



CONNECTING COMMUNITIES

The Quarterly

Our performance, Our story....

April to June 2018





Chief Executive Officer's - Quarterly Update

April to June 2018

Welcome to the fourth quarter report of Council's highlights and achievements. We have had a busy end to the 2017-18 year, continuing to push forward on a number of key projects and programs.

Aiming to support projects that give our youth outlets for creativity, physical activity and expression; we attained a State Government grant in April to build a new pump track in Goolwa and conducted a public consultation process to gather design ideas and concepts. We also hosted the youTHRIVE Youth Week event in Strathalbyn; and NAIDOC Week celebrations through July in Goolwa and Strathalbyn provided opportunity for us to celebrate the history, culture and achievements of Aboriginal and Torres Strait Islander people.

May was a busy month, with Alexandrina's portion of Hayborough officially being named Chiton, following endorsement from the Office of the Surveyor General. We also opened the Milang Snipe Sanctuary, which was a collaborative project between local environmental, cultural and government groups to restore an important wetland habitat for the benefit of migratory birds.

Our draft Annual Business Plan and Budget was also released in May and underwent a four week public consultation period. Feedback received was highly valued and useful in preparing a final budget.

In June we announced that Alexandrina's economy has reached the impressive milestone of \$1 billion gross regional product per annum. We are proud of this achievement, which is testament to the hard work of our local businesses and work force.

Following many months of planning and consultation, Council adopted the final draft Strathalbyn Town and Environs Development Plan Amendment in June and submitted it to the Minister for Planning for consideration.













Keep an eye out for our 2017-18 Annual Report; it will be published in December 2018 and provides a great snapshot of Council's accomplishments over the 2017-18 financial year.

Glenn Rappensberg
Chief Executive Officer

















2017-18 Project Updates at 30 June 2018

Name	Description	On Time	On Budget
Goolwa Sporting Complex	The Goolwa Recreation Precinct sporting complex is to cater for Goolwa's existing and future sporting and recreational requirements. The land is situated within the planned urban lands for the expansion of the Goolwa township in the State Governments 30 Year Plan for Greater Adelaide. Project is subject to 50% external grant funding.	 RED	 GREEN
Progress comment:	Project design budget retimed to 2018-19.		
Re-location of Strathalbyn Woodshed Building	Re-located the Strathalbyn Woodshed building from its present site to Milnes Road as part of the next stage of the Coleman Terrace precinct re-development.	 GREEN	 RED
Progress comment:	Technical completion of the building in January 2018 with the issue of certificate of occupancy. Project approximately \$20,000 over budget, to be reallocated within capital building budgets.		
Commercial Street, Strathalbyn, Toilets	Upgrade of existing toilet block at Soldiers Memorial Gardens Strathalbyn. Reconfigure existing toilet building to incorporate fully compliant disability units.	 GREEN	 RED
Progress comment:	Project Complete. Project approximately \$15,000 over budget, reallocated within capital building budgets. Additional scope of works required part roof renewal, with budget reallocated to achieve a positive outcome.		
Footpath Capital Infrastructure Renewal as per Asset Management Plan	Capital renewal of district wide footpath network in accordance with adopted Footpath Master Plan and Asset Management Plan.	 GREEN	 GREEN
Progress comment:	Excellent productivity achieved by both the Goolwa and Strathalbyn workgroups with the combined footpath program completed on budget.		
Strategic Land Purchase	Annual Provision for Strategic Land Purchases.	 RED	 GREEN
Progress comment:	Allocation for Strategic Land purchase removed for 2017-18 as no potential opportunities identified.		
Expansion of IT Equipment as per Master Plan	Acquisition and installation of new office and operational computer, network infrastructure, server and video conferencing equipment according to the requirement of the Council and community to enable Council operations and service to the Community at an acceptable service level.	 RED	 GREEN
Progress comment:	\$100,000 Smart Cities Grant funding has now been confirmed with related works likely to commence in the new financial year.		
Ratalang Basham Beach Upgrade Project	Expansion of Parks & Gardens Infrastructure (Playground equipment, Park Furniture and Structures)	 GREEN	 GREEN
Progress comment:	Three viewing platforms and Caravan Park entrance signage are complete. Entrance signage and new solar lighting to signs are complete. Interpretive signage and revegetation works are complete.		









2017-18 Project Updates at 30 June 2018

Name	Description	On Time	On Budget
Kerb Expansion as per Master Plan	Installation of Kerb to mitigate existing stormwater issues or in conjunction with stormwater infrastructure upgrade	 GREEN	 GREEN
Progress comment:	Kerb expansion requirements identified as needed for Footpath Expansion Program.		
Footpath Expansion as per Master Plan	Network extensions to meet population growth demand and changes identified in review reports and planning studies. Provide access for wheeled mobility devices, pedestrians, cyclists and tourism growth in accordance with Councils adopted Footpath master plan.	 GREEN	 GREEN
Progress comment:	Excellent productivity achieved by both the Goolwa and Strathalbyn workgroups with the combined footpath program completed on budget. Alexandrina Road Footpath in Clayton Bay has been deferred to 2018-19 and substituted with footpaths on Ashbourne Road Strathalbyn and Langhorne Creek Road Strathalbyn.		
Parks and Gardens Infrastructure Upgrade as per Asset Management Plan 17/18	Upgradre of Goolwa Gazebo	 GREEN	 GREEN
Progress comment:	Goolwa Town Square Gazebo and Memorial Archway is complete.		
Admin Vehicles Replacement 17/18	Changeover of Admin vehicles as per replacement program	 RED	 GREEN
Progress comment:	11 of the scheduled 13 vehicles were replaced during the 2017-18 financial year. The remaining two replacements were defered due to changes in the fleet relating to the corporate structure, and will now be undertaken during 2018-19.		
Depot Vehicles Replacement 17/18	Changeover of works utes as per replacement program	 GREEN	 GREEN
Progress comment:	All 10 vehicle replacements are complete.		
Major Plant Replacement 17/18	Changeover of major plant as per replacement program	 RED	 GREEN
Progress comment:	<ul style="list-style-type: none"> • Major Plant Replacement 2017-18 <ul style="list-style-type: none"> o WIP P3350 Water Truck – Delivered 8th February 2018. o WIP P3560 Tractor – Delivered 12th October 2017. o P3301 Skid Steer Loader – Assessing and Evaluating Tender Submissions. Purchase will occur in 2018-19. o P3372 Special Build Road Maintenance Truck - Market research underway, due to special body manufacture, delivery of this plant item is expected in the 3rd quarter of 2018-2019. o P3316 Truck – Delivered 28th March 2018. o P3563 Tractor – Delivered November 2017. o P3382 Tractor – Delivered 18th June 2018. o P3375 Loader – Delivered 16th May 2018. o P3561 Loader – Delivered 16th May 2018. o P3567 Tractor – Delivered 4th June 2018. 		

2017-18 Project Updates at 30 June 2018

Name	Description	On Time	On Budget
Minor Plant Depot Replacement 17/18	Purchase of new and changeover of existing minor plant as required by works, WHS and operations	 GREEN	 GREEN
Progress comment:	Procured two replacement trailers.		
Goolwa Wharf Renewal 17/18	Renewal of Goolwa Wharf Timber Piles and Decking	 RED	 GREEN
Progress comment:	Building Better Regions funding application was unsuccessful. Goolwa Wharf projects are on hold pending a decision on the best way to move forward. Works have commenced on a small section of the wharf that has failed.		
IT Equipment Replacement 17/18	Renewal of existing IT infrastructure to meet Council operational requirement	 RED	 GREEN
Progress comment:	Firewall renewal complete. UPS Renewal complete. Photocopier renewal complete. Renewal of WiFi and Microwave links have been deferred to next financial year and will be included in the Smart Cities and Suburbs program grant project.		
Parks and Gardens infrastructure Renewal as per Asset Management Plan 17/18	Renewal of existing Parks & Gardens Infrastructure (Playground equipment, Park Furniture and Structures) in accordance with adopted Parks & Gardens Asset Management Plan	 RED	 RED
Progress comment:	<ul style="list-style-type: none"> The following 2017-18 renewal projects are complete <ul style="list-style-type: none"> o Picnic table replacement Milang, Currency Creek, Goolwa. o BBQ replacement Strathalbyn. o Retaining wall repairs Soldiers Memorial Gardens, Port Elliot. o Captain Sturt Monument repairs. o Retaining wall replacement, Freemans Knob. Playground replacement in Strathalbyn will now occur in early 2018-19. 		
Kerb Infrastructure Renewal as per Asset Management Plan 17/18	Capital renewal of district wide kerb and gutter.	 GREEN	 GREEN
Progress comment:	Kerb Renewal Program completed.		
Furniture and Fittings 17/18	Renewal of Minor Furniture & Fittings and Office Equipment as required	 GREEN	 GREEN
Progress comment:	Allocation for purchase of Furniture and fittings during the year where required. Allocation reduced to fund project over runs.		
BMC Infrastructure Renewal as per Asset Management Plan 17/18	Renewal of McHargs Creek Culvert.	 RED	 GREEN
Progress comment:	Programmed bridge renewal program on hold for delivery of flood damage repairs.		
Stormwater Pump Station Renewal 17/18	Safety upgrades and replacement of pumps as per Asset Management Plan	 GREEN	 GREEN



2017-18 Project Updates at 30 June 2018

Name	Description	On Time	On Budget
Progress comment:	Minor Stormwater renewal works completed.		
Sealed Road Renewal and Reconstruction 17/18	Renewal of sealed road infrastructure in accordance with Asset Management Plan. Includes contingency.	 GREEN	 RED
Progress comment:	<ul style="list-style-type: none"> o Asphalt reseal program - All works completed. o Spray-seal reseal program – All works completed. Program approximately \$125,000 over budget, to be reallocated from within capital budget.		
Unsealed Road Renewal - Resheeting 17/18	Renewal of unsealed road infrastructure in accordance with Asset Management Plan.	 GREEN	 GREEN
Progress comment:	Both the Goolwa and Strathalbyn teams have finished their program. Excellent productivity achieved with the program completed within budget.		
CWMS General Capital Infrastructure Renewal 17/18	Renewal of system wide network assets not confined to a single scheme.	 RED	 GREEN
Progress comment:	<p>Request for Quote for the laboratory equipment has been completed. This project has been delayed until suitable qualified staff can be recruited within the department. Budget reallocated to 2018-19.</p> <p>Consultation report on the implementation of a data visualisation strategy has been completed. Approval for recruitment has been granted for the implementation of this project. Budget allocation will not be realised for sometime with funds reallocated to 2018-19. Remaining 1.5M budget bid to be scoped by Project Officer in the future.</p> <p>Manhole & pump station rehabilitation program almost completed, with costs attributed to the appropriate schemes.</p> <p>Max pressure and flowmeter sensor installations. Valve pits have been purchased and will be installed using internal staff. This saves almost 50% of the entire project costs purchasing independently from Request for Quote. Installations to occur in 2018-19.</p> <p>Communications renewals and improvements continue throughout the region into 2018-19.</p> <p>Level sensor replacements continue throughout the region into 2018-19.</p>		
CWMS Goolwa Capital Infrastructure Renewal 17/18	Renewal and upgrade of pump stations and Wastewater Treatment Plant chambers through chamber relining to prolong asset life. Also safety upgrades and replacement of pumps as per Asset Management Plan.	 GREEN	 GREEN
Progress comment:	<p>Jubilee rising main valve installations no longer required.</p> <p>Goolwa Flushing Program re-work - Request for Quote and contracts have been developed. This work has been completed with more than 30 individual asset defects rectified during the program.</p>		

2017-18 Project Updates at 30 June 2018

Name	Description	On Time	On Budget
CWMS Port Elliot Capital Infrastructure Renewal 17/18	Renewal and upgrade of pump stations and Wastewater Treatment Plant chambers through chamber relining to prolong asset life. Also safety upgrades and replacement of pumps.	 GREEN	 RED
Progress comment:	Gravity networks asset defects have been summarised and have been contracted out for completion. This work is now complete with more programmed improvements planned for 2018-19. Caravan Park Crocker Bay Pump Renewal - Works complete. Port Elliot Esplanade Pump Station Electrical Cabinet - Scope of project has been increased and additional budget allocation to renew entire electrical portion has been reallocated from other capital projects. Installation has now been completed and commissioning is underway. staff worked around the clock to ensure this essential service was operational.		
CWMS Strathalbyn Capital Infrastructure Renewal 17/18	Renewal and upgrade of pump stations and Wastewater Treatment Plant chambers through chamber relining to prolong asset life. Also safety upgrades and replacement of pumps as per Asset Management Plan.	 GREEN	 GREEN
Progress comment:	Braemar Drive Chopper Pumps - Works have been completed. Pressure control conversion at Wastewater Treatment Plant Strathalbyn - conversion from ultrasonic to hydrostatic almost completed.		
CWMS Mount Compass Capital Infrastructure Renewal 17/18	Safety upgrades to lids and controllers and replacement of pumps as per Asset Management Plan	 GREEN	 GREEN
Progress comment:	Mount Compass Wastewater Treatment Plant- Department of Health (DoH) Process Upgrades. Process and programming changes remain a focus at the site to meet DoH requirements. Sensors purchased and due for install this financial year. Operational corrective actions may push out to 2018-19.		
CWMS Goolwa North Capital Infrastructure Renewal 17/18	Renewal and upgrade of pump stations and Wastewater Treatment Plant chambers through chamber relining to prolong asset life. Also safety upgrades and replacement of pumps as per Asset Management Plan.	 GREEN	 GREEN
Progress comment:	Goolwa Nth Vacuum Station Gantry Installation - Works are completed and operational commissioning is currently underway. Goolwa Nth Pits lids and access - Purchased and ready for installation.		
Strath Pool Plant and Equipment Replacements 17/18	Renewal and Upgrade of existing Pool equipment at Strathalbyn pool	 GREEN	 GREEN
Progress comment:	No scheduled renewal required for 2017-18. Reactive work in case of plant failure, not required during 2017-18.		
Road Safety Audit 17/18	Safety Audit to prioritise the installation of guard railing for rural roads and general safety improvements (guardrail inc).	 GREEN	 GREEN
Progress comment:	Goolwa Beach Rd Stormwater Culvert constructed to reduce flooding risk.		














2017-18 Project Updates at 30 June 2018

Name	Description	On Time	On Budget
Parks and Gardens Capital Infrastructure Expansion as per Master Plan	Expansion of Parks & Gardens Infrastructure (Playground equipment, Park Furniture and Structures)	 RED	 GREEN
Progress comment:	Signal Point, Goolwa power upgrade to reserve is complete. Development of the old pump station site on Liverpool Road Goolwa will begin in 2018-19 when SA Water finish demolition and clean-up. Development of the Goolwa Jet ski site is ongoing into 2018-19.		
Renewal of Stormdamaged bridges and Culverts	Renewal of existing bridge/ major culvert infrastructure damaged in major storm events.	 GREEN	 GREEN
Progress comment:	Substantial on-ground progress achieved within the last six months to deliver repairs to storm damaged assets for the community. This includes: • Myrtle Grove Road, Currency Creek - major culvert works complete. • Gilbert Siding Rd, Finniss - major culvert and road works complete. • Cleland Gully Rd, Tooperang - major culvert and road works complete. • Woodcone Rd, Mount Jagged - major culvert and road works complete. • Tookayetra Ford, Currency Creek - ford erosion and major road renewal works complete.		
Goolwa Skate Park - Pump Track	Construct a Pump Track at the Goolwa Skate Park site	 RED	 GREEN
Progress comment:	The project has received \$25,000 funding from the State Government along with \$25,000 from Council. Design works were tendered and the contract awarded. Detailed design has been completed, with public consultation to occur in July. Tender for the construction of the pump track is expected to occur in the first quarter of 2018-19.		
Sandergrove PLEC Scheme	Undergrounding of power along Sandergrove Road. Reconfiguration of existing stobie poles along Sandergrove Road. Separate capital project provides enhanced town entrance road network.	 GREEN	 GREEN
Progress comment:	Stobie removal and decorative light installation has now been completed, with overall works near completion. Light Pole relocations to be completed at the time of stormwater installations associated with streetscape works. Project was comfortably under budget, as contingency was allowed for substantial rock expected during excavation works, but this did not occur.		
CWMS: Biosolids Infrastructure Renewal 17/18	Safety upgrades and replacement of pumps as per Asset Management Plan	 GREEN	 GREEN
Progress comment:	Works related to manhole & pump station rehabilitation program completed.		
Nine Mile Road	Complete sealing of the full length of Nine Mile Road between Milang and Strathalbyn	 GREEN	 GREEN
Progress comment:	Practical completion achieved on entire length of reconstruction. Defects liability period running until late 2018.		













2017-18 Project Updates at 30 June 2018

Name	Description	On Time	On Budget
Development of the Goolwa Waste Transfer Station	Redevelopment of the Goolwa Waste and Recycling station to cater for the closure of the inert cell and provide service to the Alexandrina and Victor Harbor Council areas as per agreement.	 GREEN	 RED
Progress comment:	Contract works completed. Over budget by \$100,000, reallocated from other projects. FRWA are now occupying the facility and are open for business. A soft opening strategy has been developed by the working group to identify traffic management and processing issues. Lease arrangements are being finalised for all parties onsite, including a draft service level agreement for FRWA. Intersection and Stormwater works to be undertaken in 2018-19.		
Goolwa Beach Masterplan	Cost of Council owned capital infrastructure associated with the construction of a Surf Life Saving Facility at Goolwa Beach. Appropriate Surf Life Saving facilities is anticipated to provide a safer beach.	 RED	 GREEN
Progress comment:	Goolwa Beach Masterplan Project comprises a number of elements. At present, the Goolwa Surf Life Saving Club facility has taken priority as staff work through matters including building location, waste water pump station upgrade, property and land tenure matters. Start of physical building works anticipated for SLSC in early 2018-19. Detailed design plans for the surrounding beach precinct are being developed for ultimate delivery during 2018-19 & 2019-20. Long term project, requiring further Council endorsement.		
Sandergrove Road Street Scape, Strathalbyn	Entry road upgrade. Major road upgrade, street lighting and streetscape project to enhance the entrance to the Strathalbyn Township from the commencement of the 50 kph speed limit to Milnes Road. Resolution of long standing condition and alignment issues. Opportunity to combine this project with overhead power line undergrounding scheme (PLEC).	 RED	 GREEN
Progress comment:	Engineering design and specification complete for both streetscape and civil road works. Request for Tender process was undertaken, but the responses received were considered too high. The tender will be put back to the market in early 2018-19. Given the substantial value of the works, the Manager Infrastructure will recommend preferred contractor to General Manager who will seek approval of the Executive and CEO. Although budget is secured, a Council resolution may be required to approve contract signing.		
Mt Compass Car Parking	Construction of car park to service the Mount Compass commercial precinct and adjoining wetland. Project to include the provision of Long Vehicle (Truck) parking.	 GREEN	 GREEN
Progress comment:	Car park and Sam Court construction complete. Streetscape project works now complete including all gardens, feature walls, footpaths and surrounding lawn works. Project delivered in full.		
Goolwa Wharf Precinct - Amelia Park	In accordance with the Goolwa Wharf Precinct Masterplan proposes the sealing of the Amelia Park car parking area and construction of a pedestrian and cyclist shared path to link the Laffins Point Bikeway to the Goolwa Wharf Precinct.	 RED	 GREEN
Progress comment:	Building Better Regions funding application was unsuccessful. Goolwa Wharf projects are on hold pending a decision on the best way to move forward.		













2017-18 Project Updates at 30 June 2018

Name	Description	On Time	On Budget
Strathalbyn Town Hall Renewal	Refurbishment of internal and internal paint surfaces and related fixtures.	 RED	 GREEN
Progress comment:	Consultation with external stakeholders to determine scope of works complete. Request for quote for design specifications and drawings to commence August 2018. Budget to be carried over to 18/19.		
Mundoo Boat Ramp, Public Toilet	Renewal of existing, utilised public toilet facility.	 GREEN	 RED
Progress comment:	Project Complete. Due to challenging ground water conditions encountered during the construction phase, the project was approximately \$5,000 over budget. This value was reallocated within capital building budgets.		
Strathalbyn Entry Statements	Expansion of Strathalbyn Entry Signage to better represent township, tourism and economic drivers. Being undertaken as part of the Strathalbyn Town Plan.	 GREEN	 GREEN
Progress comment:	Three of the four planned entry signs are now installed. The final one will be installed next financial year in conjunction with the Sandergrove Road Streetscape project. Part of the 2018-19 project budget was brought forward to the current year. New location to be scoped and assessed on 12 July 2018 on Sandergrove Road. Some garden planting will occur at the first three sites.		
Port Elliot Institute	Internal Refurbishment Carpets, Repaint, Fixtures	 GREEN	 GREEN
Progress comment:	Work completed in June 2018		
Goolwa Wharf Shed Refurbishment	Upgrade for Visitor Info. Centre (Internal Refurbishment, Security, DDA)	 RED	 GREEN
Progress comment:	Building Better Regions funding application was unsuccessful. Goolwa Wharf projects are on hold pending a decision on the best way to move forward.		
Surf Life Saving Club Contribution	Contribution to a Surf Life Saving facility. Appropriate Surf Live Saving Facilities are anticipated to provide safer beaches.	 GREEN	 GREEN
Progress comment:	Work has commenced on Chiton Rocks SLSC. Development Application for Goolwa SLSC has been approved. First payment made to Surf Life Saving SA in June 2018.		
Mount Compass Reserve Playground, Waye Court	Playground, skate park, bike track and gazebos concept.	 RED	 GREEN
Progress comment:	Mount Compass Recreation Park design and specification 100% complete. \$300,000 of funding received from DPTI as per the election promise made by the State Liberal Government (via Local Member). Project construction schedule will now be determined and construction documentation released to the market.		



2017-18 Project Updates at 30 June 2018




Name	Description	On Time	On Budget
Strathalbyn Street Scape Parking and Traffic	Alfresco dining and pedestrian initiatives. Includes Sunter Street and church frontage.	 RED	 GREEN
Progress comment:	Strathalbyn Immersion consultation process complete, and now within detailed design phase. Funding application lodged with DPTI Places for People Fund, unfortunately this was unsuccessful. As a direct outcome of the Strathalbyn Immersion project, detailed design works have been completed to deliver two key car park facilities in Strathalbyn; Sunter Street and High Street. Construction works to commence in the first quarter 2018-19.		
Erosion Mapping	Sea level rise inundation & erosion mapping for Alexandrina coastal zone and adaptation planning for high risk areas. Erosion mapping for Strath memorial gardens	 GREEN	 GREEN
Progress comment:	Consultant engaged and started. Expected completion in December 2018.		
Strathalbyn Depot Expansion	Design and specification of extension to the Strathalbyn depot admin building to provide a training / hot desk / meeting room.	 GREEN	 GREEN
Progress comment:	Project complete.		
Clayton Bay Oval Foreshore & Carpark Upgrade	Upgrade of oval foreshore including relocation of swimming area, new oval car park & access road, foreshore shelters, improvements to toilets, reconfigure boat ramp car park & improve footpath links, restrict vehicle access to cliffs, tree planting & signage. Identified in Clayton Bay Foreshore Master Plan, see Items 2.1-2.10 in Appendix B.	 RED	 GREEN
Progress comment:	Native Vegetation Council approved reed removal. Draft statement of effect sent to Council. Waiting on DA to be approved to send out Request for Quote to Contractors.		
CWMS Strathalbyn Capital Infrastructure Expansion	Current storage has been exceeded as Strathalbyn Wastewater Treatment Plant. A portion of the system is still pumped to the Swamp Rd lagoons. Final construction will allow for complete winter storage and the required precursor for the rehabilitation of the Swamp Rd lagoons.	 RED	 GREEN
Progress comment:	Capital Expansion of CWMS Infrastructure - Strathalbyn Wastewater Treatment Plant Expansion Tendering has been completed and final contracts have been signed with preferred tenderer. Due to delays in processing and to avoid civil construction during winter the project construction has been rescheduled to start early in October 2018 with practical completion early in 2019. Process upgrades, although part of the same project, will be tendered separately as a specialised mechanical and electrical capital works project in 2018-19.		
Milang Foreshore Erosion	Risk of collapse to the public when in close proximity to waters edge. Milang foreshore area has been fenced off due to the risk to the public in and around the concrete batters.	 RED	 GREEN
Progress comment:	Erosion control report recently completed, once received works identified in report can be actioned in priority. No further work to be carried out this financial year. Budget amount moved to 2018-19.		

2017-18 Project Updates at 30 June 2018

Name	Description	On Time	On Budget
Milang Foreshore Habitat Restoration Project	The Department of Environment, Water and Natural Resources (DEWNR) has secured funding from the Commonwealth Government's Coorong, Lower Lakes and Murray Mouth (CLLMM) Recovery Project to undertake infrastructure and ecological works around the Milang foreshore, particularly around the snipe sanctuary area. DEWNR has invited Alexandrina Council to be the lead partner in completing these works and in consideration, DEWNR will pay Council \$491,010 (in accordance with project milestones).	 RED	 GREEN
Progress comment:	Project complete.		
Depot Generators	Construction costs for proposed back up generator works in both Goolwa and Strathalbyn Works Depots, to allow for continued service delivery during extended periods without electricity supply.	 RED	 GREEN
Progress comment:	Contract awarded, pre-works of concrete slabs completed using internal resources. Contractor to start Mid July.		
Goolwa Wharf Wayfinding project	Project to undertake detailed design, fabrication and install of wayfinding and interpretive signage In Goolwa Wharf Precinct and nearby Cadell Street. Project recommended by Goolwa Wharf Precinct Board.	 RED	 GREEN
Progress comment:	Building Better Regions funding application was unsuccessful. Goolwa Wharf projects are on hold pending a decision on the best way to move forward.		
Currency Creek Cemetery	Expansion of Currency Creek Cemetery. Only 6 plots are currently remaining, with these expected to be exhausted by December 2017.	 RED	 GREEN
Progress comment:	New Roads have been constructed within the cemetery ground and new burial plots are now defined onsite. Map has been numbered with new plot numbers ready to start allocating burial plots as required. Roadways were only completed in the last week of June, with budgets for landscaping work around the old Pear Tree (feature tree) to be carried forward to 2108-19. In addition, we are also getting designs and cost estimates for a Niche Wall for interment of ashes - to be installed in the new section, but initial investigations suggest this wall will be fairly costly. Therefore this will need to be discussed as part of a future budget process. This is not urgent or necessary to be completed as part of the cemetery expansion - but will allow for more cremation spaces for future use when needed.		
Corporate Systems Review	Procurement and implementation of a new Local Government Corporate System to improve the overall efficiency and service level of Council.	 RED	 GREEN
Progress comment:	Currently preparing tender documentation.		
Strathalbyn Senior Citizens	Provide additional rooms, upgraded toilets and kitchen to the Strathalbyn Senior Citizens Club to create a community centre in collaboration with the Strath Neighbourhood Centre Inc.	 RED	 RED
Progress comment:	\$150,000 of funding approved from Fund My Neighbourhood. Cost estimates have been received for design options. Budget reallocated from Strategic Land Purchase, and retimed to 2018-19.		

2017-18 Project Updates at 30 June 2018

Name	Description	On Time	On Budget
Strathalbyn Community Arts and Crafts	22 Commercial Rd, Strathalbyn - Internal Repaint.	 RED	 RED
Progress comment:	Onsite works commenced March 2018. Expected completion end of August 2018. Works progress delayed due to unknown site issues. Increase in project budget of \$50,000, reallocated within capital building budgets.		

Key	
 GREEN	Within budget / timeframe estimates
 AMBER	Potential to move outside budget / timeframe estimates
 RED	Outside budget / timeframe estimates



CONNECTING COMMUNITIES

Our performance, Our story....

Engineering & Environment

Field Services & Civil Assets

Bridges and Stormwater
Depot Operations
Engineering Services
Footpaths & Cycle Tracks
Roads & Car Parks

Sustainable Resource Management

Community Wastewater Management Systems & Water Recycling
Waste Management Partnerships

Community Facilities & Open Space

Community Facilities
Environmental Assets
Recreation, Open Space & Reserves

Health, Environment & Community Safety

Community Safety
Environmental Health
Environmental Strategy



Department: Community Facilities & Open Space

Objective: To provide community facilities that promote and enhance our lifestyle, while protecting our environmental assets through sound land management practices.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

Service Area Reporting - Strategic Highlights

Recreation, Open Space and Reserves

Deliver efficient and effective recreation and open space reserves

Council maintained recreation and open space areas within Goolwa, Mount Compass, Port Elliot, Middleton and Hindmarsh Island, achieving the following highlights for 2017/2018:

- Mowing and weed-spraying ongoing as per service standards.
- Selected garden beds re-mulched throughout all townships
- Monthly playground inspection and repairs
- Irrigation repairs and commissioning
- Watering of all street trees up to 3 years old, total of 354
- 960 landscape plantings
- Growth inhibitor applied to selected A and B level reserves to reduce the amount of cutting left behind

Renewal/Upgrade/Expansion of Recreation & Open Space Assets - Goolwa, Mount Compass, Port Elliot, Middleton and Hindmarsh Island for 2017/2018:

- Re-build of existing bluestone retainer wall located in Port Elliot Soldiers Memorial Gardens
- Restoration of stone monument located in Richard Ballard Reserve
- Replacement of existing picnic settings within Arthur Neighbour Reserve Goolwa and Lions Park Currency Creek including concrete slabs
- Replacement of existing irrigation system located within Lakala Reserve, Port Elliot
- Replacement of seat including concrete slab and compacting of existing ground on Basham Parade, Port Elliot.

Six large teardrop garden beds and rubble paths have been created and planted as a joint project with the Port Elliot Primary School at Waterport Reserve.

Council staff in partnership with the Middleton town and foreshore Association have created several garden strips along the main road to "green up" Middleton.

A number of Crepe Myrtle trees on Mindacowie Tce have been replaced with Coastal Banksias as they are less prone to damage from salt spray.

Department: Field Services & Civil Assets

Objective: To provide customer service and engineering solutions in the management, operation and construction of Council's civil assets.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Bridges and Stormwater Management

Deliver effective and efficient Bridges and Stormwater Management

Maintenance of kerbing and stormwater drainage was undertaken through a program of inspecting and repairing defects resulting from pro-active inspections and customer requests.

Renewal of the stormwater culvert on Bugar Rd was completed.

Engineering Services

Deliver effective and efficient Engineering Support Services

The Currency Creek Cemetery upgrade commenced in 2017/2018 with roadways being completed in the new section and burial grounds now defined. Remaining work includes minor landscaping and construction of a niche wall for ashes interments.

Footpaths & Cycle Tracks

Deliver effective and efficient footpaths and cycle tracks

Capital Works for Footpaths program for 2017/2018 is complete.

Roads & Car Parks

Deliver effective and efficient Roads & Car Parks

The capital works program for unsealed Roads for 2017/2018 is complete.

Council maintained the vast road network in accordance with maintenance standards, with defects identified and repaired in response to both pro-active inspections and customer requests.

The asphalt and spray-seal reseal programs for 2017/2018 were completed.

Council maintained road reserves in the urban area through mowing and weed-spraying programs as per service standards.

Department: Health, Environment & Community Safety

Objective: Providing best practice Environmental Health and Community Safety services for the community, through education, provision of professional advice and information, as well as compliance with relevant legislation and standards. Providing a strategic direction for Council's environmental actions and responsibilities.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

3 Participate in Wellbeing

4 Thrive in 'Clean, Green' Futures

Service Area Reporting - Strategic Highlights

Community Safety

Deliver an effective and efficient operational community safety service

The Community Safety team were recognised this year through the Authorised Persons Association SA, awarding them for Excellence in Regulatory Management. This was in recognition of the work and proactive focus of the team in all areas of regulatory services.

The final suite of changes to the Dog and Cat Management Act come into place on 1 July 2018, over the past quarter the team have invested a significant amount of time preparing for these, in particular the changeover to Dogs and Cats Online (DACO). Over the past 12 months the team have been focused on supporting the community in preparation for the changes to the Dog and Cat Management Act. The team partnered with the Dog and Cat Management Board and CHIPBLITZ to host 6 CHIPBLITZ days which resulted in the microchipping of 1258 dogs and cats, which is more than any other Council across the state through this program.

Over the past 12 months the team have responded to 157 concerns raised by members of the community in relation to nuisance and litter under the Local Nuisance and Litter Control Act. Unfortunately, reports of illegal rubbish dumping are steadily increasing. This is an area which has consumed resources above anticipated levels due to the complexity of these investigations.

Environmental Health

Deliver an effective and efficient operational environmental health service

The Environmental Health team have been working hard over the past year to change the culture around the lack of accuracy of servicing reports from aerobic servicing agents and understanding within the community of aerobic wastewater system compliance requirements. We have had success in working with owners and aerobic servicing technicians to rectify systems that do not meet approval requirements. Our approach to this issue has led to improved accuracy of servicing reports submitted to Council by agents. Over the past year the environmental health team have followed up 497 non-complying aerobic systems, all of which receive a letter informing them of their requirements and offering further support, with 5% elevated to inspections. The team work with the owners in the first instance and have managed to rectify 73 of these systems without the need for formal action.

The team were acknowledged for this work in the wastewater area through being awarded Environmental Health Australia SA's 2017 Excellence in Community Focused Environmental Health Practice.

The team were significantly involved in the investigation of a state-wide food poisoning outbreak that was first identified in our Council area. The team provided a valuable link between SA Health and the businesses affected. The team also provided support and information to those businesses impacted by the outbreak.

Environmental Strategy

Environmental Action Plan 2014-2018

As of the end of the quarter, progress has been made against:

- 95% of ongoing actions,
- 83% of short-term actions,
- 63% of medium-term actions and
- 8% of long-term actions.

Implementation priorities for the remaining term of the Environmental Action Plan have been determined with a focus on reducing Council's corporate footprint, climate adaptation and internal process improvements for the protection of biodiversity. Outstanding actions will be considered during the Environmental Action Plan review process in 2019.

Develop and implement progressive approach to climate change

During 2017/18 a comprehensive review was undertaken of our energy and carbon data capture and reporting systems, ensuring that the 2016/17 financial year can be used as a reliable baseline against which to measure future energy and emissions reductions.

A detailed action plan has been developed identifying high priority actions for reducing council energy use and carbon emission and it is expected that Council will set an emissions reduction target in 2018/19.

During 2017/18 Council continued to participate in, and host the Regional Coordinator for, Resilient Hills and Coasts, a climate change adaptation project for the Adelaide Hills, Fleurieu Peninsula and Kangaroo Island regions. Project achievements during 2017/18 have included:

- preparation by the six partner councils (including Alexandrina) of Local Adaptation Action Plans,
- scoping of a region-wide Community Energy Program,
- the commencement of Coastal Adaptation Studies by Alexandrina and Kangaroo Island councils and
- secured State Government grant funding for delivery of an urban greening project in Strathalbyn.

Council is continuing to advocate for the State and Federal government to take a lead role in assessing and planning for the impacts of climate change on the Coorong, Lower Lakes & Murray Mouth region.

Develop and deliver program for protection of water resources

The past year has been a challenging year for implementation of the Murray-Darling Basin Plan and Council continues to advocate strongly on behalf of our community.

As of February 2018, Alexandrina has hosted the Executive Officer for Murray Darling Association Region 6. This is a jointly funded position between Alexandrina Council, Coorong District Council and Rural City of Murray Bridge.

Regional submissions have been prepared for the Murray-Darling Basin Royal Commission and Federal Productivity Commission Inquiry and Alexandrina was successful in securing national support for a motion endorsing full and timely implementation of the Basin Plan at the 2018 National General Assembly of Local Government.

Improve management of Council's environmental assets

In 2017/18, Council's Nature Conservation Team actively managed 219ha of reserve and 156km of roadsides and undertook an additional 20km targeted woody weed control on roadsides. We also revegetated 3077 plants across 24 sites. The Masterplan for Ratalang Basham Beach Conservation Reserve was adopted in February 2018.

In 2017/18, Council's third-party conservation partners were involved in actively managing approximately 200ha of reserve and 50km of roadside for the benefit of nature conservation.

Other activities undertaken in partnership with community during 2017/18 have included:

- Establishment of the Alexandrina Council Environmental Advisory Panel
- Delivery of the Gazania Free Goolwa in collaboration with Goolwa to Wellington LAP, Goolwa Coastcare and Alexandrina Community Nursery.
- Delivery of the 2017/18 Community Environment Grants round supporting four community conservation groups to undertake on-ground works.

Environmental staff have continued to collaborate across Council throughout 2018/19 to maximise & promote environmental outcomes. Collaborative highlights in 2018/19 have included:



The Quarterly

Our performance, Our story....

April to June 2018 Quarterly Report

- publication of the Clean, Green Newsletter;
 - installation of an interpretive signage trail at Clayton Bay;
 - creation of a public citrus orchard at Middleton;
 - public place recycling trial in Goolwa;
 - preparation of an SOP to guide Council's response to future flooding on Tokuremoar Reserve; and
 - preparation for Sustainable Spring in Sept-Nov 2018.
-



Department: Sustainable Resource Management

Objective: To support awareness, provide integrated waste management and sustainable resource management, including stormwater for our community.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

4 Thrive in 'Clean, Green' Futures

Service Area Reporting - Strategic Highlights

Community Wastewater Management Systems (CWMS) & Water Recycling

Construction of treated wastewater lagoon in Strathalbyn

Strathalbyn Wastewater Treatment Plant expansion tendering has been completed and final contracts have been signed with preferred tenderer.

Due to delays in processing and to avoid civil construction during winter, the project construction has been rescheduled to start early in October 2018 with practical completion early in 2019.

Process upgrades, although part of the same project, will be tendered separately as a specialised mechanical and electrical capital works project in 2019/2020.

Provide effective and innovative community wastewater management

Unscheduled capital works relating to Department of Health process upgrades at the Mount Compass wastewater treatment plant are continuing as a priority. This will align the facility with the newly developed Department of Health approval requirements. The completed works included the procurement and installation of sensory and monitoring equipment. This includes but is not limited to Chlorine, microbial concentrations and dissolved oxygen levels in the process.

Field assessments and defect listings for gravity infrastructure have been occurring over the last couple of years. Financial year works have been completed with a number of additional pipe access points and repairs being undertaken. With only two schemes assessed, over 300 actions have already been generated from this work alone. The team will continue to focus on solutions which will not expose the customer to acute short-term cost increases.

Condition assessments have been completed for access points, manholes and pump chambers for developing a prioritisation plan for the asset rehabilitations.

Construction of a new gantry crane at the Goolwa vacuum pump station is now complete. The project is a risk and WHS priority for ensuring access, maintenance and service capability to the large vacuum station pumps that control the entire Goolwa North system.

The strategic implementation of a data visualisation and process monitoring solution is underway. The Sustainable Resources team has applied for \$460,000 through the Smart Cities and Suburbs Program for improved process monitoring and optimisation within the Water Industry. With currently \$60M in wastewater assets across five regional towns within our Council, smarter policy driven by data has a significant impact on future regional planning considerations and ultimately the regions' liveability.

Recruitment for a Project Officer is underway with an appointment scheduled for early in 2018/2019.

Additional capital work commitments also exist with regular involvement with developers regarding CWMS



infrastructure. These investigations can be extensive with short timelines, depending on the nature of the development. Although well understood within CWMS, this expansion work is generally not well understood by the broader organisation. This can create some acute timeline and resourcing issues with other projects but is worth mentioning as this element alone reflects approximately a 10% step increase in our pumping infrastructure alone, all which needs to be maintained and operated 24 hours a day, 365 days a year.

A key strategic development occurred with the review and procurement of emergency servicing plant this year. As an essential service, particular plant and equipment are pivotal to the responsiveness of the group to service outages. With the purchase of a small tipper truck the team are now able to respond immediately to issues and dispose of wastes compliantly, reducing risk to the community and to the organisation. In addition to the above, two new portable generators were renewed as part of the Long Term Financial Plan. This is critical infrastructure and has been used extensively and recently to prevent catastrophic incidents in the event of regional power supply issues.

The group continues to work through improvements in asset management via a complete asset system restructure. The significant body of work is intended to improve data integrity and overall asset management for the Alexandrina water industry. The new structure has been completed and implemented. Following this, the CWMS team have engaged a structural engineer to provide full asset condition assessments for all pumping and treatment civil assets. These works have been completed and the team will begin work on updating developing more refined capital renewal modelling.

The Southern & Hills Local Government Association CWMS User group has been re-established as a managerial and operating networking initiative. This group is intending to meet regularly to look at collaborative and information sharing advantages between the schemes.

The Council water industry also underwent an inaugural Safety, Reliability, Maintenance, Technical Management Plan (SRMTMP) audit. The Office of the Technical Regulator (OTR) have recently provided feedback for Council staff to review and implement into the SRMTMP moving forward. Final assessment and renewal of the SRMTMP has been completed and forwarded to the OTR. This will continue to be an annual undertaken with formal audits every two years.

- Pressure network failures: 31 incidents in FY17/18, up from 22 the previous year.
 - Scheduled operational and maintenance plan performance has been reduced with only an 88% average completion rate to date.
 - During this period, the group also addressed 72 separate customer defect and corrective actions requests with a 93% resolution rate.
 - A total of 185 new connections were created within the financial year from development assessments.
 - A total of 515 alarms were received from critical infrastructure throughout the year. This included 264 occurring out of hours and requiring on call personnel to attend.
 - Sustainable Resources operational meetings; over 363 actions were closed out from this meeting alone in the last financial year.
-

Develop wastewater network process monitoring system

The group is currently implementing a number of new trials across different processes. Internal development continues regarding building capability around trial design and scientific rigour. These include but are not limited to, reducing Hydrogen Sulphide generation, impacts of increased aeration on treatment performance and impacts of carbon loading into treatment plants.

The roll out of sensory upgrades continues across the network to improve data acquisition and control systems. This includes more reliable battery backup and monitoring capability to reducing public and business risk.

In terms of research and development work on the portable analysis equipment installed throughout wastewater facilities, additional quality assurance will need to be developed regarding laboratory testing capability to ensure sensor accuracy. This area continues to be developed opportunistically as there is no dedicated technical resource within the group. The nature of this arrangement will always delay the advancement within this process engineering space with key bottlenecks associated with particular staff members.

The group continues to suffer from poor timeliness of information with data collection occurring through manual operational means and with lengthy delays. This will only be improved with acquisition of standard water industry and/or contemporary data acquisition and control systems. This is the current accepted strategic direction with fund allocation attributed for the 2018/2019 year. An implementation plan has not been established but will be delivered as soon as practicable. SCADA and process monitoring project has been endorsed by the CEO and we have been granted approval to start recruitment for a suitable Project Officer to implement a strategic solution.

The development of scheme data monitoring and dashboard spreadsheets has started to impact optimisation within the system.

Maximise the capacity & performance of our water recycling networks

Beneficial reuse of treated wastewater and stormwater has been significantly higher in 2017/2018 compared to the previous years. There has been an additional 185ML of treated water irrigated compared to the last financial year.

The Water User Agreement for the Port Elliot scheme was finalised and endorsed by Council in early 2018, securing disposal avenues into the future.

Waste Management Partnerships

Waste Management: Development of the Goolwa Transfer Station

Contract works completed. Defect period has commenced.

FRWA are now occupying the facility and are open for business.

A soft opening strategy has been developed by the working group to identify traffic management and processing issues. This will then allow for the appropriate allocation of funds to provide corrective actions. Lease arrangements are being finalised for all parties onsite, including a draft service level agreement for FRWA.



CONNECTING COMMUNITIES

Our performance, Our story....

Infrastructure & Assets

Asset Planning & Design

Development Assessment - Engineering
Infrastructure Services
Project Design

Asset Management & Geographic Information Services

Asset Management
Geographic Information Systems (GIS)

Facilities & Council Properties

Building & Property Management

Information Technology Services

Information Technology Operations
Information Management

Planning & Development

Development Assessment - Building
Development Assessment - Compliance
Development Assessment - Planning
Planning & Development Administration Support Services



The Quarterly

Our performance, Our story....

April to June 2018 Quarterly Report

Department: Planning & Development

Objective: Provides planning, building surveying and associated administrative services to Council and the community by facilitating appropriate, sustainable and safe development. Provides timely and accurate decision making and informative customer-service.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

3 Participate in Wellbeing

Service Area Reporting - Strategic Highlights



Development Assessment - Building

Undertake building rules assessment of development applications in accordance with the Development Act & Regulations and Building Code of Australia

Building Inspections

For the period a total of 64 inspections were carried out, including 58 structural frames, 4 swimming pools and 1 footing inspection.

The requirements of the building & swimming pool inspection policy have been satisfied.

In addition to the statutory inspections audit inspections of older swimming pools are being carried out when time permits, with 2 being inspected for the period.

Building Fire Safety Committee

For the period 5 premises were inspected with 4 of those being inspected by the full Committee. Progress on fire safety upgrades is monitored closely. The meeting held 27 July 2018 was the first meeting of the newly appointed Committee as the three year term expired on 30 June 2018.

Building Rules Advice and Assessment

Councils building section has issued consents for 121 building rules applications out of a total of 241 building consents granted in the Council area for the period (including private certification). This equates to 50% of all building consents being assessed by Council building surveyors.

The consents included 60 new dwellings and 21 dwelling additions.

The total number of building rules consents issued was down by 3% when compared with the same period last year. The number of new dwellings approved was up by 3% and dwelling additions approved was up by 75% when compared to the same period last year.

For the 2017/18 year the number of lodgements and decisions issued when compared to the previous year was static, however building approvals were down by 6%. There was a significant drop in the number of new dwelling approvals for 2017/18 with a decrease of 13%, however this can be largely attributed to the latter half of the 2017 calendar year, and in particular the month of October when only 3 new dwellings were approved. There was a significant recovery in the first half of the 2018 calendar year with 119 new dwellings approved as compared to 88 for the last half of the 2017 calendar year.

This building activity equated to \$66.71 million of development that was approved within the council area.

Development Assessment - Planning

Undertake planning assessment of development applications in accordance with the Development, Act & Regulations

During the reporting period 155 planning consents were issued with the median number of days for a merit (category 1 application) to be approved being 13 days.

The Council Assessment Panel (CAP) has met on three occasions and has issued five approvals, 1 refusal and considered 4 resolve to proceed applications.

The independent deputy member of the CAP was appointed following the endorsement of Council at the 16 April 2018 meeting. The deputy elected member was also appointed at this meeting.

During the period no appeals were lodged with the Environment, Resources and Development Court.

For the 2017/18 year 569 planning consents were issued with the median approval time being 11 days which is within statutory timeframes. The CAP met on 9 occasions and issued 15 approvals, 2 refusals and considered 14 resolve to proceed applications.

Provide sustainable growth of townships and rural areas through progressive and appropriate policy planning

Strathalbyn Township and Environs Development Plan Amendment - Update
The following has occurred during the reporting period:

- With the completion of the public consultation a summary of the outcomes and some options with respect to possible amendments was presented at a Council Briefing on 30 April 2018. The outcomes of this discussion were formulated into a Council report for the 21 May 2018 Council meeting at which the policy direction of the DPA was reaffirmed however some policy changes were required as they related to the Adelaide Road land. With this direction the Summary of Consultation and Proposed Amendments (SCPA) Report, the Summary and Response to Agency Submissions and the Amendments were finalised and presented to the 25 June 2018 Council meeting. At that meeting it was resolved to adopt these documents and the amendments proposed within them. The documents have now been sent to the Minister for Planning for final consideration. From Council's perspective a four year process that commenced with the Strathalbyn Town Plan has now been completed and will now have to wait for a decision from the Minister. This has been a fantastic example of a cross organisation project with significant effort being put in by planning, communications, administration, customer service and governance.
- Strathalbyn District Centre Traffic, Car Parking and Streetscape Plan - Although unsuccessful in obtaining the Places for People funding through the Department of Planning, Transport and Infrastructure, \$40,000 has been secured through the Minister for Environment and Water through the Resilient Hills and Coasts program. A workshop was held with Council in July 2018 to determine the next steps of the plans implementation based on the existing Council budget for the project and the secured funding. Since the last reporting period the car park reconfiguration for the car parks adjacent to the Robin Hood Hotel and the Terminus Hotel have been completed and the parklet outside the Victoria Hotel has been approved.

Goolwa Growth Area

A meeting has been held with the Department of Planning, Transport and Infrastructure (DPTI) to determine what work can be undertaken while within this transition phase of the Planning, Development and Infrastructure Act. It has been determined that given the significant amount of work that has occurred with the Enquiry by Design process Council can commence the necessary investigations associated with the preparation of a Development Plan Amendment commencing with a Statement of Intent. Meetings are

being organised with the relevant infrastructure providers such as SA Water, SA Power Networks and the DPTI Transport Division to discuss the impacts and timing of any new infrastructure required for the growth area.

Planning, Development and Infrastructure Act - Update
During the reporting period the following has occurred:

- Planning and Design Code - the State Planning Commission released their blueprint for the Code in March 2018 which outlines a series of discussion papers that will be released for consultation. There will be four discussion papers covering Integrated Movement Systems, Natural Resources and Environment, People and Neighbourhoods and Productive Economy. In May 2018 the Planning and Design Code - How Will It Work? technical discussion paper was released for consultation with submissions due in July.
- Accredited Professionals Scheme - a summary of the consultation undertaken with practitioners on the accreditation scheme was released in June 2018 with the feedback assisting with the preparation of the draft Regulations, which will be out for further consultation in mid 2018. It is expected that the final scheme will be announced in early 2019 with all professionals requiring accreditation being completed by the end of 2019.
- Planning Reform Calendar - to assist Councils in understanding the different elements of the reform process and when critical consultation will be occurring a calendar has been prepared.

Minor Project Reporting

World Heritage Bid (MinP)

Status Update: During the reporting period there has been one project management group meeting and one project steering group meeting held. With the completion of Stage 1 of the project which was the lodgement of the National Heritage listing nomination discussions have been around the next steps of the project. The Steering Group have supported the recommendation to engage an expert to review the documentation to date and advise on the key criteria that should be pursued for the World Heritage listing and any gaps in the research that need to be undertaken. This along with the digital knowledge bank project will be the key projects for the coming year.

Given this direction the contract for the Project Officer, which expired on 30 June 2018, was not renewed however the expertise of Stephanie Johnston will be called upon as required.



CONNECTING COMMUNITIES

Our performance, Our story....

Organisation & Culture

Governance & Strategy

Communications
Governance
Business Improvement, Planning & Reporting
Strategy

Human Resources

Human Resources
Payroll Services
Work Health Safety

Finance Services

Creditors Services
Rates & Debtors Services
Financial Management & Accounting

Arts & Culture

Arts & Culture

Tourism & Events

Alexandrina Visitor Services
Event Management
Tourism

Library & Customer Service

Libraries Programs & Services
Customer Services

Community Wellbeing

Community Development, Partnerships & Advisory Services
Community Transport
Family & Youth Services
Community Connect
Community Health, Sport & Recreation Services



Department: Arts & Culture

Objective: Advocate and coordinate arts and cultural facilities, experiences and services within the area in order to strengthen and celebrate our diverse communities.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

2 Activate our Spaces

Service Area Reporting - Strategic Highlights

Arts & Culture

Arts and cultural facilities, experiences and services

Visual Arts

Characters of the Fleurieu Exhibition - Portraiture Art Prize facilitated by the Royal South Australian Society of the Arts. This exhibition was located at the Stationmasters Art Gallery at Strathalbyn and across two venues in Langhorne Creek.

The Drawing on Colour workshop at Langhorne Creek Hub attracted participants from across Alexandrina and the Adelaide Hills.

She Collects the Beautiful Things -Turbulent Nature. Port Elliot based artist Chris De Rosa was the recipient of the Break shown in Signal Point Gallery in April. In partnership with the SA Museum the Cabinet of Curiosity displaying a selection of marine invertebrates was brought to Goolwa to complement the exhibition.

During the month of May in support of History Month council staff installed two 'pop up' exhibitions in building one at Signal Point Gallery which had been vacated by the tenant. The activation of this space included the photographic exhibition 'Wooden Boats the Passion' and 'Captain Sturt's explorations'.

Cedric Varcoe solo exhibition was held at the South Coast Regional Art Gallery. Cedric is of Ngarrindjeri and Narrunga descent and makes work related to his history and Ngarrindjeri stories taught to him by his grandfather.

Performing Arts

There were six performances during this quarter including:

Make Mama Proud

The Royal Australian Navy Band

Terrestrial by the State Theatre Company

The Swinging Sixties

Black Screen as part of Reconciliation Week celebrations and Which Way Home featuring ILBIJERRI Theatre Company.

During the June quarter there was one commercial hire of Centenary Hall for 'A Boy Named Cash' which was presented by Allsorts of Entertainment.

Department: Community Wellbeing

Objective: Supporting and advocating a range of equitable and accessible wellbeing programs to encourage our community to live a healthy and active life.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

3 Participate in Wellbeing

Service Area Reporting - Strategic Highlights

Community Development, Partnerships & Advisory Services

NBN Project - Alexandrina

The NBN delivery to the Fleurieu is largely complete with all townships in Alexandrina receiving a connection either via cable, fixed wireless or satellite. Mount Compass is the last township in our district to receive an NBN cable solution. Work is continuing with new developments and on extensions to the fixed wireless network based on demand. Through the regionally prioritised NBN Project, Alexandrina has received high speed broadband services ahead of many metropolitan areas.

Strathalbyn Woodshed

The new Strathalbyn Woodshed was officially opened by Mayor Keith Parkes on 23 March 2018. Approximately 70 guests celebrated the completion of the project with the unveiling of a plaque and the cutting of a cake. The new shed has spacious work areas to ensure safety and group sizes of up to 30 participants. The meeting rooms and facilities will be available for community use and it is anticipated that many other community groups will be able to benefit from the operations of the woodshed. There is still some landscaping and tree planting to complete however the new woodshed is fully operational.

Strathalbyn Community Centre Project

Council has approved funding of \$336,000 over two years for the redevelopment of the Strathalbyn Senior Citizens Club which will become the Strathalbyn Community Centre when the Senior Citizens Club and the Strath Neighbourhood Centre combine to occupy the renewed space. The State Government has contributed a grant of \$150,000 towards the project. The total budget for the redevelopment is \$500,000 with the successful tenderer holding meetings with stakeholders to determine the final design and scope of the project. Completion is expected in March 2019.

Strathalbyn Aged Care

Council representatives have participated in several meetings to assess the viability of reusing the Kalimna Hostel in Strathalbyn. These meetings will result in a report to the State Government with recommendations for future aged care services in the region. The new State Government has already pledged \$7m for a new aged care facility in Strathalbyn as a result of the Kalimna working party advocacy.

Goolwa Fruit Forest

The Goolwa Fruit Forest site has been finalised. Council approved the site along the walkway adjacent to the stormwater lake at the rear of the Goolwa Council office. An MOU was established with Cittaslow and the Goolwa Fruit Forest Sub-Committee. Fruit trees have been planted and are now under the care and control of the sub-committee.

Community Health, Sport & Recreation Development

Nature Play Forest Festival

Alexandrina Council again collaborated with Nature-Play SA and the Mount Barker District Council to deliver the Kuitpo Forest Nature-Play Festival in April 2018. This was a two day event with 2,000 people attending each day. It was very successful with many activities for families in and around the forest.

STARCLUB Program

The STARCLUB Field Officer Program has been re-funded in the Fleurieu & KI from July 2018 to June 2021 - a further 3 years after a successful application to the Office for Recreation and Sport (ORS). The funding provides \$56,000 per year for the next 3 years (18/99, 19/20, 20/21), to support the continuation of the Program. The City of Victor Harbor will continue to act as host Council for the program. As at June 2018, there were 118 Registered Clubs with 77 submitted responses and 35 Achieving online STARCLUB status. There are now 3 Recognised STARCLUBs in Alexandrina.

Family & Youth Services

Strathalbyn Youth Week

This year's youth week event in Strathalbyn was planned and delivered by the Youth Development Officer, Strath Community Youth (SCY) and the Community Wellbeing Department. youTHRIVE: A Night of Discovery - Strathalbyn Outdoor Cinema & Youth Festival - was held at the Strathalbyn Oval on Friday 20 April from 4-10pm. A wide range of activities were on offer, including inflatables, rock climbing and a Discovery Trail followed by movie screenings at 6pm and 8pm. Around 400 people attended and thrived on the activities, food and films. The event was also an opportunity for health and support services for youth to be displayed with staff on hand to talk with young people and families. Supporting groups included TAFE SA, Growing Life Connections, Headspace, Rotary, Southern Volunteering and Army Cadets.

Reconciliation Week

Fleurieu Families held a highly successful Reconciliation Week Event in June 2018, attracting 60 adults and 365 children. The children came from Alexandrina and Victor Harbor schools to participate in an arts and culture workshop with Aboriginal artist Cedric Varcoe. The day included individual art works and a combined piece now on display in the Victor Harbor Library.

Fleurieu Aquatic Centre Blue Light Disco

In March 2018, the Youth Advisory Committee ran the first Blue Light Pool Party at the Fleurieu Aquatic Centre in partnership with SAPOL. The event attracted 230 young people for a fun, safe youth event in the new aquatic centre.

Department: Finance Services

Objective: Planning and managing the monetary funds of Council to deliver the aspirations of our community - we account for our activities, act sustainably and disclose the results in a transparent manner.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Financial Management & Accounting

Council Loans

On 1 May 2018 the Local Government Finance Authority dropped their interest rate from 3.75% to 3.60% despite there being no change in the official interest rate from the Reserve Bank of Australia. They made this move to ensure that they continue to be the best value lender to South Australian Councils. It is estimated that this will save Council approximately \$16,500 per annum.

At the meeting held 25 June 2018 Council endorsed a loan guarantee for the Langhorne Creek Bowling Club for \$110,000 over 13 years, superseding their existing guarantee. This will allow them to repair recent damage to their clubroom ceiling that made the building unsafe for use.

Budget and Long Term Financial Plan

The March Budget Review was prepared incorporating the impacts of amendments on the 2017-18 Budget and Long Term Financial Plan. This included \$4.4million of capital budgets carried forward to 2018-19. This was presented to Council on 16 April 2018.

Public consultation on the draft Annual Business Plan & Budget 2018-19 was held from 8 May to 1 June 2018. A public meeting to hear community representations was held in conjunction with the Council Meeting on 4 June 2018. All responses received were presented to Council on 25 June 2018. An additional Council Briefing was undertaken on 12 June 2018 to allow for finalisation of the Annual Business Plan and Budget 2018-19 prior to adoption on 2 July 2018.

The Annual Business Plan and Budget 2018-19 allows for an increase in Council's rural roadside tree trimming program and has seen an efficiency dividend of 0.8% identified by Council administration.

Department: Governance & Strategy

Objective: To facilitate Council leadership and accountable decision-making in the interests of our community

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Communications

Communication, engagement and public relations between Council and the community (CB)

We have continued to promote Council's achievements in local media, through our website, our publications and social media. We have had an increased presence in local media and have extended reach in local media adding online paper/resources Weekender Herald and Victor News to our distribution of media releases. We have monitored and provided releases, Facebook posts and signage collateral in relation to Council's Mount Compass Recreation Park. We have again seen an increase in the reporting of Council activity over the previous quarters.

We now have over 3,200 likes on our page and this is constantly growing. Our engagement levels for posts far exceed our 'likes'. We also continue to post rich content, as every post is accompanied by an image. We also share as many videos as possible as these ensure high engagement rates. We regularly reach over 2,000 with each individual posts and questions and inboxes to our page are increasing.

We are continuing to develop content on Council's website and consistently complete over hundreds of website requests per year. We have recently built pages for Sustainable Spring, Past and Present including an interactive map, and the a complete re-design of the Business pages.

Department: Human Resources

Objective: Develop and maintain legislatively compliant systems and processes that facilitate the provision of a workforce that has the capability to deliver Council's Community Strategic Plan.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Human Resources

Workplace Culture

The XLR8 Alex change management model has provided opportunity for staff across the organisation to have input into innovation that can improve employee satisfaction and service delivery.

Staff will participate in ongoing culture development activities such as culture survey, values remodelling and 90 day projects as part of the ongoing change journey.

Staff are being supported to develop transition to retirement plans that incorporate mentoring of staff prior to leaving Alexandrina Council to capture knowledge. Staff are also being supported to develop individual career plans that meet the future skills and capabilities identified in the workforce plan.

The workforce development and organisational development strategies assist the organisation in attracting, retaining and recognising people who are engaged and have a vision of developing a career pathway in conjunction with providing high quality outcomes for the community.

Workforce Plan

Staff undertook a workforce profiling exercise to provide relevant data on employment trends within Alexandrina Council and forecast for future skills requirements. Bi - annual review of the Workforce plan is undertaken to ensure actions and strategies are relevant to workforce profiling data. The data indicated that there had been an increase in younger age groups employed at Council. This is a result of the employment of trainees and apprentices enabled by the successful funding applications in the Regional Youth Traineeship Program. Over half of these trainees have continued past their traineeship to obtain ongoing employment with Council in their chosen field.

The data also indicated an increase in employees seeking transition to retirement within the next 2 to 5 years. Several of these employees have undergone successful transitions by undertaking reduced hours and key project work and providing mentoring to staff who will continue in these roles after the incumbent has retired.

Alexandrina has also implemented workforce strategies to develop programs that enhance the diversity and inclusion principles of the plan to employ under represented groups. Council hosted a trainee with moderate to high spectrum disorder who was funded by the RYTP funding and Maxima disability services division. This is an excellent example of providing opportunity through collaboration with key stakeholders that resulted in a local youth with limited opportunities to obtain partial completion of a Business Administration Certificate. Parks and Gardens are also hosting a trainee with a physical disability funded via the RYTP. The Community Safety team also welcomed young female indigenous trainee to replace a retirement vacancy.

Council's collaboration with funding bodies, local schools and training service providers has provided these local youth with an opportunity to work locally, gain a career opportunity and mark our contribution to enhancing community capacity and addressing COAG targets in diversity and inclusion. Alexandrina Council's commitment to youth employment and proactive initiatives in diversity and inclusion are recognised within the sector with external bodies requesting partnership with finding application to develop a sector wide action plan for regional workforce planning. Alexandrina Council is very proud to have provided opportunity for Ashleigh Darrie who has been nominated as a finalist in the SA Training Awards as Indigenous Trainee of the Year.

Payroll Services

Enterprise Bargaining

Alexandrina Council successfully negotiated 2 Enterprise Bargaining Agreements to cover the Local Government Employees Award covered staff and the South Australian Municipal Officers Award covered staff. These agreements contain innovative employer of choice benefits that also support workforce development strategies. The agreements have parity in % increases, which were negotiated to balance the need to be competitive in the sector with fiscal responsibility and comparison to CPI and State Award increases. The agreements have a lifetime to 2021, with increases of 2.1%, 2.2% and 2.3 % in years 2018, 2019 and 2020.

Department: Libraries & Customer Service

Objective: Delivering high quality customer information and providing safe spaces for the community to explore, interact and imagine.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

3 Participate in Wellbeing

Service Area Reporting - Strategic Highlights

Customer Services

Customer Service Excellence

Over the April to June 2018 period, the Service Centre received 11,380 phone calls. 78% of calls received by council were answered within 30 seconds, exceeding our target of 70% and the call abandonment rate was 3.65%.

A total of 364 Property Search requests were processed this quarter, 18 more than the same period in 2017.

For the 2017/18 year, 47,236 phones calls were received by Council's Service Centre. 28,448 council payments were processed by staff over the phone or in person at the Goolwa office and Strathalbyn Library. Online payment options have increased by 5% to 73% in 2017/18. 1,787 Property Searches were processed in 2017/18; these volumes are consistent with 2016/17.

Supporting Councils Community Strategic Plan Aspiration - Innovate throughout our Region - Proactive Leadership and Accountability, by maintaining a high performing, dynamic organisation responsive to community interests.

Customer Service Standards

Identifying continuous improvement opportunities and highlighting the importance of customer responsiveness across the organisation, this quarter Council's Customer Service Standards were endorsed by the Executive team.

Phone - In most cases we will answer your call straight away. In the event you need to leave a message for a particular department, we will respond within 2 business days.

Email - We will acknowledge or respond within 5 business days. A detailed response may take up to 10 business days.

Written Correspondence - We will respond within 10 business days

Reproduction of our Customer Service Charter listing our new Communication Standards and a range of internal customer support tools have been developed and launched at the all staff meeting in July promoting a customer centric culture at Alexandrina Council.

Fortnightly Waste Collection

The Customer Service Centre continues to provide valuable support to our residents as they embrace recent changes with the implementation of council's fortnightly kerbside waste collection.

Now into the second year of the Exceptional Circumstances (EC) Renewal process, the Service Centre mailed out 863 letters to residents. 144 residents eligible for an EC bin due to Medical Needs were automatically renewed, reducing the red tape and need for them to undertake the renewal process. 92% of properties were eligible to renew their existing service and 41 properties or 4.75% have either moved out of the area or no longer require the service.

Council continues to support our residents by selling compostable materials at a discounted rate encouraging everyone to recycle more and embrace the new waste stream. This financial year a total of 86 Worm Farms, 80 Compost Bins, 175 Kitchen Caddy's and 398 replacement bags were sold to residents.

Supporting Councils Community Strategic Plan Aspiration - Thrive in Clean, Green Futures - Progressive approaches to Climate Change by adapting a range of waste management opportunities (tailored to reduce community footprint and increase recycling of resources)

Libraries - Programs and Services

Alexandrina Libraries Review

Progress is continuing with the reviews of Milang and Mount Compass Library depots as a part of the broader review of Library Services with respect to opening hours and accessibility as undertaken by Dr Kristine Peters from KPPM Strategy in early-mid 2017.

A Council Workshop on 9 July 2018 further discussed options for the future opening hours and accessibility of the Milang Library depot. Recommendations were presented in a Council Report in August 2018.

Alexandrina Libraries Programs

Books that highlight sustainable and green living have been purchased for the new 'Green Living' library collection which will be launched in September 2018. Customer feedback and current loans for books focusing on this topic has been positive. The collection will be presented along with Home Energy Audit kits and information around reducing seasonal electricity bills and how to be more energy conscious, all a part of the new role Alexandrina Council has as being an Energy Partner with the Department of Energy and Mining.

Collaboration with the Community Connect team for a Neural Knitworks art installation is underway at the Strathalbyn Library where a workshop took place during May for interested members of the community learn how to knit a neuron. These neurons are then being curated into a visual display which will highlight the recently opened Brain Hub collection, a selection of books and library items relating to information about dementia, Alzheimer's, and the promotion of brain health.

In July free Tax Help sessions will be made available for customers with an income of \$60,000 or less and who meet other criteria. This service, delivered by accredited Australian Tax Office volunteers, is being trialled by the Alexandrina Library Service between July and October 2018.

The Alexandrina Library has a generous collection of Colin Thiele books with most situated in the children or teen collections. Due to low usage of these books and to coincide with the new release of the movie 'Storm Boy' based on Colin Thiele's most famous novel which is also set in the Alexandrina region, Goolwa Library will promote and create a special collection within the Adult Non-Fiction shelves for Colin Thiele books.

Library Programs Highlights 2017-2018 for Annual Report

Alexandrina Libraries held a number of highly successful and booked out events and programs over the year across both the Goolwa and Strathalbyn Libraries.

A total of 794 children attended our school holiday activities, 403 attending in Goolwa and 391 in Strathalbyn. In addition 1115 children (0-4yrs) attended our Baby Bounce & Rhyme programs with 626 attending in Goolwa and 489 in Strathalbyn, a 27% increase in participation on the previous year

The Quarterly

Our performance, Our story....

April to June 2018 Quarterly Report

Department: Tourism & Events

Objective: To attract, promote and foster local tourism and events providing economic and social benefits to the community and region.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

2 Activate our Spaces

Service Area Reporting - Strategic Highlights

Tourism

PS Oscar W

PS Oscar W undertook 4 private charters and 4 public cruising days during this quarter. In addition, 2 Clayton Bay lunch cruises occurred. Visitation to the Goolwa Riverboat Centre in 2017/2018 was 27,116, an 8% increase on 2016/2017.

