

CONNECTING COMMUNITIES

The Quarterly Our performance, Our story.... April to June 2019





The Quarterly Our performance, Our story....

Office of the Chief Executive Officer

Office of the Chief Executive Officer

People

Human Resources Work Health Safety Organisation Development

Leadership

Communications Governance Strategy Environmental Strategy







Chief Executive Officer's - Quarterly Update

April to June 2019

Welcome to the fourth and final quarter report of Council's highlights and achievements for the 2018-19 financial year. It is always a busy time for Council as we wrap up one financial year, and plan ahead to deliver on priorities for 2019-20.

We were pleased to host a drop-in session for community members and make a start on the Mount Compass Recreation Park in April. Progress continued steadily through the reporting period and we are looking forward to an official opening in October. April also saw the return of the much loved South Australian Wooden Boat Festival where Council collaborated with the festival committee to deliver an action-packed weekend of excitement for both locals and visitors.

Council undertook significant advocacy to both the State and Federal Governments in the lead up to the Federal Election in May, aiming to represent the interests of our community and secure key funding in areas of importance. Through this advocacy, we were particularly pleased to welcome announcements advising of improvements to major and arterials roads throughout the region, thereby improving safety for our commuting population.

Significant streetscape progress has been made in Strathalbyn, with the Sandergrove Road Streetscape beautification project pending completion, and the Sunter Street pocket park landscaped and designed, using Water Sensitive Urban Design principles. In late June, we announced the procurement of State Government grant funding to help deliver the Strathalbyn Town Centre Revitalisation Project.

Significant public consultation was undertaken during the reporting period, including on the 2019-20 Annual Business Plan and Budget and Unsealed Roads Maintenance Plan.

I look forward to taking the momentum achieved in 2018-19 into the next financial year and further contributing to a prosperous community.

Glenn RappensbergChief Executive Officer





Department: Leadership

Objective: To facilitate Council leadership and accountable decision-making in the interests of our community. Providing a strategic direction for Council's environmental actions and responsibilities.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

4 Thrive in 'Clean, Green' Futures

Service Area Reporting - Strategic Highlights

Communications

Facilitate effective communication, engagement and public relations between Council and the community

This reporting period, community awareness-raising regarding Council achievements included local and regional media releases, Council quarterly newsletter, Coast Lines feature, Latest News items on the corporate website, updates to webpages, Fleurieu Living Magazine advertisement and daily Facebook posts. Many of these communications included improved rich content such as images of the Alexandrina community.

Public consultation during the April-June quarter included the draft Annual Business Plan & Budget 2019-20, Goolwa Main Streets Business Survey, Unsealed Roads - Draft Maintenance Plan, SA Wooden Boat Festival Feedback Surveys and the Goolwa Wharf Precinct - Ideas.

Key statistics include:

Media Releases - 17

Facebook posts - 67

Total reach in the period - 151,424

Total likes - 3,789 as at 1 July 2019

Number of consultations - Six with total of 2,100 visits to MySay website for:

- Strathalbyn Parklet 39 Commercial Road
- 2019 Goolwa Main Streets Business Survey
- Draft Annual Business Plan and Budget 2019-20
- Unsealed Roads Draft Maintenance Plan
- 2019 SAWBF Surveys
- · Goolwa Wharf Precinct Ideas





Environmental Strategy

Environmental Action Plan 2014-2018

As at end of the quarter, progress has been made towards implementing the Environmental Action Plan 2014-2018 through:

- 95% of ongoing actions,
- 83% of short-term actions.
- 67% of medium-term actions, and
- 15% of long-term actions.

Implementation priorities for the remaining term of the Environmental Action Plan have been determined with a focus on reducing Council's corporate footprint, climate adaptation and internal process improvements for the protection of biodiversity.

A review of the Environmental Action Plan 2014-2018 is pending adoption of a new Community Strategic Plan in late 2020.

Develop and implement progressive approach to climate change

In a major step towards reduction of Council's greenhouse emissions, Council has endorsed a \$335,000 rooftop solar and energy efficiency project for the Goolwa Library and Administration Building which will lead to an estimated \$40,000 savings per annum on energy consumption and related costs.

In June 2019, Council endorsed five Cities Power Partnership Pledges, in support of solar and energy efficiency in Council buildings, LED streetlights, encouraging uptakeof electric vehicles and fostering community behaviour change. Systems for collection of energy and emissions data have been streamlined and reporting on 2018-2019 emissions will occur in Q1 2019-20.

With regard to participating in regional and local climate adaptation planning, Council continues to be an active partner in the Resilient Hills and Coasts climate change adaptation planning coalition for the Adelaide Hills, Fleurieu Peninsula and Kangaroo Island region. Over the past three months, two grant funded projects have been completed These include a pocket park urban greening project in Strathalbyn and Water Sensitive Urban Design (WSUD) maintenance training for Council infrastructure and field staff. Work is continuing on two other grant funded projects: the first is investigating a regional community energy program and the second is called "Where We Build, What We Build", which aims to encourage the uptake of climate-ready housing across the region. At a state level, Resilient Hills & Coasts is actively engaged with the LGA and Premier's Climate Change Council to elevate discussion and action with respect to climate risk and renewing Resilient Region partnerships. Work is also continuing on development of a local Coastal Adaptation Study.

Develop and deliver program for protection of water resources

Council continues to advocate strongly in the area of water policy, playing an active role in Murray Darling Association Region 6, working in collaboration with Coorong District Council and Rural City of Murray Bridge to help secure a freshwater future for the Lower Murray, Lakes and Coorong.

In recent months advocacy efforts have focused on the findings of the Murray Darling Basin Royal Commission. Planning has commenced for a regional forum to be held later in 2019 bringing together conservation, industry and community groups with an interest in the health of the Lower Murray, Lakes and Coorong.

Improve management of Council's environmental assets





Council continues to actively protect & manage Council's environmental assets. In 2018-19, Council's Nature Conservation Team increased the area of Council land actively managed for conservation to 385ha of reserves and 228km of roadside. 3000 local natives have been planted in the 2019 planting season.

Council continues to work in partnership with DEWNR, NRM & community stakeholders to protect & enhance local biodiversity with the 2019 Gazania Free Gardens campaign running during April-May, and including a community planting date at Chapman Road Middleton. Community volunteers planted 750 local natives on the day.

In May 2019, Council resolved to write to State Government in support of a Southern Right Whale Nursery Protection Area being created along our coastline between May-October each year to protecting nursing mothers and calves.

Also in May, Council endorsed making a Heritage Agreement application for the Goolwa Dunes.

Council continues to receive, prioritise and action road closure requests from conservation stakeholders to protect native vegetation on unmade roads being damaged by 4WD vehicle use, with McLeay Road to be considered at the July 2019 meeting of Council.

Working in partnership with other Divisions of Council to maximise & promote environmental outcomes has seen Council's environmental strategy staff providing advice to other Divisions of Council on issues including coastal hazard management, urban greening, corella management, planning reform and roadside weed control.

Strategy

Facilitate the development, implementation, monitoring and review of Council's Strategic Plans

On 6 May 2019, Council held a strategic planning workshop exploring how to undertake strategic planning both within the statutory frameworks of local government but also the current best practice. Elected Members heard from speakers Emily Jenke of democracyco regarding trends in community engagement and Joanne Thomas of Barossa Council on strategically identifying and managing many priorities across a number of villages. There were also presentations and discussions on possible approaches to Council's 2019-20 major review of strategic management plans including the Community Strategic Plan, Long-term Financial Plan and Infrastructure and Asset Management Plan.





Department: Office of the CEO

Objective:

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights





Office of the CEO

Deliver the professional operations of the Office of the Mayor and Chief Executive

Delivering the professional operations of the Office of the Mayor and Chief Executive has progressed this period with Mayor Parkes and CEO Mr Glenn Rappensberg, in April, attending the Local Government Association's 2019 Council Best Practice Showcase and Ordinary General Meeting in Adelaide which included a presentation by Alexandrina staff in relation to recent tourism initiatives and the release of the 'Storm Boy' movie.

Anzac Day ceremonies took place across the region on 25 April, with Mayor Parkes attending at Goolwa RSL and Mr Rappensberg at Port Elliot RSL. Council was represented by Elected Members and Executive staff at ceremonies in Middleton, Mount Compass, Tooperang, Strathalbyn and Milang.

Goolwa hosted the South Australian Wooden Boat Festival (SAWBF) from 26 - 28 April, with events including a Mayoral Reception at Signal Point, when we were delighted to host the Hon. David Ridgway MLC, South Australia's Minister for Trade, Tourism and Investment. The official opening of the Festival took place on board the PS Oscar W, moored at the Goolwa Wharf, which was performed by His Excellency, the Governor of South Australia, Hieu van Le AC. A 'Sunset Ceremony' was staged by the visiting RAN 808 Squadron on the Saturday evening, followed by fireworks from the Hindmarsh Island Bridge. Strong attendance throughout the week-end ensured a successful event and our thanks and congratulations are extended to the Volunteer 2019 SAWBF Committee, chaired by Mr Garry Coombs AM. The Committee's outstanding contribution was acknowledged in June at Government House, with morning tea hosted by Mrs. Le.

Throughout April, Mayor Parkes launched the 'Bowls Senior Supa Series' which was conducted at bowling clubs across the region, bringing a strong level of visitation and economic benefit to our towns.

During May, Mr Rappensberg attended the Goolwa Primary School as a guest of the Governing Council which focused on the potential impact of the closing of Investigator College Goolwa campus and future directions. Mr Rappensberg also attended the Middleton Town and Foreshore Association Meeting of 13 May.

Mayor Parkes and Mrs Parkes attended as guests of his Excellency the Governor, Hieu van Le AC, at Government House to recognise the Queen's birthday. The Changeover dinners of the Rotary Club of Encounter Bay and the Rotary Club of Strathalbyn were also attended by Mayor Parkes and Mrs Parkes.

Community group meetings attended by Mayor Parkes during this time included the Goolwa to Wellington LAP, the Lower Lakes and Coorong Tourism and Boating Group, the Vintage Boat Club and the Milang Agricultural Bureau.

Mayor Parkes conducted regular interview during this time with radio stations - ABC 891, Happy FM, Alex-FM, Fleurieu FM, and 5MU. On 31 May, ABC 891 radio, broadcast from 12pm - 1pm (The Country Hour) and 4pm - 6.30pm (Drive) at the Signal Point Gallery, attracting a crowd of approximately 70 people. These were the last events in a week-long series of special ABC radio broadcasts along the Murray-Darling from Menindee to Goolwa. Speakers included Mayor Keith Parkes, Cr Melissa Rebbeck, Christine Putland from Cittaslow Goolwa, Colin Grundy of Mundoo Island Station, Tom Robinson of Goolwa Pipi Co, and a number of others including scientists and representatives from the Department for Environment and Water.

Organisational leadership to drive achievement of local and regional outcomes

Local, state and regional stakeholder engagement has continued with many opportunities this period to represent the interests of the Alexandrina community.





In April, Mayor Parkes and CEO Glenn Rappensberg hosted Minister for Health, the Hon Stephen Wade at a meeting in Goolwa, which addressed topics of aged care, the Commonwealth Home Support Program and Regional Public Health Planning.

On 16 April, Mr Rappensberg attended a site inspection of Kalimna, which was followed by a meeting of the Hills Area Health Advisory Council.

Late in April, Mr Rappensberg and Mayor Parkes attended the Southern and Hills LGA Board Meeting at Yankalilla, with agenda items including the Resilient Hills and Coasts Community Energy Program and the 2017-2021 Business Plan.

The Federal Member for Mayo, Rebekha Sharkie MP, attended at Goolwa for a site visit of the proposed Goolwa Sport Precinct.

On 7 May, Alexandrina hosted the 'Mayo Candidates Forum' in Centenary Hall, which saw participation by each candidate standing in the Federal seat of Mayo for the forthcoming Federal Election on 18 May. The forum received strong support from the community and enjoyed lively debate. As the only such forum to be held on the Southern Fleurieu, this event attracted residents from as far away as Normanville, highlighting the regional leadership role for which Alexandrina is well-known.

Mr Rappensberg continued to represent Alexandrina's interests at a regional and state level, via attendance at key sector-specific forums and meetings including a forum hosted by Minister Knoll and the State Planning Commission on planning reform and the Murray Darling Association Region 6.

Mayor Parkes and Mr Rappensberg attended at Murray Bridge on 8 May, for the Ngarrindjeri Regional Authority's Leader to Leader meeting discussing the importance of support for ongoing engagement and consultation on Council business and with some interest expressed in the projects of the Goolwa Wharf Precinct.

Mr Rappensberg attended the Regional Development Australia's State Conference in Tailem Bend which addressed topics of future technology to support growth in regional South Australia; the empowering of communities for Economic Development and the future of work for emerging talent.

Together with the Federal Member for Mayo, Rebekha Sharkie MP, Mayor Parkes attended the launch of the Fleurieu Peninsula Online Service Directory in June.

The Regional Development Australia Adelaide Hills, Kangaroo Island and Kangaroo Island Board Meeting in Strathalbyn was attended by Mr Rappensberg in June.

Mayor Parkes and Mr Rappensberg attended the Australian Local Government Association's National General Assembly in Canberra in June when the keynote speech by the Hon Michael McCormack, Deputy Prime Minister recognised the critical role of local government in infrastructure provision, showing a strong willingness to collaborate and find ways to fund the sector to build what our communities need.

During this time, Mayor Parkes also attended the SA Regional Organisation of Councils; LGA Board Meetings; the Local Government Transport Advisory Panel; and the LGA Audit and Risk Committee in Adelaide.





Department: People

Objective: Develop and maintain legislatively compliant systems and processes that facilitate the provision of a workforce that has the capability to deliver Council's Community Strategic Plan.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Human Resources

Engaging staff and promoting a culture of collaboration and innovation via XLR8 Alex

The People and Leadership Departments as part of the Office of the CEO, have been pleased to lead and implement XLR8 Alex projects that engage employees and support a culture of collaboration and innovation. XLR8 Alex Lunchtime Lecture Series project has continued to be popular with staff with 3 speakers sharing information on a variety of topics including, 90 Day Projects, demographic trends and how they impact organisations and the connection between organisation and personal purpose.

Project groups have been formed via staff self nomination to implement XLR8 Alex Project- 90 Day Projects. Expert facilitators from the Public Sector Innovation, ICT and Digital Government, Department of the Premier and Cabinet, facilitated a workshop in May to commence the work in projects Future Workspaces and Customer Journey, providing both and internal and external project outcomes. These projects will progress in the 2nd half of 2019.

Develop and implement a Leadership Capability Framework for the organisation

The success of Alexandrina Councils Workforce Plan and strategies was recognised by being used as an example in the Local Government Professionals Victorian Workforce Planning Project- Workforce Planning Training Handbook 2019.

Workforce Planning strategies have resulted in 2 successful transition to retirement programs in this quarter. Alexandrina Council led and partnered with 5 neighbouring councils to implement the Skilling South Australia Pre Apprentice Program. The program aims to provide pre apprentice skills and work placements over a 3 month period to young people in regional areas. Alexandrina Council hosted the graduation ceremony of the participants who were presented with certificates of completion from Mr Pisoni, Minister for Skills and Innovation on the 27th June. Alexandrina Council was the first council to employ a participant of the program into an ongoing traineeship in Land Care and Coastal Management, continuing our ongoing commitment to local youth employment and management of an ageing workforce.



Name	Description	On Time	On Budget
Goolwa Sporting Complex	The Goolwa Oval Sporting Precinct complex seeks to deliver new, dedicated sporting grounds and facilities to cater for Goolwa Township's existing and future sporting, recreational and community needs.	RED	GREEN
Progress comment:	Council's contractor, Inside Edge completed the first phase of stakeholder consultation and engagement with targeted workshop performed with sporting groups (& other) on Tuesday 18 December 2018. During January & February 2019 stakeholder engagement feedback was considered and compiled within the body of the master plan report. Inside Edge has worked in partnership with Council staff to work through a number of design layouts. The master plan design is approaching its final version and staff are now working with Inside Edge to ensure any costing presented is accurate and has been critiqued. During late March 2019 a number of building options were explored and costed. When resolved, the Council will be presented with the final DRAFT masterplan for review and comment. To follow public consultation is scheduled to be performed during May 2019. Detailed design has been deferred to 2019-20. The master plan is seeking to achieve positive outcomes for key stakeholder group including; o Council Executive o Goolwa Oval Controlling Committee o The Goolwa - Port Elliot Football Club o The Goolwa Netball Club o The Goolwa Netball Club o The Goolwa Tennis Club o The Goolwa Hockey Club		
SA Water Pump Station - Liverpool Road	The purchase of the decommissioned and landscaped SA Water Pump Station located on Liverpool Road Goolwa, Section 2202 Part Lot A, Certificate of Title Volume 5665 Folio 582 Hundred of Goolwa from the South Australian Water Corporation at a cost of \$63,500.	RED	GREEN
Progress comment:	SA Water have removed all of the buildings and infrastructure from the Liverpool Road Pump station site. SA Water is now meeting with Ngarrindjeri and Council representatives to finalise the landscape plan for the site.		
Renewal of Stormdamaged Assets	Renewal of stormwater bridges and infrastructure damaged during the 16/17 Financial Year	RED	GREEN
Progress comment:	The Environment Division has recently completed the repairs of the final assets associated with this project, apart from the Strathalbyn footbridge which is due for completion in early August 2019. Council received approval from the State Government to extend the funding deadline from June to August 2019.		

Name	Description	On Time	On Budget
Goolwa Wharf Renewal	Renewal of Goolwa Wharf including piles, sub-structure and decking.	GREEN	RED
Progress comment:	Stage 1 works Complete Project slightly over budget, with overrun to be funded from future year Wharf Renewal.	ar allocatio	ons for
Bridge and Major Culvert Infrastructure Renewal as per Asset Management Plan 18/19	Renewal of existing bridge/ major culvert infrastructure in accordance with Asset Management Plan and Bridge Audit documentation.	GREEN	GREEN
Progress comment:	Some guard rail identified for renewal through pro-active inspections, Construction completed on McHarg Creek culvert.	works co	mpleted.
Development of the Goolwa Waste Transfer Station	Redevelopment of the Goolwa Waste and Recycling station. Final components include stormwater works and intersection upgrade.	RED	GREEN
Progress comment:	Postponed works on unsealed carpark are underway, with completion in 2019-20. New entrance works has been delayed due to stormwater design changes, issued to DPTI for final review. No work started on stormwater basin expansion.		
Goolwa Jet Ski Recreational Facility	Stage 1 - Construction of picnic table, shelter, commercial area, informal parking, signage, rubble footpath, irrigation and sandbags with tie points. Demolition of existing structure. Reed clearance. Landscaping. Upgrade of informal boat ramps.	RED	GREEN
	Stage 2 - Contraction of garden bed, viewing platform, paving/seating. Installation of additional shelter.		
Progress comment:	Project on hold pending the outcome of a Open Space and Places for application.	People f	unding
Expansion of IT Equipment	Acquisition and installation of new office and operational computer, network infrastructure, server and unified communications equipment according to the requirement of the Council and community to enable Council operations and service to the Community at an acceptable service level.	RED	GREEN
Progress comment:	The regular IT Equipment Expansion schedule has been defered to for Smart Cities Project for 2018-19.	ocus on C	ouncil's
Goolwa Skate Park - Pump Track	Construction of a Pump Track at the Goolwa Skate Park site.	RED	GREEN
Progress comment:	Tender has been awarded and start of construction scheduled for late	Septemb	per 2019

Name	Description	On Time	On Budget
Smart Cities Project	Provision of public Wi-Fi within the Alexandrina district. The Public Wi-Fi will facilitate equitable access to council services and greater engagement for residents, while also meeting the digital needs of tourists.	RED	GREEN
Progress comment:	Planning approvals have been granted for Strathalbyn Soliders Memo Continental park in Port Elliot. Finalising building approvals for Goolw WiFi access point tender is awaiting the investigation of integration w are planning to deploy as part of the Smart Cities project.	a Wharf.	
Kerb Expansion 18/19 Capital Works Program	Budget line for adhoc and high risk kerb expansion projects to mitigate stormwater damage to exiting infrastructure and properties. To be identified from existing backlog of stakeholder requests where appropriate.	GREEN	GREEN
Progress comment:	Scott Street Goolwa kerb expansion and road re-alignment completed	d.	
Admin Vehicles Replacement 18/19	Undertake replacement of Administration Vehicles for vehicles that are 3 years or older or have done over 80,000km. Arrange Trade in of existing vehicles and purchase of replacement vehicles.	GREEN	GREEN
Progress comment:	Eleven administration vehicles have been identified for replacement this year, with all of these now completed. Reviewed vehicle replacement schedule from 1 July 2018 to 30 June 2023 to provide a four year administration fleet replacement program. This program included changing replacement cycles from 3 years to 4 years based off industry standards and benchmarking against neighbouring Council's.		
Depot Vehicles and Minor Plant Replacement 18/19	The purpose of this project is to approach the market to procure plant replacement items identified in the plant renewal program with current model available at the time. Replacement plant items are to comply in all respects with the requirements of all current applicable legislation, including but not limited to, WHS, South Australian Road Traffic Act and Regulations.	RED	GREEN
Progress comment:	Five depot vehicles have been identified for replacement this year, with being delivered in July. The remaining three require extra investigation requirements of use.		
Strath Pool Plant and Equipment Renewal 18/19	The purpose of this project is to approach the market to procure plant replacement items for the Strathalbyn Pool with current model available at the time. Replacement plant items are to comply in all respects with the requirements of all current applicable legislation, including but not limited to, WHS, South Australian Road Traffic Act and Regulations.	GREEN	GREEN
Progress comment:	Renewal works programmed for the beginning of 2019-20 include wo pool tiles and expansion joints and the replacement of the pool heate		•

Name	Description	On Time	On Budget
Major Plant Replacement 18/19	The purpose of this project is to approach the market to procure major plant replacement items identified in the plant renewal program with current model available at the time. Replacement plant items are to comply in all respects with the requirements of all current applicable legislation, including but not limited to, WHS, South Australian Road Traffic Act and Regulations.	RED	GREEN
Progress comment:	Two major plant items have been identified for replacement this year, two carried over from 2017-18. Also included are two additional plant experienced unexpected major failure. Two major plant item has been other four to be carried over until 2019-20.	items that	have
Footpath Capital Infrastructure Renewal as per Asset Management Plan 18/19	Footpath renewal program as programmed by Assetic MyPredictor Asset Management Software. Also includes paths from previous years programs that were deferred in addition to other adhoc stakeholder requests.	GREEN	GREEN
Progress comment:	Program tracking well on time and under budget.		
Sealed Road Renewal and Reconstruction 18/19	Renewal program as programmed by MyPredictor, previous years roll overs and other stakeholder requests	GREEN	GREEN
Progress comment:	Program completed. Budget retimed from 2019-20 for Nangkita Road staged project being ahead of schedule.	works, du	ue to
Unsealed Road Renewal - Resheeting 18/19	Renewal program as programmed by MyPredictor, previous years roll overs and other stakeholder requests	GREEN	RED
Progress comment:	Re-sheeting program of work complete. Over-run in budget due to incosts for materials, able to be offset by savings in the footpath capital		-
CWMS Strathalbyn Capital Infrastructure Renewal 18/19	Renewal of the Colman Terrace pump station cabinet and power & control automation infrastructure. Final upgrade and phase-out of redundant & unsupported PLC technology. Supports the system readiness for improved process monitoring and potential SCADA interfacing.	RED	GREEN
Progress comment:	The renewal for the Strathalbyn Colman Terrace pump station automic was planned for 2018-19. This work has now been postponed to mee major project integration and resourcing requirements. The renewal of pump stations will be completed at the earliest possible time.	t the unso	heduled
Footpaths Expansion as per Footpath Master Plan 18/19	Construction of new Footpaths in line with the priorities set out in Council's Footpath Master Plan.	RED	GREEN
Progress comment:	Program tracking well on time and under budget, with the exception of Clayton Bay which has been removed from this years program due to		

Name	Description	On Time	On Budget	
CWMS Port Elliot Capital Infrastructure Renewal 18/19	Renewal of the Lakala Rising Main pipework. Installation of pump station valve pits for maintenance access and future sensory integration. Gravity Network Defects works to be assigned to this cost centre after completion. Network process automation (ALS, HICENS) works to be assigned to relevant assets on completion.	RED	GREEN	
Progress comment:	Lakala Rising Main Renewal A series of breakages over the last couple of years has triggered the renewal of the Lakala pump station rising main in Port Elliot. Scoping and design specifications are currently being developed. This will be released to the market via an open tender but the final completion will occur in FY19/20. A recent capital program prioritisation meeting with Council staff and design Engineers have placed this project as a key priority moving forward. The ongoing failure of this infrastructure is placing significant pressure on operations and localised members of the community in recent times. This issue is another example of legacy assets creating problematic conditions with unreliable historical data and a lack of real-time process monitoring information for staff. Designs are nearly complete and the team will review and tender this item in the new financial year. Port Elliot Esplanade Pump Station Renewal Fully installed and commissioned. The Electrical team is now looking at finalising the project through asset management integration. Pump Stations Valve Pits Materials have been procured and operational staff are planning installations at priority sites. New infrastructure has been installed at Garden Reserve and Goolwa administration pump stations with remaining works to be scheduled base on operational demands.			
Parks and Gardens Capital Infrastructure Expansion as per Master Plan 18/19	Budget line for the creation of R&O assets, largely dictated by location planning and site specific master plans Ratalang Basham Conservation Reserve	RED	GREEN	
Progress comment:	Boardwalk upgrade is waiting for the recommendations from the Coastal Adaptation Management Plan. Basham's Retaing Wall works completed.			
Recreation and Open Space Equipment and Structures Renewal 18/19	Budget line for the renewal of existing R&O assets, as predicted by Council's Asset Management System	RED	GREEN	
Progress comment:	All works completed with the exception of the Horeshoe Bay retaining expected completion date of August 2019.	wall, whi	ch has an	

Name	Description	On Time	On Budget
CWMS : Smart Water Project Capital Renewal 18/19	Generally network projects are grouped in CWMS general until appropriate asset amortisation. Includes but is not limited to renewal for communications backup & the replacement of antiquated electrical componentry for improved safety. The renewal of critical communications infrastructure for remote monitoring access. The installation of pump station valve pits and sensory infrastructure.	RED	GREEN
Progress comment:	PHASE 1: Network data acquisition and visualisation. With currently \$60M in wastewater assets across five regional towns smarter policy driven by data has a significant impact on future regior considerations and ultimately the regions' liveability. The team remai utilise existing capital budgets to implement a remote monitoring and within the utility. In the second half of the financial year, the CWMS team initiated the with the appointment of an ICT project officer to plan and implement a management system for all CWMS operational plant. This includes on Treatment Plants, 73 pump stations, 22 vacuum pits and the wastewa system at Coorong Quays which are dispersed across our Council distribution to the implement advanced sensor technologies and data management systems to promonitoring and control from a central control room and via mobile field management systems will give intelligent insight for business decision service improvement and asset management. A project team has been formed comprising CWMS and IT staff to coplanning process. The ICT project officer has been working with the IT department to as leveraging Council's IT systems in the design of the CWMS IT infrast the monitoring and management systems. This has the potential to re implementation costs and provide network assess, security, resilience with Council IT systems.	nal plannir ns commi control so Smart Wa a monitorii ur 5 Waste ater collect strict. technolog vide real-id devices. ns, fault pi mmence to sessess the varieties	tted to solution ter Project ng and ewater tion gies, time plant The data revention, the
Capital Expansion - CWMS General 18/19	CWMS Laboratory Investigate the process validation and infrastructure expansion requirements for internal laboratory testing. Gap analysis on skills, equipment & building augmentations. Project represents the quality assurance layer and is integrated with processing monitoring improvements across all schemes.	RED	GREEN
Progress comment:	This work will be postponed until 2019-20 due to capital resource divergence.	ersion to n	najor

Name	Description	On Time	On Budget
Currency Creek Hall Renewal	Project to undertake remediation works at the connection of the original building and the newer addition to prevent further cracking and damage.	RED	GREEN
Progress comment:	Following the completion of an engineer report quotes were sought vipanel for engineer plans. Tender evaluation to be complete mid Auguconsultant to be notified shortly after. Currency Creek Hall committee notified at completion of milestones.	ıst with su	ccessful
IT Equipment Renewal 18/19	IT Equipment Renewal as per Asset Management Plan	RED	GREEN
Progress comment:	Minimal equipment renewal taking place at present due to the Smart program being the major focus.	Cities and	Suburbs
Resheet of rural access tracks	Budget line for the identification of Rural Access Tracks requiring upgrade in Councils Unsealed Road Hierarchy	RED	GREEN
Progress comment:	Deferred to 2019-20.		
Kerb Capital Infrastructure Renewal as per Asset Management Plan 18/19	Budget line for the renewal of existing Kerb assets, as predicted by Council's Asset Management System	GREEN	GREEN
Progress comment:	Kerb renewals identified during footpath capital program and inspection Arthur Street kerb renewal identified and completed with footpath wor		
Goolwa Library Carpets Renewal 18/19	Project to relay the Goolwa library carpets. Subject to redesign of customer service layout.	RED	GREEN
Progress comment:	Deferred to 2019-20.		
General Public Conv Renewal District Wide 18/19	Project to refurbish 5 toilets as identified by Council's condition and defect audit.	GREEN	GREEN
Progress comment:	Works are completed.		
Capital Upgrade - CWMS: Goolwa Capital Infrastructure 18/19	New Pump Station at Goolwa Beach Car park (Developer Funded)	GREEN	GREEN
Progress comment:	Being managed as part of Goolwa Beach Master Plan project. All ass installed and commissioned.	ets have	been
R&O: Woodchester Entry Statement	Project to create entrance statement in Woodchester for the Langhorne Creek winery region	RED	GREEN
Progress comment:	Council's funding application for the Federal Government's Stronger Communities Programme was successful. Works to be undertaken in 2019-20.		
Surf Life Saving Club Contribution	Contribution to a Surf Life Saving facility. Appropriate Surf Live Saving Facilities are anticipated to provide safer beaches.	© GREEN	GREEN
Progress comment:	Second contribution made to Surf Life Saving SA during the first quar	ter.	

Name	Description	On Time	On Budget
Coastal Erosion Mapping	Sea level rise inundation & erosion mapping for Alexandrina coastal zone and adaptation planning for high risk areas.	RED	GREEN
Progress comment:	Work still in progress, with completion now not occuring until 2019-20		
Integration of Coorong Quays to Council CWMS	This project involves the transfer of ownership of the Coorong Quays Community Wastewater Management Scheme (CWMS) to Alexandrina Council. Council will be responsible for managing and maintaining the system as well as operating the system which includes the collection, treatment and disposal of wastewater generated within the development. Connecting the Coorong Quays CWMS collection system into the Goolwa CWMS collection system will require a range of infrastructure upgrades in both the short term and the long term. Some of the upgrades are within Coorong Quays, while some are within the wider Goolwa CWMS network. Financial contributions will be required by both parties in order for these works to be undertaken. The following sections outline Council's proposed strategy for financing the works.	GREEN	GREEN
Progress comment:	The infrastructure agreement has been signed. As part of the internal and external communications a number of key documents have been produced to transition to implementation. In addition the project team has started developing project management documents to start advancing the project implementation phasing. The project team is meeting on a regular basis to start the preparation for the program of works that are mandated within the infrastructure agreement. The CWMS team has held and is responding to the implications of these major works on existing responsibilities. This will alter the prioritisation of current works and this will be reschedule to ensure the delivery of the obligations as determined by the Infrastructure agreement. The position of Project Officer Infrastructure has been appointed and will have accountability for delivering the program of works and coordinating the total operational integration.		
CWMS Goolwa Capital Infrastructure Expansion 18/19	New housing development - CWMS infrastructure requirement. New pump station at Sturt Ridge.	RED	GREEN
Progress comment:	Discussion with the developer are ongoing. Timing of construction and installation still to be determined. Specifications and designs are well established. Final control and automation infrastructure to be installed once current Major Project commitments have been addressed.		

Name	Description	On Time	On Budget
Goolwa Wharf Precinct - Amelia Park Carpark Upgrade	In accordance with the Goolwa Wharf Precinct Masterplan proposes the sealing of the Amelia Park car parking area and construction of a pedestrian and cyclist shared path to link the Laffins Point Bikeway to the Goolwa Wharf Precinct.	RED	GREEN
Progress comment:	Works deferred to 2019-20.		
Goolwa Beach Masterplan	Alexandrina Council, Surf Life Saving SA and Goolwa Surf Life Saving Club (SLSC) have commenced works on the exciting transformation of the Goolwa Beach precinct, in the form of the new Goolwa SLSC facility and surrounds. In order to deliver the Goolwa Beach SLSC facility, significant changes are required within the Goolwa Beach environs.	GREEN	GREEN
Progress comment:	Works on the Goolwa Surf Life Saving Club and surrounds have been club set to move in the building in July.	complete	ed, with the
Sandergrove Road Street Scape, Strathalbyn	Major road upgrade, stormwater and streetscape project to enhance the entrance to the Strathalbyn Township.	RED	RED
Progress comment:	This month has seen some much anticipated milestones being reached – these are the completion of rectification works by SAPN with underground service clashes, the installation of the last remaining stormwater pipes, the completion of road widening and bike lanes, plus the completion of kerbing and driveway crossovers. The road itself is complete except for the median island at the pedestrian crossing point, and the asphalt overlay. The asphalting of the road has been delayed due to wet weather. Asphalting was scheduled for the 19th and 20th of June, but due to test results of the moisture content in the road base not meeting DPTI requirements it has been rescheduled for the 19th July . As it is likely that the road base will not meet moisture saturation requirements in July, BMD have proposed several options to Council, one whereby they do not undertake the asphalting as part of the contract and Council undertake the works at a later dates and the other to reschedule the asphalting to September where chances are improved dramatically for the base saturation to meet requirements. The additional costs and risks associated with these options is being assessed. Currently works are focussed on the verge areas with work crews working on both sides. In regards to the hard treatments, the exposed aggregate concrete footpaths are complete with 75-80% of plain concrete footpaths and driveways constructed. The landscaping is following close behind the laying of concrete – approximately half of the irrigation is laid, garden beds dug out and backfilled with topsoil. Plants are expected to		
Goolwa Wharf Shed Refurbishment	Upgrade for Goolwa Wharf Shed including riverboat visitor centre.	RED	GREEN
Progress comment:	Works deferred to 2019-20.		

Name	Description	On Time	On Budget
Strathalbyn Town Hall Renewal	Kitchen refurbishment and renewal of lights, ceiling fans and other internal fixtures.	RED	GREEN
Progress comment:	Consultation complete with internal and external stakeholders to determine scope of works. RFQ for design has been released via tender panel with a closing date mid-November. Following design tender evaluation Grieve Gillett Andersen was selected as successful consultant. Concept design and consultation with stakeholders to commence August 2019.		
Strathalbyn Entry Statements	Expansion of Strathalbyn Entry Signage to better represent township, tourism and economic drivers. Being undertaken as part of the Strathalbyn Town Plan. One more sign proposed for installation in Sandergrove Road.	GREEN	GREEN
Progress comment:	The fourth and final sign has been installed upon entry to Sandergrov Completion was on 25 March 2019.	e Road. I	Practical
Kurramin Court Road Sealing Port Elliot Dog Park	Sealing of road providing access to Port Elliot Dog Park Project depends on the completion of Stormwater project to the road	GREEN	GREEN
Progress comment:	Design works in progress, with construction deferred to 2019-20.		
Mount Compass Reserve Playground, Waye Court	Mount Compass Recreation Park . Delivery of modern & progressive nature play space for local residents and visitors alike including key elements of skate, BMX, nature play and water sensitive design landscape throughout.	RED	RED
Progress comment:	Council has approved the final budget for the Mount Compass Recreation Park with on site works commencing in March 2019. The \$1.15m recreation park will include the community's most desired elements, which were identified through public consultation to be a skate park, BMX track and nature play space. The park will also include a basket swing and slide. Council met a number of times in to consider options for progressing the project, with the shared goal of achieving an outcome that best meets the needs of the Mount Compass community, in-line with Council's capacity to pay. The project is proceeding on time and on budget based on the updated schedule, with an estimated completion of September 2019.		
Quarry Road / Alexandrina Rd Intersection realignment	Quarry Road upgrade includes the upgrading of existing road infrastructure to facilitate B-Double access to Tooperang Quarry.	RED	GREEN
Progress comment:	The Native Vegetation Assessment is complete for the Quarry Road of an approval for works to proceed issued. Deign staff continue to finalise the project design for Quarry Rd in cornspecial Local Roads Program requirements. This road when complet Double access to the Tooperang Sand Quarry. Construction has been deferred to 2019-20.	njunction v	vith the

Name	Description	On Time	On Budget
Coastal Erosion Management	Key outcomes identified from Council's Coastal Erosion Mapping study.	RED	GREEN
Progress comment:	Required works to be identified from the Coastal Erosion mapping exibeing undertaken. Budget deferred to 2019-20.	ercise cur	rently
Depot Generators	Construction costs for proposed back up generator works in both Goolwa and Strathalbyn Works Depots, to allow for continued service delivery during extended periods without electricity supply.	GREEN	GREEN
Progress comment:	Final testing complete and compliance certificates received.		
Strathalbyn Streetscape Revitalisation	A series of projects identified as an outcome from the Strathalbyn Town Centre - Traffic, Parking & Streetscape master plan. Key project outcomes include upgraded car parking facilities in High Street, Sunter Street, Alfresco dining 'parklets', Alfred Street Sculpture Gardens, St Andrews Church frontage activation, community spaces located upon Rankine & Sunter Streets as well as further works within the High Street precinct. See attached Master plan document.	RED	GREEN
Progress comment:	Work on the Sunter Street and High Street Carparks has been completed. Civil and landscape works for Alfred Place sculpture are also now complete. All other works deferred to future years. Council has been successful in securing funding from the State Government Planning and Development Fund to progress this project in the future.		
Clayton Bay Oval Foreshore & Carpark Upgrade	Upgrade of oval foreshore including relocation of swimming area, new oval car park & access road, foreshore shelters, improvements to toilets, reconfigure boat ramp car park & improve footpath links, restrict vehicle access to cliffs, tree planting & signage. Identified in Clayton Bay Foreshore Master Plan, see Items 2.1-2.10 in Appendix B.	RED	GREEN
Progress comment:	Water quality management plan developed and sent to EPA for approval. The EPA have requested staff training on acid sulphate. EPA approval is required before the DA can be approved. Construction work deferred to 2019-20.		
Currency Creek Cemetery	Expansion of Currency Creek Cemetery to provide additional burial allotments for future use. Project will also include additional landscaping in the newly created area which includes tree planting, installation of seating and bollards. Future project will be required once budget allocated for the establishment of a new Niche Wall in this new section of the cemetery to cater for additional cremated remains to be interred into the future.	GREEN	GREEN
Progress comment:	Project completed with the exception of the Niche Memorial Wall and landscaping, which could not be accomodated in the existing budget.	associate	d

Name	Description	On Time	On Budget
CWMS Strathalbyn Lagoon and Wastewater Treatment plant Expansion	The current Strathalbyn wastewater treatment plant operates at 500 – 700 kL/day, and has a capacity of 1,500 kL/day. Based on field observations and a water balance assessment, the existing 120 ML storage lagoon at the plant has been found to have inadequate capacity to balance the scheme's annual water storage variation. This project involves the construction of a new 110 ML storage lagoon at the plant to provide additional balancing storage. In addition to the new lagoon, the project involves a range of other upgrades to address some process deficiencies with the existing plant and improve operation. Completion will allow for the final diversion of all sewage from the antiquated Swamp Road Lagoon system and into a more compliant and contemporary treatment facility. The Stage 2 wastewater treatment infrastructure upgrades have been designed. This complex process review will bring the facility into current regulatory compliance standards.	RED	RED
Progress comment:	Capital Expansion of CWMS Infrastructure - Strathalbyn WWTP Expansion Construction of the new 110 megalitre storage lagoon at Strathalbyn has been completed. The \$1.6M lagoon is a significant milestone for the Strathalbyn CWMS scheme. Completion will allow for the final diversion of all sewage from the antiquated Swamp Road Lagoon system and into a more contemporary treatment facility. The Stage 2 wastewater treatment process upgrades There has been delays to the implementation to this stage due to the limited tenderers that submitted and the significant cost change from internal estimates. Work is being undertaken to understand the drivers behind the increase in cost compared to initial estimates. In this case estimates were based on previous projects which were greenfield in nature and this does not cater for the complexity regarding the augmentation and challenges working around exiting infrastructure. Despite the budgetary setback the team has been in consultation with the tenderer and is working on an alternative design in an attempt to reduce costs. The clear mandate for design, changes as previously mentioned, must not impact the functional delivery of the process and/or increase risk. By reviewing the detailed cost analysis we have been able to isolated costly construction and consider alternate designs. Some of these improvements have included the relocation of key assets to reduce depth of excavation and the augmentation of works to provide above ground access. This process has been very successful and the tenderer has submitted an alternate pricing with significant savings. It is the preference of the team to move ahead with this pricing and start contract negotiations. Moving forward the team will look to work with finance, planning and our design engineers to transition this project to contract development.		

Name	Description	On Time	On Budget
Corporate Systems Review (CSR)	The CSR project is the result of a review of the existing corporate systems software to ensure it could meet the Council's business needs. The current system has been used by Alexandrina Council for the past 18 years and has become out-dated. There is a common held view across many business areas that the current suite of software applications does not effectively support the Council's business processes and outcomes. As a result Council will look to the market for a best practice software provider with a focus on the Customer Journey.	RED	GREEN
Progress comment:	External reviews of the process and documentation have been undertaken. Budget deferred by one year. Open Tender has commenced and closes at the end of August 2019.		
Milang Foreshore Erosion	Renewal of collapsed concrete embankment, in addition to accessibility infrastructure and landscaping	RED	GREEN
Progress comment:	Contract awarded with project commencing in June and estimated to be completed by in July 2019.		
Goolwa Wharf Wayfinding project	Project to undertake detailed design, fabrication and install of wayfinding and interpretive signage In Goolwa Wharf Precinct and nearby Cadell Street. Project recommended by Goolwa Wharf Precinct Board.	RED	GREEN
Progress comment:	Works deferred to 2019-20.		
Strathalbyn Senior Citizens	Building upgrade and expansion including the internal upgrade of toilet and kitchen facilities and office extension to the existing building.	RED	GREEN
Progress comment:	Following cost analysis of initial design showing construction cost \$200K over budget council has determined that the project should continue forward with the original total budget of \$500K including \$380K for the build. Discussions have commenced with the architects to provide a redesign as per the original scope to fit within the allocated construction budget of \$380K.		

Key		
GREEN	Within budget / timeframe estimates	
AMBER	Potential to move outside budget / timeframe estimates	
RED	Outside budget / timeframe estimates	



Resources

Finance Services

Creditors Services
Rates & Debtors Services
Financial Management & Accounting
Payroll Services
Business Reporting
Business Services
Subsidiaries

Council Properties

Property Management

Information Services

Information Technology Information Management





Department: Council Properties

Objective: To provide and manage safe, well-maintained community buildings and facilities that meet the needs of a growing community.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Property Management

Council Properties

The use of public facilities and open space for community enterprises and commercial services continues to be supported and encouraged by Council. With 55 facilities under commercial or community agreement and over 500 Permits issued during the 2018/19 financial year for use of public space for private or commercial activities, the Alexandrina District and our townships continue to offer diversity, points of interest and destination places for both locals and visitors to the Region.





Department: Finance Services

Objective: Planning and managing the monetary funds of Council to deliver the aspirations of our community - we account for our activities, act sustainably and disclose the results in a transparent manner.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Creditors Services

Purchasing Excellence Project

The Purchasing Excellence Project is near completion. This project incorporates process improvements to Council's invoicing and purchase order systems and increases accountability and efficiency for officers undertaking procurement processes.

Financial Management & Accounting

Policy, Legislation and Accounting Standards

Reporting has been provided to Treasury regarding Council's Storm Damage Funding, and a letter was prepared to request a small extension to the funding term due to unforeseen delays. This extension was granted, and final reporting will be due in the next few months.

In March 2019, following review and comment by the Audit Committee, Council endorsed 4 revised Policies including: The Annual Budget & Budget Performance Policy, The Community Group Loan Policy, The Prudential Management Policy and The Asset Accounting Policy.

Two new accounting standards effective for the 2019-20 financial year, AASB 15 related Revenue from Contracts with Customers and AASB 1058 related to Income for Not-for-Profit Entities will be reviewed by Council's Audit Committee in September 2019.

Councils loans and investments

Funds are managed and monitored per Treasury Management Policy.

Council's cash flow is secure for at least the next 18 months with sufficient capacity in Council's Cash Advance Debenture (CAD) facilities. A review will need to be undertaken in conjunction with the review of the Long Term Financial Plan (LTFP) to identify when new loans may be required in the future.

Council will continue to monitor its proportion of fixed loans in line with the Treasury Management Policy. The proportion of fixed loans is above target range at 75% with CAD loans lower than expected because of carry forward capital works. The proportion with return to target range as budgeted capital works are completed.





Budget Reviews and 2019-20 Budget

Council's budget has been reviewed twice in the 3 months to 30 June 2019, on 15 April and 24 June 2019 in line with Council's Annual Budget and Budget Performance Policy.

Seven Budget Briefings relating to financial principles and the 2019-20 budget were held with Elected Members, 25 February, 12 March, 8 April, 15 April, 13 May, 20 June and 24 June 2019 to assist with the preparation of the 2019-20 Annual Business Plan and Budget.

Payroll Services

External Payroll Services

Alexandrina Council has an agreement with District Council of Yankalilla and Fleurieu Regional Waste Authority to undertake their payroll processing. As a result Alexandrina Council staff process over 300 employees pays per fortnight.





Department: Information Services

Objective: Delivering flexible information technology solutions that support business operations by providing access to information and systems - any where, any time on any device.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Information Technology

IT System Migration & Smart Cities Project

A major milestone has been completed in the migration from legacy systems. The project involved migrating 370 user accounts, mailboxes and data to the new system. The next phase of the project is to decommission legacy systems, an upgrade to Windows 10 and the latest version of Microsoft Office.

The Smart Cities Project is in the final stages of deployment with an expected completion date in the 2nd quarter of 2019.





Environment

Asset Planning & Design

Infrastructure Services
Project Design

Asset Management & Geographic Information Services

Asset Management Geographic Information Systems (GIS)

Facilities & Council Properties

Building & Property Management

Community Facilities & Open Space

Environmental Assets Recreation, Open Space and Reserves Community Facilities Building Management

Field Services & Civil Assets

Bridges and Stormwater Management Depot Operations Engineering Services Footpaths & Cycle Tracks Roads & Car Parks





Department: Community Facilities & Open Space

Objective: To provide community facilities that promote and enhance our lifestyle, while protecting our environmental assets through sound land management practices.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

4 Thrive in 'Clean, Green' Futures

Service Area Reporting - Strategic Highlights

Community Facilities

Ensure Council owned community public convenience and facilities are serviced and well-maintained

Currency Creek Cemetery and Lions Park, Richard Bollard Reserve, Goolwa, Surfers Parade Middleton and Lakala Reserve, Port Elliot Toilets have been painted.

Implement Bashams Beach Regional Park priority projects and goals

Design and construction of new footbridge is underway.

The Coastal Adaptation Plan is complete.

Environmental Assets

Protect, Maintain & Restore biodiversity within Councils land

- *Ongoing partnering with NRM Adelaide and Mount Lofty Ranges and NRM Murray Darling Basin regarding weed control on roadsides and coastal weed management.
- *NRM Adelaide and Mount Lofty Ranges, GWLAP and Council Gazania free gardens Middleton project demonstration site 2/3rds complete.
- *Coastal inspection and jetty, boat ramp inspection checklist repairs and maintenance are in progress.
- * Swamp Rd hydrology remediation and restoration report complete.
- *Yearly road side marker weed control program is to begin.
- *In house and contract woody weed control program scheduled to begin in July.
- *Planting has been 2/3rds completed.
- *Small pine tree project work in progress
- *Project for mapping roadside weeds in planning stage.





Recreation, Open Space and Reserves

Community Facilities and Open Space Achievements

- *GO2030 Tree Planting List being developed
- *Created sustainable spring verge display gardens in Dawson Street, Goolwa.
- *Mulched garden verge on the main road, adjacent to Sports Oval in Port Elliot.
- *Replaced rubber soft fall and installed playground edging in Lakala Reserve, Port Elliot.
- *Installed 70m2 of clay paving on the Tottenham Court Road, Port Elliot verge corner.
- *Removed timber tree surrounds on North Terrace, Port Elliot.
- *Upgraded footbridge over creek in the Middleton main Street.
- *Assisted Middleton Town and Foreshore Committee with verge planning on the main street.
- *All timber work oiled in Bristow Smith Reserve, Goolwa
- *Installed sustainable spring verge display garden on Coleman Terrace, Strathalbyn.
- *New seating and irrigation upgrade in Lions Park, Strathalbyn.
- *Re-sheeted rubble pathway from Island View Drive to shelter shed on the foreshore, Clayton Bay.
- *Installed limestone rock along road reserve, Island View Drive to prevent vehicle access to cliff top, Clayton Bay.
- *Replace Creeks Pipeline Company main line asbestos irrigation pipe, Milang.
- *Review effectiveness of street tree planting and green/natural corridors working in harmony with the footpath renewal program.





Department: Field Services & Civil Assets

Objective: To provide customer service and engineering solutions in the management, operation and construction of Council's civil assets.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Bridges and Stormwater Management

Deliver effective and efficient Bridges and Stormwater Management

Maintenance of kerbing and stormwater undertaken through pro-active inspections and customer requests.

Jet blasting contractors have been working around the district in May & June un-blocking stormwater pipes around the district. We have also used these resources to action our environmental obligations by cleaning out all gross pollutant trap assets.

Engineering Services

Deliver effective and efficient Engineering Support Services

Engineering Services has delivered the following contracts and project management during this period:

- *Major support of Vendorpanel delivery and implementation.
- *Sealed Road Renewal program management and implementation
- *Street Sweeping contract retendering
- *Line marking contract management
- *Grave digging contract management
- *Weed spraying contract management
- *Rural tree trimming contract management
- *Public convenience and BBQ cleaning contract management
- *Significant community event support.





Community Wellbeing

Community Wellbeing

Community Development, Partnerships & Advisory Services
Community Transport
Family & Youth Services
Community Connect
Community Health, Sport & Recreation Services

Health, Environment & Community Safety

Community Safety Environmental Health

Library & Customer Service

Customer Services Libraries Alexandrina Visitor Services Event Management

Sustainable Resource Management

Community Wastewater Management Systems (CWMS) & Water Recycling Waste Management





Department: Community Wellbeing

Objective: Supporting and advocating a range of equitable and accessible wellbeing programs to encourage our community to live a healthy and active life.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

3 Participate in Wellbeing

Service Area Reporting - Strategic Highlights

Community Connect

Community Connect

During this quarter, 410 residents accessed programs and services through Community Connect, including more than 1,000 transport trips. Council is hugely grateful to the volunteers who supported the delivered of services by contributing more than 7,600 hours of their time.

Community Development, Partnerships & Advisory Services

Strathalbyn Neighbourhood Centre

Council has liaised with Country Health on behalf of the Strath Neighbourhood Centre (SNC) to enable the SNC to relocate to the Reg Sissons Building on High Street, Strathalbyn. As SNC were unable to secure any accommodation (due to their lease expiring at their current premises) this is a good outcome to ensure the continuation of a range of community services and programs. Council continues to work with the SNC and the Strathalbyn Senior Citizens Club on the Parker Avenue building upgrade project.

Events

The Nature Play SA Nature Play Forest Festival was held in April and was for children 0-12yrs and their families. Alexandrina Council partnered with Nature Play SA, Mt Barker Council and Forestry SA to run the Nature Play Forest Festival in Kuitpo Forest. This was a fantastic opportunity for families across the Alexandrina Council region to have access to an affordable and unique nature play experience. The event attracted around 3,300 children and families over two days.

The 2019 National Reconciliation Week theme was Grounded in Truth Walk Together with Courage. Alexandrina Council held its second annual Reconciliation Week schools poster competition and Black Screen event. Children from Years 3-6 across the region created posters that were judged by Ngarrindjeri Elder, Aunty Phyllis Williams.

Council hosted the Country Arts SA Black Screen Movies and invited the Goolwa Primary School to attend; over 250 students attended the screening.

Community Grants Program

A process and timeline for the delivery of the 2019-2020 Grants Program has been approved by Council. The total grants pool is \$70,000, with grants across the 9 categories capped at \$3,000 per grant application. Grant administrators and panel members have been appointed. The community grants program opens on Monday 15 July 2019.





Community Health, Sport & Recreation Services

StarClub Field Officer

The STARCLUB Field Officer Program facilitated a Strategic Planning Workshop for Sport and Recreation clubs with 24 attendees from 19 different clubs and associations. The session focussed on positioning sporting clubs for grant funding success.

Family & Youth Services

Youth Activities

In keeping with the 2019 SA Youth Week theme of "Participate and Celebrate", two Civic Engagement Workshops were held for Year 10-11 local high school students. The workshop was facilitated by the Youth Affairs Council of South Australia and explored issues of importance to our local young people. The workshop content included the different tiers of government and their roles, a Q&A session and information on how to advocate and take action in the community.

The youTHRIVE 2019 Youth Music Festival was planned and run in conjunction with local young people to showcase young performers from across the region. The event featured live music, dance performances and free fun activities including bubble soccer, laser skirmish and sumo suits. The event also featured a range of food vans and a youth market and was a smoke, drug and alcohol free event for young people and their families.





Department: Health, Environment & Community Safety

Objective: Providing best practice Environmental Health and Community Safety services for the community, through education, provision of professional advice and information, as well as compliance with relevant legislation and standards.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

3 Participate in Wellbeing

Service Area Reporting - Strategic Highlights

Community Safety

Deliver an effective and efficient operational community safety service

Animal Management:

There are a total of 7550 dogs currently registered with Council. Over the past quarter, a total of 38 dogs were found wandering outside of their registered property. Council's Community Safety team worked through eight dog attack/harassment investigations and 25 barking dog investigations over the past quarter.

The greyhound events, run in collaboration with Friends of the Port Elliot Dog Park and Greyhound Adoption Program South Australia, held a further three greyhound events at the Port Elliot dog park as part of a State-wide first trial. This concludes the six-month trial approved by the Dog and Cat Management Board. Over the last three events a total of 81 greyhounds attended. This initiative was been very well received resulting in a total of 156 greyhounds attending across all six events. This initiative was recognised at the Authorised Persons Association in May with the Community Safety team for the second year running winning the award for Excellence in Regulatory Services.

Nuisance and Litter:

Over this reporting period, Council's Community Safety team received 12 customer complaints in relation to illegally dumped rubbish and a further 12 relating to nuisance complaints, including smoke from illegal burning activities and noise from roosters, generators, Commercial deliveries, gas guns and cats. These reports were investigated by Authorised Officers who took appropriate action in line with the Local Nuisance and Litter Control Act and the Dog and Cat Management Act.





Environmental Health

Deliver an effective and efficient operational environmental health service

Council engages the services of the City of Onkaparinga to deliver important immunisation services to the Alexandrina community. In addition to school clinics, which form part of a State Government funded program, monthly clinics are held in both Goolwa and Strathalbyn to ensure that immunisation services are accessible for our community.

The Environmental Health team has received and assessed 113 wastewater works applications over the past quarter. These assessments ensure that wastewater systems are adequately designed and can therefore be installed to meet public health regulation requirements. Additionally, the team has undertaken 94 inspections of approved systems to ensure that they have been installed in accordance with approval requirements. These activities are undertaken by the Environmental Health team to manage the public health risk from onsite wastewater systems.

Over the course of this quarterly reporting period, 82 complaints were received in relation to non-compliant wastewater management systems, which have the potential to cause a risk to public health. The nature of these complaints largely relates to inappropriate disposal of effluent, insufficient aerobic wastewater system servicing, damaged septic tank infrastructure and the installation of wastewater systems without, or contrary to, an approval condition. Each of the complaints received by the Environmental Health team was investigated, with action taken as appropriate to meet legislative requirements that are in place to protect public health. As a result of these investigations, 13 legal notices were issued under the South Australian Public Health Act, to secure compliance.

During the last quarter, fifty-six routine inspections of food premises were undertaken in line with the new SA Health Risk Classification tool.





Department: Library & Customer Service

Objective: Delivering high quality customer information and providing safe spaces for the community to explore, interact and imagine.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

3 Participate in Wellbeing

Service Area Reporting - Strategic Highlights

Alexandrina Visitor Services

Manage and promote accessible tourism information services

In December 2018, Councils Tourism website visitalexandrina.com was re-imaged. As a result, the number os visitors utilising our online tool has increased by 41%. Page views have increased by 52%. Online bookings increased by 39% to 187 compared to the same quarter last year.

Alexandrina Visitor Services continued to support six information outlets around the region. These information outlets are located at Port Elliot, Middleton, Langhorne Creek, Milang, Clayton Bay and Mount Compass. This quarter the Goolwa Visitor Information Centre attracted 3,007 visitors; 47% were from intrastate, 45% interstate and 8% overseas. The Strathalbyn Visitor Information Centre attracted 2,841 visitors; 49% were from intrastate, 43% interstate and 8% overseas.

Customer Services

Deliver excellence in customer service

Over the April to June 2019 period, the Service Centre was presented with 10,710 phone calls. 82% of calls received to council were answered within 30 seconds, exceeding our target of 70% and the call abandonment rate was 2.67%.

A total of 21,798 council payments to the value of \$8.8M were processed, 18% being over the phone and in person with the remaining 76% paid via online means.

A total of 298 Property Search requests were processed.

Develop and Implement an organisation wide Customer Service Strategy

Following the launch of Council's Customer Service Charter and Responsiveness Standards, Internal Service Level Agreements continue to be established between Council departments to promote and facilitate a customercentric culture at Alexandrina Council.





Working collaboratively across Council to increase community awareness of facilities and services

Heading into the third year of the Exceptional Circumstances (EC) bin service, the Service Centre mailed out 885 renewal letters to residents. One hundred and seventy three residents eligible for an EC bin (for Medical Needs) were automatically renewed, reducing the red tape and the need for them to undertake the renewal process. 95% of properties were eligible to renew their existing service. Forty-eight properties (or 5.4%) have either moved out of the area or no longer require the service.

Council continues to support residents in their sustainability efforts by selling compostable materials at a discounted rate and acting as a drop off point for old mobile phones and batteries. During this quarter, six compost bins, seven worm farms, 28 kitchen caddies and 40 replacement bags were sold to residents. Six kilograms of old mobile phones were collected and a further 29kg of batteries. All were disposed of in the correct manner.

Event Management

Promote and support local Council funded festivals and events

Council provided funding, promotion and organisational support to key tourism events, including Aquafest at Goolwa and the Southern Surf Festival at Middleton.

An exciting array of events occurred across the region in this quarter, including State Cycling Time Trials at Mount Compass; Ringbalin Dancing the River Ceremony Goolwa and Murray Mouth; National Riley Car Rally at Goolwa; Frostbite Regatta Goolwa; and the Fleurieu Outdoor Active Management Fun Run at Goolwa Beach. Council provided a range of services and support functions, including funding contributions, marketing and promotion, site planning, community liaison and risk management. Additionally, ANZAC Day Services at Middleton, Port Elliot, Strathalbyn and Mount Compass were supported by the Events Coordinator.

All known regional events were promoted via Council's tourism website visitalexandrina.com, and Council's corporate website and social media channels.

Work with tourism event industry stakeholders and local tourism associations to boost the economy in the region

Alexandrina Council provides significant support to local community and tourism events, encouraging visitors to our region and providing them the opportunity to enjoy all the events and activities on offer. The Aquatic April campaign was established, bringing together several exciting events to the Southern waters in Alexandrina involving the SA Wooden Boat Festival, Aquafest, Southern Surf Festival, F18 Yachting State Championship, River Ride Jetski day and Secondary Schools Team Racing State Championship.





Libraries

Provide Library services, programs and events for the Community that support life-long learning, literacy, recreational and cultural information

Alexandrina Libraries delivered a program of events dedicated to celebrating History Month as part of South Australia's History Festival.

'Going down the Street' - Shopping in Strathalbyn 40 to 70 years ago attracted 50 guests who joined the volunteers from the Strathalbyn Library Local and Family History Room for this unique event. With a guest panel and projected images that prompted memories from the attendees, this event took a look into shopping and retail in Strathalbyn in the 1950s-1980s was the beginning of another collection of work about the history of a specific area and period of the town's history.

Two exhibitions of selected images from the Snapshots in Time collection were displayed in the Goolwa and Strathalbyn Libraries. Both exhibitions proved very popular and attracted an estimated number of visitors in the hundreds.

Alexandrina Libraries held a gardening workshop at the Strathalbyn Community Centre in June where facilitator Vicki Williams took participants through the process of making a mini succulent garden in an assortment of teacups, bowls and pots. This workshop was particularly well attended by a mix of people with a number of young mums (and 3 babies) with all coming from various areas including Victor, Goolwa, Strathalbyn, Macclesfield, Adelaide, Nairne, and more.

A total of 143 children attended eight programs during the April School Holidays. Activities included Easter crafts, Crafternoon, the LEGO Challenge and Mobile Science Education who presented sessions such as Chemical Waste and their Brain Benders show. An additional 311 people attended the Baby Bounce, Story Time and Craft sessions at Goolwa and Strathalbyn Libraries.





Department: Sustainable Resource Management

Objective: To support awareness, provide integrated waste management and sustainable resource management, including stormwater for our community.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

4 Thrive in 'Clean, Green' Futures

Service Area Reporting - Strategic Highlights

Community Wastewater Management Systems (CWMS) & Water Recycling

Provide effective and innovative community wastewater management

A total of 20 rising main breakages occurred in the current reporting year. This is considerably lower than last year's figures but more consistent with the average numbers. The breaks are trending systematically across problematic infrastructure throughout the region. These include the Lakala Reserve, Billabong Road and Wolf Avenue rising mains, across the regions of Port Elliot, Goolwa and Strathalbyn respectively. Operational investigations continue at the other locations to look at augmentation and/or process data collection to better assess the root cause of the asset failures.

Develop wastewater network process monitoring system

The Smart Water Project has been initiated to plan and implement a monitoring and management system for all CWMS operational plant, including five Wastewater Treatment Plants, 73 pump stations, 22 vacuum pits and the wastewater collection system at Coorong Quays. This project will incorporate digital communications systems, internet technologies, advanced sensor technologies and data management systems to provide real-time plant monitoring and control from a central control room and via mobile field devices.

Undertake Strathalbyn engineering process modelling

The pressure network modelling within the Strathalbyn district has been completed.

Maximise the capacity & performance of our water recycling networks

Beneficial reuse of treated wastewater and stormwater has been higher in FY18/19 compared to previous years. This has partly been due to less rain in over the winter and spring months and the proactive management of storage capacities to reduce levels to as low as possible. A total of 29 ML of stormwater has been reused to date which is well above the historical averages. 650 ML of treated wastewater has been beneficially used which is above the historical average and slightly higher than the same time last year.





Growth

Planning & Development
Development Assessment - Building Development Assessment - Compliance Development Assessment - Planning

Economic Development Arts & Culture Tourism





Department: Economic Development

Objective: To attract, promote and foster local tourism and events providing economic and social benefits to the community and region.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

2 Activate our Spaces

Service Area Reporting - Strategic Highlights

Arts & Culture

Co-ordinate arts and cultural facilities, experiences and services for residents and visitors

Programming for 2019 will see 72 events across 7 townships in 19 venues. The last quarter has seen 21 events including exhibitions workshops and performances.

A total of 23 events were held in Centenary Hall and other venues across the Alexandrina Council region in the first half of 2019. 18 were presented as part of Council's 'Just add Water' program, two by commercial promoters who present their events under the JAW banner, the rest were collaborative JAW ventures between Council and the Mt Compass Supper Club and 5 Council events were held in Centenary Hall.

Embed arts and cultural programs in Alexandrina

Exhibitions in the Signal Point Gallery and the South Coast regional Art Centre included JamFactory Icon 2018 Clare Belfrage: A Measure of Time, Everything old is new again - A Crafternoon workshop for history Month at Port Elliot, Good Things Small Packages, a local showcase of small scale works included 84 art works by 25 local artists. A performance by locally based pianist and soprano sold a full house in Signal Point Gallery.

Events scheduled as part of the 2019 program include Indigenous film screenings, musical and dramatic theatre productions, school holiday activities, curriculum related performances for both primary and secondary schools, musical tribute shows, interactive magic and comedy shows, professional orchestral concerts as well as concerts and performances presented by locally based community groups who utilise Centenary Hall as a rehearsal space each and every week.





Tourism

Promote, monitor and report on Council owned tourism services, facilities and activities

Alexandrina Visitor Services (AVS) team are supported by a team of dedicated and passionate volunteers to run the day to day operations at the Goolwa Riverboat Centre. Summary of the visitation and income for PS Oscar W and the Goolwa Riverboat Centre over this quarter consisted of: 2 private charters this quarter, 9 public cruising days, including 2019 SA Wooden Boat Festival weekend on 27 and 28 April.

The Tourism Coordinator worked with the SA Wooden Boat Festival Committee and various Council Officers, stakeholders from community, local business, local government and state government to successfully deliver on the 2019 South Australian Wooden Boat Festival (SAWBF). The Festival was an overwhelming success with registrations at capacity, an estimated 14,000 people in attendance, local accommodation full and local businesses enjoying the boost to the local economy. The Tourism Coordinator is working on reviewing all tourism assets. A strategic, asset management and financial review is being carried out on the Alexandrina Council's flotilla, plus strategic reviews on Armfield slip, the Oscar W Wood yard and volunteer insurance. MoUs will be updated accordingly since the abolishment of the Goolwa Wharf Precinct Board. Local food and wine groups were encouraged to be a part of the SA Wooden Boat Festival. Langhorne Creek Wine Group was a sponsor of the event, Rotary and Lions groups supported the event with food and beverage stalls and Cittaslow held a Market during the weekend. The SA Wooden Boat Festival purposely sought to activate a 'walkable river front precinct' from the Wharf up to Bristow Smith Reserve for the Wooden Boat Festival. The major precincts with activities included the Goolwa Wharf, Armfield Slip, Goolwa Regatta Yacht Club and the Goolwa Aquatic Club. On water and on shore static displays, boat races, activities and entertainment were all a part of the festival, highlighting the foreshore precinct and enhancing the tourism experience.





Department: Planning & Development

Objective: Provides planning, building surveying and associated administrative services to Council and the community by facilitating appropriate, sustainable and safe development. Provides timely and accurate decision making and informative customer-service.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

3 Participate in Wellbeing

Service Area Reporting - Strategic Highlights

Development Assessment - Building

Undertake building rules assessment of development applications in accordance with the Development Act & Regulations and Building Code of Australia

Building Fire Safety Committee

For the period 6 premises were inspected with all being inspected by the full Committee.

Progress on fire safety upgrades is monitored closely.

The next meeting will be held on 25 October 2019.

Provide Building Rules advice and assessment

Councils building section has issued consents for 93 building rules applications out of a total of 218 building consents granted in the Council area for the period (including private certification). This equates to 43% of all building consents being assessed by Council building surveyors. The 218 consents included 63 new dwellings and 21 dwelling additions. The total number of building rules consents issued was down by 14% comparable to the same period last year. The number of new dwellings and dwelling additions was comparable to the same period last year.

Report on inspections (Buildings & Swimming Pools) and enforcement activities

For the period a total of 326 mandatory notifications were given with 60 inspections carried out. This included 38 structural frames, 10 mandatory swimming pools, 6 proactive swimming pool investigations, 1 footing inspection and 7 others.

This equates to the following;

All mandatory notifications - 18% of all required mandatory notifications have been inspected

Notified structural frames - 63% licensed builders and 88% owner builders

Notified swimming pools -100%

The requirements of the building & swimming pool inspection policy have not been fully satisfied particularly for structural frame inspections where the requirement is to undertake 66% for licensed builders and 90% for owner builders. This has been due to the integration of a new staff member, annual leave entitlements and commencing additional work associated with the Yankalilla Service Agreement. It should be noted that further resources will be sought once the agreement is fully operational.

In addition to the statutory inspections, audit inspections of older swimming pools are being carried out, with 4 being inspected for the period.

One Section 84 enforcement notice was issued.





Development Assessment - Planning

Undertake planning assessment of development applications in accordance with the Development, Act & Regulations

During the reporting period 242 planning consents were issued with the median number of days for a merit (Category 1) application to be approved being 17 days.

The Council Assessment Panel (CAP) met on two (2) occasions and has issued two (2) approvals and two (2) refusals. The refusals included a land division creating ten (10) additional allotments in the Primary Production Zone on Hindmarsh Island; and the OTR Service Station proposal in Strathalbyn.

Four (4) appeals were lodged during the reporting period. The appeals related to:

- * the CAP's refusal of a rural land division creating ten (10) additional allotments in the Primary Production Zone;
- * the CAP's approval of a telecommunications tower in Dinglebedinga (top of Willunga Hill);
- * the CAP's approval of a mixed use development in Port Elliot; and
- * the CAP's refusal of a Service Station development in Strathalbyn.





Provide sustainable growth of townships and rural areas through progressive and appropriate policy planning

The following has occurred during the reporting period:

Goolwa Growth Area

Additional information sought by the Department of Planning for the Statement of Intent has been provided and are currently awaiting a decision from the Minister for Planning.

Strathalbyn Deferred Urban Areas

The Strathalbyn Deferred Urban Zone Statement of Intent was completed and endorsed by Council. It has now been submitted to the Minister for Planning for a decision.

Planning, Development and Infrastructure Act (PDI Act) - Reform Update

- What We Have Heard reports were released for the Integrated Movement Systems Discussion Paper and the Phase 1 Planning and Design Code for Land Not Within a Council Area
- A suite of papers were released on how heritage and character is to be addressed in the Planning and Design Code
- The Accredited Professionals Scheme was finalised and applications can now be made by practitioners
- A set of regulations were authorised in readiness for the first phase of the Planning and Design Code to come into operation as of 1 July 2019. This included regulations for development assessment, the related fees and charges, transitional provisions and swimming pool safety

Staff have continued to attend monthly sessions being run by DPTI and the LGA to ensure that they are being kept informed of the progress of the reforms and how it will impact on Council.

A Council Briefing was undertaken in June to provide background to the reforms and an update on where the process was at.

Heritage Advisory Committee

The annual Heritage Awards were held on 2 May 2019 at Mount Compass as part of the 2019 SA History Festival. The night was well attended with 70 people enjoying our guest speaker Keith Conlon and joined together to congratulate our winners.

The committee is now preparing for the Heritage Talks series in October.

Yankalilla Service Agreement

Work has commenced on the preparation of a service agreement with Yankalilla Council to deliver building, strategic planning and Assessment Manager services.

Minor Project Reporting

World Heritage Bid (MinP)

Status Update: There has been two project management group meeting and no project steering group meetings during the reporting period.

The expert review of the project was completed and a presentation made to the project management group at their meeting in May. The review highlighted that there is a good case however further work was needed to address some gaps in the research.

At the meeting in June the group agreed that further discussions will be held with State Government to determine our next steps based on the report.

Work has continued on the Digital Knowledge base project with information being uploaded.

