



CONNECTING COMMUNITIES

The Quarterly

Our performance, Our story....

July to September 2017



Chief Executive Officer's - Quarterly Update

July to September 2017

This marks my first full quarter as the Alexandrina Council Chief Executive Officer and I am proud to announce our achievements during the period of July through September including the first time reporting on the majority of Council's projects. This report contains 60 report updates with most being on time and within budget.

I would like to take this opportunity to thank Council staff for their continued hard work and due diligence in supporting the efficient progression of these projects. This quarter has seen important steps taken towards achieving our Growth and Opportunity 2030 (GO2030) plan with the undertaking of a significant number tree planting programs. A total of 90 mature street trees were planted in the townships of Goolwa, Hindmarsh Island, Middleton, Port Elliot, and Mount Compass. The Council is dedicated to shaping and nurturing sustainable, vibrant and healthy growth of the townships within the Council region.

The Council's approach to wastewater management has been acknowledged by Environmental Health Australia. At the recent state conference, Alexandrina Council received an Award for Excellence in Community Focused Environmental Health. I am also proud to announce that the Goolwa Visitor Information Centre has been awarded a TripAdvisor 2017 Certificate of Excellence. 'TripAdvisor is excited to announce the recipients of the 2017 Certificate of Excellence, which celebrates hospitality businesses that have consistently received strong praise and ratings from travellers'.



The Mount Compass Regional Playspace designs are well progressed with civil design process underway in consultation with Outerspace Landscape Architects, CONVIC Skateparks and The Trail Collective BMX designers.

July to September saw an unprecedented amount of visual art in the region as part of the South Australian Living Artists Festival during the month of August, with six exhibitions in Goolwa, Strathalbyn, Langhorne Creek and Mount Compass. Opposition leader Steven Marshall opened 'Dridan and Friends' in Strathalbyn at the Stationmasters Art Gallery which was one of the largest (sales) exhibitions held in this gallery with gross and unprecedented sales of \$28,000 and 1400 visitors for the month of August.

NAIDOC celebration events were held in July this year in Goolwa and Strathalbyn. The events showcased Indigenous culture with bush tucker, dance, basket weaving, music and information with a smoking ceremony in Goolwa. The events attracted many community members with close connection with the Eastern Fleurieu School in Strathalbyn where approximately 200 students participated in the event. These events have grown in popularity over the last 5 years with growing numbers of community members participating.

We look forward to continuing to present highlights and updates to Council and community throughout the 2017-18 year.

Glenn Rappensberg
Chief Executive Officer

Department: Office of the Chief Executive Officer

Objective:

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Office of the Chief Executive

Deliver the professional operations of the Office of the Mayor and Chief Executive

Deliver the professional operations of the Office of the Mayor and Chief Executive-This task is in progress and in July Mayor Parkes officiated at Council's National Aborigines and Islanders Day Observance Committee (NAIDOC) celebrations at Strathalbyn and Goolwa, which included a flag raising ceremony and embraced the theme of 'Our Languages Matter', with a Language Trail highlighting the diverse languages Australian Aboriginal and Torres Strait Islander people use and have carried through generations.

Mayor Parkes conferred Australian Citizenship on 9 members of our community at a Citizenship Ceremony held in the Goolwa Council Chambers on 14 August, which was also attended by Federal Member for Mayo, Rebekha Sharkie.

Mayor Parkes and Mr Rappensberg were guests on the set of the Australian movie classic 'Storm Boy', which is being shot in the Coorong, Hindmarsh Island and Port Elliot.

Mayor Parkes attended the Changeover events for the Rotary Clubs of Encounter Bay and Strathalbyn and the Goolwa Lions Club.

South Australian Living Artists Festival (SALA Festival) in August were attended by Mayor Parkes and Mr Rappensberg, which included 'Dridan and Friends', 'No Bridge too Far' and 'Taking Place'.

At Hahndorf in August, the official unveiling of the Hans Heysen painting 'The Camp on Wonoka Creek' was attended by Mayor Parkes and Mr Rappensberg.

Mayor Parkes presented awards to prize winners at the Mayors' Short Story Challenge; attended the 2017 Investigator College School Art Show; and officially opened the 2017 Season of the Port Elliot Bowling Club.

In September, an exhibition at Signal Point, celebrating 50 years of shipbuilding and cruising on the Murray River by the Veenstra family, was attended by Mayor Parkes and Mr Rappensberg.

Mayor Parkes undertook regular interviews with Fleurieu FM and Radio 5MU.

Community group meetings attended by the Mayor included Goolwa Cittaslow, Goolwa Oval Recreation Grounds Committee, Goolwa Ratepayers and Residents Association, Goolwa RSL, the Strathalbyn Community Action Planning group, the Port Elliot Soccer Club, Milang Agriculture Bureau, and the Vintage Boat Club.

Organisational leadership to drive achievement of local and regional outcomes

Report on local, state and regional stakeholder engagement -This task is in progress and in July, Chief Executive Office (CEO) Glenn Rappensberg attended the Local Government Association (LGA) CEO



Forum in Adelaide.

The Economic Development Advisory Panel met in August, when discussion included interest in the Building Better Regions Fund following a presentation from the Regional Development Australia Adelaide Hills, Fleurieu & Kangaroo Island; a briefing on the Strathalbyn Development Plan Amendment process from administration; opportunity to participate in a State Government jobs and skills survey for the region; and information about the State's Economic Development Board priorities for 2017-18 (including the visitor economy).

Alexandrina hosted the Southern and Hills LGA meeting in September at the Goolwa Chambers, which included a joint presentation by Council's Regional Coordinator - Resilient Hills & Coasts and the City of Victor Harbor, in relation to further investigation of the design and delivery of a regional community energy program via a market based Expression of Interest. The Board of the Southern and Hills LGA subsequently endorsed an Expression of Interest process to further inform the design and implementation of an energy program for our region; one that will maximise benefit for both our communities and for the councils themselves.

Mr Rappensberg attended a Regional Collaboration Meeting in Murray Bridge which focused on boating facilities and associated tourism opportunities, and was also attended by CEOs from Coorong and Mid Murray Councils.

Minister Hunter's KESAB Breakfast was attended by Mr Rappensberg, which provided an opportunity for him to speak with the Minister in relation to Murray River matters, including Sugar's Beach (Murray Mouth), and Milang Shacks.

A meeting of the Murray River, Lakes & Coorong (MRLC) Tourism Alliance Board was attended by Mr Rappensberg, which focused on providing input into a State-wide Regional Visitor Strategy via a MRLC Region Response Plan.

Mayor Parkes and Mr Rappensberg attended the MDA / LGA Murray Darling Forum in Adelaide, which included a presentation by MDBA Chair Neil Andrews and discussion on Notices of Motion for consideration at the Murray Darling Association's annual general meeting in October.


The Natural Resources Committee of Parliament met in Goolwa during September, with speakers including Mayor Parkes, Cr Featherston, immediate past Mayor Kym McHugh and Mr Rappensberg, who addressed the topic of Little Corella Management.

Mayor Parkes and Mr Rappensberg attended the Regional Collaboration Opportunities meeting in Murray Bridge which focused on the Murray River Alliance, Boating Infrastructure and the Murray River LGA Forum.

















Mr Rappensberg, together with Councillors Featherston, Scott and Tuckwell, attended the 73rd National Conference of the Murray Darling Association in Renmark. The record number of voting delegates agreed unanimously to continue to push for meaningful inclusion of local government in Basin-related decision making processes, including in the development of Water Resources Plans. A motion expressing the MDA's full support for all current inquiries into aspects of the Basin Plan's implementation was also carried.

During this time, Mayor Parkes attended the SA Regional Organisation of Councils and the LGA Board Meetings in Adelaide and with Mr Rappensberg, attended meetings of the Southern and Hills LGA, the Economic Development Advisory Panel and the Goolwa Wharf Board.















2017-18 Project Updates at 30 September 2017

Name	Description	On Time	On Budget
Goolwa North Sporting Complex	The Goolwa Recreation Precinct sporting complex is to cater for Goolwa's existing and future sporting and recreational requirements. The land is situated within the planned urban lands for the expansion of the Goolwa township in the State Governments 30 Year Plan for Greater Adelaide. Project is subject to 50% external grant funding.	 AMBER	 GREEN
Progress comment:	Goolwa recreation precinct project is currently stalled due to changes with the planning legislation that is holding up the ability to rezone the land. The rezoning will then allow Council to negotiate with the land owners with respect to the land required.		
Re-location of Strathalbyn Woodshed Building	\$248,000 plus indexing 15/16 equals \$252,500 approved in 2016-17 budget. Capital cost to re-locate the Strathalbyn Woodshed building from its present site to Milnes Road as part of the next stage of the Coleman Terrace precinct re-development.	 GREEN	 GREEN
Progress comment:	Aiming for technical completion by end October 2017. Items remaining are the security system, septic system, second fix plumbing, internal flushing and paint.		
Commercial Street, Strathalbyn, Toilets	Upgrade of existing toilet block at Soldiers Memorial Gardens Strathalbyn. Reconfigure existing toilet building to incorporate fully compliant disability units.	 GREEN	 GREEN
Progress comment:	Design complete. Onsite works have commenced. Construction commenced 25/9/17		
Footpath Capital Infrastructure Renewal as per Asset Management Plan	Capital renewal of district wide footpath network in accordance with adopted Footpath Master Plan and Asset Management Plan.	 GREEN	 GREEN
Progress comment:	The footpath program is on track for completion by the end of the financial year.		
Strategic Land Purchase	Annual Provision for Strategic Land Purchases.	 GREEN	 GREEN
Progress comment:	Allocation for Strategic Land purchase opportunities.		
Expansion of IT Equipment as per Master Plan	Acquisition and installation of new office and operational computer, network infrastructure, server and video conferencing equipment according to the requirement of the Council and community to enable Council operations and service to the Community at an acceptable service level.	 AMBER	 GREEN
Progress comment:	Awaiting outcome of a Government Grant before progressing.		
Ratalang Basham Beach Upgrade Project	Expansion of Parks & Gardens Infrastructure (Playground equipment, Park Furniture and Structures)	 GREEN	 GREEN
Progress comment:	Viewing Platform and Signage to be completed by Dec 2017		
Kerb Expansion as per Master Plan	Installation of Kerb to mitigate existing stormwater issues or in conjunction with stormwater infrastructure upgrade	 GREEN	 GREEN
Progress comment:	Kerb expansion requirements to be identified as needed for Footpath Expansion Program		
Footpath Expansion as per Master Plan	"Network extensions to meet population growth demand and changes identified in review reports and planning studies. Provide access for wheeled mobility devices, pedestrians, cyclists and tourism growth in accordance with Councils adopted Footpath master plan "	 GREEN	 GREEN
Progress comment:	The majority of footpaths are scheduled to start mid second quarter of the financial year		















2017-18 Project Updates at 30 September 2017

Name	Description	On Time	On Budget
Parks and Gardens Infrastructure Upgrade as per Asset Management Plan 17/18	Upgradre of Goolwa Gazebo	 GREEN	 GREEN
Progress comment:	Project to be undertaken in November and December		
Admin Vehicles Replacement 17/18	Changeover of Admin vehicles as per replacement program	 AMBER	 GREEN
Progress comment:	12 Vehicles due for replacement this Financial Year At present 2 vehicle replacements have been completed		
Depot Vehicles Replacement 17/18	Changeover of works utes as per replacement program	 GREEN	 GREEN
Progress comment:	10 vehicle replacements to be completed by Dec 2017, all quotes have been received and accepted.		
Major Plant Replacement 17/18	Changeover of major plant as per replacement program	 AMBER	 GREEN
Progress comment:	<ul style="list-style-type: none"> Major Plant Replacement 2017-18 <ul style="list-style-type: none"> o WIP P3350 Water Truck – Minor modifications to be completed prior to painting. o WIP P3560 Tractor – Delivered 12th October 2017 o P3301 Skid Steer Loader – On hold pending review. o P3372 Flocon – On hold pending review. o P3316 Truck – Currently advertised out to the market. o P3563 Tractor – Pre-delivery completed, delivery date to be confirmed. o P3382 Tractor – On hold, review specification on delivery of P3560 Tractor. o P3375 Loader – Risk assessment review. o P3561 Loader – Risk assessment review. o P3567 Tractor – Risk assessment review. 		
Minor Plant Depot Replacement 17/18	Purchase of new and changeover of existing minor plant as required by works, WHS and operations	 GREEN	 GREEN
Progress comment:	No requirement for minor plant purchases during the first Quarter		
Goolwa Wharf Renewal 17/18	Renewal of Goolwa Wharf Timber Piles and Decking	 GREEN	 GREEN
Progress comment:	Engineering inspection complete , remediation works recommended RFT documentation currently in progress		
IT Equipment Replacement 17/18	Renewal of existing IT infrastructure to meet Council operational requirement	 GREEN	 GREEN
Progress comment:	Firewall renewal complete. UPS Renewal in progress and on Vendor Panel Photocopier renewal in progress, tender being prepared.		
Parks and Gardens infrastructure Renewal as per Asset Management Plan 17/18	Renewal of existing Parks & Gardens Infrastructure (Playground equipment, Park Furniture and Structures) in accordance with adopted Parks & Gardens Asset Management Plan	 GREEN	 GREEN
Progress comment:	Majority of projects still in planning. Construction expected between Jan 2018 and June 2018		

















2017-18 Project Updates at 30 September 2017

Name	Description	On Time	On Budget
Kerbs Infrastructure Renewal as per Asset Management Plan 17/18	Capital renewal of district wide kerb and gutter.	 GREEN	 GREEN
Progress comment:	No Major Kerb renewal identified yet out of the Footpath Renewal Program		
Furniture and Fittings 17/18	Renewal of Minor Furniture & Fittings and Office Equipment as required	 GREEN	 GREEN
Progress comment:	Allocation for purchase of Furniture and fittings during the year where required		
BMC Infrastructure Renewal as per Asset Management Plan 17/18	Capital Renewal to Infrastructure - Renewal of existing bridge/ major culvert infrastructure in accordance with Asset Management Plan and Bridge Audit documentation . * McHargs Creek Culvert * Gilbert Siding Rd , Finnise * Stormdamaged Bridges and Culverts	 AMBER	 GREEN
Progress comment:	Await Civil and Structural design from contracted engineering company for flood damage repairs		
Stormwater Pump Station Renewal 17/18	Safety upgrades and replacement of pumps as per Asset Management Plan	 AMBER	 GREEN
Progress comment:	Budget allocations for Stormwater pump stations to be reviewed.		
Development of the Goolwa Waste Transfer Station	Project in progress. Redevelopment of the Goolwa Waste and Recycling station to cater for the closure of the inert cell and provide service to the Alexandrina and Victor Harbor Council areas as per agreement.	 AMBER	 AMBER
Progress comment:	<ul style="list-style-type: none"> • Waste Transfer Shed - approximately 40% complete, steel works to commence • Roads and Drainage – stormwater complete, postponed works required after building commissioning • Mechanical Workshop - Steel works has commenced, due for completion at end of November • Office and weighbridge - Construction well underway, due for completion end of November <p>Expected completed date - major construction works to be completed by the end of January 2018 (excluding intersection upgrade), with ongoing maintenance.</p>		
Sealed Road Renewal and Reconstruction 17/18	Capital renewal to Infrastructure - Road: Sealed Road Assets. Renewal of sealed road infrastructure in accordance with Asset Management Plan. Includes contingency.	 GREEN	 GREEN
Progress comment:	<ul style="list-style-type: none"> • Road Reseal Renewal 2017-18 <ul style="list-style-type: none"> o Asphalt reseal program - Strathalbyn Zone 86% completed, Goolwa Zone 64% completed, Total 72% completed. o Spray-seal reseal program – Milang Caravan Park scheduled for November 2017, Other scheduled for January 2018. 		
Unsealed Road Renewal - Resheeting 17/18	Capital renewal to Infrastructure - Road: Unsealed Road (Resheeting) Assets. Renewal of unsealed road infrastructure in accordance with Asset Management Plan.	 GREEN	 GREEN
Progress comment:	Program of work to Start in Oct 2017		





















2017-18 Project Updates at 30 September 2017

Name	Description	On Time	On Budget
CWMS General Capital Infrastructure Renewal 17/18	Purchase of new and changeover of existing minor plant as required by works, WHS and operations	 AMBER	 GREEN
Progress comment:	Electrical works regarding improvements in sensory and communications are currently being procured. Would expect some of these to be realised by Q2. RFQ for the laboratory equipment has been completed. This is waiting for review before final instrumentation selection. Consultation report on the implementation of a data visualisation strategy has been completed. Waiting for review and implementation plan to be developed. Manhole & pump station condition assessments complete for inclusion in a future tender. This project is currently parked due to other major projects priorities.		
CWMS Goolwa Capital Infrastructure Renewal 17/18	Renewal and upgrade of pump stations and WWTP chambers through chamber relining to prolong asset life. Also safety upgrades and replacement of pumps as per Asset Management Plan	 AMBER	 GREEN
Progress comment:	Jubilee rising main valve installations have not started. This may need to be redirected to more pressing network issues within Goolwa.		
CWMS Port Elliot Capital Infrastructure Renewal 17/18	Renewal and upgrade of pump stations and WWTP chambers through chamber relining to prolong asset life. Also safety upgrades and replacement of pumps as per Asset Management Plan	 AMBER	 GREEN
Progress comment:	Gravity networks asset defects have been summarised and needs to be developed into an RFQ. Scheduled pump replacements have not been completed yet.		
CWMS Strathalbyn Capital Infrastructure Renewal 17/18	Renewal and upgrade of pump stations and WWTP chambers through chamber relining to prolong asset life. Also safety upgrades and replacement of pumps.	 AMBER	 GREEN
Progress comment:	New pump installation is scheduled for this month.		
CWMS Mount Compass Capital Infrastructure Renewal 17/18	Safety upgrades to lids and controllers and replacement of pumps as per Asset Management Plan	 AMBER	 GREEN
Progress comment:	Process and programming changes remain a focus at the site to meet DHA requirements. Looking at procurement of required sensory infrastructure at the moment. RFQ to be developed.		
CWMS Goolwa North Capital Infrastructure Renewal 17/18	Renewal and upgrade of pump stations and WWTP chambers through chamber relining to prolong asset life. Also safety upgrades and replacement of pumps as per Asset Management Plan	 AMBER	 GREEN
Progress comment:	Tender for new gantry for pump replacement and maintenance did not field a response. We're currently looking at options to release back into the market.		
Strath Pool Plant and Equipment Replacements 17/18	Renewal and Upgrade of existing Pool equipment at Strathalbyn pool	 GREEN	 GREEN
Progress comment:	Reactive work in case of plant failure		
Road Safety Audit 17/18	Safety Audit to prioritise the installation of guard railing for rural roads and general safety improvements (guardrail inc).	 GREEN	 GREEN
Progress comment:	Goolwa Beach Rd Stormwater Culvert constructed to reduce flooding risk. Remaining allocation to be allocated based on identified issues.		















2017-18 Project Updates at 30 September 2017

Name	Description	On Time	On Budget
Parks and Gardens Capital Infrastructure Expansion as per Master Plan	Expansion of Parks & Gardens Infrastructure (Playground equipment, Park Furniture and Structures)	 AMBER	 GREEN
Progress comment:	Clean-up work complete await public consultation for further development		
Sandergrove PLEC Scheme	Undergrounding of power along Sandergrove Road. Reconfiguration of existing stobie poles along Sandergrove Road. Separate capital project provides enhanced town entrance road network.	 GREEN	 GREEN
Progress comment:	<p>Stage 1 Sandergrove Road PLEC This is essentially complete now. Underground works have been completed and light caissons have been installed. Stobie removal and decorative light installation can only occur when Stage 2 is ready for this activity.</p> <p>Stage 2 Sandergrove Road PLEC This is approximately 25% underway. Some survey set-out has occurred. Trees have been removed in the project area</p>		
Goolwa Beach Masterplan	Cost of Council owned capital infrastructure associated with the construction of a Surf Life Saving Facility at Goolwa Beach. Appropriate Surf Life Saving facilities is anticipated to provide a safer beach.	 GREEN	 GREEN
Progress comment:	Waiting on detailed design for Surf Life Saving Club. Earthworks to commence in current financial year.		
Sandergrove Road Street Scene, Strathalbyn	Entry road upgrade. Major road upgrade, street lighting and streetscape project to enhance the entrance to the Strathalbyn Township from the commencement of the 50 kph speed limit to Milnes Road. Resolution of long standing condition and alignment issues. Opportunity to combine this project with overhead power line undergrounding scheme (PLEC).	 GREEN	 GREEN
Progress comment:	Engineering plans nearly complete, preliminary streetscape sketches and montages done		
Nine Mile Road	Complete sealing of the full length of Nine Mile Road between Milang and Strathalbyn	 GREEN	 GREEN
Progress comment:	3 km of road sealed with the remaining 2.8km of road to be constructed. Contractual issues resulting in work being undertaken by others at the Contractors cost. Expect completion at site by end of November, contractual issues will be ongoing.		
Mt Compass Car Parking	Construction of car park to service the Mount Compass commercial precinct and adjoining wetland. Project to include the provision of Long Vehicle (Truck) parking.	 GREEN	 AMBER
Progress comment:	Car park and Sam Court construction complete. Streetscape project near complete with feature wall footpath and turf complete and soft planting to follow. Expected completion Aug 2017.		
Goolwa Wharf Precinct - Amelia Park	In accordance with the Goolwa Wharf Precinct Masterplan proposes the sealing of the Amelia Park car parking area and construction of a pedestrian and cyclist shared path to link the Laffins Point Bikeway to the Goolwa Wharf Precinct.	 GREEN	 GREEN
Progress comment:	Design to start Dec 2017 with Construction starting March 2018 Expected Completion May 2018		
Strathalbyn Town Hall Renewal	Refurbishment of internal and internal paint surfaces and related fixtures.	 AMBER	 GREEN
Progress comment:	Waiting for scope of work for project		





2017-18 Project Updates at 30 September 2017




Name	Description	On Time	On Budget
Mundoo Boat Ramp, Public Toilet	Renewal of existing, utilised public toilet facility.	 GREEN	 GREEN
Progress comment:	Building complete and open for public , entrance sealing and fencing works to be completed in October 2017.		
Strathalbyn Entry Statements	Expansion of Strathalbyn Entry Signage to better represent township, tourism and economic drivers. Being undertaken as part of the Strathalbyn Town Plan.	 GREEN	 GREEN
Progress comment:	Footings are proposed to be completed by October 20 2017 with installation to follow shortly after. Some money will be allocated to the installation of landscaping plants after sign installation		
Port Elliot Institute	Internal Refurbishment Carpets, Repaint, Fixtures	 GREEN	 GREEN
Progress comment:	Development approval being sought from state heritage for internal paint colour and floor surface. Expected completion end of February 2018.		
Goolwa Wharf Shed Referbishment	Upgrade for Visitor Info. Centre (Internal Refurbishment, Security, DDA)	 AMBER	 GREEN
Progress comment:	Work being undertaken to define scope of works.		
Surf Life Saving Club Contribution	Contribution to a Surf Life Saving facility. Appropriate Surf Live Saving Facilities are anticipated to provide safer beaches.	 GREEN	 GREEN
Progress comment:	Work has commenced on Chiton Rocks SLSC Development Application for Goolwa SLSC currently being assessed Payment Expected to be made in 3rd Qtr of 17/18		
Mount Compass Reserve Playground, Waye Court	Design approved for 2015-16. Playground, skate park, bike track and gazebos concept.	 GREEN	 GREEN
Progress comment:	Design 75% complete with design expected to be completed by end November 2017.		
Strathalbyn Street Scape Parking and Traffic	Alfresco dining and pedestrian initiatives. Includes Sunter Street and church frontage.	 GREEN	 GREEN
Progress comment:	Strathalbyn Immersion consultation process and design, 2nd consultation has been completed.		
Erosion Mapping	Sea level rise inundation & erosion mapping for Alexandrina coastal zone and adaptation planning for high risk areas. Erosion mapping for Strath memorial gardens	 GREEN	 GREEN
Progress comment:	Study in progress		
Strathalbyn Depot Expansion	Design and specification of extension to the Strathalbyn depot admin building to provide a training / hot desk / meeting room.	 GREEN	 GREEN
Progress comment:	Contracted work at 95% Complete (Practical Completion) The remaining work to be undertaken by Council Resources		
Clayton Bay Oval Foreshore & Carpark Upgrade	Upgrade of oval foreshore including relocation of swimming area, new oval car park & access road, foreshore shelters, improvements to toilets, reconfigure boat ramp car park & improve footpath links, restrict vehicle access to cliffs, tree planting & signage. Identified in Clayton Bay Foreshore Master Plan, see Items 2.1-2.10 in Appendix B.	 AMBER	 GREEN
Progress comment:	Waiting for Development Approval		

2017-18 Project Updates at 30 September 2017

Name	Description	On Time	On Budget
CWMS Strathalbyn Capital Infrastructure Expansion	Current storage has been exceeded as Strathalbyn WWTP. A portion of the system is still pumped to the Swamp Rd lagoons. Final construction will allow for complete winter storage and the required precursor for the rehabilitation of the Swamp Rd lagoons.	 GREEN	 GREEN
Progress comment:	Design for Strathalbyn Treated water storage lagoon 70% complete with construction expected to begin in February 2018. WWTP process compliance upgrades are currently under review with process design stage underway. This will be tendered separately to the Lagoon construction.		
Milang Foreshore Habitat Restoration Project	The Department of Environment, Water and Natural Resources (DEWNR) has secured funding from the Commonwealth Government's Coorong, Lower Lakes and Murray Mouth (CLLMM) Recovery Project to undertake infrastructure and ecological works around the Milang foreshore, particularly around the snipe sanctuary area. DEWNR has invited Alexandrina Council to be the lead partner in completing these works and in consideration, DEWNR will pay Council \$491,010 (in accordance with project milestones).	 GREEN	 GREEN
Progress comment:	Onsite works have commenced on the Milang Habitat Restoration Project. External contractor, Civil Tech is currently undertaking construction of paths, ramp and viewing platforms. Fabrication of infrastructure elements such as seats, shelter, signage and bird-hide has also commenced. Civil Tech advises that the construction phase will be completed in mid-November. The Department of Environment, Water and Natural Resources is currently negotiating with State and Commonwealth ministers to confirm a formal launch date in December.		
Milang Foreshore Erosion	Risk of collapse to the public when in close proximity to waters edge. Milang foreshore area has been fenced off due to the risk to the public in and around the concrete batters.	 AMBER	 GREEN
Progress comment:	Waiting for erosion control report and recommendation from consultant.		
Depot Generators	Construction costs for proposed back up generator works in both Goolwa and Strathalbyn Works Depots, to allow for continued service delivery during extended periods without electricity supply.	 AMBER	 GREEN
Progress comment:	Scoping of project outsourced to consultant Scoping of project at 95% complete		
Goolwa Wharf Wayfinding project	Project to undertake detailed design, fabrication and install of wayfinding and interpretive signage In Goolwa Wharf Precinct and nearby Cadell Street. Project recommended by Goolwa Wharf Precinct Board.	 GREEN	 GREEN
Progress comment:	Project to commence in 3rd Qtr		
Currency Creek Cemetery	Expansion of Currency Creek Cemetery. Only 6 plots are currently remaining, with these expected to be exhausted by December 2017.	 GREEN	 GREEN
Progress comment:	Consultation completed with Friends of Currency Creek Cemetery to determine preferred design. Site meeting has been held with Infrastructure & Assets Manager and I&A are now preparing the final design drawings, prior to any formal onground works occurring within the cemetery.		
Corporate Systems Review	Procurement and implementation of a new Local Government Corporate System to improve the overall efficiency and service level of Council.	 AMBER	 GREEN
Progress comment:	Currently preparing tenders.		

2017-18 Project Updates at 30 September 2017

Name	Description	On Time	On Budget
Strathalbyn Senior Citizens	Provide additional rooms, upgraded toilets and kitchen to the Strathalbyn Senior Citizens Club to create a community centre in collaboration with the Strath Neighbourhood Centre Inc.	 AMBER	 AMBER
Progress comment:	Work being undertaken to define scope of works.		
Strathalbyn Community Arts and Crafts	22 Commercial Rd, Strathalbyn - Internal Repaint.	 GREEN	 GREEN
Progress comment:	Concept plan being discussed. Estimated completion end of February 2018.		

Key	
 GREEN	Within budget/timeframe estimates
 AMBER	Potential to move outside budget/timeframe estimates
 RED	Outside budget/timeframe estimates



CONNECTING COMMUNITIES

Our performance, Our story....

Engineering & Environment

Field Services & Civil Assets

Bridges and Stormwater
Depot Operations
Engineering Services
Footpaths & Cycle Tracks
Roads & Car Parks

Sustainable Resource Management

Community Wastewater Management Systems & Water Recycling
Waste Management Partnerships

Community Facilities & Open Space

Community Facilities
Environmental Assets
Recreation, Open Space & Reserves

Health, Environment & Community Safety

Community Safety
Environmental Health
Environmental Strategy



Department: Community Facilities & Open Space

Objective: To provide community facilities that promote and enhance our lifestyle, while protecting our environmental assets through sound land management practices.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

4 Thrive in 'Clean, Green' Futures

Service Area Reporting - Strategic Highlights

Community Facilities

Ensure Council owned community public convenience and facilities are serviced and well-maintained

Upgrade and renewal of public conveniences includes the following completed work for the quarter of the 17-18 financial year

- Hand dryers have been installed in the public toilets on The Strand, Port Elliot
- Toilet bowls have been replaced in Long drop toilets at Ratalang Basham Beach Conservation Reserve.

Recreation, Open Space and Reserves

Deliver efficient and effective recreation and open space reserves

Growth and Opportunity 2030 (GO2030) Tree Planting - Progress: Total of 90 mature street trees planted in the townships of Goolwa, Hindmarsh Island, Middleton, Port Elliot, Mount Compass

Provide and maintain recreation and open space areas - Goolwa, Mt Compass, Port Elliot, Middleton and Hindmarsh Island-Progress:

- Mowing and weed-spraying ongoing as per service standards.
- Selected garden beds being re-mulched throughout all townships
- Total of 964 new landscape plantings throughout all townships
- Monthly playground inspection and repairs
- Irrigation repairs and commissioning for the warm season
- Watering of all street trees up to 3 years old (total of 354) plus new landscape plantings during the warm season

Plans:

- Broadleaf weed-spraying of selected A and B level reserves
- Growth inhibitor applied to selected A and B level reserves to reduce the amount of cutting left behind

Provide and maintain recreation and open space areas - Strathalbyn, Milang, Langhorne Creek and Clayton Bay

-Installation of composite sleepers and returfing (around 200sqm Kikuyu) new play equipment at Strathalbyn Visitor Information Centre.

Renewal/Upgrade/Expansion of Recreation & Open Space Assets - Goolwa, Mt Compass, Port Elliot, Middleton and Hindmarsh Island-Progress:

- Re-build of existing bluestone retainer wall located in Port Elliot Soldiers Memorial Gardens
- Restoration of stone monument located in Richard Ballard Reserve
- Replacement of existing picnic settings within Neighbour Reserve Goolwa and Lions Park Currency Creek including concrete slabs
- Replacement of existing irrigation system located within Lakala Reserve, Port Elliot

Plans:

- Replacement of seat including concrete slab and compacting of existing ground on Basham Parade, Port Elliot.

Problems:

- Seat on Basham Parade is located at the top of an embankment and requires significant rock placement and compaction work to make safe.

Review effectiveness of street tree planting and green/natural corridors-Progress:

- Most trees are doing well and feedback has been mostly positive

Problems:

- Some Crape Myrtles planted on Mindacowie Tce, Middleton are not coping with the salt spray and will need to be replaced with a different type of tree
 - Unknown resident/s have deliberately poisoned Norfolk Island Pines planted along the Esplanade, Middleton along with some coastal plantings. Trees have also been damaged at Port Elliot and Goolwa.
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Department: Field Services & Civil Assets

Objective: To provide customer service and engineering solutions in the management, operation and construction of Council's civil assets.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Bridges and Stormwater Management

Deliver effective and efficient Bridges and Stormwater Management

Stormwater and Bridge renewal and upgrade program is in design and is mainly concerned with the remediation of the 2016 storm damage. Construction on these programs is anticipated to be in the last quarter of this financial year.

Significant emergency work undertaken on large culverts / river crossings on Cleland Gully Road and Davidson Road. Reallocation of resources and budgets.

Engineering Services

Deliver effective and efficient Engineering Support Services

Engineering Services has delivered the following contracts and project management during this period of the 17-18 financial year

- Major support of Vendor panel delivery and implementation.
- Sealed Road Renewal program management and implementation
- Street Sweeping contract retendering
- Line marking contract management
- Grave digging contract management
- Weed spraying contract management
- Rural tree trimming contract management
- Public convenience and BBQ cleaning contract management
- Goolwa Waste and Recycling Depot upgrade project management and contract management
- Milang Habitat Restoration Project (CLLMM) project management and contract management
- Nine Mile Road reconstruction and sealing construction management
- Strathalbyn Depot Administration Building extension contract management
- Personal Protective Equipment Uniform contract evaluation
- Technical, resource and plant support for the Sealed Road Condition Rating

Roads & Car Parks

Deliver effective and efficient Roads & Car Parks

The following roads have been completed as part of the 17/18 renewal (resheeting) program -

- Bricknell Road and Rickaby Rd in Goolwa North
- Jaensch Road and North Bremer Road in Hartley

Unsealed Road Proactive Patrol Grading program on going.

Maintenance of sealed and unsealed roads is ongoing, with storm damage assessment and repair carried out after the recent heavy rain events.

All road reserves are being maintained to a level that exceeds Council's maintenance levels where possible. Reserve Inspections are recording far less defects than previously noted.

Maintain road reserves in the urban area (Goolwa & surrounds)-Progress: Mowing and weed-spraying ongoing as per service standards

Department: Health, Environment & Community Safety

Objective: Providing best practice Environmental Health and Community Safety services for the community, through education, provision of professional advice and information, as well as compliance with relevant legislation and standards. Providing a strategic direction for Council's environmental actions and responsibilities.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

3 Participate in Wellbeing

4 Thrive in 'Clean, Green' Futures

Service Area Reporting - Strategic Highlights

Community Safety

Deliver an effective and efficient operational community safety service

Council's revised approach to reminders for dog registration renewals has seen an extremely positive result. At the end of this quarter approximately only 4% of renewals remain outstanding which is a significant improvement from previous years.

In this reporting period there were a total of 32 dogs impounded. Twenty were returned directly to their owners and 7 to their owners via the pound. One dog was rehomed while the remaining 2 currently remain impounded awaiting the outcome of a court case.

Over this reporting period there were 3 feral cats trapped and 2 domesticated cats handed into Council which were impounded prior to being rehomed.

During this reporting period the Draft Animal Management plan was endorsed by the Dog and Cat Management Board and will be effective as of 1 January 2018.

The new By-law has been adopted and the Signs Policy has been endorsed. Over the upcoming reporting period the Community Safety team will commence implementation of these which will begin with an education phase.

Officers are undertaking parking patrols as part of their everyday duties with a specific focus on safety in schools zones.

Environmental Health

Deliver an effective and efficient operational environmental health service

Council continues to engage Veolia Environmental Services to manage the septic tank pump out program for all septic tanks connected to Council common effluent system. Council's Environmental Health team is continuing to work closely with Veolia to ensure pump outs are undertaken in a timely manner. In preparation for current contract expiry in 2017/18 the Environmental Health team are working with the Sustainable Resources team to review the process and identify the most effective and efficient method of managing desludging of both private tanks connected to Septic Tank Effluent Disposal Scheme (STEDS) and Council infrastructure. For this period 84 waste water assessments and 83 plumbing inspections were undertaken by the Environmental Health team. During this period 167 non-compliant aerobic servicing reports were received, with 10% of these followed up in accordance with the Standard operating procedure (SOP). In addition to this 12 notifications of failure to service were received and followed up and 6 complaints in relation to failing wastewater systems. As a result of these and other ongoing complaints 33 legal notices were issued requiring action.

The Council's approach to wastewater management has been acknowledged by Environmental Health Australia. At the recent state conference Alexandrina Council was awarded with an Award for 'Excellence in Community Focused Environmental Health'.

Council continues to undertake routine inspections of swimming pools and skin penetration premises within the Council areas and respond to community concerns when required. During the last quarter 3 of the public swimming pools have been inspected. The Environmental Health team have also commenced the two yearly hairdresser and skin penetration audit which will be completed in the upcoming quarter.

Over the past quarter the Environmental Health team have undertaken 58 food business inspections. Also during this period 7 food recall complaints were followed up.

Council continues to engage the services of the City of Onkaparinga to deliver immunisation services to the community. In addition to the school clinics, monthly community clinics are held in both Goolwa and Strathalbyn. During the last quarter the Meningococcal B vaccination study has continued.

Environmental Strategy

Environmental Action Plan 2014-2018

As of the end of the quarter progress has been made against

- 94% of ongoing actions,
- 78% of short-term actions,
- 58% of medium-term actions and
- 8% of long-term actions.

Implementation priorities for remaining 18-month life of Environmental Action Plan have been determined. Outstanding actions will be considered during Environmental Action Plan review in late 2018.

The Environmental Action Plan is due for review in the third quarter of 2018. The current goal is to have the next iteration of the Environmental Action Plan (2019-2023) adopted by Council in December 2018.

Develop and implement progressive approach to climate change

The Resilient Hills and Coasts Regional Sector Agreement was signed in June. Funding for full-time employment of Resilient Hills and Coasts Project Coordinator has been secured for 2017/18. The committee have agreed on priority projects for 2017/18. Development of the Alexandrina Local Action Plan has commenced and the plan is currently in draft form.

Planning has continued for Resilient Hills and Coast Solar Battery Bulk Buy project.

Council inventories were finalised for 2012-2016, subject to final review of data integrity. Automatic capture of energy data through Balance Carbon Trellis platform is now occurring. The next steps are a metering audit and an energy audit of Goolwa Administration Building to develop a business case for energy efficiency improvements.

Develop and deliver program for protection of water resources

Work continues on a comprehensive mains water reporting system across the organisation. This project will continue throughout this financial year. It is anticipated that once implemented, this system will form the basis for decision making towards reduction targets and efficiency measures. Automatic capture of mains water data through Balance Carbon Trellis platform is now occurring. The next step is to develop internal data capture and reporting of recycled and licensed water use.

All new or upgraded facilities are afforded water saving technologies. Examples include Mundoo Boat Ramp Public Toilets in which water saving services are to be employed with rainwater tank supply. Designs for Soldiers Memorial Gardens Strathalbyn Public toilet refurbishment are well advanced, again employing water saving services technologies.

Tri-Council support from Alexandrina, Coorong and Murray Bridge has been finalised regarding collaborative engagement of Executive Officer by Murray Darling Basin Region 6 councils and of joint advocacy approach for intergovernmental taskforce on future of the barrages. Initial steps have been taken in regards to filling the Executive Officer position. Council has also made a submission to the Senate Inquiry on Integrity of Water Market in the Murray Darling Basin.

Improve management of Council's environmental assets

In 2017/18, Council's Biodiversity Team actively manages 136.43h of reserve and 139km of roadsides for the benefit of nature conservation. Plans/policies/projects currently under development include:

- Ratalang (Basham Beach) Master Plan
- Tree Management Procedure
- Roads and Maritime Services Criteria Review & Survey
- Continuous improvement of environmental geographic information system

In 2017/18 Council's third-party conservation partners are actively managing 229.48 ha of reserve and 51km of roadside for the benefit of nature conservation. The first meeting of Council's Environmental Advisory Panel is scheduled for 18 October 2017. A project plan has been finalised for Gazania Free Goolwa campaign in collaboration with Goolwa to Wellington Local Action Planning Association to be launched in December 2017.

Work continues to be undertaken in collaboration with Council's Community Wellbeing team to develop Sustainable & Healthy Catering Guidelines. A draft standard operating procedure has been prepared for future flood events in Tokuremoar reserve. Goolwa public place recycling trial in collaboration with Fleurieu Regional Waste Authority is ongoing. Development of signage for Clayton Bay Foreshore has commenced in collaboration with Recreational Services.

Department: Sustainable Resource Management

Objective: To support awareness, provide integrated waste management and sustainable resource management, including stormwater for our community.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

4 Thrive in 'Clean, Green' Futures

Service Area Reporting - Strategic Highlights

Community Wastewater Management Systems (CWMS) & Water Recycling

Provide effective and innovative community wastewater management

Full design of the planned Strathalbyn wastewater storage lagoon is nearing completion ready for next financial year construction. Council and consulting engineers will now develop full specification and tender for submission to the open market. The plan is for construction to take place in financial year 18. Process upgrades, although part of the same project, will be tendered separately as a specialised mechanical and electrical capital works project.

Unscheduled works relating to Department of Health process upgrades at the Mount Compass wastewater treatment plant are continuing as a priority. This is to bring the plant into the newly developed Department of Health approval requirements. The works will include the procurement and installation of requirement sensory equipment.

A request for quotation (RFQ) has been released for the procurement of essential laboratory instrumentation for the development of more quality assurance (QA) capability within the group. This has been delayed until a suitable solution for resourcing a more appropriate QA regime is developed.

The design and specification for a new gantry crane at the Goolwa was released for tender. This project has received limited interest from the market. More options are being explored in attempt to progress these works. The project is a risk and Occupational Health and Safety (OHS) priority for ensuring access, maintenance and service capability to the large vacuum station pumps that control the entire system.

Process monitoring improvements continue to be rolled out across the district. Specifications and RFQs are being developed to increase process monitoring key performance indicators at automated stations. These include but are not limited to pressure, flow, level and advanced backup systems for alarming and communications.

Through consultation with SA Water and TAFE SA we have initiated formalised training for our Community Wastewater Management System (CWMS) operators in Certificate III Wastewater Operations. A number of key members started the training this month which also included approximately thirty thousand dollars of grant funded training.

The group continues to work through improvements in asset management via a complete restructure. The significant body of work is intended to improve data integrity and overall asset management for the Alexandrina water industry. Works at the moment included the standardisation of asset groupings, nomenclature and data gaps. An overall governance document will highlight key components and procedural consistency for all stakeholders. The development of a regional site masterlist with installed componentry will also provide a link between the highly detailed operational complexity and the financial sustainability and modelling for future capital investment.

The Council Water industry also underwent an inaugural Safety, Reliability, Maintenance, Technical management plan (SRMTMP) audit. The Office of the Technical Regulator (OTR) have recently provided feedback for Council staff to review and implement into the SRMTMP moving forward.

The group experienced an increase in system alarming events early in financial year 18 with 195 individual recorded events. This included 113 out of hours call out during the July-September reporting period and with 100% emergency response and incident prevention performance.

Beneficial reuse of treated wastewater and stormwater has started to increase as we move into the irrigation season. Significantly higher than average irrigation occurred in total during August and September with contingency irrigation required at a couple of key sites due to storage capacity issues. The main driver for this was the unprecedented storm events, increases in influent and decrease in irrigation with additional rain.

The group has collaborated proactively with the Environment Protection Authority and the Department of Health to manage this risk which has forced downward pressure on our service with daily operational and monitoring demands.

Scheduled operational and maintenance plan performance has been reduced with only an 88% completion rate in September. This is largely driven by reactive work that requires immediate action to ensure reliability of the system. Performance has steadily dropped from July as impacts and Monthly works are pushed out adding to already high workloads. The group continues to monitor and manage actions on a regular basis with daily meetings to prioritise work and resources.

During this period the group also addressed 22 separate customer requests with a 97% resolution rate. One item remains open with work scheduled for completion.

Develop wastewater network process monitoring system

The sustainable Resources team is currently implementing a number of new trials across different processes. Internal development continues regarding building capability around trial design and scientific rigour.

These include but are not limited to, reducing Hydrogen Sulphide generation, impacts of increased aeration on treatment performance and impacts of carbon loading into treatment plants.



CONNECTING COMMUNITIES

Our performance, Our story....

Infrastructure & Assets

Asset Planning & Design

Development Assessment - Engineering
Infrastructure Services
Project Design

Asset Management & Geographic Information Services

Asset Management
Geographic Information Systems (GIS)

Facilities & Council Properties

Building & Property Management

Information Technology Services

Information Technology Operations
Information Management

Planning & Development

Development Assessment - Building
Development Assessment - Compliance
Development Assessment - Planning
Planning & Development Administration Support Services



Department: Asset Planning & Design

Objective: To design, develop and deliver future capital works projects and residential development infrastructure in compliance with relevant legislation and standards.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

Service Area Reporting - Strategic Highlights

Project Design

Major Project Update

- Sandergrove Road Power Line Environment Committee Stage 1 & 2 project is 70% complete and on schedule to be completed by the end January 2018.
- Sandergrove Road Civil and Streetscape designs well progressed with Design Coordinator having managed civil design process in consultation with Department of Planning, Transport and Infrastructure(DPTI), SA Power Networks, and contractors.
- Streetscape designs also well advanced, with Jensen Plus providing streetscape designs for consideration. Council have endorsed staff to undertake public consultation with community to seek views on the proposed streetscape themes. Consultation performed on 26 & 27th October 2017 - in Strathalbyn library.
- Mount Compass Regional Playspace, designs well progressed with civil design process underway in consultation with Outerspace Landscape Architects, CONVIC Skateparks and The Trail Collective BMX designers.
- Funding application lodged with DPTI, seeking Open Space Funding via the Minister. Onsite discussions held with DPTI representatives to highlight excellent opportunity to deliver high class open space in high growth township. DPTI announcements due in late December, or January 2018.

Department: Facilities & Council Properties

Objective: To provide and manage safe, well-maintained community buildings and facilities that meet the needs of a growing community.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Building & Property Management

Building Works - September Update

- Commercial Road Public Toilet works have commenced, with MYKRA Building Services awarded the contract. Ward Councillors consulted during design phase with on ground works scheduled for 10 November 2017 completion. This completion date is prior to the annual Duck Race Event - to ensure refurbished facilities are operational.
 - Old Corporation Building Refurbishment works have commenced, with trades engaged to deliver aspects of the refurbishment. Strathalbyn Community Arts and Crafts group have been willingly relocated to the Council's High Street office to provide enhanced community outcomes. Old Corporation Building to be refitted to afford additional Council administration / customer service options. Works scheduled for completion end February 2018.
 - Goolwa Wharf Structural Assessment now complete via Wallbridge Gilbert Aztec Engineers, with finalised report providing firm recommendation & direction on priority based approach to Wharf structural renewal. Second half of 2017/18 sees substantial financial commitment dedicated to Wharf structural renewal.
 - Building Condition Rating Project has commenced, with MYKRA Building Services and Council's Building Coordinator undertaking this large project within following 9 month period.
-

Department: Information Technology Services

Objective: Delivering flexible information technology solutions that support business operations by providing access to information and systems - any where, any time on any device.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Information Technology Operations

Provide and maintain a flexible, reliable and secure IT infrastructure

To ensure we provide a reliable and secure IT infrastructure platform a number of systems are being replaced as part of our asset renewal program. The corporate firewall, servers and storage has been replaced. The battery backup systems and multifunctional devices are in the procurement phase.

Collaboration with Service Areas

As a result of collaboration with other Service Areas in Council a number of process improvements and projects were completed. In collaboration with the Environmental Health department a custom module was built within SynergySoft for tracking the status of their Waste Control applications. The module including panel queries so officers could easily see how many applications they were responsible for and the status.

A project was also completed with the Community Safety team to send Dog Renewal reminder Short Message Service (SMS) notices for the first time. The reminder SMS notices resulted in a significant increase in registrations renewed by the renewal date thus reducing the amount of registrations that needed to be followed up.

Department: Planning & Development

Objective: Provides planning, building surveying and associated administrative services to Council and the community by facilitating appropriate, sustainable and safe development. Provides timely and accurate decision making and informative customer-service.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

3 Participate in Wellbeing

Service Area Reporting - Strategic Highlights

Development Assessment - Building

Undertake building rules assessment of development applications in accordance with the Development Act & Regulations and Building Code of Australia

The action undertake building rules assessment of development applications in accordance with the Development Act and Regulations and Building Code of Australia is in progress.

Building Inspections

For the period a total of 75 inspections were carried out, including 61 structural frames (includes 7 follow up inspections) and 7 swimming pools (includes 3 follow up inspections) and 5 bushfire compliance inspections. The requirements of the building & swimming pool inspection policy have been satisfied.

Building Fire Safety Committee

For the period 6 premises were inspected with 3 of those being inspected by the full Committee. Progress on fire safety upgrades is monitored closely. The next meeting is 15 December 2017.

Building Rules Advice and Assessment

Councils building section has issued consents for 116 building rules applications out of a total of 202 building consents granted in the Council area for the period (including private certification). This equates to 57% of all building consents being assessed by Council building surveyors.

The consents included 47 new dwellings and 7 dwelling additions.

The total number of building rules consents issued was down by 11% when compared with the same period last year. The development approvals for this period also involved a higher percentage of minor class 10 buildings (verandah/carport/garage etc.) when compared to the number of new dwellings and dwelling additions.

Development Assessment - Compliance

Undertake Development Assessment - Compliance in accordance with the Development Act and Regulations

The action investigate and respond to development activity complaints/queries is in progress with the following activity occurring:

- 5 notices pursuant to Section 84 of the Development Act 1993 were issued. No Section 85 notices were issued.
 - 27 complaints relating to development applications were received and acted upon.
 - 32 complaints relating to unapproved development were received and followed up.
-

Development Assessment - Planning

Undertake planning assessment of development applications in accordance with the Development, Act & Regulations

During the reporting period 200 planning consents were issued with the median number of days for a merit (category 1 application) to be approved being 10 days. The number of new dwellings approved was down by 42% and dwelling additions approved was down by 46% when compared to the same period last year.

September saw the last meeting of Council's Development Assessment Panel before the commencement of the Council Assessment Panel (CAP) under the Planning, Development and Infrastructure Act (PDI Act). Over the last year the panel met on 12 occasions and made a total of 49 decisions. They endorsed 23 applications to proceed to assessment, 10 merit applications which involved Category 2 or 3 public notification or were controversial in nature and 10 non-complying applications. Of these 20 applications 19 were approved either subject to concurrence from the Development Assessment Commission or with conditions and only 1 was refused.

During the period 3 appeals were lodged with the Environment, Resources and Development Court. Two of the appeals were resolved at the compulsory conference stage and one was withdrawn.

The panel also identified a number of issues that require some review or investigations from a policy perspective particularly in relation to the new Environment and Food Production Area, specific concept plans, allotment sizes within Rural Living Zones and a zoning review of residential land on a main road corridor.

Over the last year the panel has worked effectively as is evidenced by the quality and consistency of decisions made. The Council's planning department have appreciated the advice and guidance of the current panel.

In August Council appointed its new Council Assessment Panel which will consist of up to 5 members of which one can be an elected member. Council resolved to reappoint its existing four independent members and one elected member for a 12 month term. Due to the gradual roll out of the PDI Act the accreditation criteria for panel members has not been resolved and is not expected to occur until at least July 2018 and therefore it was seen to be a good transitional step in the formation of the CAP and will also coincide with the Local Government elections. The first meeting of the CAP will occur on 19 October 2017.

Provide sustainable growth of townships and rural areas through progressive and appropriate policy planning

Strathalbyn Township and Environs Development Plan Amendment - Update

The following has occurred during the reporting period:

- Strathalbyn District Centre Traffic, Car Parking and Streetscape Plan - following the very successful "Strathalbyn Immersion" undertaken at the end of March and the preparation of the draft plan based on the outcomes of the immersion further community consultation was undertaken from 5-28 July. Aside from displays at the library and a survey on MySay staff based themselves in the shop in Dawson Street for a day which again proved to be very successful. A consultation summary report was then prepared along with recommended amendments to the plan which was presented and adopted by Council at the 21 August 2017 meeting. With a finalised report staff commenced the preparation of an implementation/staging plan with the consultants which is expected to be presented to Council in October. The information relating to car parking that was prepared as part of this report was provided to Holmes Dyer to assist them with the Development Plan Amendment (DPA) preparation.

- The Lot 10 Langhorne Creek Road Master Plan and retail analysis were completed by the appointed consultants and given to Holmes Dyer to assist them with the preparation of the DPA.

-With the additional investigation reports completed Holmes Dyer were able to undertake the land use analysis for the land on Adelaide Road owned by Strath Property Investments and complete the final draft of the DPA. This was presented to Council at the 21 August 2017 meeting as a confidential item at which it was resolved to adopt the DPA and seek approval from the Minister for Planning to proceed to community consultation. The DPA was subsequently forwarded to the Minister and a decision is pending.

Goolwa Growth Area

-During the reporting period no further information became available as was expected in order to progress the transitioning to the new Planning and Design Code, however it is likely to occur during October. Contact has been maintained with the land owners and their planning representatives and once details are known we will further this project.

Planning, Development and Infrastructure Act - Update

During the reporting period the following has occurred:

- Community Engagement Charter - during July citizenship and professional panels came together to prepare the draft charter. Consultation has occurred on a discussion draft with local government and the advisory committees with broader consultation expected later in the year following any amendments from this process.

- Infrastructure Schemes - pilot schemes have been identified and will be occurring at Bowden/Brompton, Mount Barker and Kilburn. These will occur over the next 12 months.

- Planning and Design Code - the Commission has endorsed the Code framework and appointments with Department of Planning, Transport and Infrastructure Transition Managers occurred in October.

Minor Project Reporting

World Heritage Bid (MinP)

Status Update: During the reporting period three project management group meetings have been held.

In July the Australian Heritage Council formally advised that the Mount Lofty Ranges bid was not successful in being short listed for assessment in 2017-18 however it will be automatically reconsidered should they call for nominations for 2018-19. The feedback received indicated that they were impressed by the amount of research undertaken however it was outlined that further work would be needed to refine a smaller proposed



assessment area as they were not sure that the nominated area in its entirety would meet the threshold for National Heritage listing. As a management group we have continued to build support for the project and been working on a series of workshops and events with one occurring in August with Department of Environment, Water and Natural Resources, one in October with Aboriginal representatives to try and obtain their written support for the project and a two day workshop in November to coincide with the International Council on Monuments and Sites (ICOMOS) meeting. These workshops are designed to assist in refining the bid at both the national and world level and to identify other key research that may be required. The November event with ICOMOS representatives will be very important given that they are pushing to recognise cultural landscapes.

Currently Council is awaiting a response from the Chair of the Project Steering Group to its request for further investigations to occur to include the Langhorne Creek area within the bid boundary. Until a position is known Council is withholding any financial support for the project but is continuing as a collaborative partner.



CONNECTING COMMUNITIES

Our performance, Our story....

Organisation & Culture

Governance & Strategy

Communications
Governance
Business Improvement, Planning & Reporting
Strategy

Human Resources

Human Resources
Payroll Services
Work Health Safety

Finance Services

Creditors Services
Rates & Debtors Services
Financial Management & Accounting

Arts & Culture

Arts & Culture

Tourism & Events

Alexandrina Visitor Services
Event Management
Tourism

Library & Customer Service

Libraries Programs & Services
Customer Services

Community Wellbeing

Community Development, Partnerships & Advisory Services
Community Transport
Family & Youth Services
Community Connect
Community Health, Sport & Recreation Services



Department: Arts & Culture

Objective: Advocate and coordinate arts and cultural facilities, experiences and services within the area in order to strengthen and celebrate our diverse communities.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

2 Activate our Spaces

Service Area Reporting - Strategic Highlights

Arts & Culture

Co-ordinate arts and cultural facilities, experiences and services for residents and visitors

Co-ordinate arts and cultural facilities, and experiences and services across the region as part of the Just Add Water (JAW) program- This action is in progress. The Just Add Water program for 2018 will be launched at Signal Point Gallery December 9.

At The Wharf events organised by Cittaslow food and wine group have programmed monthly events during October - April.

July to September saw an unprecedented amount of visual art in the region as part of the South Australian Living Artists Festival during the month of August. Council staff supported the inclusion of non traditional venues to participate in the festival resulting in increased visitors to these venues.

The following exhibitions were included in the Signal Point Gallery this quarter

- Uwankara
- JamFactory Icon Kitschen Man Gerry Wedd
- Colours of My World autism community exhibition

South Coast Regional Art Centre hosted

- No Bridge too far
- Post Industrial Icons
- the Alexandrina Council collection.

South Australian Living Artists (SALA) was a large program in Alexandrina during August with exhibitions (6) in Goolwa, Strathalbyn, Langhorne Creek and Mount Compass. During SALA, Stationmasters Art Gallery hosted Dridan and Friends, Strathalbyn library hosted Stranger than Fiction. The Langhorne Creek Hub hosted Taking Place and the Mount Compass Golf Course hosted Innerspace.

Opposition leader Steven Marshall opened 'Dridan and Friends' in Strathalbyn at the Stationmasters Art Gallery which was one of the largest (sales) exhibitions held in this gallery with gross and unprecedented sales of \$28,000 and 1400 visitors for the month of August.

A total of 46 individual performances and events have been presented as part of the 2017 Just Add Water program during the July - September 2017 reporting period. The breadth of activities included: Seven (7) Just Add Water (JAW) performances & events including The Doris & Shirley Show, The Arts on Stream Film Festival, The Kings of Croon, Don't Shoot Me I'm Only The Piano Player and Billy - My Life, presented in collaboration with the Mt Compass Supper Club Presenter Group. Thirty-nine (39) community events including regular rehearsals and special events such as the annual Goolwa Concert Band performance.

Department: Community Wellbeing

Objective: Supporting and advocating a range of equitable and accessible wellbeing programs to encourage our community to live a healthy and active life.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

3 Participate in Wellbeing

Service Area Reporting - Strategic Highlights

Community Development, Partnerships & Advisory Services

NAIDOC 2017

NAIDOC celebration events were held in July this year in Goolwa and Strathalbyn. The events showcased Indigenous culture with bush tucker, dance, basket weaving, music and information with a smoking ceremony in Goolwa. The events attracted many community members with close connection with the Eastern Fleurieu School in Strathalbyn where approximately 200 students participated in the event. These events have grown in popularity over the last 5 years with growing numbers of community members participating.

Community Grants

Council's Community Grants Program for 17-18 opened on 3 July 2017 and closed on 18 August 2017.

50 applications were received across the following categories:

Community Development Grant 5

Community Environment Grant 5

Rural Initiatives Grant 1

Local Heritage Incentive Grant 4

Connecting Communities Through The Arts Grant 5

Festivals and Events Grant 12

Recreational Capital Grant 3

Small Recreation and Sport Grant 10

Community Halls Capital Grant 5

46 applications proceeded to the assessment phase. Two panel meetings will be held in October to confirm assessments and allocate grant funds. The recommendations from the Grants Assessment Panel will go before Council for decision on 6 November 2017.

Family & Youth Services

Youth Programs

Council has been successful in being awarded two youth focussed grants for projects in the Strathalbyn area.

1. SA Health - SA Suicide Prevention Community Grant for a project in conjunction with FLECS (Flexible Learning Options program with Eastern Fleurieu School) to contribute to their youth suicide prevention program with \$4,305 + in-kind training provision

2. FRRR - Heywire Grant for the "Ag Boom" project in conjunction with the Eastern Fleurieu School which aims to link training opportunities for students with local agricultural businesses- \$9,070.

Department: Finance Services

Objective: Planning and managing the monetary funds of Council to deliver the aspirations of our community - we account for our activities, act sustainably and disclose the results in a transparent manner.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Financial Management & Accounting

Auditing for Community Groups

Council provided auditing services to eight non-profit community organisations in relation to their 2016-17 financial activity. This gives them valuable access to advice from a financial professional to help ensure they are able to account for all their transactions and comply with tax and funding requirements.

Annual Business Plan & Budget 2017-18

The Annual Business Plan & Budget 2017-18 and Fees & Charges 2017-18 were adopted by Council on 3 July 2017. The Annual Business Plan & Budget sets Council's direction for the 2017-18 financial year. A list of capital works to be undertaken by Council in 2017-18 is included as part of this document.

Rates & Debtors Services

Supplementary Election

The supplementary and main electoral role were successfully prepared for the supplementary election in the Angas-Bremer ward.

Rates Declaration 2017-18

Council raised its rates for 2017-18 in accordance with the Local Government Act 1999, with an estimated 73% of Council's operating income generated from General Rates. Rates are Council's main source of income and are used to deliver an extensive range and level of services that meet community needs. Council continued the application of rate capping for 2017-18, capping rate increases for the principle place of residence at 10% and 50% upon application for all other rate categories. In addition, Council also provides mandatory and discretionary rebates to the community, for 2017-18 these rebates have provided \$360,000 of rate relief to the community.

Department: Governance & Strategy

Objective: To facilitate Council leadership and accountable decision-making in the interests of our community

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Communications

Facilitate effective communication, engagement and public relations between Council and the community

We have continued to promote Council's achievements in local media, through our website, our publications and social media. During this period we have published new pages on our website, including project pages and committee pages.

We have continued to send information and media releases to local media and have developed great relationships with local journalists. We have had increased traffic in the media as we are now sending more media releases.

We have continued to hold successful consultation projects on our My Say website. We have nearly 1,00 registrations and continual high visitation.

Council's corporate Facebook page continues to grow. We now sit at over 2,600 likes on our page and this is constantly growing. Our engagement levels for posts far exceed our 'likes'. We also continue to post rich content, as every post is accompanied by an image. We also share as many videos as possible as these ensure high engagement rates. We regularly reach over 2,000 with each individual posts and questions and inboxes to our page are increasing.

We are continuing to develop content on Council's website and consistently complete over hundreds of website requests per year.

Strategy

Implement, monitor and review the Economic Development Strategy 2016-2022

The Economic Development Advisory Panel held its second meeting on 3 August 2017 and discussed a range of matters relating to Alexandrina Council's approach to economic development and issues of interest to community members.

Department: Human Resources

Objective: Develop and maintain legislatively compliant systems and processes that facilitate the provision of a workforce that has the capability to deliver Council's Community Strategic Plan.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Human Resources

Workforce Profiling

A review of the workforce plan has been undertaken. As part of this process a workforce profiling/culture survey was undertaken with staff. The report indicates key areas/issues related to Council's workforce to prioritise strategies to ensure we have the right staff with the right skills in the right jobs now and in the future.

Workforce Plan review

Workforce profiling has been undertaken to review Council's workforce plan and inform Human Resource (HR) strategies. Council will focus on transition to retirement for older workers, indigenous employment strategies and developing a succession planning model.

Skills shortages in South Australia and Australia have recently been updated and these indicate a number of areas that Council will need to action.

Staff are undertaking a workforce profiling exercise to provide relevant data on employment trends within Alexandrina Council and forecast for future skills requirements. Alexandrina is hosting a trainee funded by the Regional Youth Traineeship Program (RYTP) funding and Maxima disability services division who lives locally and is undertaking an administration traineeship. Parks and Gardens are also hosting a trainee with a physical disability funded via RYTP.

Council's collaboration with funding bodies, local schools and training service providers has provided these local youth with an opportunity to work locally and gain a career opportunity despite their disabilities. The employment of these staff is in line with the development of a Diversity and Inclusion strategy for council which is a key goal in the HR Strategic Plan.

Department: Libraries & Customer Service

Objective: Delivering high quality customer information and providing safe spaces for the community to explore, interact and imagine.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

3 Participate in Wellbeing

Service Area Reporting - Strategic Highlights

Customer Services

Customer Service Excellence

During the July to September 2017 period the Customer Service Centre received 12,462 phone calls. A total of 32,924 council payments were processed, 37% being either over the phone or in person and the remaining 63% paid via online means.

78% of calls received to council were answered within 30 seconds, exceeding our target of 70% with 68% being resolved at first point of contact.

A total of 587 Property Search requests were processed, an increase of 11% compared to the same time last year.

Supporting Councils Community Strategic Plan Aspiration - Innovate throughout our Region - Proactive Leadership and Accountability, by maintaining a high performing, dynamic organisation responsive to community interests.

Develop and implement an organisation wide Customer Service Strategy

The journey to improve Customer Responsiveness across the organisation continues with all staff completing the customised "Creating a Culture of Customer Service Excellence" training.

Elected Members Workshop was undertaken early July where our facilitator provided them with an abridged version of the program.

The review of Council's internal knowledge base is on track to be released to the organisation in October 2017. This comprehensive information store allows customer queries to be answered at the first point of contact.

Supporting Councils Community Strategic Plan Aspiration - Innovate throughout our Region - Proactive Leadership and Accountability, by maintaining a high performing, dynamic organisation responsive to community interests.

Libraries & Customer Service

The Customer Services team commenced supporting the trial of the new Advance Care Directive (ACD) Assist Program at the Goolwa Council office from early September.

Council was presented with a certificate of recognition for our contribution towards creating a better environment from Mobile Muster for our annual collection of mobile phones and accessories being 23.16kg over the 2016-17 financial year.

The Customer Service Centre continues to provide valuable support to our residents as they embrace recent changes with the implementation of council's fortnightly kerbside waste collection.

Supporting Councils Community Strategic Plan Aspiration - Thrive in Clean, Green Futures - Progressive approaches to Climate Change by adapting a range of waste management opportunities (tailored to reduce community footprint and increase recycling of resources)

Libraries - Programs and Services

Alexandrina Libraries 'The Brain Hub'

A new Alexandrina Library collection called "The Brain Hub" was opened at the Strathalbyn Library on 19 September .

The new collection is a dedicated resource of books and DVD's covering topics of general brain health, dementia and Alzheimer's disease.

This was a collaborative project between the Hills Positive Ageing Project, the Hills Dementia Working Group, Alzheimer's SA and Alexandrina Council.

Supporting Councils Community Strategic Plan Aspiration - Participate in Wellbeing, Collaborative Community Ventures, Self-sustaining Communities and providing partnership opportunities across our region.

eSmart Library

Alexandrina Libraries has commenced the process of becoming an accredited eSmart Library.

This involves reviewing skills of Library staff, developing programs to further educate our community about cyberbullying and online safety within our Libraries as well as within our homes.

Supporting Councils Community Strategic Plan Aspiration - Participate in Wellbeing, Collaborative Community Ventures, providing partnership opportunities across our region.

Mayor's Short Story Challenge

The Mayor's Short Story Challenge is an initiative of Alexandrina, City of Victor Harbor and Yankalilla Councils. The challenge is about encouraging students from reception to year 10 to let their imaginations run wild and share stories through creative writing. A record number of entries were received this year with Alexandrina receiving 365 entries, City of Victor Harbor 277 and District Council of Yankalilla 69. Winners were announced at a presentation at Victor Harbor Library on 24 August, with more than 200 people attending from across the Fleurieu.

Supporting Councils Community Strategic Plan Aspiration - Participate in Wellbeing, Collaborative Community Ventures, Self-sustaining Communities and providing partnership opportunities across our region.

Department: Tourism & Events

Objective: To attract, promote and foster local tourism and events providing economic and social benefits to the community and region.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

2 Activate our Spaces

Service Area Reporting - Strategic Highlights

Alexandrina Visitor Services

Manage and promote accessible tourism information services

Coordinate and promote visitation to the area through information provision, booking services and retail services with Alexandrina Visitor Services- This action is in progress.

A Storm Boy trail was developed for the tourism website to support the enquiries and interest generated by the local filming of the new Storm Boy movie.

The Today Show filmed live in Goolwa from the Goolwa Aquatic Club on 23 August 2017. Council staff worked quickly to secure the live weather cross segment (6 live crosses) when plans were cancelled at the last minute at a neighbouring location. The local community was extremely supportive and the South Australian Tourism Commission was very thankful for all the support provided by Alexandrina Council staff to ensure that this segment remained in South Australia. The advertising space rate for this segment was \$479,952 and the audience reach was 1,697,000.

The Goolwa Visitor Information Centre has been awarded a TripAdvisor 2017 Certificate of Excellence. 'TripAdvisor is excited to announce the recipients of the 2017 Certificate of Excellence, which celebrates hospitality businesses that have consistently received strong praise and ratings from travellers.'

The certificate takes into account the quality, quantity and recent reviews submitted by travellers on TripAdvisor over a 12 month period.

Event Management

Promote and support local Council funded festivals and events

Liaise with Council funded event organisers and support the Festivals and Events Funding Program -This action is in progress.

One Council funded event (through the Community Grants program) took place during this quarter; the Lower Lakes Stockman's Challenge.

The South Australian junior soccer championships were held in Strathalbyn in September. A successful 2 day event despite weather conditions. A record number of teams (60) entered
AFL pre-season assessment of Strathalbyn location conducted and confirmed suitable, waiting on contract to secure this event for February 2018.
