



CONNECTING COMMUNITIES

The Quarterly

Our performance, Our story....

October to December 2017



Chief Executive Officer's - Quarterly Update

October to December 2017

I am pleased to report that Council's major business outcomes remain on track and importantly on budget as we commence 2018.

In particular, the October to December 2017 quarter has seen the completion of a number of significant Infrastructure projects. Construction of the Strathalbyn Woodshed building and sealing the full length of Nile Mile Road are now complete and ready for community use. Delivery of the new Soldiers Memorial Gardens Strathalbyn Public Toilet is also complete.

Over the October holiday period, 231 children attended Council's School Holiday Program with half attending at Goolwa and the other half at Strathalbyn seeing performances such as Mickster the Trickster.

The annual Regional Youth Art show at Signal Point Gallery saw the strongest and most coordinated response from teachers and students across the Fleurieu, with significant support from Victor Harbor High School, Investigator College and the Department for Education and Child Development's Flexible Learning Options programs.

On 24 November, Alexandrina Council thanked volunteers for their hard work and tireless commitment in supporting Council in its provision of services to the community. Alexandrina Council has over 450 registered volunteers, who have so far this year, contributed nearly 41,000 hours of assistance, equating to a value of over \$1,120,000. Volunteers present on the day enjoyed

a light lunch, friendly camaraderie and beautiful weather, basking in the satisfaction of providing vital support to our fantastic community here in Alexandrina.

The summer months also saw Council's corporate Facebook pages continue to grow with over 2,600 likes. Furthermore, our engagement levels for posts far exceed our 'likes'. We also continue to post rich content, as every post is accompanied by a colourful image.

The highly anticipated release of the 2018 Just Add Water (JAW) Alexandrina Arts and Culture Program took place with an official launch in December at Signal Point Gallery, Goolwa. The seventh instalment of the 2018 JAW program presents shows in all major towns of the district including Goolwa, Mount Compass, Port Elliot, Langhorne Creek and Strathalbyn and will spark the interest of all age groups and backgrounds.

Finally, the Strath Neighbourhood Centre was successful in attaining a \$150,000 grant through the State Government's Fund My Neighbourhood Program supported by the Alexandrina Council. This will add to Council's already allocated funds of \$120,000 to improve and renovate the Strathalbyn Senior Citizens building. These renovations will enable the relocation of the Strath Neighbourhood Centre to the Senior Citizens building and encourage intergenerational community collaboration.

We look forward to continuing to present highlights to Council and community throughout the coming year!



Glenn Rappensberg
Chief Executive Officer

Department: Office of the Chief Executive Officer

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Office of the Chief Executive

Deliver the professional operations of the Office of the Mayor and Chief Executive

In early October, Mayor Parkes and Mr Rappensberg attended the 2017 Port Elliot Show and the opening of the Goolwa Regatta Yacht Club Season.

Mayor Parkes acknowledged the contribution of Council's volunteers at the annual recognition event.

Mayor Parkes and Mr Rappensberg toured the Clayton Bay Community Nursery and attended the opening of the Wildlife Welfare Centre in Goolwa.

The inaugural Alexandrina Business Life Breakfast was hosted by Mr Rappensberg on 25 October, which was attended by 40 local business operators.

The official opening of the new Strathalbyn Football Club facility took place on 12 November.

Mayor Parkes and Mr Rappensberg attended end of year school presentation nights at Goolwa, Strathalbyn and Victor Harbor.

The 2018 Just Add Water program was launched by Mayor Parkes on 9 December.

Mayor Parkes undertook regular interviews with Fleurieu FM and Radio 5MU.

Community group meetings attended by the Mayor included Goolwa Surf Life Saving Building Committee, Goolwa Neighbourhood Watch, Clayton Bay Community Nursery, the Strathalbyn Neighbourhood Centre Annual general meeting(AGM), Goolwa RSL AGM, Goolwa Cittaslow and the Strathalbyn Community Action Planning group.

Mr Rappensberg attended a meeting of the Port Elliot Town and Foreshore Group, and was guest speaker at a meeting of the Goolwa Rotary Club.

Organisational leadership to drive achievement of local and regional outcomes

During this quarter, Mayor Parkes and Mr Rappensberg travelled to Murray Bridge to attend a SA Murray River Alliance meeting; and with other regional Mayors and CEOs, a Regional Collaboration Opportunities Meeting.

The Lower Lakes and Coorong Boating and Tourism Group held their first meeting at Council, which was attended by Mayor Parkes and Mr Rappensberg.

On 10 November, Mayor Parkes and Mr Rappensberg hosted a visit to Council by Senator Cory Bernardi,

Leader of the Australian Conservatives Party and The Hon Robert Brokenshire MLC.

In November, Mayor Parkes and Mr Rappensberg attended the LGA Annual General Meeting in Adelaide, which addressed rate capping and future proofing Councils.















The historically significant Native Title Consent Determination took place at Murray Bridge on 14 December, which was attended by State Government dignitaries, together with Mayor Parkes, Elected Members and Mr Rappensberg. The court formally consented to native title and Council received the official data for its records.

Mayor Parkes and Mr Rappensberg attended the Strathalbyn Development Plan Amendment (DPA), Shop Front on several occasions, in relation to the Strathalbyn DPA, following the consultation process which commenced on 16 November.













At the invitation of the Terramin Angas Zinc Mine, Mayor Parkes and Mr Rappensberg met the Strathalbyn Community Consultative Committee and enjoyed a tour of the facility.

During this time, Mayor Parkes attended the SA Regional Organisation of Councils and Local Government Association (LGA) Board Meetings in Adelaide and Port Pirie and with Mr Rappensberg, attended meetings of the Southern and Hills LGA, the Economic Development Advisory Panel and the Goolwa Wharf Precinct Board.

















2017-18 Project Updates at 31 December 2017

Name	Description	On Time	On Budget
Goolwa North Sporting Complex	The Goolwa Recreation Precinct sporting complex is to cater for Goolwa's existing and future sporting and recreational requirements. The land is situated within the planned urban lands for the expansion of the Goolwa township in the State Governments 30 Year Plan for Greater Adelaide. Project is subject to 50% external grant funding.	 AMBER	 GREEN
Progress comment:	Goolwa recreation precinct project is currently stalled due to changes with the planning legislation that is holding up the ability to rezone the land. The rezoning will then allow Council to negotiate with the land owners with respect to the land required.		
Re-location of Strathalbyn Woodshed Building	Re-located the Strathalbyn Woodshed building from its present site to Milnes Road as part of the next stage of the Coleman Terrace precinct re-development.	 GREEN	 RED
Progress comment:	Technical completion of the building in January 2018 with the issue of certificate of occupancy. The woodshed committee have relocated to the new shed with only minor landscaping and installation of the dust extraction equipment remaining. Project approximately \$15,000 over budget, to be reallocated within capital building budgets.		
Commercial Street, Strathalbyn, Toilets	Upgrade of existing toilet block at Soldiers Memorial Gardens Strathalbyn. Reconfigure existing toilet building to incorporate fully compliant disability units.	 GREEN	 RED
Progress comment:	Project Complete. Project approximately \$10,000 over budget, to be reallocated within capital building budgets.		
Footpath Capital Infrastructure Renewal as per Asset Management Plan	Capital renewal of district wide footpath network in accordance with adopted Footpath Master Plan and Asset Management Plan.	 GREEN	 GREEN
Progress comment:	Excellent productivity achieved by both the Goolwa and Strathalbyn workgroups with 81% of the combined footpath program completed and currently on budget.		
Strategic Land Purchase	Annual Provision for Strategic Land Purchases.	 GREEN	 GREEN
Progress comment:	Allocation for Strategic Land purchase opportunities. No opportunities identified to date.		
Expansion of IT Equipment as per Master Plan	Acquisition and installation of new office and operational computer, network infrastructure, server and video conferencing equipment according to the requirement of the Council and community to enable Council operations and service to the Community at an acceptable service level.	 AMBER	 GREEN
Progress comment:	Awaiting outcome of a Government Grant before progressing. \$100,000 Smart Cities Grant funding has now been confirmed with works to commence in the coming months.		
Ratalang Basham Beach Upgrade Project	Expansion of Parks & Gardens Infrastructure (Playground equipment, Park Furniture and Structures)	 GREEN	 GREEN
Progress comment:	Three viewing platforms and Caravan Park entrance signage are complete. Interpretive signage and revegetation works being undertaken until June.		













2017-18 Project Updates at 31 December 2017

Name	Description	On Time	On Budget
Kerb Expansion as per Master Plan	Installation of Kerb to mitigate existing stormwater issues or in conjunction with stormwater infrastructure upgrade	 GREEN	 GREEN
Progress comment:	Kerb expansion requirements identified as needed for Footpath Expansion Program.		
Footpath Expansion as per Master Plan	Network extensions to meet population growth demand and changes identified in review reports and planning studies. Provide access for wheeled mobility devices, pedestrians, cyclists and tourism growth in accordance with Councils adopted Footpath master plan.	 GREEN	 GREEN
Progress comment:	Excellent productivity achieved by both the Goolwa and Strathalbyn workgroups with 81% of the combined footpath program completed and currently on budget. Alexandrina Road Footpath in Clayton Bay has been deferred to 2018-19 and substituted with footpaths on Ashbourne Road Strathalbyn and Langhorne Creek Road Strathalbyn.		
Parks and Gardens Infrastructure Upgrade as per Asset Management Plan	Upgradre of Goolwa Gazebo	 GREEN	 GREEN
Progress comment:	Goolwa Town Square Gazebo and Memorial Archway is complete.		
Admin Vehicles Replacement	Changeover of Admin vehicles as per replacement program	 GREEN	 GREEN
Progress comment:	A total of 13 vehicles are due for replacement this financial year. Two vehicles have been replaced and 4 vehicles were ordered recently. Quotes will be sought for the remaining 7 vehicles shortly.		
Depot Vehicles Replacement	Changeover of works utes as per replacement program	 GREEN	 GREEN
Progress comment:	9 vehicles have been replaced, with one left to be completed in February.		
Major Plant Replacement	Changeover of major plant as per replacement program	 AMBER	 GREEN
Progress comment:	<ul style="list-style-type: none"> • Major Plant Replacement 2017-18 <ul style="list-style-type: none"> o WIP P3350 Water Truck – Delivery scheduled in January 2018. o WIP P3560 Tractor – Delivered 12th October 2017 o P3301 Skid Steer Loader – Procurement progress underway, scheduled to advertise in March 2018. o P3372 Flocon – Market research underway. o P3316 Truck – Awarded contract, scheduled delivery in April 2018. o P3563 Tractor – Delivered November 2017. o P3382 Tractor – Awarded contract, scheduled delivery in April 2018. o P3375 Loader – Procurement process underway, scheduled to advertise in March 2018. o P3561 Loader – Procurement process underway, scheduled to advertise in March 2018. o P3567 Tractor – Currently out to the market, tender closes end of January 2018. 		













2017-18 Project Updates at 31 December 2017

Name	Description	On Time	On Budget
Minor Plant Depot Replacement	Purchase of new and changeover of existing minor plant as required by works, WHS and operations	 GREEN	 GREEN
Progress comment:	Currently scheduled for the fourth quarter of the year.		
Goolwa Wharf Renewal	Renewal of Goolwa Wharf Timber Piles and Decking	 RED	 GREEN
Progress comment:	Project on hold awaiting the outcome of Building Better Regions funding application. Works deferred to 2018-19.		
IT Equipment Replacement	Renewal of existing IT infrastructure to meet Council operational requirement	 AMBER	 GREEN
Progress comment:	Firewall renewal complete. UPS Renewal complete. Photocopier renewal in progress, trial machines currently being tested.		
Parks and Gardens infrastructure Renewal as per Asset Management Plan	Renewal of existing Parks & Gardens Infrastructure (Playground equipment, Park Furniture and Structures) in accordance with adopted Parks & Gardens Asset Management Plan	 GREEN	 RED
Progress comment:	Majority of projects have been planned and materials ordered . Construction expected between Jan 2018 and June 2018. Urgent boat ramp restoration works undertaken at Goolwa, budget to be reallocated from within capital program.		
Kerb Infrastructure Renewal as per Asset Management Plan	Capital renewal of district wide kerb and gutter.	 GREEN	 GREEN
Progress comment:	No Major Kerb renewal identified yet out of the Footpath Renewal Program.		
Furniture and Fittings	Renewal of Minor Furniture & Fittings and Office Equipment as required	 GREEN	 GREEN
Progress comment:	Allocation for purchase of Furniture and fittings during the year where required. Allocation reduced to fund project over runs.		
Bridge and Major Culvert Infrastructure Renewal as per Asset Management Plan	Renewal of McHargs Creek Culvert.	 RED	 GREEN
Progress comment:	Programmed bridge renewal program on hold for delivery of flood damage repairs.		
Development of the Goolwa Waste Transfer Station	Redevelopment of the Goolwa Waste and Recycling station to cater for the closure of the inert cell and provide service to the Alexandrina and Victor Harbor Council areas as per agreement.	 GREEN	 AMBER
Progress comment:	Workshop and office/weighbridge at practical completion. Waste Transfer Shed aiming for practical completion on the 2 February. Roads and stormwater to be completed by mid February. Site operations transition and communications planning underway.Possibility of \$25,000 overspend which is relatively low in the context of the overall project budget.		











2017-18 Project Updates at 31 December 2017

Name	Description	On Time	On Budget
Stormwater Pump Station Renewal	Safety upgrades and replacement of pumps as per Asset Management Plan	 GREEN	 GREEN
Progress comment:	Minor Stormwater renewal works completed.		
Sealed Road Renewal and Reconstruction	Renewal of sealed road infrastructure in accordance with Asset Management Plan. Includes contingency.	 GREEN	 GREEN
Progress comment:	<ul style="list-style-type: none"> o Asphalt reseal program - Strathalbyn Zone 91% completed, Goolwa Zone 85% completed, Total 87% completed. o Spray-seal reseal program – Strathalbyn Zone 36% completed, Goolwa Zone 0% completed, Total 13% completed, outstanding works scheduled for February 2018. 		
Unsealed Road Renewal - Resheeting	Renewal of unsealed road infrastructure in accordance with Asset Management Plan.	 GREEN	 GREEN
Progress comment:	Program tracking very well with both teams more than half way through. No problems or issues to report and program expected to be within budget.		
CWMS General Capital Infrastructure Renewal	Renewal of system wide network assets not confined to a single scheme.	 RED	 RED
Progress comment:	<p>Request for Quote for the laboratory equipment has been completed. This project has been delayed until suitable qualified staff can be recruited within the department. Budget reallocated to 2018-19.</p> <p>Consultation report on the implementation of a data visualisation strategy has been completed. Approval for recruitment has been granted for the implementation of this project. Budget allocation will not be realised for sometime with funds reallocated to 2018-19.</p> <p>Manhole & pump station condition assessments complete, with tender to follow. This project is currently parked due to other major projects priorities but will be completed in the FY year. Funding reallocated from other capital projects due to amount of works required.</p>		
CWMS Goolwa Capital Infrastructure Renewal	Renewal and upgrade of pump stations and Wastewater Treatment Plant chambers through chamber relining to prolong asset life. Also safety upgrades and replacement of pumps as per Asset Management Plan.	 GREEN	 GREEN
Progress comment:	<p>Jubilee rising main valve installations no longer required.</p> <p>Goolwa Flushing Program re-work - Request for Quote and contracts have been developed. This is anticipated to be completed this financial year.</p>		
CWMS Port Elliot Capital Infrastructure Renewal	Renewal and upgrade of pump stations and Wastewater Treatment Plant chambers through chamber relining to prolong asset life. Also safety upgrades and replacement of pumps as per Asset Management Plan.	 GREEN	 RED
Progress comment:	<p>Gravity networks asset defects have been summarised and need to be developed into a Request for Quote.</p> <p>Caravan Park Crockery Bay Pump Renewal - Works nearly complete.</p> <p>Port Elliot Esplanade Pump Station Electrical Cabinet - Scope of project has been increased and additional budget allocation to renew entire electrical portion has been reallocated from other capital projects. Project tracking well and will be completed by June.</p>		

















2017-18 Project Updates at 31 December 2017

Name	Description	On Time	On Budget
CWMS Strathalbyn Capital Infrastructure Renewal	Renewal and upgrade of pump stations and Wastewater Treatment Plant chambers through chamber relining to prolong asset life. Also safety upgrades and replacement of pumps.	 GREEN	 GREEN
Progress comment:	Braemar Drive Chopper Pumps - Works have been completed. Pressure control conversion at Wastewater Treatment Plant Strathalbyn - conversion from ultrasonic to hydrostatic almost completed.		
CWMS Mount Compass Capital Infrastructure Renewal	Safety upgrades to lids and controllers and replacement of pumps as per Asset Management Plan	 GREEN	 GREEN
Progress comment:	Mount Compass Wastewater Treatment Plant- Department of Health(DoH) Process Upgrades. Process and programming changes remain a focus at the site to meet DoH requirements. Looking at procurement of required sensory infrastructure at the moment. Sensors purchased and waiting delivery before installation.		
CWMS Goolwa North Capital Infrastructure Renewal	Renewal and upgrade of pump stations and Wastewater Treatment Plant chambers through chamber relining to prolong asset life. Also safety upgrades and replacement of pumps as per Asset Management Plan.	 GREEN	 GREEN
Progress comment:	Goolwa Nth Vacuum Station Gantry Installation - Contract completed with construction to begin in March 2018. Goolwa Nth Pits lids and access - Purchased and ready for installation.		
Strath Pool Plant and Equipment Replacements	Renewal and Upgrade of existing Pool equipment at Strathalbyn pool	 GREEN	 GREEN
Progress comment:	Reactive work in case of plant failure.		
Road Safety Audit	Safety Audit to prioritise the installation of guard railing for rural roads and general safety improvements (guardrail inc).	 GREEN	 GREEN
Progress comment:	Goolwa Beach Rd Stormwater Culvert constructed to reduce flooding risk. Remaining allocation to be allocated based on identified issues.		
Parks and Gardens Capital Infrastructure Expansion as per Master Plan	Expansion of Parks & Gardens Infrastructure (Playground equipment, Park Furniture and Structures)	 AMBER	 GREEN
Progress comment:	Signal Point, Goolwa power upgrade to reserve is complete. Development of the old pump station site on Liverpool Road Goolwa will begin when SA Water finish demolition and clean-up. Development of the Goolwa Jetski site is out for public consultation.		
Nine Mile Road	Complete sealing of the full length of Nine Mile Road between Milang and Strathalbyn	 GREEN	 GREEN
Progress comment:	Practical completion achieved on entire length of reconstruction. Defects liability period running until late 2018.		















2017-18 Project Updates at 31 December 2017

Name	Description	On Time	On Budget
Renewal of Storm Damaged Bridges and Culverts	Renewal of existing bridge/ major culvert infrastructure damaged in major storm events.	 GREEN	 GREEN
Progress comment:	Civil designs and specifications near complete, with a number of storm damaged works commencing January 2018.		
Sandergrove PLEC Scheme	Undergrounding of power along Sandergrove Road. Reconfiguration of existing stobie poles along Sandergrove Road. Separate capital project provides enhanced town entrance road network.	 RED	 GREEN
Progress comment:	<p>Stage 1 Sandergrove Road PLEC This is essentially complete now. Underground works have been completed and light caissons have been installed. Stobie removal and decorative light installation can only occur when Stage 2 is ready for this activity.</p> <p>Stage 2 Sandergrove Road PLEC This is approximately 25% underway. Some survey set-out has occurred. Trees have been removed in the project area</p> <p>SA Power Networks advise that civil contractors have been taken off site to complete projects elsewhere in the State with delays up to 3 months expected. New completion date anticipated to be April 2018.</p>		
Goolwa Beach Masterplan	Cost of Council owned capital infrastructure associated with the construction of a Surf Life Saving Facility at Goolwa Beach. Appropriate Surf Life Saving facilities is anticipated to provide a safer beach.	 GREEN	 GREEN
Progress comment:	Goolwa Beach Master plan Project comprises a number of elements. At present, the Goolwa Surf Life Saving Club facility has taken priority as staff work through matters including building location, waste water pump station upgrade, property and land tenure matters. Start of physical building works anticipated for SLSC in April - June 2018. During the last quarter of the current financial year, detailed design plans for the surrounding beach precinct will be developed for ultimate delivery during 2018-19 & 2019-20. Long term project, requiring further Council endorsement. Some expenditure will be experienced this financial year as earthworks, toilet demolition and other ancillary items are delivered.		
Sandergrove Road Street Scape, Strathalbyn	Entry road upgrade. Major road upgrade, street lighting and streetscape project to enhance the entrance to the Strathalbyn Township from the commencement of the 50 kph speed limit to Milnes Road. Resolution of long standing condition and alignment issues. Opportunity to combine this project with overhead power line undergrounding scheme (PLEC).	 GREEN	 GREEN
Progress comment:	Engineering design and specification complete, with streetscape design and specification also complete. Implementation / construction phase to commence March / April 2018 with tender documents near release.		
Mt Compass Car Parking	Construction of car park to service the Mount Compass commercial precinct and adjoining wetland. Project to include the provision of Long Vehicle (Truck) parking.	 GREEN	 GREEN
Progress comment:	Car park and Sam Court construction complete. Streetscape project complete with all gardens, feature walls, footpaths and surrounding lawn works complete. Project delivered in full.		











2017-18 Project Updates at 31 December 2017

Name	Description	On Time	On Budget
Goolwa Wharf Precinct - Amelia Park	In accordance with the Goolwa Wharf Precinct Masterplan proposes the sealing of the Amelia Park car parking area and construction of a pedestrian and cyclist shared path to link the Laffins Point Bikeway to the Goolwa Wharf Precinct.	 RED	 GREEN
Progress comment:	Project on hold awaiting the outcome of Building Better Regions funding application. Works deferred to 2018-19.		
Strathalbyn Town Hall Renewal	Refurbishment of internal and internal paint surfaces and related fixtures.	 RED	 GREEN
Progress comment:	Determining scope of works for project.		
Mundoo Boat Ramp, Public Toilet	Renewal of existing, utilised public toilet facility.	 GREEN	 GREEN
Progress comment:	Works Complete.		
Strathalbyn Entry Statements	Expansion of Strathalbyn Entry Signage to better represent township, tourism and economic drivers. Being undertaken as part of the Strathalbyn Town Plan.	 GREEN	 GREEN
Progress comment:	Three of the four planned entry signs are now installed. The final one will be installed next financial year in conjunction with the Sandergrove Road Streetscape project. Part of the 2018-19 project budget was brought forward to the current year.		
Port Elliot Institute	Internal Refurbishment Carpets, Repaint, Fixtures	 RED	 GREEN
Progress comment:	Scope of works been changed, floor surfacing works being discussed, quote being sourced and State Heritage being engaged. Expected completion June 2018.		
Goolwa Wharf Shed Referbishment	Upgrade for Visitor Info. Centre (Internal Refurbishment, Security, DDA)	 RED	 GREEN
Progress comment:	Project on hold awaiting the outcome of Building Better Regions funding application. Works deferred to 2018-19.		
Surf Life Saving Club Contribution	Contribution to a Surf Life Saving facility. Appropriate Surf Live Saving Facilities are anticipated to provide safer beaches.	 GREEN	 GREEN
Progress comment:	Work has commenced on Chiton Rocks SLSC. Development Application for Goolwa SLSC has been approved. Payment Expected to be made in 4th Qtr of 17/18.		
Mount Compass Reserve Playground, Waye Court	Playground, skate park, bike track and gazebos concept.	 AMBER	 GREEN
Progress comment:	Mount Compass Recreation Park design and specification 100% complete. Funding application lodged with DPTI Open Spaces Fund, seeking external funding opportunity. Outcome of DPTI funding to be known within first quarter of 2018. Project construction schedule to then be determined and construction documentation released.		



2017-18 Project Updates at 31 December 2017




Name	Description	On Time	On Budget
Strathalbyn Street Scape Parking and Traffic	Alfresco dining and pedestrian initiatives. Includes Sunter Street and church frontage.	 GREEN	 GREEN
Progress comment:	Strathalbyn Immersion consultation process complete. Strathalbyn Immersion project outcomes within detailed design phase. Funding application lodged with DPTI Places for People Fund, seeking external funding opportunity. Outcome of DPTI funding to be known within first quarter of 2018. Project construction schedule to then be determined and construction documentation released.		
Erosion Mapping	Sea level rise inundation & erosion mapping for Alexandrina coastal zone and adaptation planning for high risk areas. Erosion mapping for Strath memorial gardens	 GREEN	 GREEN
Progress comment:	Tender let in January 2018.		
Strathalbyn Depot Expansion	Design and specification of extension to the Strathalbyn depot admin building to provide a training / hot desk / meeting room.	 GREEN	 GREEN
Progress comment:	Contracted work complete. Currently in defects liability period. Last element to be installed is the web conferencing facilities in the meeting room, being managed through IT.		
Clayton Bay Oval Foreshore & Carpark Upgrade	Upgrade of oval foreshore including relocation of swimming area, new oval car park & access road, foreshore shelters, improvements to toilets, reconfigure boat ramp car park & improve footpath links, restrict vehicle access to cliffs, tree planting & signage. Identified in Clayton Bay Foreshore Master Plan, see Items 2.1-2.10 in Appendix B.	 AMBER	 GREEN
Progress comment:	Native Vegetation Council approved reed removal. Draft statement of effect sent to Council. Waiting on DA to be approved to send out Request for Quote to Contractors.		
CWMS Strathalbyn Capital Infrastructure Expansion	Current storage has been exceeded as Strathalbyn Wastewater Treatment Plant. A portion of the system is still pumped to the Swamp Rd lagoons. Final construction will allow for complete winter storage and the required precursor for the rehabilitation of the Swamp Rd lagoons.	 RED	 GREEN
Progress comment:	Strathalbyn Expansion Stage 1 - Lagoon Construction. Design, specifications and tender completed. Preferred tenderer selected and we are starting contract negotiations. Practical completion will fall into the start of 2018-19 based on current construction program.		
Milang Foreshore Erosion	Risk of collapse to the public when in close proximity to waters edge. Milang foreshore area has been fenced off due to the risk to the public in and around the concrete batters.	 AMBER	 GREEN
Progress comment:	Erosion control report recently completed, once received works identified in report can be actioned in priority.		
Depot Generators	Construction costs for proposed back up generator works in both Goolwa and Strathalbyn Works Depots, to allow for continued service delivery during extended periods without electricity supply.	 GREEN	 GREEN
Progress comment:	Scoping of project has been completed. Tendering to occur in February 2018.		

2017-18 Project Updates at 31 December 2017

Name	Description	On Time	On Budget
Milang Foreshore Habitat Restoration Project	The Department of Environment, Water and Natural Resources (DEWNR) has secured funding from the Commonwealth Government's Coorong, Lower Lakes and Murray Mouth (CLLMM) Recovery Project to undertake infrastructure and ecological works around the Milang foreshore, particularly around the snipe sanctuary area. DEWNR has invited Alexandrina Council to be the lead partner in completing these works and in consideration, DEWNR will pay Council \$491,010 (in accordance with project milestones).	 RED	 GREEN
Progress comment:	Contracted works on going with an expected practical completion date at the end of January 2018. Refencing of area to be undertaken by community group Shoreline. Opening of the facility being coordinated by MADCA - possibly mid March.		
Goolwa Wharf Wayfinding project	Project to undertake detailed design, fabrication and install of wayfinding and interpretive signage In Goolwa Wharf Precinct and nearby Cadell Street. Project recommended by Goolwa Wharf Precinct Board.	 RED	 GREEN
Progress comment:	Project on hold awaiting the outcome of Building Better Regions funding application. Works deferred to 2018-19.		
Currency Creek Cemetery	Expansion of Currency Creek Cemetery. Only 6 plots are currently remaining, with these expected to be exhausted by December 2017.	 AMBER	 GREEN
Progress comment:	Final design received from Infrastructure & Assets team on 21st December 2017. Final liaison with Currency Creek Cemetery Advisory Committee will occur in January / February 2018 and then arrangements will be made with Engineering Services for onground works to be undertaken (roads, pathways, marking of plot locations and numbering of plots on new plans).		
Corporate Systems Review	Procurement and implementation of a new Local Government Corporate System to improve the overall efficiency and service level of Council.	 RED	 GREEN
Progress comment:	Currently preparing tender documentation.		
Strathalbyn Senior Citizens	Provide additional rooms, upgraded toilets and kitchen to the Strathalbyn Senior Citizens Club to create a community centre in collaboration with the Strath Neighbourhood Centre Inc.	 AMBER	 AMBER
Progress comment:	Work being undertaken to define scope of works. Cost estimates have been received for design options. \$150,000 of funding approved from Fund My Neighbourhood.		

2017-18 Project Updates at 31 December 2017

Name	Description	On Time	On Budget
Strathalbyn Community Arts and Crafts	22 Commercial Rd, Strathalbyn - Internal Repaint.	 GREEN	 RED
Progress comment:	Request for Quote complete. Onsite works to commence February 2018. On Site Works expected to be completed by Mar 2018. Increase in project budget of \$10,000, to be reallocated within capital building budgets.		

Key	
 GREEN	Within budget/timeframe estimates
 AMBER	Potential to move outside budget/timeframe estimates
 RED	Outside budget/timeframe estimates



CONNECTING COMMUNITIES

Our performance, Our story....

Engineering & Environment

Field Services & Civil Assets

Bridges and Stormwater
Depot Operations
Engineering Services
Footpaths & Cycle Tracks
Roads & Car Parks

Sustainable Resource Management

Community Wastewater Management Systems & Water Recycling
Waste Management Partnerships

Community Facilities & Open Space

Community Facilities
Environmental Assets
Recreation, Open Space & Reserves

Health, Environment & Community Safety

Community Safety
Environmental Health
Environmental Strategy



Department: Community Facilities & Open Space

Objective: To provide community facilities that promote and enhance our lifestyle, while protecting our environmental assets through sound land management practices.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

4 Thrive in 'Clean, Green' Futures

Service Area Reporting - Strategic Highlights

Community Facilities

Ensure Council owned community public convenience and facilities are serviced and well-maintained

The Richard Ballard Reserve toilet block in Goolwa external painting work is complete.

A portable public toilet has been supplied for Sugars Beach on Hindmarsh Island for the summer holidays.

Implement Bashams Beach Regional Park priority projects and goals

Viewing platforms complete.

The revegetation work is planned as part of the viewing platform project (Ngarrindjeri Regional Authority work) for the last quarter.

Environmental Assets

Protect, maintain & restore biodiversity within Council's land

Foster relationships with community groups to support local biodiversity - Supported and worked with Friends of Point Sturt, Clayton Bay Nursery, Environment Group, Goolwa to Wellington Local Action Planning Association, Trees for Life and Bush for Life program. Council and Alexandrina Sustainable Agricultural Round Table (ASART) small project regarding additional roadside weed control.

Manage and maintain urban and rural biodiversity reserves -
Revegetation planting totalling 2634 plants.

Roadside marker weed control program complete covering 103 road side markers.

Weed control fire management and maintenance undertaken at 24 urban, rural and wetland reserves and offset Significant Environmental Benefit (SEB) reporting complete for 5 sites.

ASART roadside Weed Control Project 7.6 kilometres of targeted roadside weeds and Tree Trimming roadside Weed Control Project 12.3 kilometres.

Recreation, Open Space and Reserves

Deliver efficient and effective recreation and open space reserves

Provide and maintain recreation and open space areas - Goolwa, Mt Compass, Port Elliot, Middleton and Hindmarsh Island-Progress:

- Block pruning of Pt Elliot south sector, North Goolwa and Clayton Bay completed
- Wooden tree guards removed along Pt Elliot main road
- Chiton Rocks steps repaired and new path base laid. Cliff top weed removal completed
- Roadside clearing completed along Barrage Road
- Mulching and maintenance of new citrus grove planted at Abbots reserve Middleton

Renewal/Upgrade/Expansion of Recreation & Open Space Assets - Goolwa, Mt Compass, Port Elliot, Middleton and Hindmarsh Island-Progress:

- New picnic settings installed in Neighbour reserve and Currency Creek Lions Park
- Upgrade of Jet Ski area on Barrage Road completed
- Waterproof power points installed at Signal Point
- New rural look fence and gate installed at Little Glory cemetery

Renewal/Upgrade/Expansion of Recreation & Open Space Assets - Strathalbyn, Milang, Langhorne Creek and Clayton Bay-Strathalbyn Cemetery ringlock fence upgraded.

Interpretive signage installed at the Clayton Bay shelter.

Department: Field Services & Civil Assets

Objective: To provide customer service and engineering solutions in the management, operation and construction of Council's civil assets.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Bridges and Stormwater Management

Deliver effective and efficient Bridges and Stormwater Management

Stormwater and Bridge renewal and upgrade program is in design and is mainly concerned with the remediation of the 2016 storm damage. Construction on these programs is anticipated to be in the last quarter of this financial year.

Depot Operations

Deliver effective and efficient Depot Operations

Completed projects within Depot Operations:

- Strathalbyn Depot extension completed
- Major Plant Replacement Program is ongoing and on target
- Light vehicle fleet replacement program is ongoing and on target, Procurement completed and 90% of vehicles delivered

Concept scoping has been completed on the back up power generator installations for the Goolwa and Strathalbyn Works Depots - Next step is to tender a design and build contract in January 2018.

Engineering Services

Deliver effective and efficient Engineering Support Services

Engineering Services has delivered the following contracts and project management during this period of the 17/18 financial year:

- Major support of Vendor panel delivery and implementation
- Sealed Road Renewal program management and implementation
- Street Sweeping contract retendering
- Line marking contract management
- Grave digging contract management
- Weed spraying contract management
- Rural tree trimming contract management
- Public convenience and BBQ cleaning contract management
- Goolwa Waste and Recycling Depot upgrade project management and contract management
- Milang Habitat Restoration Project (CLLMM) project management and contract management
- Nine Mile Road reconstruction and sealing construction management
- Strathalbyn Depot Administration Building extension contract management
- Significant community event support for various Christmas events, New Year's events and AFL Preseason Game at Strathalbyn in February 2018

Roads & Car Parks

Deliver effective and efficient Roads & Car Parks

Unsealed Roads Resheeting - Progress tracking well. Expect to complete program by April 2018.

Maintain road reserves in the urban area - Progress: Mowing and weed-spraying ongoing as per service standards. Parker Ave and East Tce block pruning complete.

Maintenance of road network - Defects repaired from proactive inspections and customer requests.

Management of Council wide road asset contracts - Ongoing, road reseal program on target.

Department: Health, Environment & Community Safety

Objective: Providing best practice Environmental Health and Community Safety services for the community, through education, provision of professional advice and information, as well as compliance with relevant legislation and standards. Providing a strategic direction for Council's environmental actions and responsibilities.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

3 Participate in Wellbeing

4 Thrive in 'Clean, Green' Futures

Service Area Reporting - Strategic Highlights

Community Safety

Deliver an effective and efficient operational community safety service

Animal Management:

The number of dogs registered for this financial year is up to 6899. Approximately 256 new dogs have been registered. At the end of this reporting period, only 13 outstanding dog registrations remain from 2017/18 which officers continue to follow up. This is the lowest number of outstanding registrations Council has had and is a result of altered practices and utilising SMS technology. This has significantly increased the efficiency of the process for following up failure to renew dog registrations.

In this reporting period there were a total of 26 dogs impounded. Twelve were returned directly to their owners and 11 to their owners via the pound. Two dogs were transferred to a rehoming project as the owners were unable to be located and one dog was euthanised due to its poor health and condition.

Over this reporting period, 5 feral cats and 1 domesticated cat were trapped- the domestic cat was claimed by the person who trapped the cat.

During this reporting period the Draft Animal Management plan was endorsed by the Dog and Cat Management Board and will be effective as of 1 January 2018.

Changes to the Dog and Cat Management Act came into effect on 1 July and as a result, dog registration categories have now been updated.

Fire Prevention:

All major assets have now been identified and appropriate treatments have been allocated. This will impact on block inspections once the new Fleurieu Bush Fire Management Plan is adopted. The Bushfire Management Plan was approved by the State Co-ordinating Committee on 13 December 2017.

Roadside slashing commenced in this reporting period. At the time of preparing this report the slashing had not been completed due to weather conditions. It is anticipated to be completed in January 2018.

Block inspections were undertaken during this quarter. As a result, approximately 669 properties were issued with legal notices to ensure fire safety requirements are met (105F notices).

General Compliance:

There have been 7 reports of abandoned vehicles for this quarter, all of which were removed by their

owners at the request of Council.

There have been 33 reports of illegally dumped rubbish reported to the Community Safety team over this reporting period.

There were 2 customer concerns lodged with our team in relation moveable signs this reporting period. The new Signs Policy has been endorsed by Council. Over the next reporting period it is planned to provide businesses with education/information as the first phase of implementing the new Signage requirements. Until the roll out of the implementation plan is complete all moveable sign complaints continue to be dealt with on a complaint by complaint basis. Safety is the only aspect being assessed to address these complaints.

The Nuisance aspect of the Local Nuisance and Litter Control Act came into effect on 1 July 2017. One main issue facing our officers as a result of this continues to be the absence of training and supporting materials provided by the State as part of the transfer of these responsibilities to Local Government.

Parking Management:

Officers are undertaking parking patrols as part of their everyday duties as resources permit. Officers responded to 17 parking related complaints over the quarter. In total 10 parking expiations were issued over the quarter. School zones continue to be patrolled as part of day to day duties.

Environment Health

Deliver an effective and efficient operational environmental health service

Council continues to engage Veolia Environmental Services to manage the septic tank pump out program for all septic tanks connected to Council common effluent system. In preparation for current contract expiry in 2017/18 the current contract has been reviewed and a new Request for Tender (RFT) has been released. Tenders for this will be evaluated in the upcoming quarter with a new contract envisaged to be entered into in February 2018.

The Environmental Health team are continuing to work with the Sustainable Resources team to review the process and identify the most effective and efficient method of managing desludging both private tanks connected to Septic Tank Effluent Disposal Scheme (STEDS) and Council infrastructure.

For this period 83 waste water works application assessments and 41 plumbing inspections were undertaken by the Environmental Health team. Of these, 9 were inspections of previously approved systems to ensure correct installation as the prior inspection had highlighted installation concerns. During this period, 109 non-compliant aerobic servicing reports were received, with 10% of these followed up in accordance with procedure. 52 compliant aerobic servicing reports were also followed up to ensure accuracy of reports. In addition to this, 5 notification of failure to service were received and followed up and 5 complaints in relation to failing wastewater systems. As a result of these and other ongoing complaints, 27 legal notices were issued requiring action by the customer.

Council continues to undertake routine inspections of swimming pools and skin penetration premises within the Council areas and respond to community concerns when required. During the last quarter, 4 of the public swimming pools have been inspected. No complaints associated with these businesses were received.

Over the last quarter Council's Environmental Health team have continued to follow up on self-audit reports from hairdresser and skin penetration businesses and have conducted 3 follow up inspections.

Over the past quarter the Environmental Health team have undertaken 56 food business inspections. Also during this period there were 4 food recall complaints that required follow up, and these were followed up with relevant businesses. Two complaints in relation to unsafe food were received and investigated during the past quarter. 'I'm ALERT', an online food safety training program offered through the Council website for food handlers reached a milestone of 400 users during the past quarter.

As the legislative requirement, Council continues to maintain a High Risk Manufactured Water System (HRMWS) register and ensure all audits of these systems are undertaken as required. In the past quarter, 2 of the HRMWS located in the Council area have been due for their audits- one has been fully completed and Council staff are working with the other premises to ensure legislative compliance is reached.

Council continues to engage the services of the City of Onkaparinga to deliver immunisation services to our community. In addition to the school clinics, monthly community clinics are held in both Goolwa and Strathalbyn.

During the last quarter, the Meningococcal B vaccination study has continued and the contract with City of Onkaparinga has been extended for a further 12 months.

Environmental Strategy

Environmental Action Plan 2014-2018

As of the end of the quarter, progress has been made against:

- 95% of ongoing actions,
- 81% of short-term actions,
- 63% of medium-term actions and
- 8% of long-term actions.

Implementation priorities for the remaining 18-month life of Environmental Action Plan have been determined with a focus on reducing Council's corporate footprint, climate adaptation and internal process improvements for the protection of biodiversity.

The Environmental Action Plan is due for review in the third quarter of 2018.

Develop and implement progressive approach to climate change

The Resilient Hills & Coast Steering Committee met in October 2017 and the Regional Coordinator presented at the "Prosperity in a Changing Climate" symposium hosted by Climate Services Australia in November 2017. Resilient Hills & Coast Councils released a Request for Proposal in December 2017 for the delivery of a region-wide Community Energy Program which will empower local residents and businesses to reduce their energy costs via the uptake of renewable energy and storage. With assistance from the Regional Coordinator, Alexandrina Council is tendering for Coastal Adaptation Strategies which will assess erosion and inundation risk to 2050 and 2100.

Council is continuing to advocate for an Intergovernmental Taskforce on the Future of the Barrages to assess and plan for the impacts of climate change on the Coorong, Lower Lakes and Murray Mouth region.

Energy and carbon inventories for 2012-2016 have been finalised subject to final review of data integrity. Automatic capture of quarterly energy data is ongoing. Planning has commenced for an energy audit of the Goolwa Administration Building which will be used to develop a business case for future energy efficiency improvements.

Develop and deliver program for protection of water resources

Reporting for 2016/17 was completed in this quarter. In 2016/17 total water use increased by 6ML to 125ML in comparison to 2015/16. Annual mains water use is now 65ML, up 26ML from a low of 39ML in 2010/11 but still 12ML lower than our high of 77ML in 2006/2007. Council use of recycled waste and storm water increased by 2ML to 37ML as compared to 2015/16.

All new or upgraded facilities are afforded water saving technologies.

Council continues to monitor political developments with respect to implementation of the Murray-Darling Basin (MDBA) Plan and pursue advocacy opportunities as appropriate. In November 2017, Cr Barry Featherston was re-elected as Chair of Murray Darling Association (MDA) Region 6 and recruitment for a part-time MDA Region 6 Executive Officer commenced. This is a jointly funded position with Coorong District Council and Rural City of Murray Bridge. The Murray Darling Association is the peak body representing local government with respect to Murray Darling Basin water resource management issues at a state and federal level. A MDA Region 6 strategic planning workshop held in November 2017 has set the agenda for regional advocacy priorities in 2018.

Improve management of Council's environmental assets

In 2017/18, Council's Biodiversity Team actively manages 136.43h of reserve and 139km of roadsides for the benefit of nature conservation. Plans/policies/projects currently underway include:

- Ratalang Basham Beach Conservation Reserve Master Plan
- Tree Management Policy and Procedure
- Improvements to our Roadside Marker System

Council also undertook a review of the Clayton Bay Foreshore Masterplan and endorsed minor amendments to address public safety and amenity concerns whilst maintaining urban biodiversity values.

In 2017/18 Council's third-party conservation partners are actively managing 229.48 ha of reserve and 51km of roadside for the benefit of nature conservation.

Other activities undertaken in partnership with community in this quarter include:

- The second meeting of the Environmental Advisory Panel at which a 2-year work-plan was adopted.
- Completion of design work for the upcoming Gazania Free Goolwa campaign ready for launch in early 2018.

Gazania Free Goolwa is an urban biodiversity education campaign being delivered in partnership with Goolwa to Wellington Local Action Planning Association (GWLAP), Goolwa Coastcare and Alexandrina Nursery.

Environmental staff continue to collaborate across Council to maximise and promote environmental outcomes. Projects underway in this quarter include:

- work with Community Wellbeing, Parks & Gardens and the Middleton Town & Foreshore Committee to plant a public orchard of citrus trees in Abbots Reserve.
 - The outcomes of the Goolwa public place recycling trial delivered in collaboration with Fleurieu Regional Waste Authority (FRWA) and Goolwa Surf Life Saving Club in 2017 have been reviewed and discussions around the potential for a further trial.
 - Stage 1 of interpretive signage for the Clayton Bay Foreshore has been installed in collaboration with Recreational Services.
-

Department: Sustainable Resource Management

Objective: To support awareness, provide integrated waste management and sustainable resource management, including stormwater for our community.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

4 Thrive in 'Clean, Green' Futures

Service Area Reporting - Strategic Highlights

Community Wastewater Management Systems (CWMS) & Water Recycling

Construction of treated wastewater lagoon in Strathalbyn

Strathalbyn Expansion Stage 1 - Lagoon Construction.

Design, specifications and tender completed. Preferred tenderer selected and contract negotiations underway. Practical completion will fall into the start of financial year 18-19 based on current construction program.

Provide effective and innovative community wastewater management

Capital Renewal/Upgrade of Community Wastewater Management System (CWMS)

Infrastructure-

Unscheduled works relating to Department of Health process upgrades at the Mount Compass wastewater treatment plant are continuing as a priority.

Contracted works have been developed to undertake improvements in gravity network defects and access issues across targeted schemes. This will provide an accurate assessment of the total current liability from defects in the Goolwa and Port Elliot networks.

Condition assessments have been completed for access points, manholes and pump chambers for developing a prioritisation plan for the asset rehabilitations. This project has been parked due to major project commitments. It is still anticipated that this will occur in financial year 17-18.

CWMS crane and gantry at Goolwa North Vacuum Station- The project is a risk and WHS priority for ensuring access, maintenance and service capability to the large vacuum station pumps that control the entire system. Contracts have now been signed and works are predicted to start and end in March of this year.

CWMS continuous improvement initiatives-

Through consultation with SA Water and TAFE SA we have initiated formalised training for our CWMS operators in Certificate III Wastewater Operations.

Develop wastewater network process monitoring system

The roll out of sensory upgrades continues across the network to improve data acquisition and control systems. This includes more reliable battery backup and monitoring capability to reducing public and business risk.

Supervisory Control and Data Acquisition (SCADA) and process monitoring project has been endorsed by the Chief Executive Officer and we have been granted approval to start recruitment for a suitable temporary Project Officer to implement a strategic solution. Implementation of process monitoring solution is a major strategic step for the long-term reliability and optimisation of the water industry.



CONNECTING COMMUNITIES

Our performance, Our story....

Infrastructure & Assets

Asset Planning & Design

Development Assessment - Engineering
Infrastructure Services
Project Design

Asset Management & Geographic Information Services

Asset Management
Geographic Information Systems (GIS)

Facilities & Council Properties

Building & Property Management

Information Technology Services

Information Technology Operations
Information Management

Planning & Development

Development Assessment - Building
Development Assessment - Compliance
Development Assessment - Planning
Planning & Development Administration Support Services



Department: Asset Management & GIS

Objective: To deliver accountable and sustainable asset management, guiding the maintenance, expansion and renewal of community infrastructure.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Asset Management

Manage Council assets in accordance with the adopted Infrastructure & Asset Management Plan

Managing Council assets in accordance with adopted plans.

Following the 2016 winter period, detailed analysis was undertaken during October and November 2016 to assess the impact of storm damage. Substantial asset damage was incurred across Council's District, with particular impact experienced with road and storm water assets including major bridges, major culverts and minor storm water assets.

GHD Consulting, in conjunction with Council's Infrastructure & Engineering staff undertook extensive assessment, cost analysis, funding discussion and works scheduling as we look to repair and/or replace affected assets. Critically, this substantial commitment has resulted in Council being advised of a successful funding partnership with the State Government, on an approximate 50% cost share basis. In conjunction with the funding partner, all storm damaged assets have now been either repaired (25% of damaged assets (road) completed) or scheduled for design and construction within pending 18 month period. This professional commitment has placed (and will continue to place) large resource pressure upon Infrastructure and Engineering staff as funding authority milestones are required to be met and reported against, with all works required for completion by the end of June 2019.

Storm damage packages have been prepared, Request for Tender processes undertaken or in progress - with substantial on ground works and project management to follow.

A Portion of storm damage on-ground works are now being managed by infrastructure staff to ensure milestones are achieved.

Department: Asset Planning & Design

Objective: To design, develop and deliver future capital works projects and residential development infrastructure in compliance with relevant legislation and standards.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

Service Area Reporting - Strategic Highlights

Infrastructure Services

Provide engineering assessment for land divisions and large scale development applications where appropriate

Progressing in accordance with requirements.

Approximately 65 engineering assessments performed by Infrastructure Engineers within this reporting period.

Project Design

Delivery of capital & renewal projects in accordance with adopted Long Term Financial Plan & Annual Business Plan

Delivery of capital and renewal capital projects for financial year 17-18 progressing in accordance with the Long Term Financial Plan and Annual Business Plan.

Notable road projects undertaken in second quarter include:

- Nine Mile Road (Strathalbyn) project now complete.
- Sandergrove Road Power Line Environment Committee (PLEC) Stage 1 & 2 project well progressed with Electrical infrastructure easements complete, stakeholder communication between staff, SA Power Networks (SAPN), SA Water, NBN, Access SDM, Department of Planning, Transport and Infrastructure (DPTI), residents, Council all being effectively managed.
- PLEC to be delivered, and complete, by end January 2018.
- Sandergrove Road Civil and Streetscape designs are 95% complete with infrastructure staff having managed civil design process in consultation with DPTI, SA Power Networks, Noone Nominees Pty Ltd and Wallbridge and Gilbert Engineers. Streetscape designs also well advanced, with Jensen Plus providing streetscape designs for consideration. Council have performed public consultation with community feedback provided to Council during January 2018. Construction tender to be called during February /March 2018.

Department: Facilities & Council Properties

Objective: To provide and manage safe, well-maintained community buildings and facilities that meet the needs of a growing community.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Building & Property Management

Delivery of capital & renewal building projects in accordance with adopted Long Term Financial Plan & Annual Business Plan

Notable building projects undertaken in second quarter include:

- Commercial Road public toilet renewal
- Old Corporation Building refurbishment works have commenced. Strathalbyn Community Arts and Crafts group have been willingly relocated to the Council's High Street office to provide enhanced community outcomes. The Old Corporation Building is now being refitted to afford additional Council administration options. Works scheduled for completion end February 2018.
- Goolwa Wharf structural assessment now complete via Wallbridge Gilbert Aztec Engineers, with finalised report providing firm recommendation and direction on priority based approach to Wharf structural renewal. Wharf structural works now deferred, subject to Building Better Regions Funding.
- Strathalbyn Town Hall and Strathalbyn Senior Citizens Hall internal refurbishment design works commencing. Scope preparation and internal design phases are currently underway and will be presented to Council for approval in the third quarter.
- Building Condition Rating Project has commenced, with MYKRA Building Services and Council's Building Coordinator undertaking this large project within following nine month period.

Management of Council owned buildings and facilities, property lease agreements

Progressing in accordance with requirements.

Substantial and ongoing efforts continue within the property portfolio - with a large number of Council driven objectives being managed by Property Officer. All matters require substantial and sustained attention, with notable lease & property matters including:

- RSL Goolwa Sub-Branch building negotiations and future tenure options
 - Alongshore Properties No 1 Pty Ltd (Alongshore marina), future tenure options and opportunities following 1 April 2018
 - Goolwa Boat Haven lease determination and future lease holder opportunity
 - Mobile Food Van, immediate and future impacts arising from SA Government legislation change
 - Signal Point, future lease options and opportunities within building space
 - Goolwa Sports Stadium, daily operational, maintenance and management matters now absorbed via the Infrastructure team
 - Strathalbyn Arts & Crafts Group, successful management of transition from Old Corporation Building into High Street building which required sensitive and pro-active approach from members of team
-

Department: Information Technology Services

Objective: Delivering flexible information technology solutions that support business operations by providing access to information and systems - any where, any time on any device.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Information Management

Improved offsite scanning service

The Information Management team undertook procurement for new offsite storage, scanning and secure destruction service through the Local Government Information Technology South Australia Panel Contract. The new service resulted in the transfer of approximately 38227 files to a new authorised storage provider for offsite storage.

The new provider is providing a more efficient scan on demand service with requests finalised in hours rather than days, and is also expected to provide cost savings. The transfer of secure destruction to a new service provider has also been completed.

Department: Planning & Development

Objective: Provides planning, building surveying and associated administrative services to Council and the community by facilitating appropriate, sustainable and safe development. Provides timely and accurate decision making and informative customer-service.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

Service Area Reporting - Strategic Highlights

Development Assessment - Building

Undertake building rules assessment of development applications in accordance with the Development Act & Regulations and Building Code of Australia

Building Inspections

For the period a total of 70 inspections were carried out, including 57 structural frames (includes 11 follow up inspections) and 9 swimming pools (includes 1 follow up inspections).

The requirements of the building & swimming pool inspection policy have been satisfied.

Building Fire Safety Committee

For the period, 6 premises were inspected with 3 of those being inspected by the full Committee.

Progress on fire safety upgrades is monitored closely.

The next meeting is 27 April 2018.

Building Rules Advice and Assessment

Council's building section has issued consents for 127 building rules applications out of a total of 210 building consents granted in the Council area for the period (including private certification). This equates to 60% of all building consents being assessed by Council building surveyors.

The consents included 36 new dwellings and 15 dwelling additions.

The total number of building rules consents issued was down by 16% when compared with the same period last year. The development approvals for this period also involved a higher percentage of minor class 10 buildings (verandah/carport/garage etc.) when compared to the number of new dwellings and dwelling additions. The number of new dwellings approved was down by 25% and dwelling additions approved was down by 28% when compared to the same period last year.

Development Assessment - Planning

Undertake planning assessment of development applications in accordance with the Development, Act & Regulations

During the reporting period, 200 planning consents were issued with the median number of days for a merit (Category 1 application) to be approved being 10 days.

The new Council Assessment Panel has met on three occasions and adopted its meeting procedures requesting that Council appoint a Deputy Member to ensure that if maintains a quorum should members not be able to attend. It was decided that as there are only 5 members there would be more chance of this occurring. A report was presented to the 18 December 2017 Council meeting where it was resolved to undertake an Expression of Interest process to appoint an independent member and that a deputy elected member also be appointed at the same time. This process will be undertaken during February 2018.

During the period no appeals were lodged with the Environment, Resources and Development Court.

Provide sustainable growth of townships and rural areas through progressive and appropriate policy planning

Strathalbyn Township and Environs Development Plan Amendment (DPA) - Update

The following has occurred during the reporting period:

- Ministerial approval to proceed to consultation was received in October and after making some amendments to the DPA, following directions from the Minister. Community consultation commenced on 16 November 2017. The consultation period will run for 9 weeks with all information being available on Council's website and staff being present one day a week at Shop 4 Dawson Street, Strathalbyn to answer questions with respect to the DPA. To date these have been very successful with the final session being on 18 January 2018 just prior to the conclusion of the consultation period on 19 January 2018. A public hearing will then be held on 17 February 2018 to hear those who have requested to be heard on their formal submission.

- Strathalbyn District Centre Traffic, Car Parking and Streetscape Plan - Council adopted the staging plan at its 16 October 2017 meeting as well as approving the seeking of external funding opportunities to assist with the implementation of the plan. As a result an application was submitted for Places for People funding with the Department of Planning, Transport and Infrastructure for Stage 1 of the project which was submitted at the end of October. Council is yet to be informed of whether this has been successful.

Goolwa Growth Area - Update

No further progress has occurred during the reporting period with respect to this project. With the progression of the transition process to the Planning, Development and Infrastructure Act commencing it is expected that this will progress in early 2018.

Planning, Development and Infrastructure Act - Update

During the reporting period the following has occurred:

- Community Engagement Charter - formal consultation was undertaken and completed in early December 2017. It is expected to be released in February 2018.

- Planning and Design Code - with the endorsement of the Code framework by the Commission

appointments with the Department of Planning, Transport and Infrastructure (DPTI) Transition Managers occurred with Council planning staff in October and December. A Collaborative Work Program is being established to assist Council with the processes required to transition to the new Code. Theme papers are also being prepared that will assist in informing the Code content and it is expected that consultation on these will occur in the first half of 2018.

Minor Project Reporting

World Heritage Bid

Status Update: During the reporting period three project management group meetings have been held.

Very successful workshops were held in October and November which has further strengthened the support for the project. The Aboriginal workshop held in October resulted in a Statement of Support being prepared that was subsequently signed in November by the three key Kurna groups. The workshops held in November to coincide with the International Council on Monuments and Sites (ICOMOS) meeting were also very successful with assisting in refining the bid at both the national and world level and to identify other key research that may be required.

Currently Council is awaiting a response from the Chair of the Project Steering Group to its request for further investigations to occur to include the Langhorne Creek area within the bid boundary. Until a position is known Council is withholding any financial support for the project but is continuing as a collaborative partner.



CONNECTING COMMUNITIES

Our performance, Our story....

Organisation & Culture

Governance & Strategy

Communications
Governance
Business Improvement, Planning & Reporting
Strategy

Human Resources

Human Resources
Payroll Services
Work Health Safety

Finance Services

Creditors Services
Rates & Debtors Services
Financial Management & Accounting

Arts & Culture

Arts & Culture

Tourism & Events

Alexandrina Visitor Services
Event Management
Tourism

Library & Customer Service

Libraries Programs & Services
Customer Services

Community Wellbeing

Community Development, Partnerships & Advisory Services
Community Transport
Family & Youth Services
Community Connect
Community Health, Sport & Recreation Services



Department: Arts & Culture

Objective: Advocate and coordinate arts and cultural facilities, experiences and services within the area in order to strengthen and celebrate our diverse communities.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

2 Activate our Spaces

Service Area Reporting - Strategic Highlights

Arts & Culture

Co-ordinate arts and cultural facilities, experiences and services for residents and visitors

Co-ordinate arts and cultural facilities, and experiences and services across the region as part of the Just Add Water (JAW) program.

Exhibitions held in South Coast Regional Art Centre and Signal point gallery include:

Post-industrial icons, Colin Moore

The Journey, Lindy Downing

Laying the Keel

Drawing on Country

Youth Art Exhibition

Black and White on Grey, Peter McLachlan

James Dodd shed Wizard

Vitrified: Collaborations in Glass and Clay

The annual Regional Youth Art show in November at Signal Point Gallery saw the strongest and most co-ordinated response from teachers and their students across the Fleurieu with particularly high support from Victor Harbor High School, Investigator College and the Flexible Learning Options (FLO) programs from Victor Harbor.

The Just Add Water program for 2018 was launched on December 10 along with the two exhibition openings within the Signal Point Gallery; a Country Arts SA touring exhibition and a local sculpture exhibition.

Visitation across Signal Point Gallery and South Coast Regional Art Centre for the quarter was 4,961.

There has been increased activity with events within the Goolwa Wharf Precinct. The Poetry Cup event in November attracted young poets in partnership with the Fleurieu Distillery.

At The Wharf events on the Deck at Signal Point organised by Cittaslow food and wine group have become increasingly popular and events were held in October, November, and December. The December event attracted large crowds and food vendors reporting excellent sales.

The annual community grants round will see several community driven arts projects funded for action in 2018 including, The Kenny Blake memorial sculpture in Strathalbyn, a surf art event in Middleton, public art outcomes in Clayton Bay, a literary publication and collaboration with visual artists for the Sand writers group

The Quarterly

Our performance, Our story....

October to December 2017 Quarter Report

Coordination of Centenary Hall and delivery of arts and cultural activities across the region as part of the JAW program-Centenary Hall has hosted a total of 43 activities during the October - December reporting period. Activities included: Five (5) Just Add Water (JAW) performances, one (1) Commercial Hire and a Council General Staff Meeting. Centenary Hall has also been utilised for thirty - six (36) individual community activities including monthly screenings by the Southern Fleurieu Film Society, regular rehearsals by the Goolwa Concert Band and the Wet Paint Youth Theatre rehearsals and end of year performances. A significant proportion of coordination time during this period has been spent on development of the 2018 Just Add Water program. This involved extensive consultation and coordination with commercial promoters, event management agencies, artists, and prospective collaborative venue coordinators across the Council district.

Co-ordinate arts and cultural facilities, and experiences and services across the region as part of the JAW program- This action is in progress with a high level of Arts and Cultural activity becoming a way of life for residents and visitors to the Alexandrina region. In 2018 a sustained effort has been made with programming to take the JAW program across the region and provide activities and experiences for people of all age groups. The 2018 program encourages growth in activities across the region including Strathalbyn, Middleton Creek, Milang and Clayton Bay.



Department: Community Wellbeing

Objective: Supporting and advocating a range of equitable and accessible wellbeing programs to encourage our community to live a healthy and active life.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

3 Participate in Wellbeing

Service Area Reporting - Strategic Highlights

Community Development, Partnerships & Advisory Services

Strathalbyn Woodshed

The new woodshed is technically complete and the certificate of occupancy has been issued. The Woodshed committee have relocated all equipment from the old woodshed. Landscaping at the new site will commence in February with tree planting in March. Council contributed \$305,000 and oversaw the construction of this project to deliver an improved fit for purpose community space.

Fund My Neighbourhood Grant

The Strath Neighbourhood Centre's Community Development Officer in conjunction with the Strathalbyn Senior Citizens group, supported by the Alexandrina Council's Community Development Officer was successful in their bid for a Fund my Neighbourhood State Government Grant of \$150,000. This will add to Council's already allocated funds of \$120,000 to improve and renovate the Strathalbyn Senior Citizens building. These renovations will enable the relocation of the Strath Neighbourhood Centre to the Senior Citizens building and encourage community collaboration.

The Dementia Caddy Program Funding

The Dementia Caddy program pilot was successful in receiving funding of \$26,000 from the Office for Ageing to roll out the project in 2018. This project aims to develop volunteers to accompany and assist people with dementia while they do activities such as shopping, social outings or recreation. The project was also supported by Alzheimer's Australia and Research Fellow, Monica Cations from Flinders University.

Community Wellbeing Events

A very successful program of events were held for Mental Health week. The program included a youth well-being expo 'Let's go Mental for Mental Health Week' with various other mental health and Wellbeing workshops and activities for all age demographics.

The 3rd Goolwa White Ribbon Day Breakfast, held on Wednesday 28 November 2017, was well attended with over 90 white ribbons being given away. Alexandrina Council along with Junction Australia and the Goolwa Children's Centre jointly support this event financially and in-kind.

Alexandrina Council Grants Program 17-18

41 successful applicants shared in a total of \$128,800 plus \$13,100 of in-kind support.

50 applications were received across the following categories:

Community Development Grant 5

Community Environment Grant 5

Rural Initiatives Grant 1

Local Heritage Incentive Grant 4

Connecting Communities Through The Arts Grant 5

Festivals and Events Grant 12

Recreational Capital Grant 3

Small Recreation and Sport Grant 10

Community Halls Capital Grant 5

Community Health, Sport & Recreation Development

Sporting Grants for Alexandrina

Recent grant success for the Alexandrina region that included involvement and support from STARCLUB Field officer (letters of support, direct application feedback, liaison with Council/club):

Community Recreation and Sport Facilities Program

Port Elliot Tennis Club \$62,000

Goolwa Netball Club \$34,000

Alexandrina Council \$25,000

Active Club Program

McLaren Vale Golf Club (Ashbourne) \$21,200

Strathalbyn Tennis Club \$5,000

Port Elliot Bowling Club \$15,000

Community Transport

FRAC Community Bus Service

Discussions with Southern Communities Transport Scheme (SCOTS) have led to a collaborative pilot service to assist Goolwa Community Connect clients to access the Fleurieu Region Aquatic Centre (FRAC). The proposed service would be managed by SCOTS and utilise Alexandrina's Community Bus with administration support from the Community Hub at Goolwa. Scheduled commencement date is 24 January 2018 and will operate for one afternoon each week. This service is expected to have full cost recovery.

The Quarterly

Our performance, Our story....

October to December 2017 Quarter Report

Family & Youth Services

Strathalbyn Youth "Ag Boom" Project

Alexandrina Council has been awarded a \$9,070 Heywire Grant from the Foundation for Rural and Regional Renewal for the Ag Boom project in Strathalbyn. Planning has commenced for this project in conjunction with the Eastern Fleurieu School. This is a collaborative project with the Eastern Fleurieu School where Ag Boom pairs small farms and agricultural businesses with local Year 10 students, giving students the chance to work alongside farmers to gain knowledge and experience in the agricultural sector. Through this program, young people learn life skills and experience practical work which could open doors to future employment. Expressions of interest from farmers to participate in the program will be called in early 2018 with placements planned for Terms 2 and 4 in the 2018 School Year.



The Quarterly

Our performance, Our story....

October to December 2017 Quarter Report

Department: Finance Services

Objective: Planning and managing the monetary funds of Council to deliver the aspirations of our community - we account for our activities, act sustainably and disclose the results in a transparent manner.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Financial Management & Accounting

2016-17 Financial Reporting

Council's unqualified Financial Statements for 2016-17 were adopted by Council in October 2017 in line with legislation.

Grants Commission Returns including Supplementary, General Information and Road Returns for the 2016-17 Financial Year were submitted on time in November 2017.

Effective Financial Management

Council's budget has been reviewed twice in the 6 months to 31 December 2017, on 16 October and 18 December 2017 in line with Council's Annual Budget and Budget Performance Policy.



Department: Governance & Strategy

Objective: To facilitate Council leadership and accountable decision-making in the interests of our community

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Communications

Facilitate effective communication, engagement and public relations between Council and the community

We have continued to promote Council's achievements in local media, through our website, our publications and social media. During this period we have published new pages on our website, including project pages and committee pages.

We have continued to send information and media releases to local media and have developed productive relationships with local journalists. We have had increased traffic in the media as we are now sending more media releases.

We have continued to hold successful consultation projects on our My Say website. We have nearly 1,00 registrations and continual high visitation.

Council's corporate Facebook page continues to grow. We now sit at over 2,600 likes on our page and this is constantly growing. Our engagement levels for posts far exceed our 'likes'. We also continue to post rich content, as every post is accompanied by an image. We also share as many videos as possible as these ensure high engagement rates. We regularly reach over 2,000 with each individual posts and questions and inboxes to our page are increasing.

We are continuing to develop content on Council's website and consistently complete over hundreds of website requests per year.

Strategy

Implement, monitor and review the Economic Development Strategy 2016-2022

The Inaugural Alexandrina Business Life Forum held on 25 October 2017 was a success with over forty attendees interested in economic development in Alexandrina. A workshop was held generating a number of ideas which were workshopped at the Economic Development Advisory Panel meeting of 12 December 2017. Priority ideas included signage to and around Hindmarsh Island and Goolwa Beach, advocacy on job shortages for health sector workers, opportunities for youth to enable them to stay in, or return to the region if they wish and workshops on how to bid for work with Alexandrina Council. Two Alexandrina Business Life emails have been sent to a database of local businesses with a strong 'open' rate well above government average.

Department: Libraries & Customer Service

Objective: Delivering high quality customer information and providing safe spaces for the community to explore, interact and imagine.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

3 Participate in Wellbeing

Service Area Reporting - Strategic Highlights

Customer Services

Excellence in Customer Service

During the October to December 2017, the Customer Service Centre received 11,747 phone calls. Approximately 25,000 council payments were processed, 27% being either over the phone or in person and the remaining 73% paid via online means.

73% of calls received to council were answered within 30 seconds, exceeding our target of 70%. 62% of these calls were resolved at the first point of contact.

436 Property Search requests were processed, consistent with the same period in 2016.

Supporting Councils Community Strategic Plan Aspiration - Innovate throughout our Region - Proactive Leadership and Accountability, by maintaining a high performing, dynamic organisation responsive to community interests.

Customer Service Strategy

The journey to improve Customer Responsiveness across the organisation continues with staff consultation being undertaken to establish new Customer Service Standards to be launched in the New Year.

Supporting Councils Community Strategic Plan Aspiration - Innovate throughout our Region - Proactive Leadership and Accountability, by maintaining a high performing, dynamic organisation responsive to community interests.

Customer Service Initiatives

Council attended both the 2017 Strathalbyn Show on Monday October 2 and Port Elliot Show on Saturday 7 and Sunday 8 October in the form of an Information Marquee. Fleurieu Regional Waste Authority (FRWA)'s Education Officer joined us at the Port Elliot Show to promote the benefits of recycling and composting along with being on hand to answer any waste related enquiries. Council was presented with a certificate for the "Best Dressed Stall 2017" at the Port Elliot Show.

The Customer Service Centre continues to provide valuable support to our residents as they embrace Council's fortnightly kerbside waste collection. The Service Centre supported the successful communication process to 813 residents with Exceptional Circumstances (EC) bins by notifying them via SMS messages, email and phone calls of the change in service delivery of their EC bins during the summer period. As a result of the successful communication process we experienced minimal customer enquiries relating to the short term changes to this particular service.

Supporting Councils Community Strategic Plan Aspiration - Thrive in Clean, Green Futures - Progressive approaches to Climate Change by adapting a range of waste management opportunities (tailored to reduce community footprint and increase recycling of resources).

Libraries - Programs and Services

Friends of the Strathalbyn Library

Funds raised by the Friends of Strathalbyn Library were utilised to purchase a new dishwasher for the Strathalbyn Community Centre and a hot and cold water unit for the Community Kitchen at the Strathalbyn Library.

Supporting Councils Community Strategic Plan Aspiration - Participate in Wellbeing, Collaborative Community Ventures, providing partnership opportunities across our region.

Alexandrina Libraries Events & Services

On Tuesday 24 October at the Strathalbyn Library Community Centre, 86 people attended two decluttering workshops presented by Adelaide's most experienced and accredited professional organiser Rebecca Mezzino. Very positive feedback was received from participants.

The Goolwa Library was transformed into an 'Acoustic Lounge' for a special music event on Saturday 18 November featuring 3 live performances. The event was badged as family friendly and included Stop n Go 'pedal power' smoothies, face painting, fresh fruit fusions and give away fruit. 60 people attended.

231 children attended the October School Holiday Program. Half of these participants attended 4 events at Goolwa Library including craft sessions, Garageband iPad workshop and a performance by Mickster the Trickster. Strathalbyn Library had the other half with 4 events including craft sessions and Kitchen chemistry presented by Mobile Science Education and performances also by Mickster the Trickster.

Baby Bounce & rhyme, Storytelling & Craft attendees were 137 at Goolwa and 130 at Strathalbyn for the quarter.

Eastern Fleurieu School had a Year 4 tour at Strathalbyn Library during November and the class learned about the different aspects of the library service and enjoyed asking questions.

46 active volunteers provided 1,355 volunteer hours during the last quarter. These volunteers assist in providing quality library service.

Friends of Goolwa Library had their Annual General Meeting on 4 October with 23 people in attendance. The speaker for the day was Dirk Nieuwenhoven who spoke about "Cadell's Dream" and centred around the life of Francis Cadell, the building of the first railway in Australia, and the stabling of the horses on the present site of the Goolwa RSL Building.

Public Library Services (PLS) have loaned us a mini-maker space that contains a 3D Printer, flying drone and 3D Doodler pens. These will be incorporated into library programs and are available for use from January.

The introduction of Facebook to the methods in which Alexandrina Libraries can now promote its services will allow for greater reach and involvement.

Department: Tourism & Events

Objective: To attract, promote and foster local tourism and events providing economic and social benefits to the community and region.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

2 Activate our Spaces

Service Area Reporting - Strategic Highlights

Alexandrina Visitor Services

Manage and promote accessible tourism information services

Coordinate and promote visitation to the area through information provision, booking services and retail services with Alexandrina Visitor Services(AVS).

Alexandrina Visitor Services continued to support 6 information outlets around the region. These information outlets are located at: Port Elliot, Middleton, Langhorne Creek, Milang, Clayton Bay and Mount Compass.

Bookings of tours, cruises and accommodation consumed within the December 2017 quarter:
-AVS (Goolwa and Strathalbyn): gross \$39,674; commission \$4,307

Gross retail sales for the December 2017 quarter
-Goolwa Visitor Information Centres (GVIC): \$9,281
-Strathalbyn Visitor Information Centres (SVIC): \$3,856

Visitors for December 2017 quarter:

-Goolwa VIC: 8 069 visitors through the door

The total number of visitors has increased by 5% compared to the December 2016 quarter, visitor enquiries however have increased by 20% this quarter compared to the same time last year. We have seen a significant increase in the number of visitors from USA/Canada, New Zealand and Other Countries compared to the December 2016 quarter.

51% intrastate, 24% interstate, 15% overseas

-Strathalbyn VIC: 5773 visitors through the door

The total number of visitors has increased by 3% compared to the December 2016 quarter, visitor enquiries however have increased by 20% this quarter compared to the same time last year. However there has been a shift in origin of visitors, with a 33% increase of visitors from overseas compared to the December quarter 2016. The largest increase has been from New Zealand.

49% intrastate, 35% interstate, 16% overseas

The Quarterly

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The 2018 Just Add Water Arts and Culture program was launched on Saturday 9 December at 2.30pm in Signal Point.

Since the launch of the 2018 program, Alexandrina Visitor Services staff have processed 365 ticket sales with a gross value of \$12,317. The most popular show to date has been the two Adelaide Symphony Orchestra performances on Saturday 27 January, in Centenary Hall.

During the December 2017 quarter:

- the 2018 JAW program loaded to SABO; the ticketing software and to the website, the program was launched in Signal Point on Saturday 9 December
 - AVS staff attended Centenary Hall Box Office at 3 performances
 - Sold 706 Tickets
 - Gross value of tickets sold: \$19,649
 - Commission on ticket sales: \$2,957
 - 368 Tickets sold in December for the 2018 programed events at a gross value of \$12,426 this is a 49% increase on the December 2016 ticket sales for the 2017 Just Add Water program.
-



Event Management

Promote and support local Council funded festivals and events

Liaise with Council funded event organisers and support the Festivals and Events Funding Program -This action is in progress and endorsement of Council's support for events grants was received at the Monday 4 November 2017 Council meeting.

Council's support will include cash and/or in-kind for the twelve events and four Christmas events during the 2017/18 financial year.

Presentation of Certificates of support for Council Community Donations program took place prior to the Council meeting held on Monday 4 December 2017.

Two Council funded events took place during this quarter and the following information is from verbal reports from the event organisers:

Smoke Off - Goolwa November 2017

Approximately 1000 people attended, the weather was ideal and the presence of Langhorne Creek Wineries again successful.

Fireworks Off The Bridge - Goolwa December 2017

On New Year's Eve thousands of people watched the fireworks that were set off on Hindmarsh Island Bridge, from their boats, within the Goolwa Wharf Precinct and along the river.

Four Christmas events took place during December and the following information is from verbal reports from the event organisers:

Christmas Where The Angas Flows - Strathalbyn

The community lined the streets of Strathalbyn for the pageant. Over 1,500 people attended the carols and fireworks in the Soldiers Memorial Gardens and enjoyed the rides and activities during the evening.

Goolwa Christmas Festival - Goolwa

Thousands attended the Goolwa Pageant and Christmas Carols, Santa was very popular with the children and the fireworks were well received. The pageant route travels past Sandpiper Lodge so they can be involved and enjoy the celebrations, this continues to be appreciated and enjoyed by the residents. The Christmas Festival had outgrown the Arthur Neighbour Reserve and relocated to the Goolwa Oval. The move to the oval proved to be a great success providing a larger and safer environment for those who attended.

Port Elliot Carols - Port Elliot

The Port Elliot community delighted in an evening of Christmas Carols and a visit from Santa in the Town Square. Approximately two hundred people attended and the local children were involved through performing songs and dance.

Lions Family and Children's Christmas Eve Party - Goolwa

The party was another success and approximately four hundred people enjoyed the free activities and visit from Santa at Arthur Neighbour Reserve.