Aboriginal Language Interpreting Service (ALIS) https://translate.sa.gov.au/ALIS

1800 280 203 Provides telephone interpreting services in the following Aboriginal languages:

Alyawarr	Arrernte Central
Arrernte Eastern	Arrernte Southern (Pertame)
Arrernte Western	Pintupi-Luritja
Pitjantjatjara	Warlpiri
Yankunytjatjara	

Indigenous Heritage

The Gepps Cross Research Centre, www.archives.sa.gov.au 8226 7750

115 Cavan Road, Gepps Cross,
The centre has material documenting the written history and experience of Aboriginal people and Aboriginal Access Officers are available to assist with Aboriginal history research. Services include searching for and sourcing records from within the collection and advising on the process for obtaining permission to access records.

Nunkuwarrin Yunti's Link-Up SA https://nunku.org.au 8406 1600

Provide family tracing, reunion and counselling services to Aboriginal and Torres Strait Islander people and their families who have been separated under the past policies and practices of the Australian Government. Assistance is also provided to people over the age of 18 years who have been adopted, fostered or raised in institutions.

Ngarrindjeri Aboriginal Corporation ngarrindjeri.com.au 8513 4838

4 Third Street Murray Bridge
Acts as an agent for Ngarrindjeri People and represent their Native Title and Heritage interest.

Ngarrindjeri Ruwe Empowered Communities www.nrec.org.au 8532 5763 50 Old Princes Hwy, Murray Bridge.

The backbone organisation for Empowered Communities in the Lower River Murray, Lakes and Coorong region. Works with regions, government, corporates, and others to implement the region's strategic vision and goals through a Joint Decision Making (JDM) framework. JDM is a community driven process that strives to identify and reward programs and service providers that genuinely build long term, sustainable community empowerment across Ngarrindjeri Nation.

Miwi-Inyeri Pelepi-Ambi Aboriginal Corporation (MIPAAC)

www.facebook.com/MIPAAC1/
Founded in 2012 by Phyllis Williams and Eileen McHughes to 'keep Ngarrindjeri culture and language alive and strong'.
They have published a number of Ngarrindjeri Dictionaries. The Corporation is a source of expertise in Ngarrindjeri language and cultural advice in our local community. They can be contacted by email mipa.abcorp@gmail.com or on facebook.

Strathalbyn Aboriginal Action Reference Group.

The group is open for people to join who have an interest in First Nations culture and raising awareness and knowledge of First Nations in Strathalbyn and surrounds. The group is active in advancing community awareness of the skills and knowledge of the Strathalbyn First Nations people. The group is not the voice of the Peramangk people who are the traditional custodians of the Strathalbyn region. The group can be contacted by email jaadawa.saarg@gmail.com

Education

MOORUNDI Aboriginal Community Controlled Health Service www.moorundi.org.au

8531 0289

11a Standen St. Murray Bridge.

Together Our Children Succeed: aims to develop strong connections between education institutions and students. Programs include storytelling, cultural activities, arts and community events.

Po:rlar Ka:ngkun Tainkuwalun: provides a culturally safe environment for families and caregivers to learn about child development and school readiness.

Services Australia (Centrelink) www.servicesaustralia.gov.au/abstudy

Australian Aboriginal and Torres Strait Islanders students (primary, secondary and tertiary) or apprentices can apply for ABSTUDY. Depending on a student's circumstances, ABSTUDY can help with school fees, travel costs and buying school materials.

Aboriginal Programs Assistance Scheme (APAS) www.education.sa.gov.au 8226 1214

The Aboriginal Program Assistance Scheme (APAS) provides funding to schools for the employment of tutors to work with Aboriginal students in literacy and numeracy.

Department of Education www.sa.gov.au Enter for Success strategy:

gives Aboriginal students the opportunity to enrol and be accepted into any government school they nominate the year before they start primary or secondary school.

If you don't want your child to attend your local government school, you can select another school that will better meet their needs and meet with them to discuss enrolment options

TAFE SA www.tafesa.edu.au

Victor Harbor Campus: 19 George Main Road. **8552 0222.** Study areas include aged and disability services, business, management and administration, early childhood education, community services, mental health and building trades.

Mount Barker Campus: 3-5 Dumas Street

8391 7333. Study areas include pathway courses, hospitality, nursing, literacy and numeracy courses and building trades.

Aboriginal Access Centre - TAFE SA

Training Support Offices are located at the Noarlunga Campus: Ramsay Place, Noarlunga Centre. **8207 3132** and provide support for Aboriginal and Torres Strait Islander students and assists with enrolments into a wide range of programs. They can assist you develop a learning plan and link to other sources of support.

Universities

Indigenous Student Support Officers can assist to answer questions and are available to help at any point of student life, whether you are preparing to study, are a current student or alumni.

Adelaide University: https://adelaide.edu.au/students/student-services/first-nations-student-services/ 8302 919

Flinders University: Yungkurrinthi Student Engagement

https://students.flinders.edu.au/support/indigenous-student-support 8201 3033

Health

SA Health www.sahealth.sa.gov.au/

For all emergencies, phone 000
The closest emergency department are at **Southern Fleurieu Health Service, Victor Harbor or Noarlunga Hospital.**
In a **mental health emergency**, call the Mental Health Triage Service on **13 14 65**.
For aged care services contact My Aged Care on **1800 200 422**
Karpa Ngarrattendi 8204 6359 The Aboriginal Hospital Liaison Unit is at Flinders Medical Centre and provides a range of culturally sensitive services including ensuring Aboriginal and Torres Strait Islander patients and family understand medical procedures and hospital routines.

Medicare Indigenous Access Line (Services Australia) 1800 556 955

If you're an Aboriginal or Torres Strait Islander Australian, you can access Medicare services that meet your needs. Staff are culturally trained. Mon-Fri 8.30am – 5,00pm

MOORUNDI Aboriginal Community Controlled Health Service

www.moorundi.org.au **1800 023 846**
Delivers a comprehensive range of primary health care services and includes clinical and wellbeing programs. Supports Aboriginal families to prepare for engagement with, and attendance at school and develop a strong connection between the education institutions, from pre-school though to year 12.
Wellbeing Centre: Murray Bridge 124 Adelaide Road,
Victor Harbor Clinic, 15 Victoria Street Open every Monday and Tuesday, 9am - 5pm
Nungas Community Gym 124 Adelaide Road, Murray Bridge. Including cardio equipment, strength machines & free weights. All members have 24/7 access.

Aboriginal Family Clinic (Southern Adelaide Local Health Network)

8384 9577 Alexander Kelly Drive, Noarlunga Centre. Mon - Friday 9 - 5.
Services include nutrition, diabetes, men's and women's health. Aboriginal Health Practitioners have primary responsibility for well health checks and assist GPs, visiting specialists and nurses to better understand and respond to clients' concerns, and help clients to better manage their health. The **SA Health Continuity of Care Program** aims to improve quality of care and health outcomes for Aboriginal women and their children.

Aboriginal Oral Health Program

8551 0460. Southern Fleurieu Health Service in Victor Harbor. Harbour View Terrace, Children under 18 years who either live in or go to school in South Australia can attend without charge. Eligible adults (holder of a current Centrelink Concession Card) can access free priority general and emergency dental care. Aboriginal and Torres Strait Islander clients who hold a current interstate concession card and who are temporarily staying in South Australia are eligible for Emergency Dental Services only.

DeadlyKidsSA www.sahealth.sa.gov.au

Under 8's Aboriginal Ear Health Program undertakes screening of Aboriginal children primarily aged 0-8 years in early childhood centres and primary schools as well as in the clinic setting and community events.

Kanggawodli www.sahealth.sa.gov.au **8342 2250**

Kanggawodli is a culturally safe accommodation service available to Aboriginal consumers who live **more than 100km** from Adelaide and are visiting Adelaide for clinical appointments. Referral from health service essential.

Mental Health

13 Yarn www.13yarn.org.au **13 92 76**

13YARN offers a confidential one-on-one over the phone yarning opportunity and support with a trained Lifeline Aboriginal & Torres Strait Islander Crisis Supporter for mob who are feeling overwhelmed or having difficulty coping. 24 hours/7 days.

THRRILI https://thirrili.com.au

1800 805 801 24/7 service.
Provide emotional and practical support to families impacted by a loss from suicide or other fatal traumatic incidents. If the call is diverted to message bank, leave the best contact number, and the Support Advocate will call back as soon as possible.

WellMob https://wellmob.org.au

WellMob brings together online resources made by and for our mob. Here you will find websites, apps, podcasts, videos, social media, and online counselling all with a focus on social and emotional wellbeing.

Aboriginal Sobriety Group Inc. www.asg.org.au **8223 4204**

Point of contact for drug and alcohol services and support. Provide drug and alcohol information and education and referral, advocacy and support.

Aged Rights Advocacy Program www.sa.agedrights.asn.au/aboriginal_advocacy/overview

1800 700 600
Aboriginal advocacy program for the rights of older people

Aboriginal Carer Support Program www.carerssa.com.au **1800 422 737**

A grief counselling and support group meets monthly on a Friday in Port Elliott. Contact Robyn Woods on **0490 103 046**.

Youth

Yarn Safe (e- headspace) https://headspace.org.au/yarn-safe
If you feel like there is too much happening, clearing your head can help. There's no shame in talking it out.
Headspace is in Victor Harbor **8391 0123**
10 Crozier Rd. Mon: 9 - 5; Tues: 10 - 6

Southern Fleurieu Youth Network https://www.victor.sa.gov.au **8552 0600**
Meetings every Monday during the school terms, 4pm – 6pm at Southern Fleurieu Health Service for any Aboriginal and TSI Young Person aged 10 – 25 years living on the Fleurieu Peninsular

Nunga Youth Space (Fleurieu Families) www.victor.sa.gov.au/council-activities/community-services/families Contact Lisa **0458 153 873**. (Fri only)
The Nunga Youth Space is a place for young people (10 to 17 years) that identify as Aboriginal or Torres Strait Islander to hang out, play and take part in cultural activities. Every Friday afternoon during term time from 3pm to 6pm at the Encounter Centre, 42 Armstrong Road Victor Harbor.

Aboriginal Family Support Services www.afss.com.au/youth-accommodation 8205 1500
Aboriginal and Torres Strait Islander Specific Homeless Services assists Aboriginal youth between 15-25 years, who are homeless or in crisis. Olga Fudge Lodge **8357 7673** operates for females and Narungga House **8350 9369** operates for males. Both are staffed 24/7. Also has outreach services, please check with organisation for specifics.

Financial

Services Australia (Centrelink)
Grandparent, Foster and Kinship Carer Adviser Line
www.servicesaustralia.gov.au/grandparent-foster-and-kinship-carer-advisers
1800 245 965
Foster and Kinship Carer Advisers can help you and your family. They can tell you about payments and support services based on your needs, information about Medicare, Centrelink or Child Support and refer you to federal, state and community services in your area.

SA Government www.sa.gov.au/topics/care-and-support/resources-for-aboriginal-people
Useful list of resources for Aboriginal people.
Concessions Finder: www.sa.gov.au/topics/care-and-support/concessions
Check your eligibility for Concessions for ATSI eligible people

Glasses SA: www.sa.gov.au/topics/care-and-support/concessions/health-concessions/glassessa **1300 762 577** Aboriginal people can receive standard glasses at no cost

Banking: Indigenous Customer Service Lines
to better assist Aboriginal and Torres Strait Islander customers with their banking.

NAB Ph. 1800 966 100

BankSA 1800 061 548.

ANZ 1800 037 366

Commonwealth 1800 700 682

Westpac 1800 230 144.

TELSTRA First Nations Connect phone line www.telstra.com.au/first-nations-australians/customer-support **1800 444 403**
Dedicated to helping Aboriginal and Torres Strait Islander customers. Want to speak to someone in your language? We can access interpreter services for approximately 50 different languages and dialects.

The Circle First Nations Entrepreneur Hub www.thecircle.sa.gov.au **0422 443 430.**
Funded by the Australian Governments' National Indigenous Australians Agency, in partnership with the South Australian Government. Membership to the Circle is inclusive of all South Australian Aboriginal and/or Torres Strait Islander owned / operated businesses and is free of charge. Access to the Physical Hub on North Terrace Adelaide provides meeting rooms and a culturally safe place to be innovative, connect with others and conduct business.

Consumer and Business Services National Indigenous Hotline
www.cbs.sa.gov.au/sections/CBAdvice/indigenous-consumers **1300 303 143.** (CBS) can help you understand your legal rights and responsibilities and offers free help to sort out problems with things that you've bought or signed up for. Indigenous consumers and community organisations are encouraged to report unfair trading practices via the Hotline.

Aboriginal Legal Rights Movement www.alrm.org.au **1800 643 222**
Provides free **financial counselling services** to Aboriginal People. Financial Counsellors can advise on debts, service contracts, or other financial issues and provide information and relevant resources to make good financial decisions.

Mob Strong Debt Help https://financialrights.org.au/getting-help/mob-strong-debt-help/ **1800 808 488**

A **free** nationwide legal advice and financial counselling service for Aboriginal and Torres Strait Islander people.

Legal

Aboriginal Legal Rights Movement. www.alrm.org.au **1800 643 222**
Provides free legal advice & court assistance. ALRM helps Aboriginal people who have come into contact with the Police or the Courts. Field Officers ensure that Aboriginal people who are arrested are properly advised of their rights at the time of the arrest. Anyone from an Aboriginal background who has been charged with an offence has the right to request a phone call to ALRM before any interview is conducted.
ALRM provides advice and representation in relation to Family Law issues concerning children's matters when you separate from your partner. Lawyers also represent parents in care and protection proceedings when children are removed from families.

The **Aboriginal Visitors Scheme** (AVS) offers after hours care and support service available from 5:00pm until 9:00am and all day on weekends and public holidays. The AVS service is provided to

assist Aboriginal people who might be feeling anxious or stressed about being arrested. If he or she does not require legal assistance, then the Police at the request of him or her can ask for the AVS service to be delivered by phone or in person.

Nunga Court (Aboriginal Court Day) https://lawhandbook.sa.gov.au/ch13s05s03s04.php
The Nunga Court provides Aboriginal defendants with a culturallyappropriate sentencing option through participation in a sentencing conference. This process aims to overcome cultural barriers to understanding the law, court practice and procedure. The Nunga Court operates from the Port Adelaide, Murray Bridge, Port Augusta, Mt Gambier, Pt Lincoln and Ceduna Magistrates Courts. The Nunga Court Division is available to an Aboriginal or Torres Strait Islander defendant who has pleaded guilty to an offence in the Criminal Division of the Magistrates Court, and who applies to be sentenced in the Nunga Court:

Knowmore www.knowmore.org.au
1800 605 762
Free legal advice including a team of Aboriginal and Torres Strait Islander workers for survivors of child sexual abuse. Assistance with National Redress Scheme, Victims of Crime applications and other legal issues.

Domestic Violence

If you or someone you know is experiencing domestic and family violence, call the:

Domestic Violence Crisis Line (24 hours) 1800 800 098 or

1800RESPECT (24 hours) 1800 737 732

Junction SA https://junctionaustralia.org.au **8392 3070 1300 694 961** 31B Cadell Street Goolwa.
Junction offers domestic violence support to women, children and young people who are living with, or escaping domestic and family violence in the Fleurieu and Kangaroo Island regions. This service provides Aboriginal and Torres Strait Islander culturally appropriate support for women and children with legal assistance, counselling, developing safety plans and support in finding a safe place to live.

Ninko Kurtangga Patpangga - Southern Regional Aboriginal Family Violence Service www.sa.gov.au/topics/housing/emergency-shelter-and-homelessness/homelessness-service-providers/ninko-kurtangga-patpangga **8297 9644 or 1800 800 098**
Helps Aboriginal families and women in the Southern metropolitan areas of Adelaide and women who are moving from rural and remote areas. Can provide temporary emergency accommodation for ATSI women and children experiencing DV.

KWY Aboriginal Corporation 8377 7822 https://www.kwy.org.au /
Aims to improve safety, break the cycle of domestic violence and stem the flow of Aboriginal children into the child protection systems across Australia. No outreach service but can call and get a referral to an appropriate service.