

Our mission and values are to:

# BE INVOLVED

## **LIVING AN INSPIRING VISION**

Inspired employees go the extra mile

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## **COMMUNICATING OUR STRATEGIES AND GOALS**

A clear strategy points employees in the right direction

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## **DEVELOPING OUR PEOPLE**

High performing people drive organisational results

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## **RECOGNISING OUR PEOPLE**

Saying thanks makes a big difference

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## **CARING FOR OUR PEOPLE**

Demonstrating that we care

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## **LISTENING AND ADAPTING TO OUR CUSTOMERS' NEEDS**

Creating long term customer relationships

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## **CONTINUALLY IMPROVING OUR SYSTEMS**

Appropriate systems support performance

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