Sports Oval in Port Elliot.
  - \*Replaced rubber soft fall and installed playground edging in Lakala Reserve, Port Elliot.
  - \*Installed 70m2 of clay paving on the Tottenham Court Road, Port Elliot verge corner.
  - \*Removed timber tree surrounds on North Terrace, Port Elliot.
  - \*Upgraded footbridge over creek in the Middleton main Street.
  - \*Assisted Middleton Town and Foreshore Committee with verge planning on the main street.
  - \*All timber work oiled in Bristow Smith Reserve, Goolwa.
  - \*Installed sustainable spring verge display garden on Coleman Terrace, Strathalbyn.
  - \*New seating and irrigation upgrade in Lions Park, Strathalbyn.
  - \*Re Sheeted rubble pathway from Island View Drive to shelter shed on the foreshore, Clayton Bay.
  - \*Installed limestone rock along road reserve, Island View Drive to prevent vehicle access to cliff top, Clayton Bay.
  - \*Replace Creeks Pipeline Company main line asbestos irrigation pipe, Milang.
  - \*Review effectiveness of street tree planting and green/natural corridors.
-

## Department: Field Services & Civil Assets

**Objective:** To provide customer service and engineering solutions in the management, operation and construction of Council's civil assets.

## Alexandrina Connecting Communities 2014-2023 Aspiration Areas

### 1 Innovate throughout our Region

#### Service Area Reporting - Strategic Highlights

##### Bridges and Stormwater Management

###### Deliver effective and efficient Bridges and Stormwater Management

Four bridges/culverts have received guard rail replacements this financial year. Due to the significant expense of guard rail, an additional asset class has been created for these items.

Minimal requirement for stormwater maintenance this year due to the extreme dry weather. When rain does come we are expecting a large amount of work in this area as debris from the dry weather washes into the system.

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##### Roads & Car Parks

###### Deliver effective and efficient Roads & Car Parks

Line marking renewal program complete.

Road reseal program complete. Line marking of re-seals programed for Mid April.

Maintenance graders have been stood down since December due to the extreme dry weather, significant rains required before maintenance activities can continue. Some roads, in particular Dry Plains Road are in below average condition and will be attended to immediately when moisture levels allow.

Road side tree trimming budget fully committed for 2018-19. Four roads remaining on program:

- \*Enterprise Road
  - \*Bahloo Glen Road
  - \*Munetta Road
  - \*Mosquito Hill Road
-

## Community Wellbeing

### Community Wellbeing

Community Development, Partnerships & Advisory Services  
Community Transport  
Family & Youth Services  
Community Connect  
Community Health, Sport & Recreation Services

### Health, Environment & Community Safety

Community Safety  
Environmental Health

### Library & Customer Service

Customer Services  
Libraries  
Alexandrina Visitor Services  
Event Management

### Sustainable Resource Management

Community Wastewater Management Systems (CWMS) & Water Recycling  
Waste Management

## Department: Community Wellbeing

**Objective:** Supporting and advocating a range of equitable and accessible wellbeing programs to encourage our community to live a healthy and active life.

## Alexandrina Connecting Communities 2014-2023 Aspiration Areas

### 3 Participate in Wellbeing

#### Service Area Reporting - Strategic Highlights

#### Community Development, Partnerships & Advisory Services

##### Advocate for equitable, accessible community services, programs and initiatives

The Caddy project, an initiative of the Southern Fleurieu and Kangaroo Island taskforce, saw staff coordinate volunteers and participants in a funded project through the Office for Ageing Well. The aim of the project was to develop a model of support enabling persons living with dementia to connect with meaningful activities.

Flourishing on the Fleurieu Festival has been selected as a finalist for the Local Government Leadership Excellence Awards in the Community Partnerships and Collaboration category.

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##### Manage the delivery of Council's Community Grants Program

Of the 49 applications that were assessed in the 2018-19 Community Grants round, 23 applications were funded to the total of \$56,646, with \$40,354 being left over in the overall budget for major works within the Goolwa Port Elliot Football and Cricket Club, Woodchester Tennis Club and Clayton Bay Boat Club.

All of the funding agreements have been distributed, with approximately 95% returned, and paid. Acquittal work is now being commenced with approximately 50% of project acquittals still outstanding.

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#### Family & Youth Services

##### Coordination and support for youth initiatives across the region

Youth Advisory Committee (YAC) During 2019 the Youth Advisory Committee (YAC) welcomed several new members to the team. Membership stands at 24 and this makes us the largest YAC in the state. YAC members were an integral part of creating the Step Up Street Party Held in the region in March. YAC members ran all aspects of the event from planning to application and then running the evening with over 550 people attending the Street Party.

Two members of YAC won awards in recognition of their contribution to our local community. Carter Banks won Alexandrina Council's Young Citizen Award and Ebony Brackstone won the Fleurieu Women's Youth Ambassador award.

YAC also have been an integral part of the Blue Light Discos in the region with YAC members over 16 all doing SAPOL Volunteer Training and assisting in all areas of each disco held over the last nine months. The last four events held throughout the region had over 1000 young people attending.

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## Department: Health, Environment & Community Safety

**Objective:** Providing best practice Environmental Health and Community Safety services for the community, through education, provision of professional advice and information, as well as compliance with relevant legislation and standards.

## Alexandrina Connecting Communities 2014-2023 Aspiration Areas

### 3 Participate in Wellbeing

#### Service Area Reporting - Strategic Highlights

#### Community Safety

##### Community Safety

##### Animal Management:

In collaboration with the Friends of the Port Elliot Dog Park and Greyhound Adoption Program South Australia, Council's Community Safety team held three greyhound-only events known as 'Greyhound Hour' at the Port Elliot dog park as part of a first-in-the-state trial. This initiative has been very well received with a total of 75 greyhounds attending. The popularity of this event has led to several other councils actively showing interest in the trials, with a view to hosting similar events in the Adelaide metropolitan area.

##### Fire prevention:

Private block inspections as part of Council's new fire prevention strategy commenced in November 2018. Of the 137 legal notices that were issued during the last reporting period, only eight properties were required compulsory clearance by Council's contractor due to non-compliance with the legal notice.

##### By-laws:

Council endorsed a 'soft' implementation of the moveable signs component of this policy, at its meeting of 18 March 2019. This means an enforcement response following receipt of a complaint in relation to a moveable sign that is non-compliant with the Policy. In line with Council's responsibilities, this resolution does not preclude staff from continuing to address moveable signage in the absence of a complaint in circumstances where a sign is deemed by an Authorised Officer to unreasonably restrict access or to cause a risk to public safety.

## Environmental Health

### Environmental Health

#### CWMS Septic Tank Pump-out Program:

Council continues to engage a contractor to desludge septic tanks connected to Council's Community Wastewater Management System (CWMS), as part of a program that protects Council's valuable CWMS infrastructure. Council's Environmental Health team continues to work closely with contractors to ensure that desludging is undertaken in accordance with Council's schedule, which ensures that effluent receives adequate primary treatment and septic tanks remain functional for the householder.

#### Regulation of Onsite Wastewater Systems:

The Environmental Health team has received and assessed 117 wastewater works applications over the past quarter. These assessments ensure that wastewater systems are adequately designed and can therefore be installed to meet public health regulation requirements. Additionally, the team has undertaken 38 inspections of approved systems to ensure that they have been installed in accordance with their approval requirements. These activities are undertaken by the Environmental Health team to manage the public health risk from onsite wastewater systems.

#### Undertake inspections and enforcement activities related to non-compliant wastewater management systems:

Over the course of this quarterly reporting period, 93 complaints were received in relation to non-compliant wastewater management systems, which have the potential to cause a risk to public health. The nature of these complaints largely relates to inappropriate disposal of effluent, insufficient aerobic wastewater system servicing, damaged septic tank infrastructure and the installation of wastewater systems without, or contrary to, an approval condition. Each of the complaints received by the Environmental Health team were investigated, with action taken as appropriate to meet legislative requirements that are in place to protect public health. As a result of these investigations, 30 legal notices were issued under the South Australian Public Health Act, to secure compliance.

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## Department: Library & Customer Service

**Objective:** Delivering high quality customer information and providing safe spaces for the community to explore, interact and imagine.

### Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

3 Participate in Wellbeing

### Service Area Reporting - Strategic Highlights

#### Alexandrina Visitor Services

##### Manage and promote accessible tourism information services

Council's new tourism website [visitalexandrina.com](http://visitalexandrina.com) has proven to be a successful promotion tool, particularly the engaging navigation and the multi-platform accessibility. Compared to the same quarter last year, website visitors have increased by 47%, online bookings have increased by 33% and bookings made via a mobile device have increased by 73%.

Alexandrina Visitor Services continued to support six information outlets around the region. These information outlets are located at Port Elliot, Middleton, Langhorne Creek, Milang, Clayton Bay and Mount Compass. The Goolwa Visitor Information Centre continued to be the most in-demand with 4,622 visitor enquiries received over this period, followed by Strathalbyn with 3,748 visitor enquiries. Both locations saw a significant (greater than 60%) increase in phone and online enquiries over this period.

#### Customer Services

##### Deliver excellence in customer service

Over the January to March 2019 period, the Service Centre was presented with 10,976 phone calls. 83% of calls received to council were answered within 30 seconds, exceeding our target of 70% and the call abandonment rate was 2.44%.

A total of 25,198 council payments to the value of \$10.5 million were processed; 23% being over the phone and in person, with the remaining 77% paid via online means.

A total of 408 Property Search requests were processed to the value of \$20,000.

##### Develop and Implement an organisation wide Customer Service Strategy

Following the launch of Council's Customer Service Charter and Responsiveness Standards, Internal Service Level Agreements continue to be established between Council Departments supporting the importance of a customer centric culture at Alexandrina Council.

## **Working collaboratively across Council to increase community awareness of facilities and services**

Acknowledging that many in our community benefit from increased awareness of, and access to, practical information relating to regional programs and services, Customer Service has developed two new community programs that commenced in March and will run for six months:

\*My Aged Care Support Program - facilitated by Certified Occupational Therapy Assistant SA and delivered by a local volunteer Aged Care Peer Champion, the program aims to increase awareness of local organisations providing My Aged Care services. The Peer Champion will assist customers aged over 65 years to access and navigate the My Aged Care systems via one-to-one face to face support (Goolwa Library on 10-12 noon Wednesdays) or over the telephone.

\*Southern Volunteering SA - Southern Volunteering commenced a program of volunteer information and advice sessions in the Goolwa Community Meeting Room. Offered once a month for three months, Southern Volunteering conducts confidential face-to-face interviews and acts as a broker matching volunteers to a suitable position in our region.

\*Southern Fleurieu Health Service - a representative of the Health Service will be available at Council's Goolwa office every Monday morning to offer an advice and information service for community.

Community use of meeting rooms in Council facilities continues to be high. This quarter Customer Service supported 133 room bookings in the Goolwa office; 101 at the Strathalbyn Library and Community Centre; 52 for the Port Elliot RSL building; and 10 for the old Port Elliot Council Chambers.

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## **Event Management**

### **Promote and support local Council funded festivals and events**

A raft of Council funded and/or supported events were held across this quarter, including the Santos Tour Down Under (throughout the region), Regatta Week (Goolwa), the Milang-Goolwa Freshwater Classic, the Compass Cup (Mount Compass), Yesterday's Power Rally (Milang), swimming and surfing events (Port Elliot and Middleton) and the Cycling State Time Trails (Mount Compass).

Council provided a range of services and support functions, including funding contributions, marketing and promotion, site planning, community liaison and risk management.

All known regional events were promoted via Council's tourism website [visitalexandrina.com](http://visitalexandrina.com), and Council's corporate website and social media channels.

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### **Work with tourism event industry stakeholders and local tourism associations to boost the economy in the region**

Alexandrina Council provides significant support to local tourism events, encouraging visitors to our region and providing them the opportunity to enjoy all the events and activities on offer.

Tourism events this quarter included Council hosting the Stage 5 finish and the Challenge Tour community ride at Strathalbyn on 19 January 2019. Travelling through Port Elliot, Middleton, Goolwa, Currency Creek and finishing in Strathalbyn, this event was attended by thousands of people and attracted international publicity showcasing our region to the world.

In collaboration with Country Arts, the Fringe Caravan visited Jeralde Park, Goolwa attracted an enthusiastic crowd, with an estimated one thousand people attending.

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## Libraries

### **Manage library operations to deliver quality library services**

Library staff undertook further training in Windows 10, Microsoft Office and the use of Cloud and smart devices with a view to being able to better support customer enquiries. Similarly, staff have completed training on virtual reality platforms now available for customers to use at the Strathalbyn and Goolwa libraries.

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### **Deliver innovative library spaces that support the community to connect, collaborate and participate in diverse activities**

A range of innovative programs were delivered in library spaces this quarter covering a diversity of interests, including arts, technology, literacy and creativity. Program audiences included both children and adults. Examples included the school holiday program and digital literacy and genealogy workshops.

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### **Provide Library services, programs and events for the Community that support life-long learning, literacy, recreational and cultural information**

The deployment of educational virtual reality through the Playstation platform has been popular with students after school. The success at Goolwa library has prompted the introduction in Strathalbyn, to be deployed during the next quarter.

Adelaide Writer's Week occurred during March and was live streamed at Goolwa & Strathalbyn libraries attracting about 250 participants.

Technology workshops including iPad for Beginners and Android Tablet continue to be delivered in our libraries.

Council enjoys the support of 50 active library volunteers. Together they have contributed 1,517 hours of volunteer service across the department with Outreach (home library delivery), shelving, processing, Local and Family History, Justice of the Peace and one-on-one computer assistance. Volunteers continue to play key roles in delivering one-on-one internet and tablet sessions and genealogy sessions to members of our community.

A total of 148 children attended the January School Holiday Program. At the Goolwa library, 88 children attended 5 events including a bicycle maintenance workshop, making a wooden pelican mobile, craft activities and a three day community art project. The community art project was a collaboration between the Libraries and Arts & Culture Officer and was part of the Just Add Water program.

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# The Quarterly

*Our performance, Our story....*

## Growth

### Planning & Development

Development Assessment - Building  
Development Assessment - Compliance  
Development Assessment - Planning

### Economic Development

Arts & Culture  
Tourism

## Department: Economic Development

**Objective:** To attract, promote and foster local tourism and events providing economic and social benefits to the community and region.

## Alexandrina Connecting Communities 2014-2023 Aspiration Areas

### 2 Activate our Spaces

#### Service Area Reporting - Strategic Highlights

##### Arts & Culture

##### **Co-ordinate arts and cultural facilities, experiences and services for residents and visitors**

Programming for 2019 will see 72 events across 7 townships in 19 venues.

The last quarter has seen 21 events including exhibitions workshops and performances. 7 events were presented as part of the 2019 Just Add Water program in Centenary Hall and elsewhere across the region. Three screenings of the original 1976 film 'Storm Boy' were programmed across three days on January. More than 200 people enjoyed the Summer Swell Outdoor Cinema that was again presented at Port Elliot. The State Theatre Company of South Australia presented their annual 'Shows For Schools' performance in Centenary Hall. Additional events in Centenary Hall during this reporting period included the Alexandrina Goolwa Australia Day Citizenship Ceremony on January 26th, a Council General Staff Meeting on Thursday 14th March and a Community Consultation Forum conducted by Arts SA attracting a good number of local artists and artisans.

Regular community users of Centenary Hall during the quarter included:

- the Goolwa Concert Band weekly rehearsals (total of 194 participants for the quarter).
- Wet Paint Youth Theatre Group weekly rehearsals commencing in February (total of 173 participants).
- Southern Fleurieu Film Society - monthly film screenings with 160 attending the screening in February & 164 attending in March 2019.

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##### Tourism

##### **Promote, monitor and report on Council owned tourism services, facilities and activities**

A Freelance journalist travelled on the OW and wrote an article for the Australian and Melbourne newspapers - 'Destination Afloat' showcasing Goolwa and the Coorong, leveraging off the release of Storm Boy.

Successful delivery of the Santos Tour Down Under Stage 5 and Summer & Spokes in Strathalbyn Events. The Storm Boy re-release and associated regional activities were very popular and well attended. Excellent collaboration for the above events was instrumental for their successes.

SA Wooden Boat Festival is moving along with the committee working hard to deliver on another excellent event. Council officers are working alongside this group supporting as needed. The marketing and communications plan has been far reaching and weather permitting this festival stands to be one of the best. Local food and wine produces have been encourage to participate.

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## Department: Planning & Development

**Objective:** Provides planning, building surveying and associated administrative services to Council and the community by facilitating appropriate, sustainable and safe development. Provides timely and accurate decision making and informative customer-service.

## Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

3 Participate in Wellbeing

## Service Area Reporting - Strategic Highlights

### Development Assessment - Building

**Undertake building rules assessment of development applications in accordance with the Development Act & Regulations and Building Code of Australia**

Provide an active & effective Building Fire Safety Committee

For the period 4 premises were inspected with 3 of those being inspected by the full Committee and one inspected by the Coordinator Building Surveying.

Progress on fire safety upgrades is monitored closely.

The next meeting is 21st June 2019

Provide Building Rules advice and assessment

Councils building section has issued consents for 95 building rules applications out of a total of 191 building consents granted in the Council area for the period (including private certification). This equates to 51% of all building consents being assessed by Council building surveyors.

The 191 consents included 62 new dwellings and 10 dwelling additions.

The total number of building rules consents issued was down by 12% when compared with the same period last year. The number of new dwellings approved was comparable to this time last year, whereas dwelling additions were down by 48% when compared to the same period last year. There was a larger percentage of class 10 structures (Verandahs, sheds, carports, etc.) approved than dwellings and dwelling additions combined.

Report on inspections (Buildings & Swimming Pools) and enforcement activities

For the period a total of 77 inspections were carried out, including 65 structural frames and 12 swimming pools. The requirements of the building & swimming pool inspection policy have been satisfied.

In addition to the statutory inspections, audit inspections of older swimming pools are being carried out when time permits, with 1 being inspected for the period.



## Development Assessment - Planning

### **Undertake planning assessment of development applications in accordance with the Development, Act & Regulations**

During the reporting period 191 planning consents were issued with the median number of days for a merit (Category 1) application to be approved being 16 days.

The Council Assessment Panel (CAP) met on two occasions and has issued five approvals and no refusals. No resolve to proceed applications were considered as at the 21 January 2019 Council meeting it was resolved to amend the delegations to allow senior planning staff to determine whether a non-complying application should proceed to an assessment. This has the effect of reducing application assessment time frames as the application does not need to wait for a meeting to determine if it can proceed and negates the need for officers to prepare additional panel reports. In some instances during 2018 the panel only met to consider resolve to proceed matters and given that the final decision of a non-complying application will still be made by CAP it was seen as not being a particularly efficient or timely process.

No appeals were lodged during the reporting period.

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### **Provide sustainable growth of townships and rural areas through progressive and appropriate policy planning**

#### Goolwa Growth Area

The Statement of Intent has been forwarded to the Minister for Planning for approval. Additional information is currently being sought from Council

#### Strathalbyn Deferred Urban Areas

The Council determined to proceed with the preparation of a Statement of Intent (SOI) regarding the potential rezoning of the Strathalbyn Deferred Urban Zones at its December meeting. The SOI is currently being prepared and once completed will be presented to Council for endorsement prior to being submitted to the Minister for Planning.

#### Planning, Development and Infrastructure Act (PDI Act) - Reform Update

Policy Discussion Papers - following consultation with the Alexandrina Sustainable Agricultural Round Table, Economic Development Advisory Panel and Environmental Advisory Panel a submission was prepared and submitted to the Department of Planning, Transport and Infrastructure on the Productive Economy Discussion Paper. This discussion paper covered the key issues and opportunities associated with employment lands, centres and other associated economic topic areas and will assist in formulating the policy for the Planning and Design Code.

Accredited Professionals Scheme - the accredited professionals regulations were assented to in February and will come into operation as of 1 April 2019. Planning professionals and CAP members will be required to be accredited however they do not need to apply for this until such time as the Planning and Design Code comes into operation, which for Alexandrina will be mid 2020.

PDI Regulations - the regulations to accompany the PDI Act were released for consultation with submissions due 1 March 2019. A submission was prepared outlining concerns with the proposed time frames for assessment, the determination of the relevant authority, the public notification process and the potential additional costs and resourcing implications of the new system.

Planning and Design Code - the first phase of the new code, which covers the land not within a council area, was also released for consultation. A formal submission was not prepared however it did provide some insight into how the code will be structured.

Staff are continuing to attend seminars and workshops to assist in gaining understanding of the new system and how it is going to work.

## Heritage Advisory Committee

With the commencement of the new Council, membership of the heritage advisory committee needed to be appointed. Expressions of interest were called during January and the committee appointed in February. The first meeting was held on 7 March 2019 with the immediate topic of discussion being the annual Heritage Awards. The event will be held on 2 May 2019 at Mount Compass as part of the 2019 SA History Festival. We have been fortunate to secure Keith Conlon as our guest speaker and should be a good night acknowledging and recognising those in the community who take pride in and look after our heritage whether it be buildings, sites or in research.

## Alexandrina Sustainable Agricultural Round Table (ASART)

In conjunction with Council's environmental management team, ASART hosted a Weeds Forum in which representatives from our farming community came together with Natural Resource Management representatives to discuss the ongoing difficulties in managing weeds. The forum has provided excellent information with respect to the identification of current and emerging weeds that require attention and produced some actions for ASART to pursue. It is hoped that through this type of cross Council and cross organisation collaboration it will provide future funding and resource sharing opportunities as we all tackle the ongoing management of our rural environments.

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## Minor Project Reporting

### World Heritage Bid (MinP)

**Status Update:** There has been one project management group meeting and no project steering group meetings during the reporting period.

During this time the project was advised that its application for National Heritage Listing had not been successful. Prior to receiving this the group had decided, based on previous feedback, that we needed an independent expert to undertake a review of the nomination documentation and provide some recommendations as to how we should proceed. An appointment was made and this review is expected to be completed at the end of April 2019. Once this has been completed decisions can be made about the next steps for the project.