



CONNECTING COMMUNITIES

The Quarterly

Our performance, Our story....

April to June 2020



Office of the Chief Executive Officer

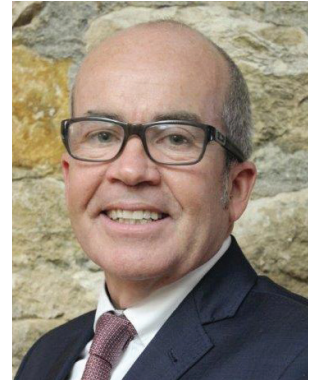
Office of the Chief Executive Officer

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Chief Executive Officer's - Quarterly Update

April - June 2020

Welcome to the fourth and final quarter report for the 2019-20 financial year. This report summarises Council's highlights and achievements over the past three months, and while the third and fourth quarters of the year were certainly unprecedented and incredibly challenging, significant progress was made on a number of projects across the region.

Planning for, and management of, the impacts of the COVID-19 pandemic took an obvious precedent through this quarter on a number of fronts. Our services, facilities and events were heavily affected and relied on forward thinking and problem-solving across the organisation to adapt in a way that kept our community and staff safe, while maintaining a level of service and productivity. I am proud of the way we have responded as an organisation to achieve this and find new opportunities to evolve.

In April, we launched the Alexandrina Business Support Package to help alleviate the local economic impact of the COVID-19 pandemic. We are confident that together with rent and rate relief packages offered to local businesses and ratepayers, this is providing invaluable support to help our local economy at a time where many are doing it tough.

In June, recognising that the unprecedented COVID-19 pandemic has heavily affected the region's community groups, Council supported an allocation of \$160,000 from the 2019-20 budget as a once off COVID-19 initiative to support Community Centres across Alexandrina.

The financial assistance will support the community-run organisations to meet the increased demand for support for vulnerable and disadvantaged community members,

and assist community centres to meet unexpected funding shortfalls and increased operational costs as they recover from the pandemic.

To accompany significant Council contributions, we were successful in securing \$800,000 to commence Stage One of the multi-stage Goolwa Oval Sporting Precinct project in April, through the State Government's Grassroots Football, Cricket and Netball Facility Program.

In May, Council committed \$330,000 toward the redevelopment of the Port Elliot Surf Life Saving Club, to combine with significant club contributions and financial support from the State Government through SLSSA.

Furthermore, upgrades to the Strathalbyn Senior Citizens Club building commenced in April. The works will enable the facility from which a range of community development programs can be delivered in a functional and dedicated space.















Federal and State Government funding for the Goolwa Wharf Precinct Revitalisation Project were announced in June and combined with a Council contribution of \$2.5m will enable \$7.5m worth of enhancements to the precinct to attract locals and visitors alike for many years to come.

Significant public consultation was undertaken during the reporting period, including on the draft 2020-21 Annual Business Plan and Budget, Alexandrina 2040 and the Goolwa Beach Kiosk. We welcome the community feedback we receive as it enables us to better plan and deliver Council services and facilities.















Glenn Rappenberg
Chief Executive Officer













2019-20 Project Updates as at 30 June 2020

Project Name	Project Description	On Time	On Budget
Renewal of Storm damaged Assets	Renewal of stormwater bridges and infrastructure damaged during the 16-17 Financial Year	 GREEN	 GREEN
Progress comment:	All repairs and associated projects are completed including the Strathalbyn footbridge completed in August 2019.		
COMPLETE	Water Affecting Activity permits and Native Vegetation Council approvals are complete. Building Rules Consent approvals are complete along with structural certification for the bridge structures.		
Capital Renewal - Bridges	Capital Renewal of Bridges, Bridge Components - Wing Walls, Abutments, Railings, Deck. Currently programmed to be utilised for Wickham Hill Road bridge structural analysis and potential remediation works to increase load limit.	 GREEN	 GREEN
Progress comment:	Contract for assessing structural integrity of Wickham Hill Bridge awarded to the engineering consultant. Report being prepared with upgrade/renewal recommendations to allow for higher load limit on this heavy vehicle route.		
IN PROGRESS			
Goolwa Sporting Complex	The Goolwa Oval Sporting Precinct complex seeks to deliver new, dedicated sporting grounds and facilities to cater for Goolwa Township's existing and future sporting , recreational and community needs.	 GREEN	 GREEN
Progress comment:	The Goolwa Oval Masterplan was endorsed by Council at its meeting of 21 October 2019. Construction to commence December 2020		
IN PROGRESS	Administration is working with oval stakeholders to develop a mutually agreed management model for implementation once the project is complete.		
Currency Creek Hall Renewal	Project to undertake remediation works at the connection of the original building and the newer addition to prevent further cracking and damage.	 GREEN	 GREEN
Progress comment:	Project Complete		
COMPLETE			
General Building Renewal District Wide	General Building Renewal Defect Repair, Building Paint Renewal Program, Building Security System Renewal, Goolwa Wharf Toilet Solar Lights, Public Toilets Skylights Renewal Program, Clayton Bay Toilet Floor Renewal, Corinthian Hall Paint Renewal, Goolwa Depot Workshop Roof Renewal. Based on Condition and Defect Audit data.	 GREEN	 GREEN
Progress comment:	All programmed works completed.		
IN PROGRESS			
Port Elliot RSL Air Conditioning	Installation of new air conditioning at the Port Elliot RSL Hall	 GREEN	 GREEN
Progress comment:	Project Complete		
COMPLETE			
Strathalbyn Town Hall Renewal	Upgrade of existing infrastructure including stage sound and lighting, main hall lighting and ceiling fans, kitchen relocation and addition of toilets and change rooms as per original concept	 GREEN	 GREEN
Progress comment:	Concept design being finalised. Detailed design to be complete late August 2020. Construction to commence December 2020 with project completion estimated March 2021		
IN PROGRESS			















2019-20 Project Updates as at 30 June 2020

Project Name	Project Description	On Time	On Budget
Old Chart Room, Goolwa Renewal	Renovate and upgrade existing building to create a usable contemporary multi-purpose space that will accommodate a variety of uses. Works to include replacement of access ramp to Australian building codes and DDA compliance, renewal works to existing superstructure components, internal fit out and upgrade of electrical items, installation of air conditioning system and construction of a new external hard stand.	 GREEN	 GREEN
Progress comment:	Project funding received. Design commenced February 2020 with project completion January 2021.		
IN PROGRESS			
Strathalbyn Senior Citizens	Building upgrade and expansion including the internal upgrade of toilet and kitchen facilities and office extension to the existing building.	 GREEN	 GREEN
Progress comment:	Works have commenced onsite with estimated completion date mid August 2020.		
IN PROGRESS			
Footpaths Capital Works Program	Construction of new Footpaths in line with the priorities set out in Council's Footpath Master Plan.	 GREEN	 GREEN
Progress comment:	Program completed.		
COMPLETE			
Kerbs Capital Program	Installation of kerb to mitigate existing stormwater issues or in conjunction with stormwater infrastructure upgrade	 GREEN	 GREEN
Progress comment:	No projects identified for kerbing in the 2019/20 FY.		
COMPLETE			
Goolwa Jet Ski Recreational Facility	Construction of picnic table, shelter, commercial area, informal parking, signage, rubble footpath,. Demolition of existing structure. Reed clearance. Landscaping. Contraction of garden bed, viewing platform, paving/seating. Installation of additional shelter.	 GREEN	 GREEN
Progress comment:	Jet ski redevelopment is funded through the Drought Communities program extension for completion in the 20-21 financial year.		
IN PROGRESS			
Goolwa Skate Park - Pump Track	Construction of a Pump Track at the Goolwa Skate Park site.	 GREEN	 GREEN
Progress comment:	Project was completed October 2019.		
COMPLETE			
R&O: Woodchester Entry Statement	Project to create entrance statement in Woodchester for the Langhorne Creek winery region	 GREEN	 GREEN
Progress comment:	Contract awarded , expected completion in August 2020		
IN PROGRESS			















2019-20 Project Updates as at 30 June 2020

Project Name	Project Description	On Time	On Budget
Parks and Gardens Expansion and Upgrade	Budget line for the creation of Recreation and Open space assets, largely determined by location planning and site specific master plans Ratalang Basham Conservation Reserve	 AMBER	 GREEN
Progress comment:	Waiting for contracts to be awarded , expected construction in the 4th quarter Boardwalk/Bridge - Design has been complete and DA approved Integrated masterplan completed June 2020		
IN PROGRESS	Shelter at the Gap - Currently in design phase with contractor and DA lodged Dune stabilisation project has completed access point 2. Access points 1 and 3 are being considered in the 2020-21 budget.		
Parks and Gardens Capital Renewal Plan	Renewal of existing Parks & Gardens Infrastructure (Playground equipment, Park Furniture and Structures) in accordance with adopted Parks & Gardens Asset Management Plan	 AMBER	 GREEN
Progress comment:	Commodore Reserve Port Elliot - Irrigation replacement 50% complete, delayed due to Surf Life Saving Club development		
IN PROGRESS			
SA Water Pump Station - Liverpool Road	The purchase of the decommissioned and landscaped SA Water Pump Station located on Liverpool Road Goolwa, Section 2202 Part Lot A, Certificate of Title Volume 5665 Folio 582 Hundred of Goolwa from the South Australian Water Corporation.	 AMBER	 GREEN
Progress comment:	SA Water transfer is now complete with landscaping also complete. New fence along shore completed Await confirmation of Land Transfer from SA Water to Alexandrina Council		
IN PROGRESS			
Middleton Tennis Court Upgrade	Replace fencing and minor court surface repairs.	 GREEN	 GREEN
Progress comment:	Project construction to start October 2020		
IN PROGRESS			
Port Elliot Oval Irrigation	Renewal of Port Elliot Cricket Club irrigation	 GREEN	 GREEN
Progress comment:	Consultation and project scoping starting in July 2020. Completion expected by December 2020		
IN PROGRESS			
Mount Compass Reserve Playground, Waye Court	Mount Compass Recreation Park . Delivery of modern & progressive nature play space for local residents and visitors alike including key elements of skate, BMX, nature play and water sensitive design landscape throughout.	 GREEN	 GREEN
Progress comment:	Project completed on time and within budget		
COMPLETE			
Clayton Bay Oval Foreshore & Carpark Upgrade	Upgrade of oval foreshore including relocation of swimming area, new oval car park & access road, foreshore shelters, improvements to toilets, reconfigure boat ramp car park & improve footpath links, restrict vehicle access to cliffs, tree planting & signage. Identified in Clayton Bay Foreshore Master Plan, see Items 2.1-2.10 in Appendix B.	 GREEN	 GREEN
Progress comment:	Reeds completed, shelter installed and path maintenance and resheet of carpark to be completed in July 2020.		
IN PROGRESS			











2019-20 Project Updates as at 30 June 2020

Project Name	Project Description	On Time	On Budget
Milang Foreshore Erosion	Renewal of collapsed concrete embankment, in addition to accessibility infrastructure and landscaping	 GREEN	 GREEN
Progress comment:	Project Construction commenced end of June 2019 and was completed by the 2nd week of July 2019.		
COMPLETE			
Coastal Erosion Prevention	Key outcomes identified from Council's Coastal Erosion Mapping study.	 GREEN	 GREEN
Progress comment:	Works identified for Coastal Erosion Prevention for the current financial year complete.		
COMPLETE			
Port Elliot Reserves Irrigation Upgrade	Replace class B irrigation systems in Port Elliot to overhead sprinklers and mains water, due to the failure of underground systems.	 GREEN	 GREEN
Progress comment:	The Harbourmaster and Continental Park works are complete and the Commodore reserve work were postponed until financial year 20-21 as the Port Elliot Surf Life Saving Club are relocating their operations to this reserve. The irrigation work is best left until these actions are complete.		
IN PROGRESS			
Sealed Road Renewal and Reconstruction	Renewal program as programmed, previous years roll overs and other stakeholder requests	 GREEN	 GREEN
Progress comment:	Project completed on time and budget.		
COMPLETE			
Goolwa Beach Masterplan	Alexandrina Council, Surf Life Saving SA and Goolwa Surf Life Saving Club (SLSC) have commenced works on the exciting transformation of the Goolwa Beach precinct, in the form of the new Goolwa SLSC facility and surrounds. In order to deliver the Goolwa Beach SLSC facility, significant changes are required within the Goolwa Beach environs.	 AMBER	 GREEN
Progress comment:	Goolwa Beach Master plan Project comprises a number of elements. the Phase 2 of the project that comprises of Carpark and surrounding infrastructure upgrade and renewal are on hold pending Grant funding		
IN PROGRESS			
Sandergrove Road Street Scape, Strathalbyn	Major road upgrade, stormwater and streetscape project to enhance the entrance to the Strathalbyn Township.	 GREEN	 GREEN
Progress comment:	Practical Completion was achieved on 19 August 2019.		
COMPLETE			
Mt Compass School, Car Parking	Upgrading of car parking area adjacent to Mount Compass Area School, Construction of footpath along Oval road Mount Compass	 GREEN	 GREEN
Progress comment:	Project complete		
COMPLETE			





2019-20 Project Updates as at 30 June 2020

Project Name	Project Description	On Time	On Budget
Goolwa Wharf precinct Master Plan Project	<ul style="list-style-type: none"> - Repair of the Goolwa Wharf & Shed - Upgrade Signal Point Regional and Cultural Centre - Precinct Shared Path and Open Space Activation - Activation of Precinct Way Finding and Free Wi-Fi 	 GREEN	 GREEN
Progress comment:	Currently we are working through activation strategies and have begun the procurement process.		
IN PROGRESS			
Quarry Road / Alexandrina Rd Intersection realignment	Quarry Road upgrade includes the upgrading of existing road infrastructure to facilitate B-Double access to Tooperang Quarry.	 GREEN	 GREEN
Progress comment:	All Works were completed by early October 2019, Practical completion signoff. Additional budget was required providing an improved surface, this has provided a longer asset life with reduced maintenance.		
COMPLETE			
Strathalbyn Streetscape Revitalisation	A series of projects identified as an outcome from the Strathalbyn Town Centre - Traffic, Parking & Streetscape master plan. Works for 2019 / 2020 1. Rankine / Albyn / Sunter intersection upgrade and parking. 2. Sunter / St Andrews Church upgrade.	 AMBER	 GREEN
Progress comment:	Detailed design phase commenced with Contract awarded. Delivery planned between December 2020 and February 2021		
IN PROGRESS			
Kurramin Court Road Sealing Port Elliot Dog Park	Sealing of road providing access to Port Elliot Dog Park Project depends on the completion of Stormwater project to the road	 GREEN	 GREEN
Progress comment:	Project to be completed in August 2020, delay due to inclement weather		
IN PROGRESS			
Unsealed Road Renewal - Resheeting	Renewal program as programmed, previous years roll overs and other stakeholder requests	 GREEN	 GREEN
Progress comment:	Program Completed.		
COMPLETE			
Strathalbyn Gasworks flooding issue	Gasworks Cottages - Stormwater upgrade	 GREEN	 GREEN
Progress comment:	Project has minor works to complete in July 2020.		
IN PROGRESS			
Development of the Goolwa Waste Transfer Station	Redevelopment of the Goolwa Waste and Recycling station. Final components include stormwater works and intersection upgrade.	 AMBER	 GREEN
Progress comment:	Postponed works for bulk earthworks, stormwater and street lighting completed New entrance works has been delayed due to stormwater design changes, issued to DPTI for final review. Stormwater basin expansion complete.		
IN PROGRESS			





2019-20 Project Updates as at 30 June 2020

Project Name	Project Description	On Time	On Budget
Goolwa Library Carpets Renewal	Project to re lay the Goolwa library carpets.	 GREEN	 GREEN
Progress comment:	Project Complete		
COMPLETE			
Strath Pool Plant and Equipment Renewal	The purpose of this project is to approach the market to procure plant replacement items for the Strath Pool with current model available at the time.	 GREEN	 GREEN
Progress comment:	Pool heating system with indirect boiler replaced		
COMPLETE			
CWMS : Smart Water Project Capital Renewal	This is a data project aimed at transforming the CWMS into a digital utility managed through data driven decision-making. The purpose of this project is to strategically drive the organisation into a sustainable, customer centric future based on data driven decisions and technology derived efficiencies.	 GREEN	 GREEN
Progress comment:	<p>The final quarter for 19/20 included the completion of the Scope of Works for the Smart Water Project with all supporting documentation in preparation for tendering the proof of concept implementation at Mt Compass. Five workshops were held with CWMS electrical and supervisory staff to analyse and document the required data connections for the different types of pump stations and treatment plants. These have been compiled into documents for the project. There have been several meetings with Local Government Association Procurement (LGAP) to work through a process for releasing the Request for Quote (RFQ) and utilising the expertise of LGAP in the assessment and selection of the appropriate contractor. Council's IT department have been engaged to install microwave links to the Port Elliot, Milang and Mt Compass Waste Water Treatment Plants to facilitate the rollout of the SCADA system across the region. Circuit design and system testing has been completed for an upgrade to the backup power systems that support alarms and communications from the pump stations. The backup power upgrade will be implemented with the SCADA system.</p> <p>The internal Major Project Authorisation, Procurement Risk Management Plan and the Tender Evaluation Plan documents have been completed and submitted to Senior Management for sign-off.</p> <p>Work has been completed on the Coorong Quays sewer management system to ensure that it will remain operational until Council take-over in 2021. This involved servicing the computer system and ensuring a current data backup was available. The current system is unsupported and the computer hardware is obsolete.</p>		
IN PROGRESS			
Process Analysis & Laboratory Upgrades	<p>CWMS Laboratory</p> <p>Investigate the process validation and infrastructure expansion requirements for internal laboratory testing.</p> <p>Gap analysis on skills, equipment & building augmentations. Project represents the quality assurance layer and is integrated with processing monitoring improvements across all schemes.</p> <p>Technical Officer precursor to project initiation.</p>	 GREEN	 GREEN
Progress comment:	<p>Timelines will be largely determined by other projects and resourcing.</p> <p>This work will be postponed until the appropriate appointment of a qualified Technical Officer.</p> <p>Expected to be implemented in FY20/21.</p>		
IN PROGRESS			
Capital Upgrade - CWMS: Goolwa Capital Infrastructure	Goolwa Beach CWMS Pump station development as part of Goolwa Beach Master Plan Project	 GREEN	 GREEN
Progress comment:	Project completed on time and within budget		
COMPLETE			





2019-20 Project Updates as at 30 June 2020

Project Name	Project Description	On Time	On Budget
Coorong Quays - Vercoe Terrace to Goolwa WWTP, 280mm Pump Main Duplication	Located within Vercoe Terrace, Glendale Grove to Kessell Rd Goolwa, an existing 225mm diameter pumping main currently services the Goolwa North residential zone via a dedicated Vacuum Sewer Station located upon Byrnes Road. In addition, this 225mm pumping main also services a component of existing Hindmarsh Island properties. The addition of wastewater flows from within the Coorong Quays residential zone will result in this existing pumping main exceeding its design capacity.	 GREEN	 GREEN
Progress comment:	<p>Project Component 1 Vercoe Terrace to Goolwa Wastewater Treatment Plant (WWTP), Pump Main Duplication</p> <p>The delivery of this 1.6km long pumping main marks the completion of the first of the Coorong Quays project components and forms a critical portion of network that will ultimately deliver waste water from Hindmarsh Island (Coorong Quay) to the Goolwa WWTP.</p>		
COMPLETE	<p>Work was successfully tested and commissioned, with the new system now "live". The desired result has been achieved with waste water flows from both Goolwa North and Hindmarsh Island now being managed more efficiently. This system change has resulted in immediate benefits being realised at a number of pump stations located within the system.</p>		
Coorong Quays WWTP to O'Connell Ave Pump Station, 180mm Transfer Main	<p>To facilitate ultimate waste water flows from Coorong Quays residential development, a number of Alexandrina Council wastewater network components require expansion, or construction.</p> <p>Alexandrina Council currently owns and operates a wastewater pump station located within an undeveloped residential parcel of land on O'Connell Avenue, Hindmarsh Island. This existing pump station services a portion of Hindmarsh Island residents located upon O'Connell Avenue and Sturt Parade, Hindmarsh Island. Waste water is then transferred via an existing pumping main over the Hindmarsh Island Bridge before discharging into the Vercoe Terrace DN225mm pumping main, and ultimately, the Goolwa WWTP.</p> <p>In accordance with the Coorong Quays Infrastructure Agreement, a new dedicated pumping main is required to link the Coorong Quays WWTP to the O'Connell Avenue pump station. The new pumping main will provide a dedicated DN180mm connection and be approx. 1200m OR 1600m in total length subject to final alignment.</p>	 GREEN	 GREEN
Progress comment:	<p>Project Component 2 Following a detailed design phase and an Open Tender process, a highly experienced contractor has been engaged to perform these works. Works commenced end of January 2020 and was completed in March 2020.</p> <p>As a benefit to the community and visitors to the region, works have been deliberately scheduled to avoid school holidays as to avoid inconvenience for all. Construction works along Randell Road & O'Connell Ave have utilized traffic control measures (traffic lights) to ensure safety.</p>		
COMPLETE	<p>Community feedback has been extremely positive, with traffic restrictions causing little to no disruption to local commuters. As a measure of public relations success, during this 6 week construction phase one (1) phone call only has been received from public seeking explanation for traffic restrictions. Once explained, that member was extremely comfortable.</p>		





2019-20 Project Updates as at 30 June 2020

Project Name	Project Description	On Time	On Budget
Coorong Quays WWTP Transfer Pump Station	<p>The new transfer pump station scope shall be;</p> <ul style="list-style-type: none"> • Works to be undertaken upon portion of Allotment 2038 in DP72639, CT 5982/850 within Coorong Quays WWTP lands (as per Coorong Quays Agreement) • Securing of all statutory easements over agreed portion of Allotment 2038 in DP72639, CT 5982/850 to facilitate works (as per Coorong Quays Agreement) • New dedicated package pump station, including pipework, chamber, valve pits, pumps, floats, electrical cabinet & plinth, electrical control componentry (PLC Board) and all other ancillaries required • Connect to the existing Coorong Quays WWTP vacuum station pipe work • Removal of any redundant equipment from site • Provision of any ancillary plumbing work and electrical work • Reinstatement of surfaces affected by the new service installation works • Any required traffic management • Provision of 'as constructed' survey and drawings 	 GREEN	 RED
Progress comment:	<p>All tendering has been completed and the contract awarded.</p> <p>In the last quarter major works have begun on-ground within the Coorong Quays Wastewater treatment plant. Working within a live environment creates high levels of complexity which must be carefully managed. The project is progressing as planned with major pumping chamber infrastructure and augmentation of pipework and services already well established.</p>		
IN PROGRESS			
Coorong Quays WWTP Vacuum Station Electrical Upgrades	<p>The Vacuum Station Electrical Upgrade scope shall include;</p> <ul style="list-style-type: none"> • Full electrical review of Vacuum Station 1, 2 & 3 electrical systems, both dedicated & ancillary • Scoping and identification of all electrical upgrade opportunities • Design development of best practice electrical upgrade opportunities identified • Testing, delivery & implementation of electrical upgrade outcomes identified • Provision of 'as constructed' survey and drawings <p>Special Conditions</p> <p>As a Council owned & operated wastewater network, Council requires that a number of Special Conditions apply to these works;</p> <ul style="list-style-type: none"> • Council's wastewater Electrical Engineer will be instrumental in identifying and delivering best practice electrical upgrade outcomes • Council's wastewater Electrical Engineer will be instrumental in identifying, designing, testing & commissioning, in conjunction with the successful contractor, any electrical upgrade outcomes. • The scope includes connection to existing electrical power supply to service the new wastewater pump 	 GREEN	 GREEN
Progress comment:	<p>Comprehensive progress continues for these project components with design and specification works well advanced with expertise being provided by Council's waste water engineers.</p> <p>Extensive time and effort has been placed in understanding the current Coorong Quays Wastewater Treatment Plant site for which limited engineering plans or specifications exist. Time has been invested within this design phase to understand the complexities of underground services within and surrounding the site. These existing constraints very much dictate design configurations and cost for these components.</p>		
IN PROGRESS	<p>As service locations become clear the design for these components will be finalised and analysed in detail by the Community Wastewater Management System (CWMS) team – from both an infrastructure delivery and future operations perspective. Importantly, with design configuration known a proposed easement plan will be prepared to cover the existing services including electrical cabling, vacuum stations, pipe network, telecommunications and water services.</p>		





2019-20 Project Updates as at 30 June 2020

Project Name	Project Description	On Time	On Budget
Goolwa WWTP Mechanical Screen	<p>The new mechanical screen scope shall be;</p> <ul style="list-style-type: none"> •New dedicated package mechanical screen, including conveyor (or similar) mechanical screen, pipework, valve pits, electrical control componentry and all other ancillaries required •Connection to the existing Goolwa WWTP pipe work •Removal of any redundant equipment from site •Provision of any ancillary plumbing work and electrical work •Reinstatement of surfaces affected by the new service installation works •Provision of 'as constructed' survey and drawings 	 GREEN	 GREEN
Progress comment:	<p>The transition of wastewater from Coorong Quays full sewer network requires enhancements to the existing Goolwa WWTP – to screen incoming flows, to remove contaminants. For this a purpose built mechanical screen is required.</p> <p>The detailed design and specification work is complete.</p> <p>This project is currently also within an Open Tender procurement phase, with a Mandatory Site Meeting being performed. Submissions to Open Tender process will be received by mid- April 2020, with a view to roll out project works mid-2020.</p>		
IN PROGRESS	<p>Similar to all CWMS infrastructure, this mechanical screen infrastructure has included high levels of operational design scrutiny and has involved (& will continue to involve) all members of the CWMS team. This timeline is in accordance with the Agreement held between Council and current owners.</p>		
Coorong Quays Residential Valve Chamber Upgrade	<p>The new valve pit scope shall be;</p> <ul style="list-style-type: none"> •New dedicated valve pit installation adjacent to all existing wastewater chambers located within Coorong Quays network •Connection of the house gravity pipe, into the existing waste water chamber with connection into the new vacuum valve pits •Removal of any redundant equipment from site •Provision of ancillary plumbing work as required •Reinstatement of surfaces affected by the new service installation works •Provision of 'as constructed' survey and drawings 	 GREEN	 GREEN
Progress comment:	<p>Vacuum bollard design and specification works now complete. Testing of design also complete, with success.</p> <p>Request for quote underway between 9 January 2020 and 24 January 2020 for the bollard materials with suppliers, local and Adelaide based.</p>		
IN PROGRESS	<p>In March/April 2020 some pit retrofits will commence as a proof of concept within the CQ facility. This will provide labour costs, to assist with future forecasting of works overall.</p>		







2019-20 Project Updates as at 30 June 2020

Project Name	Project Description	On Time	On Budget
Goolwa WWTP Irrigation Upgrade	<p>The new WWTP Irrigation Upgrade scope shall be;</p> <ul style="list-style-type: none"> •Water balance model, to define water volumes generated upon Hindmarsh Island and usage demand via increased turf farming operations •Reconfiguring of existing centre-pivot irrigation infrastructure •Purchase, if required, of new irrigation infrastructure •Reconfiguring of existing electrical & mechanical control systems •Removal of any redundant equipment from site •Provision of any ancillary plumbing work and electrical work •Reinstatement of surfaces affected by the new service installation works •Any required traffic management •Provision of 'as constructed' survey and drawings 	 GREEN	 GREEN
Progress comment:	<p>The transition of wastewater from Coorong Quays will result, ultimately, in an additional 130ML of waste water being received, processed and utilized by Council's CWMS team. To accommodate increases in volumes the existing center pivot irrigation infrastructure (located at Brook Turf, Boettcher Rd, Goolwa) is required to be upgraded to lateral irrigation technology to allow for greater irrigation / production area, higher and more frequent usage rates. This provides absolute benefit to Council given this wastewater product must be used whilst at the same time providing very real increases in turf production rates, and in turn profit to both Council and Brook Turf via commercial license.</p>		
IN PROGRESS	<p>Lateral Pivot irrigation detailed design and specification work is complete. This project is within an Open Tender procurement phase.</p> <p>Submissions to Open Tender process will be received by end- April 2020, with a view to deliver on ground works during mid to late 2020.</p> <p>This irrigation design has included high levels of operational design scrutiny by both CWMS team and by our commercial turf partner. The timeline to deliver these changes is in accordance with the Agreement held between Council and current owners.</p>		
O'Connell Ave Pump Station, Pump Duty	<p>To facilitate ultimate waste water flows from Coorong Quays residential development, a number of Alexandrina Council wastewater network components require expansion, or construction.</p> <p>Alexandrina Council currently owns and operates a wastewater pump station located within an undeveloped residential parcel of land on O'Connell Avenue, Hindmarsh Island. This existing pump station services a portion of Hindmarsh Island residents located upon O'Connell Avenue and Sturt Parade, Hindmarsh Island. Waste water is then transferred via an existing pumping main over the Hindmarsh Island Bridge before discharging into the Vercoe Terrace DN225mm pumping main, and ultimately, the Goolwa WWTP.</p> <p>In accordance with the Coorong Quays Infrastructure Agreement, the existing pumps that service this pumping station require a performance upgrade. Limited works associated with the pump upgrades are required.</p>	 AMBER	 GREEN
Progress comment:	Project has not started. Based on growth demand schedule to be confirmed with new Long Term Financial Plan development.		
IN PROGRESS			







2019-20 Project Updates as at 30 June 2020

Project Name	Project Description	On Time	On Budget
O'Connell Avenue to Vercoe Terrace, 180mm Pump Main Duplication	<p>To facilitate ultimate waste water flows from Coorong Quays residential development, a number of Alexandrina Council wastewater network components require expansion, or construction.</p> <p>The existing Goolwa side wastewater network junctions with the Hindmarsh Island wastewater network at a manhole located at the Hindmarsh Island Bridge. At present, an existing 180mm diameter pumping main is located within Curson Place and Chrystal Street and transfers flows into the Vercoe Terrace pipe system.</p> <p>In accordance with the Coorong Quays Infrastructure Agreement this pumping main requires duplication. The duplicated pumping main will run parallel to the existing pipe alignment for a total length of 750m before joining the Vercoe Terrace network.</p>	 AMBER	 GREEN
Progress comment:	Project has not started. Based on growth demand schedule to be confirmed with new Long Term Financial Plan development.		
IN PROGRESS			
Mount Compass WWTP Mixer Process Installation	Installation of tank mixer into SBR at Mount Compass WWTP. To run in conjunction with Aerator to improve aeration and mixing of solids.	 GREEN	 GREEN
Progress comment:	Automation designs have been completed and new electrical engineering infrastructure constructed for Wastewater Treatment Plant (WWTP) installation. Pumping infrastructure has been procured and the team is currently working through challenges of installing within a 'live' plant environment.		
IN PROGRESS	All HMI screens for operations and programming has been developed for upload to the WWTP PLC for commissioning post mechanical installations.		









2019-20 Project Updates as at 30 June 2020

Project Name	Project Description	On Time	On Budget
CWMS : Lakala Rising Main Renewal	<p>The Lakala Reserve pumping main pipework was originally constructed in 1969 with its alignment running from the CWMS pumping shed located at Lakala Reserve (Young street), under North Terrace and along Tottenham Court Road. Pipe work then runs under Elliot Street and terminates at the Port Elliot Waste Water Treatment Plant (WWTP) via a dedicated manifold.</p> <p>The Lakala Reserve pumping main has suffered high levels of failures in recent years. During this period the CWMS team has been working in partnership with Wallbridge Gilbert Aztec (WGA) (as Council's waste water engineer) to identify network challenges and identify the root cause of the failures. Simply, old pipe materials & joints are not strong enough to resist the internal pressures applied by the current demand. A number of steps have been taken throughout the investigation phase to resolve pressure within the network, however due to the age of pipe infrastructure these steps have not been successful.</p>	 GREEN	 GREEN
Progress comment:	<p>The new Lakala Reserve waste water pumping main works are now complete.</p> <p>Works commenced in mid-November 2019 and committed multiple work teams to deliver these works prior to Christmas and the peak Summer period. The vast majority of works were undertaken using a specialized drilling machine as to limit trenching works and disruption to the local community.</p> <p>The new pipe work was successfully tested and commissioned. The new system is now "live" and the old system now redundant. The new pipework has resulted in immediate benefit, with the Lakala Reserve pump station experiencing a large reduction in operating pressures.</p>		
COMPLETE	<p>Performing these works so quickly has ensured that Port Elliot residents and Summer visitors to our region will not experience any interruption to critical waste water services. As the CWMS team prides itself on providing customers with an efficient and reliable network, the completion of these works is very much considered a positive.</p>		
CWMS : Biosolids Automation Renewal	Systematic and regular failures of electrical infrastructure at the Biosolids plant has created a requirement to assess and renew automation infrastructure.	 GREEN	 GREEN
Progress comment:	<p>Flagged for design assessment.</p> <p>Project scope and cost estimates to be included as part of assessment phase.</p> <p>This will be reallocated from capital renewal costs as a priority.</p> <p>Design work is schedule for 2021 after the delivery of the Strathalbyn Wastewater Expansion works.</p>		
IN PROGRESS			
CWMS : Pump Station Valve Pits	<p>Installation of pump station valve pits.</p> <p>Legacy infrastructure lacks appropriate access for maintenance and operation staff.</p> <p>Works will also allow for the installation of contemporary sensory and monitoring infrastructure.</p>	 GREEN	 GREEN
Progress comment:	<p>A number of valve pit installation have already occurred across the district at key wastewater pump station sites.</p> <p>The market has been approached and the contract awarded for the installation of the remaining infrastructure. Project has been completed with 5 new valve pits installed across the region.</p> <p>This is an important step with new pits having the capacity for the installation of contemporary monitoring instrumentation and improved access for system isolation.</p>		
IN PROGRESS			







2019-20 Project Updates as at 30 June 2020




Project Name	Project Description	On Time	On Budget
CWMS : Gravity Network defects	Installation and repair of identified asset defects in the regional gravity networks. Budgeted as general for reallocation based on scheme and job prioritisation.	 GREEN	 GREEN
Progress comment:	<p>The CWMS team are looking at installation of access valves within the Fenchurch pump station network. This will allow access to existing infrastructure for desludging and maintenance. The intent of this work is the ongoing mitigation of hydrogen sulphide production within this network. The works were released to market in May 2020 for installation prior to the end of the financial year.</p> <p>Contractor has installed 9 new flushing points and 3 new isolation valves. Works have uncovered large volumes of sludge blocking the lines which is validation for prioritising these works. The lines will now be flushed to improve network performance and reduce the production of hydrogen sulphide within the network.</p>		
COMPLETE			
CWMS Strathalbyn Lagoon and Wastewater Treatment plant Expansion	Construction of the new 110 megalitre storage lagoon at Strathalbyn Wastewater treatment infrastructure and process upgrades.	 GREEN	 GREEN
Progress comment:	<p>Stage 1 - Construction of the new 110 megalitre storage lagoon and pipe infrastructure was completed in 2019.</p> <p>Stage 2: Wastewater treatment infrastructure and process upgrades. The team has engaged our end-use customers due to the challenges of augmenting the disinfection processes while still maintaining treatment operations. This has established a construction timeline that must occur over the Autumn & Winter months. Based on these changes it is assumed that this project will not be fully commissioned until the end of 2020.</p> <p>Final design and specifications have been developed and the project has gone through an open tender process and the contract awarded. Delays in contract award have pushed the project timeline out which will place downward pressure on the project schedule.</p> <p>Full site handover was carried out on the 20 July 2020 for construction works to proceed. Council internal staff and external contractors have completed all relevant site inductions. Large scale water movements between the two lagoons is now occurring to facilitate the infrastructure augmentations on a live wastewater treatment facility. Due to the scale and complexity the site is being effectively isolated with any persons needing to enter the site required to follow strict site induction processes and adhere to all site instructions.</p> <p>Internal automation design and electrical infrastructure is progressing to budget and to plan. This complex work will also require a complete process engineering assessment and programming overhaul. These works will occur concurrently and beyond the Stage 2 civil and mechanical works. The final automation panels are under construction now and should be finalised prior to August 2020. Automation programming has started and will require significant internal resourcing to deliver a fully functional treatment process.</p>		
IN PROGRESS			
Strategic Land Purchase	Annual Provision for Strategic Land Purchases.	 GREEN	 GREEN
Progress comment:	Land purchase for the extension of the Currency Creek Cemetery completed.		
COMPLETE			

2019-20 Project Updates as at 30 June 2020

Project Name	Project Description	On Time	On Budget
Main Office Energy Efficiency Project	For the Goolwa main office and library, Sustainable Focus has identified that the most beneficial improvement opportunities are the replacement of office and library area lighting with more efficient LED products, and the replacement of the existing Building Management System (BMS) with a more advanced system to allow better control of the air conditioning system and the equipment responsible for causing the off-peak baseload demand at this site.	 AMBER	 GREEN
Progress comment:	The Lighting Efficiency Project, that will replace the lighting of the Goolwa Administration and Library Building with energy saving LEDs, is entering an exciting phase. Pending final procurement approvals, the lighting will be replaced in the coming month, which will provide not only much better lighting requirements but will also save around 17,000 kW hours per year, which is a reduction of over 46% of energy consumption of the building.		
IN PROGRESS			
Main Office Solar Panel Project	The installation of a 90 kW system, installed across the North-facing rooftops of the site. At this time the system has been sized below the 100kW large generator threshold to allow for upfront STC deductions which reduces the council's capital investment cost, while supplying a large portion of the site's daytime power consumption. Implementing the energy efficiency opportunities identified to reduce the site load before then analysing the remaining load via the new BMS and then fine-tuning the sizing of the solar power system suggested before the system is installed. A battery power system was modelled and deemed not cost effective for the size of the system required.	 AMBER	 GREEN
Progress comment:	The Solar Project is currently in the last stages of procurement as it has been extended to four solar array projects across Alexandrina; including the Goolwa Administration and Library Building, the Strathalbyn Administration and Library Building, and the Goolwa and Strathalbyn Works Depots. While the process of procurement for four projects has extended the timeframe of the project, once installed, Council will save over 170,000 kW hours per year; and between 21% and 46% of energy consumption per building.		
IN PROGRESS			
Smart Cities Project	Provision of public Wi-Fi within the Alexandrina district. The Public Wi-Fi will facilitate equitable access to council services and greater engagement for residents, while also meeting the digital needs of tourists.	 GREEN	 GREEN
Progress comment:	The new splash page for Free Wi-Fi has been completed along with the procurement of WiFi access points. The rollout of the Wi-Fi access points is in progress with a number of sites already going live. Smart Benches have been installed at Bristow Smith Reserve, Goolwa and also in Commodore Reserve, Port Elliot. Scheduled reports setup to capture usage and provide some stats for public Wi-Fi hotspots.		
COMPLETE			
IT Equipment Capital Program	Acquisition and installation of new office and operational computer, network infrastructure, server and unified communications equipment according to the requirement of the Council and community to enable Council operations and service to the Community at an acceptable service level.	 GREEN	 GREEN
Progress comment:	IT Equipment ordered as part of the renewal program to replace old laptops and PC's out of support running windows 7 have been replaced with new hardware and windows 10. Corporate laptops for elected members that were also running out of support hardware and windows 7 have also been replaced.		
COMPLETE			

2019-20 Project Updates as at 30 June 2020

Project Name	Project Description	On Time	On Budget
Corporate Systems Implementation (CSI)	Implementation of Technology One's OneCouncil Enterprise Resource Planning (ERP) solution. Release 1 will implement Financials, Supply Chain Management (SCM), HR & Payroll (HRP), Enterprise Asset Management (EAM), Enterprise Content Management (ECM) and Spatial (GIS) modules and will go live on 01/07/2021. Release 2 will implement Corporate Performance Management (CPM), Property & Rating (P&R), and Strategic Asset Management (SAM) modules and will go live on 01/07/2022.	 GREEN	 GREEN
Progress comment:	Release 1 activities continuing with configuration design workshops involving Council subject matter experts have been completed for Financials, SCM, HRP and ECM and review of updated design documentation has now commenced. Implementation team training has commenced for Financials and SCM with other modules scheduled to commence October. A Coordinator Information Management and Change has been appointed to manage the project's change management and training activities.		
IN PROGRESS			
Plant Replacement Program	The purpose of this project is to approach the market to procure major plant replacement items identified in the plant renewal program with current model available at the time. Replacement plant items are to comply in all respects with the requirements of all current applicable legislation, including but not limited to, WHS, South Australian Road Traffic Act and Regulations.	 GREEN	 GREEN
Progress comment:	A financial management decision was made in March 2020 to defer fleet that would be effected by the economic downturn due to COVID-19 taking into account any WHS risk associated with the current fleet.		
COMPLETE			
Capital Upgrade - Buildings: Business Hub	Establishment of a Business Enterprise Centre in the Centenary Hall Building on Cadell Street Goolwa	 GREEN	 GREEN
Progress comment:	Project completed in July 2020		
COMPLETE			

Key	
 GREEN	Within budget / timeframe estimates
 AMBER	Potential to move outside budget / timeframe estimates
 RED	Outside budget / timeframe estimates

Department: Leadership

Objective: To facilitate Council leadership and accountable decision-making in the interests of our community. Providing a strategic direction for Council's environmental actions and responsibilities.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

4 Thrive in 'Clean, Green' Futures

Service Area Reporting - Strategic Highlights

Communications

Facilitate effective communication, engagement, marketing and public relations between Council and the community (CB)

This reporting period, community awareness-raising regarding Council achievements included local and regional media releases, Council quarterly newsletter, Coast Lines, Latest News, Website, Fleurieu Living Magazine and Facebook.

Advice on consultation and community engagement continued across Council including preparing the My Say Alexandrina consultation website. Consultation during the April- June 2020 quarter included the Alexandrina 2040, MySay Alexandrina (general), Greyhound events, Draft Annual Business Plan and Budget 2020-21, Goowla Kiosk, and Elected Member briefings for Alexandrina 2040 Phase 3 findings, Marketing Strategy Project Update, Draft Budget workbook, Draft Budget 2020-21 survey 2 and Draft Budget 2020-21 survey 3. Visits to the site totaled 1,100.

Improved communications capacity including production of rich online content and social media continued with the corporate website (including media releases, Latest News articles and Project updates) and Facebook all regularly monitored and kept up to date with new and engaging materials.

Total publications generated:

Media releases - 13

Facebook posts - 75

Latest News - 19

Key Corporate Documents including:

Council Newsletter Alexandrina Alive

Coast Line magazine ad

Fleurieu Living magazine ad

Grants Program guidelines and collateral - 4

Strathalbyn and Goolwa DPA - 4

Alexandrina 2040 Collateral - 3

The Hub, Business Alexandrina and Our Local - 50

COVID-19 - 10

Environmental Strategy

Environmental Action Plan 2014-2018 (CB)

Implement the Environmental Action Plan 2014-2018 - As at end of the quarter, progress has been made against:

- 90% of ongoing actions,
- 80% of short-term actions,
- 65% of medium-term actions, and
- 8% of long-term actions.

Pending adoption of a new Community Strategic Plan in 2020, a review of the Environmental Action Plan 2014-2018 will take place.

Develop and implement progressive approach to climate change(CB)

With regard to reducing Council's greenhouse emissions, procurement is underway for the \$335,000 Goolwa Library and Administration Building solar and energy efficiency project.

Council updated its climate change website and is now providing information, amongst others, on Council's monitoring of greenhouse gas emissions since 2013.

Participation in regional and local climate adaptation planning continues with Alexandrina Council as an active partner in the Resilient Hills and Coasts climate change adaptation program. One of our goals of the Adelaide Hills and Fleurieu Peninsula region is to remain livable, affordable and resilient in the changing climate, by better managing climate risks. The "Where We Build What We Build" project aims to encourage building or retrofitting of homes that are climate-ready, by demonstrating that the benefits of doing so outweigh the costs. The insurance industry uses maps on natural hazard risk, and information on construction materials and design, to judge the probability and size of an insurance claim arising from climate hazards to set insurance premiums. This project explored the exposure of the region's existing housing to flood, heat and bushfire risks; the sensitivity of the region's existing housing to those risks; the ideal specification for a climate-ready home in the region; and the costs and benefits of building or retrofitting to climate-ready specifications, compared with existing housing stock and standards. A report and a series of fact sheets, including climate hazard maps generated from the project, are available on Council's updated climate change website.

Develop and deliver program for protection of water resources (CB)

Council continues to advocate strongly in the area of water policy, playing an active role in Murray Darling Association Region 6, working in collaboration with Coorong District Council and Rural City of Murray Bridge to help secure a freshwater future for the Lower Murray, Lakes and Coorong.

In April, Region 6 provided a Submission on Draft Panel Report on the Independent assessment of social and economic conditions in the Basin. A video conference meeting of Region 6 was held in May 2020, and planning is underway for the Murray Darling Association National Conference and AGM to be held in August and September 2020. Furthermore, the Region 6 Chair attended several meetings, including with the MDA CEO and the CSIRO to discuss project and research opportunities, as well as climate change solutions; along with the Coorong, Lower Lakes and Murray Mouth Community Advisory Panel on the intricate operations of the barrages and environmental water flows, timings to best support fish spawning, and the environment with the Murray Darling Basin Association and scientists. And in May, Region 6 members attended the presentation on the outcomes of the Lower Lakes Independent Science Review.

Region 6 is looking forward to work with the MDA National in hosting the postponed MDA Basin

Communities Leadership Program (BCLP) - Lower Lakes that was scheduled for 26 & 27 May 2020; once COVID-19 restrictions are lifted and it is safe to do so.

Improve management of Council's environmental assets (CB)

Council continues to take proactive steps for the protection & management of Council's environmental assets with the Environmental Strategy team working in collaboration with the Community Safety Team on the investigation of the pros and cons of establishing a cat management by-law.

Working in partnership with government & community stakeholders to protect & enhance local biodiversity, Council is taking proactive steps for the protection and management of Council's environmental assets, such as working in partnership with DEW, NRM (now Landscape South Australia) & community stakeholders to protect and enhance local biodiversity.

The Environmental Strategy team continues to work in collaboration with the Friends of the Port Elliot Dog Park following on their successful 12-week a dog waste trial. A follow up 'Doggie Dunnie' trial at Horseshoe Bay has started and the first indications are very positive with little or no contamination. The outcomes of this dog waste trial, together with the Fleurieu Regional Waste Authority on how everyone can reduce plastic to landfill, will be delivered as a display at the Goolwa Library as part of a Plastic-free July initiative.

Council's Environmental Strategy Team continues to work in collaboration with other Divisions of Council to enhance environmental outcomes, including a grant application for the "Healthy Towns Challenge". If successful Council would explore educational and mentoring opportunities that enable residents to engage with their food system in a way that supports healthier, more sustainable food choices.

Strategy

Facilitate the development, implementation, monitoring and review of Council's Strategic Plans (CB)

Alexandrina Council has released a Phase 3 report of the Alexandrina 2040 community consultation, documenting the outcomes of a series of Village Conversations held in February and March.

In the spring of 2019, Council put a call out for ideas, asking residents and visitors what they love about Alexandrina, and what challenges and opportunities the region might face between now and 2040. Over 1100 people contributed through an online survey and a series of listening post events; and in January this year, the Phase 2 report highlighting the outcomes was released. The report set the basis for a series of eight 'Village Conversation' workshops around the region in February and March, where residents had the opportunity to comment on the potential projects planned for each town based on the ten year expansion program within the current long-term financial plan. They willingly gave their feedback and contributed additional project ideas for Council to consider.

The new 'Phase 3' report collates and summarises outcomes from over 500 responses, which included those from nearly 230 people who attended across 8 workshops along with a further 271 who completed an online survey. The response to Phase 3 of the long-term strategic planning process confirmed how invested each community is in getting involved, having their say, and being heard by Council.

A series of aspirations and Action Areas which were developed from the Phase 2 findings were validated as being a good reflection of participant's expectations and important for the Alexandrina region moving forward.

The community consistently voiced that they are comfortable with the level of service currently provided by Council in relation to Waste Management and Parks and Recreation, with these Action Areas given a lower investment priority overall and across most locations.

Climate Change, Well-managed Growth and Economic Development were the Action Areas which the community prioritised most highly. Council has recently invested in the area of Economic Development and the benefits associated with this increased investment will become evident to the community in the near future via initiatives such as the soon-to-be opened Alexandrina Business Hub.

The results indicate that the top priority areas for Council to focus on in the short term are Climate Change and Well-managed Growth.

Different towns and wards had different priorities when it came to the Action Areas, which is to be expected, and highlights the importance of consulting the community at a local level to fully understand local needs and priorities. In particular, the level of priority associated with Road Maintenance & Upgrades varied considerably between the rural and town areas, with three of the rural towns plus those living in rural localities placing this as their highest priority.

This data will now be used to prepare a draft Alexandrina 2040 Community Plan, Long Term Financial Plan and Infrastructure & Asset Management Plan to be released for public consultation later in 2020.

Department: Office of the CEO

Objective:

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Office of the CEO

Deliver the professional operations of the Office of the Mayor and Chief Executive (CB)

The Office of the Mayor and Chief Executive continue to deliver professional operations in the interests of the Alexandrina community. On the 22 April, the Mr Rappensberg attended a meeting via videoconference with the Australian Energy Foundation.

The Mayor enjoyed participating in the Mayor's Story Time video, reading a children's story for the Goolwa Library's Facebook page on 23 April.

All ANZAC Day services and activities were cancelled across the country due to COVID-19, however Mayor Parkes laid a wreath in commemoration on behalf of Council at Goolwa RSL on ANZAC Day, with other elected members doing the same at Middleton, Mt Compass, Port Elliot and Strathalbyn.

The Mayor provided a video message 'thank you to all volunteers' recognising the importance and acknowledging the contribution of volunteers to the Alexandrina communities on the 30 April.

Mr Rappensberg on the 6 May, read his favorite children's story via the CEO Story Time video. The video was posted on the Goolwa Library's face book page during the COVID-19 restrictions as part of the Goolwa Library's interactive program.

On the 12 May, Mayor Parkes had a joint photo with the Fleurieu Peninsula Mayors Jenkins and Rowlands to accompany a joint media statement welcoming visitors back to the region following the launch of the SA Government's roadmap for easing COVID-19 restrictions.

Mr Rappensberg, on the 20 May, was interviewed by the Australian Local Government Job Directory to contribute to a new initiative "Sharing Stories". Mr Rappensberg described the challenges faced and the resilience communities showed during the pandemic.

Mayor Parkes and Mr Rappensberg attended a meeting via teleconference with Senator Andrew McLachlan on the 4 June discussing key projects for Alexandrina Council.

Mayor Parkes participated in the Cittaslow International Committee meeting via video conference to Rome on the 5 June, the Mayor was the only participant from Australia.

On Friday 5 June, Senator Andrew McLachlan CSC announced that Alexandrina Council was successful in receiving \$3.75 million in Federal funding and \$ 1.25 million of State funding for the Goolwa Wharf Precinct project. Senator Andrew McLachlan attended the Goolwa Wharf to make the announcement and was joined by Mayor Parkes, Mr Rappensberg and David Basham, Member for Finnis.

On the 10 June, Mayor Parkes and Mr Rappensberg attended a meeting with Minister David Ridgway,

David Basham, Member for Finniss and Josh Teague, Member for Heysen where the interests of the Alexandrina Community were represented.

Mayor Parkes and Mr Rappensberg met with Premier Steven Marshall and Josh Teague, Member for Heysen in Strathalbyn and attended the opening of the Gilberts Motor Museum on Saturday 20 June.

On the 29 June Mr Rappensberg met with Mr Peter Wadewitz OAM, Peats Soils along with the General Manager Growth and Economic Development Manager.

Community group meetings attended by Mayor Parkes during this time included the Goolwa to Wellington LAP, Goolwa Rowing Club and Goolwa RSL Committee.

During this time Mayor Parkes attended the SA Regional Organisation of Councils; LGA Board of Directors; LG Transport Advisory Panel; Southern & Hills LGA; SA Coastal Councils Alliance; Australian Coastal Councils Association and Coorong Partnership meetings, predominately via videoconference due to the COVID-19 pandemic.

Mayor Parkes conducted regular interviews during this time with radio stations ABC 891, Happy FM, Alex FM, Fleurieu FM and 5MU, and was interviewed by Television Channel 10 and Channel 9

Organisational leadership to drive achievement of local and regional outcomes (CB)

Local, state and regional stakeholder engagement has continued.

Mayor Parkes participated in a Local Government Association COVID-19 briefing via videoconference on 2 April 2020 for updates on COVID-19 restrictions.

The Stay at Home campaign over the Easter period urged people to stay at home and not undertake any unnecessary travel. The Local Government Association held a briefing with SA Councils on 3 April with SAPOL Assistant Commissioner, Noel Bamford addressing social distancing and enforcement activities ahead of the Easter Break. Mayor Parkes was interviewed by Television Channel 10 via videoconference on 7 April and provided a video message to 'Stay at Home' in relation to COVID-19 which was published on Councils Social Media sites.

Mayor Parkes and Mr Rappensberg via videoconference, met Mr Clyde Rigney Snr, the newly appointed Chairperson of the Ngarrindjeri Aboriginal Corporation on the 6 April.

Mayor Parkes was on the Panel for the Fleurieu Regional Aquatic Centre Authority independent board member interviews which were conducted by videoconference on 6, 8 and 9 April.

Mayor Parkes and Mr Rappensberg attended several Southern & Hills Local Government Association Advisory Group meetings via videoconference on the 7, 17, 22 and 30 April.

Mayor Parkes and Mr Rappensberg met with the Southern & Hills Local Government Association Executive Officer via video conference on the 21 April.

The Local Government Association held a briefing with Premier Steven Marshall which was attended via videoconference by Mayor Parkes and Mr Rappensberg on the 8 April regarding COVID-19.

Mayor Parkes and Mr Rappensberg attended a meeting with Minister Recreation, Sport and Racing via videoconference. In addition Mayor Parkes and Mr Rappensberg along with Executive Staff joined via videoconference a Local Government Association briefing on Council rates and budget setting in response to COVID-19 on the 9 April.

The Quarterly

Our performance, Our story....

April to June 2020 Quarterly Report

Mayor Parkes and Mr Rappensberg both attended a briefing held by the Local Government Association on Business Support and Economic Recovery via video conference on 30 April this provided an opportunity for Councils to share their economic recovery initiatives.

Mr Rappensberg attended a meeting on the 6 May with Council officers and members of the South Australian Ambulance Service via videoconference in relation to potential temporary relocation sites in Strathalbyn.

Mr Rappensberg attended the Local Government Association CEO Advisory group meeting via videoconference on the 7 May.

Mayor Parkes and Mr Rappensberg attended the 13 May Coorong Partnership meeting. Mr Rappensberg conducted a presentation on the proposed Sugars Beach project.

The Local Government Association held a briefing with Premier Steven Marshall which was attended via videoconference by Mayor Parkes and Mr Rappensberg on 13 May providing timely updates regarding COVID-19.

Mayor Parkes participated in a SA Tourism Commission Tourism Resilience and Rebound Program webinar on 13 May.

Alexandrina Council are key members of the Murray Darling Association - Region 6. Mr Rappensberg sits on both the Executive and Ordinary committees and attend the 15 May meetings via videoconference.

Mr Rappensberg along with the Growth team attended an introductory meeting with Department of Trade and Investment - tourism team via videoconference on the 29 May. This meeting will be the start of regular communications regarding our regions tourism projects and opportunities.

Mayor Parkes and Mr Rappensberg had the pleasure of attending two funding announcements by the Minister Sport, Recreation and Racing, Corey Wingard for the Goolwa Sport Precinct funding and Port Elliot Surf Life Saving Club redevelopment on the 29 May.

Alexandrina Council are aligned with the Adelaide Hills Regional Waste Management Authority Briefing on the 2 June which Mr Rappensberg attended via videoconference.

Mr Rappensberg attended the Regional Development Australia, AHFKI meeting held via videoconference on the 26 May and 10 June where discussion on COVID-19 management and bushfire recovery were highlighted.

On 18 June, Mr Rappensberg attended a joint workshop of the LGA CEO Advisory group and the Local Government Association Board via videoconference.

Mayor Parkes and Mr Rappensberg attended the Alexandrina Sustainable Agricultural Round Table meeting held on the 18 June. This committee membership is made up of both community and council members with discussions held regarding the topics such as GM Crops and Primary Production Survey.

Mayor Parkes and Mr Rappensberg both attended the 19 June, Southern & Hills LGA Board meeting at the City of Victor Harbor.

Mr Rappensberg attended the Murray Darling Association board briefing as proxy on the 30 June.



Department: People

Objective: Develop and maintain legislatively compliant systems and processes that facilitate the provision of a workforce that has the capability to deliver Council's Community Strategic Plan.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Human Resources

Co-ordinate organisational development strategies (CB)

The analysis to undertaken on Alexandrina Council's Performance Development Planning has provided data that will be utilised to implement organisational development strategies. These strategies include projects related to workforce planning, staff engagement, succession planning culture development and job role review.

Staff are telling us they are keen to build a positive culture, with a focus on psychological wellbeing/wellness at work, and connecting with our customers which provides a platform to implement a 'Values Refresh' initiative. These results support our aspiration to create a culture of collaboration, caring, recognition, innovation, and one purpose with a community focus.

Co-ordinate staff evaluation and performance planning -

Co-ordinate staff training and continuing professional development programs-

Implement strategies to support values engagement and a positive workplace culture (CB)

90 Day Projects as part of the staff engagement via XLR8 Alex were not further progress in the during October to December 2019 due to re prioritisation of other projects and a review of resource allocation.

Research and design is being undertaken on a series of staff engagement strategies via survey and team workshop in relation to a number of issues pertaining to a positive, supporting and high performing culture. These strategies will work in line with workforce profiling to produce data about the current and future state of our workforce and culture and the steps to build capacity for the future.

Provide open and accessible Human Resource services across the organisation (CB)

The People Department provided high level support on a number of performance management/employee relations issues resulting in changes to work methods and behaviours to meet performance expectations. The Group Manager people has regular scheduled meetings with General Managers and Managers in order to support people issues and strategies.

Staff also use the People Department as a resource for advice in relation to employee relations issues, work life balance and career planning. It is very pleasing to see so many staff accessing the department to set a strategy in place for furthering their career in Alexandrina Council.

The People Department has also supported the Executive Team in reviewing and benchmarking Manager classification and KPI criteria as part of the ongoing structural development within the framework of XLR8Alex. These changes will provide a platform for increased performance and strategic input from managers to support the organisations objectives.

Recruitment has been a key focus on the People Department in 2018 with many internal secondments creating need for back fill, a number of retirements and unplanned vacancies as well as new positions. The People Department supported the recruitment of 45 positions, reviewing over 780 applications, the approximated cost of outsourcing this service would be in excess of \$245,000.

Implement and monitor the organisation's Workforce Plan (CB)

Alexandrina Council's Workforce Plan 2015 will undergo review in 2020 in order to provide a refresh on data related to the organisations workforce profile, sector trends and industry projection on the future of work.

Successful strategies resulting from previous analysis have been addressing our ageing workforce and potential skills shortages by redesigning jobs for older workers and transition to retirement programs while at the same time having a focus on recruitment of local youth via cadet ships and trainee ships.

Alexandrina Council has employed 33 young people via apprenticeships and trainee ships since the commencement of the Workforce Plan in 2015. The majority of these have transitioned into ongoing employment with Alexandrina or another local government agency.

Develop and implement a Leadership Capability Framework for the organisation (CI)

Alexandrina Council actively participates in Local Government sector professional development courses and networking opportunities.

In addition, staff have the opportunity to undertake learning to develop leadership capability via non local government courses.

A staff member successfully participated in the Fleurieu Future Leaders Program in 2019. 4 Staff acquired Diploma s in Project Management, A Field Services Staff member completed stage 2 of a Cert V in Frontline Management via the Ignite Program, 1 staff member completed the LG Professionals Emerging Leader Program and 1 other completed the Strategic Management Program. 3 staff completed their Cert 1V in WHS via the Safety Leadership Program.

Work Health Safety

Monitor and review Council's Health and Safety Management System (CB)

A sound achievement was made in meeting the requirements of the LGAWCS Alexandrina Council WHS KPI Plan. Achievement of the improvements and programs contained in the plan secure financial rebates to implement continuous improvement in WHS. The LGA average for achievement of KPI's is 72%, Alexandrina Council achieved 80%.

The LGAWCS Risk Evaluation was successfully undertaken in November 2019. Evaluations results will form part of the two year KPI Plan for Risk, WHS and Injury Management and support Alexandrina Council to continue to make improvements in meeting legislative standards and demonstrating best practice with a structured framework and work plan.

Monitor and review Council's Health and Safety Management System -

Develop a supported culture of health, safety and wellbeing (CI)

The Culture of Health, Safety and Wellbeing is being actively supported across the organisation by all employees.

The implementation of the Skytrust system to support management of WHS information and automate key functions such as risk assessments, hazard identification and incident reporting will assist all staff to further integrate WHS into their everyday work.

The Sytrust sytem also helps to maintain performance standards required by LGAWCS, One System and resulting self insurance obligations.

Significant progress has been made on the implementation of the Skytrust system during the October to December period and this has been achieved without the requirement of extra expenditure via a consultants to populate and set up the system by absorbing this work into the current skill set in the People team.

Skytrust will operate as a live resource at the end of February 2020.

Resources

Finance Services

Creditors Services
Rates & Debtors Services
Financial Management &
Accounting Payroll Services
Business Reporting
Business Services
Subsidiaries

Information Services

Information Technology
Information Management

Council Properties

Property Management

The Quarterly

Our performance, Our story....

April to June 2020 Quarterly Report

Department: Business Services

Objective:

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Procurement & Contracting

Procurement and Contract Management

Council's Procurement and Contract Management team continue to provide advice to the organisation on purchasing activities. Major procurements (over \$500,000) are run by this team to ensure consistency of process.

Department: Council Properties

Objective: To provide and manage safe, well-maintained community buildings and facilities that meet the needs of a growing community.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Property Management

Council Properties

Lease and Licenses are prepared and endorsed in line with Council's Lease and Licence Policy adopted in February 2020. Council facilities including buildings and open space continue to be activated for community benefit through third party tenure agreements administered by Council. Street Trading and Outdoor Dining is encouraged through the provision of annual Permits for traders bringing vibrancy, variety and a sense of identity to our townships.

Recognising the challenges faced by Council tenants during the COVID-19 pandemic, Council initiated a Business Support Package, offering rent relief opportunities for affected businesses and community groups. 9 rent relief applications were granted with a total value in the order of \$120,000.

Department: Finance Services

Objective: Planning and managing the monetary funds of Council to deliver the aspirations of our community - we account for our activities, act sustainably and disclose the results in a transparent manner.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Rates & Debtors Services

Sale of Properties and Rate Relief

Sale of Properties

Council has finalised the sale of land processes for 2 properties for non-payment of rates under Section 184 of the Local Government Act 1999, resulting in the recovery of outstanding rate payments in the order of \$68,000.

Rate Relief

In light of the COVID-19 pandemic, Council endorsed a rates relief strategy on 8 May 2020 to support its rate payers in addition to existing hardship provisions. This rates relief provides eligible rate payers who suffer financial hardship as a result of COVID-19 the option to postpone their 4th quarter 2019-20 and 1st quarter 2020-21 rates, on application, until December 2020 with fines and interest to be remitted.

To date, Council has received 36 applications, comprising residential, primary production and business properties. Phone enquiries have been steady, averaging approximately 10 per week.

Department: Information Services

Objective: Delivering flexible information technology solutions that support business operations by providing access to information and systems - anywhere, any time on any device.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Information Management

Information Management

Council manages and maintains a significant number of records and documentation with continued work to ensure the effective retention and storage of records in accordance with legislative requirements including GDS21 and GDS40, including the continued archiving of pre-amalgamation documentation and other documentation at the Goolwa Office.

Environment

Asset Planning & Design

*Infrastructure Services
Project Design*

Asset Management & Geographic Information Services

*Asset Management
Geographic Information Systems (GIS)*

Facilities & Council Properties

Building & Property Management

Community Facilities & Open Space

*Environmental Assets
Recreation, Open Space and Reserves Community
Facilities
Building Management*

Field Services & Civil Assets

*Bridges and Stormwater Management
Depot Operations
Engineering Services
Footpaths & Cycle Tracks
Roads & Car Parks*

Department: Asset Management & Geographic Information Systems (GIS)

Objective: To deliver accountable and sustainable asset management guiding the maintenance, expansion and renewal of community infrastructure.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Asset Management

Renewal programs provided and completed as per IAMP.



Department: Asset Planning & Design

Objective: To design, develop and deliver future capital works projects and residential development infrastructure in compliance with relevant legislation and standards.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

Service Area Reporting - Strategic Highlights

Infrastructure Services

The provision of engineering advice to internal customers has been efficient and timely. Responses supplied have met relevant project and customer response time frames.

The assessment of DA's and land divisions are conducted as a priority in order to successfully meet the designated time frames of response. The relevant standards associated with developments and land divisions being accurately checked and applied.

Project Design

In accordance with Long Term Financial Plan, design documentation has been successfully delivered for projects identified in the Capital Works program and LTFP.

Key projects for this quarter are; Strathalbyn Township (Sunter St and Albyn Tce), design for the sealing of Dry Plains Road, Port Elliot Dog Park road and carpark, Cameron St footpath and stormwater, Oval road footpath and retaining wall, Goolwa Jet Ski Park design and the Business Hub.

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Delivery of capital and renewal building projects-Current projects in progress include:

Strathalbyn Senior Citizens Clubrooms Redevelopment

Strathalbyn Town Hall Upgrade

Currency Creek Hall Repairs

Old Chart Room Development

Milang Public toilets design

Mt Compass Old Playground Demolition.

Delivery of the Business Hub in Goolwa

Manage major service contracts relating to statutory compliance and building function report no issues with current contracts

Preparation of annual asset renewal programs for Council Buildings is ongoing.

Department: Community Facilities & Open Space

Objective: To provide community facilities that promote and enhance our lifestyle, while protecting our environmental assets through sound land management practices.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

Service Area Reporting - Strategic Highlights

Building Management

Management of Council Owned Buildings

The management of Council building assets is managed through customer requests and is currently meeting the requirements.

Community Facilities

Ensure Council owned community public conveniences and facilities are serviced and well-maintained

The Public Convenience Cleaning Contract are currently meeting their requirements.

Implement Bashams Beach Regional Park priority projects and goals (CB)

The management plan for Crockery Bay, the Path Link and Wetland Development is now complete.
Dune stabilisation project is complete.
New shelter is 95% complete.

Recreation, Open Space and Reserves

**Provide and maintain recreation and open space areas - Strathalbyn, Milang, Langhorne Creek and Clayton Bay-
Ongoing programmed maintenance of all parks, reserves, and garden beds.**

Parks & reserves maintained to Council service levels, currently meeting the requirements.

Irrigation renewals completed for Milang Foreshore Reserve, Strathalbyn Railway Park. Remaining 700 metres of the Milang CPC asbestos pipeline replaced with high density poly.

Irrigation renewal completed for Lions Park.

New post and rail fence installed along Avenue Road to stop vehicles entering illegally and causing damage to the reserve.

Department: Field Services & Civil Assets

Objective: To provide customer service and engineering solutions in the management, operation and construction of Council's civil assets.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Bridges and Stormwater Management

Maintenance of bridges

Maintain, renew & expand bridges & stormwater in accordance with asset management plans and Australian Standards and practice.

Depot Operations

Deliver effective & efficient depot operations.

Maintain plant, machinery and depot infrastructure; provide for work health and safety requirements.

Maintenance of depot sites involves monthly inspections to ensure WHS compliance and general maintenance issues.

Engineering Services

Provide engineering administration support

Engineering administration are currently meeting their requirements.

Footpaths & Cycle Tracks

Maintenance of footpaths & cycle tracks

Maintenance of footpaths undertaken through pro-active inspections and customer requests.

Maintain, renew & expand footpaths

Maintain, renew & expand footpaths, including cycling tracks & traffic management devices, in accordance with asset management plans and Australian Standards & Practice.

Roads & Car Parks

Maintenance of road network

Council maintained the vast road network in accordance with maintenance standards, with defects identified and repaired in response to both pro-active inspections and customer requests.

Community Wellbeing

Community Wellbeing

Community Development, Partnerships & Advisory Services
Community Transport
Family & Youth Services
Community Connect
Community Health, Sport & Recreation Services

Health, Environment & Community Safety

Community Safety
Environmental Health

Library & Customer Service

Customer Services
Libraries
Alexandrina Visitor Services
Event Management

Sustainable Resource Management

Community Wastewater Management Systems (CWMS) & Water Recycling
Waste Management

Department: Community Wellbeing

Objective: Supporting and advocating a range of equitable and accessible wellbeing programs to encourage our community to live a healthy and active life.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

3 Participate in Wellbeing

Service Area Reporting - Strategic Highlights

Community Development, Partnerships & Advisory Services

Manage Fleurieu Regional Community Services Advisory Committee (FRCSAC) Programs and Services

Alexandrina Council withdrew from the FRCSAC as at June 30 2020.

Alexandrina has committed to supporting the Positive Ageing Project for 2020-21.

It is likely Alexandrina Council will continue to provide some financial support for the StarClub program for its final year of operation.

Monitor and report on initiatives and services provided in Alexandrina Council region-

Transition to a new Community Wellbeing team portfolio that will enable effective and efficient alignment with community needs and organisational priorities.

The Social and Infrastructure Planning Coordinator commenced in June. This role has commenced community engagement for the Goolwa Sports Complex Project.

The purpose of this consultation is to:

- Review the November 2019 Goolwa Oval Sporting Precinct Master Plan - Key Findings and Final Report
- Understand individual clubs current and future operational and financial situations, this will include ascertaining and determining club's financial abilities to contribute to the project and / or if the Goolwa Oval Controlling Committee as a collective is planning to commence fundraising activities etc.
- Seek feedback on management and governance model options for the complex
- Seek feedback on what will make this shared-use complex 'successful' and a place for 'all-of-community' to utilise and enjoy

The team portfolio also includes a full time staff member for a period of 2 months. This role will complete the Disability Inclusion and Access Plan (DIAP).

Department: Library & Customer Service

Objective: Delivering high quality customer information and providing safe spaces for the community to explore, interact and imagine.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

3 Participate in Wellbeing

Service Area Reporting - Strategic Highlights

Alexandrina Visitor Services

Customer Services

Deliver excellence in customer service (CB)

Over the April to June 2020 period, the Service Centre was presented with 11,339 phone calls. A total of 21,195 council payments to the value of \$9.4M were processed, 87% being over the phone and in person with the remaining 13% paid via online means.

89% of calls received to council were answered within 30 seconds, exceeding our target of 70% and the call abandonment rate was 3.00%.

A total of 292 Property Search requests were processed to the value of \$17,460 less than the same period in 2019.

Annual Business Highlight

During 2019/20 - 44,181 phones calls were received to councils Service Centre. 21,441 council payments were processed by staff over the phone or in person at the Goolwa office and Strathalbyn Library. 77% of payments were processed online consistent with the previous year.

1,757 Property Searches were processed to the value of \$95,020 being only 99 less than the 2018/19 financial year due to COVID-19.

Working collaboratively across Council to increase community awareness of facilities and services (CB)

In recognition and by supporting our community during the uncertain COVID-19 period, the renewal of 920 existing Exceptional Circumstance (EC) bins were automatically renewed for 2020/21.

Council continues to support residents in the sale of compostable materials at a discounted rate encouraging everyone to continue recycling more whilst embracing our new waste stream.

Event Management

Work with tourism event industry stakeholders and local tourism associations to boost the economy in the region (CB)

Alexandrina Council provides significant support to local tourism events, encouraging visitors to our region and providing them the opportunity to enjoy all the events and activities on offer.

All major events have been postponed till 2021 or have been cancelled as a result of the COVID-19 pandemic.

Libraries

Manage library operations to deliver quality library services (CB)

In September 2019, a new Library Kiosk model was introduced in Mount Compass in collaboration with the Australia Post Office in Compass Central. Since establishing this new location usage has increased from an average of 20 items to 65 being borrowed per month. The number of customer hold requests increased from 75 in 2018/19 to 580 in 2019/20, illustrating the success of this model for public libraries in smaller regional townships.

Department: Sustainable Resource Management

Objective: To support awareness, provide integrated waste management and sustainable resource management, including stormwater for our community.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

4 Thrive in 'Clean, Green' Futures

Service Area Reporting - Strategic Highlights

Community Wastewater Management Systems (CWMS) & Water Recycling

Provide effective and innovative community wastewater management (CB)

A total of 3 rising main breakages occurred in the last reporting quarter. A total of 11 breaks have occurred over the entire reporting year. This represents a 52% reduction compared to historical averages. With key asset renewal projects completed and the instigation of some operational pressure relief valves the team is hopeful that this trend continues. Emergency works can be very disruptive to the community and the CWMS team. Reduction in reactive workloads is a very good indicator of improved operational performance.

During the reporting year the group also addressed a number of customer defect and corrective actions requests with a 95% resolution rate. These figures do not include the extensive customer service and investigation requirements associated with the team's pre-development enquiry and development application responsibilities. The data is also slightly skewed with more recent requests still waiting for investigations to be completed.

During the last quarter the team has had a total of 124 alarms from the network. This is quite common during the winter months with more demand on the system due to storm and wet weather events. A total of 455 alarms have been received from critical infrastructure throughout the financial year. This is approximately 17% reduction from historical five year averages (547). This figure includes 251 occurring out of hours and requiring on-call personnel to attend. This KPI will continue to act as a major strategic indicator for transitioning the group from reactive workloads to more planned operational tasks.

Preventative maintenance schedules were lower than historical averages. A total of 77% compliance was recorded throughout the reporting year compared to an 89% historical average. This has been largely skewed with key personnel off on unplanned leave. This quality assurance metric continues to develop with more expectation and understanding of industry compliance. This situation creates downward pressure on the small field services team. This result is not unwelcome and/or unexpected. It clearly highlights the change occurring within the department and the impacts that even minor reduction in resourcing has on our performance.

Develop wastewater network process monitoring system (CI)

Background

With currently \$60M in wastewater assets across five regional towns within our Council, smarter policy driven by data has a significant impact on future regional planning considerations and ultimately the regions' liveability. The team remains committed to utilise existing capital budgets to implement a remote monitoring and control solution within the utility.

Last financial year, the CWMS team initiated the Smart Water Project with the appointment of an ICT project officer to plan and implement a monitoring and management system for all CWMS operational plant. This includes our 5 Wastewater Treatment Plants, 73 pump stations, 22 vacuum pits and the wastewater collection system at Coorong Quays which are dispersed across our Council district.

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This project will incorporate digital communications systems, Internet technologies, advanced sensor technologies and data management systems to provide real-time plant monitoring and control from a central control room and via mobile field devices. The data management systems will give intelligent insight for business decisions, fault prevention, service improvement and asset management.

Update

The final quarter for 19/20 included the completion of the Scope of Works for the Smart Water Project with all supporting documentation in preparation for tendering the proof of concept implementation at Mt Compass. Five workshops were held with CWMS electrical and supervisory staff to analyse and document the required data connections for the different types of pump stations and treatment plants. These have been compiled into documents for the project. There have been several meetings with Local Government Association Procurement (LGAP) to work through a process for releasing the Request for Quote (RFQ) and utilising the expertise of LGAP in the assessment and selection of the appropriate contractor. Council's IT department have been engaged to install microwave links to the Port Elliot, Milang and Mt Compass Waste Water Treatment Plants to facilitate the rollout of the SCADA system across the region. Circuit design and system testing has been completed for an upgrade to the backup power systems that support alarms and communications from the pump stations. The backup power upgrade will be implemented with the SCADA system.

The internal Major Project Authorisation, Procurement Risk Management Plan and the Tender Evaluation Plan documents have been completed and submitted to Senior Management for sign-off.

Work has been completed on the Coorong Quays sewer management system to ensure that it will remain operational until Council take-over in 2021. This involved servicing the computer system and ensuring a current data backup was available. The current system is unsupported and the computer hardware is obsolete.

Develop wastewater 30 year Masterplan (CI)

Background

One of the key improvement items to help with our strategic planning, project management and long-term asset optimisation strategies, is the development of a Wastewater 30 year Infrastructure Masterplan. Developing a 30 year Masterplan provides some strategic advantages as it looks to apply growth and infrastructure design over the long-term. This can allow for more the return on investment for high cost infrastructure projects and optimise spending through the rationalisation of renewal and expansion assets. Basically the Masterplan should look at the regional growth, the current state and optimal rollout of infrastructure across the entire wastewater supply chain. Any change in the supply chain can represent flow on impacts to downstream infrastructure. Without a high level Masterplan this can create an environment where regional infrastructure is developed organically through sporadic development. As part of the Masterplan a prioritised infrastructure should be developed with estimated costs. The priorities should be risk based with allowable timelines for longer and more stringent design quality. In addition, any information that may be lacking for informed decision making, should be listed as an operational project for further investigation. Once again this should be prioritised based on risk and the preferred scheduling of the Masterplan implementation.

In conjunction with the Masterplan the group will continue to work through improvements in asset management via a complete restructure. The significant body of work is intended to improve data integrity and overall asset sustainability of the Alexandrina water industry. Works at the moment include the standardisation of asset groupings, nomenclature and data gaps. With the new structure implemented and key assets conditioned the group is moving to strategically assessing best methodologies for managing critical infrastructure services within an LG environment.

Both these initiatives will be paramount in delivering the Council's Long-term financial plan (LTFP) and Infrastructure and Asset management plan (IAMP) strategic management documents.

Update

The start of 2020 represented the initiation of this strategic and critical project. The wastewater utility's Engineers have completed draft modelling of existing network capabilities. This has included extensive literature review of historical engineering, strategic and compliance reports. A workshop with the technical team has also been undertaken to 'ground-truth' the assumptions. GIS mapping capability has also been complete using Alexandrina Council asset information. The intent is to developing ongoing KPIs for live asset demand management moving forward.

Next steps involved ascertaining the strategic growth drivers for the region over the timeline. This has involved strategic input and involvement from the planning and environmental strategic teams. Stakeholder engagement included the consideration of urbanised development in 2050 and potential adaptation principles for strategic service sustainability. These aspects will be part of the Council LTFP endorsement process and will look to frame our strategic infrastructure prioritisation and decision making.

The technical advisory team is currently developing an internal draft for review and to start a process of infrastructure and strategic refinement. This will need to work concurrently with other asset management advancement to ensure all modelling is considered holistically.

The project is tracking adequately but will require significant internal resourcing to ensure it reaches a professional maturity prior to presentation with Elected Member as part of the LTFP process later in 2020.

Manage the capacity & performance of our water recycling networks (CB)

Approximately 36 ML of stormwater has been reused to date which is 40% above the historical average. 607 ML of treated wastewater has been beneficially used which is above the historical average and lower than 650ML from last year. The main driver for this was due to the early Autumn rains within the region, which has reduced the last quarter volume demands by half.

The Goolwa recycling process has been under review for some time. Storage and reuse options are nearly at capacity and present a risk during years of higher than average rainfall. This issue has been incorporated into additional high level negotiations and capital projects to leverage advantages for Alexandrina. The

tender for irrigation expansion at the Goolwa facility is now closed and works are underway for the installation of two large lateral pivots. Irrigation and water balance investigations increased the amount hectares for irrigation to meet the step change in wastewater inflows from Coorong Quays in 2021.

Mount Compass REOI - Sustainable Water Supply

The CWMS unit is now seeking to deliver a permanent irrigation solution for the Mount Compass Township. To achieve this outcome, the CWMS unit are undertaking a Request for Expression of Interest (REOI) process to approach the open market, identify and secure a commitment for a longer term irrigation outcome.

Any submission received will need to meet with and address a set of criteria, including but not limited to;

- Meeting the best return on investment for CWMS customers;
- Sustainability and security of the proposed use;
- Evidence of compliance with all statutory regulations and compliance obligations;
- Fit-for-purpose water applications; and
- Community and/or local economic benefits.

Given the CWMS unit's statutory requirement to manage water flows sustainably in both the short and long term, the unit is undertaking an REOI process immediately. To mitigate the risk at the Mount Compass facility, all infrastructure will need to be installed as a matter of priority. Despite existing workloads the CWMS team is quite adept at dealing with critical infrastructure demands. Work schedules and resourcing will be readjusted to meet this immediate and long-term imperative. It is important that this process is undertaken with the utmost technical and compliance rigor. Failure to do so could delegate reuse responsibilities to stakeholders that present high levels of insecurity and risk to the business unit.

Waste Management

Oversee operational delivery by Council's Regional Waste Authorities (CB)

The last quarter has been dominated by maintaining key services across the region while adapting to the constraints brought to bear from the COVID19 pandemic. Business Continuity Planning for Council ensured continued services to the community as part of their COVID response measures. FRWA undertook risk assessments and has implemented changes to reduce the risk to its employees and customers.

In March 2020 as part of the FRWA's response to the COVID-19 pandemic, all waste and recycling depots implemented card only or pre-approved customer account payment for all services. The community has adapted well to these changes with staff receiving a low level of customer complaints from residents unable to pay by card for waste disposal.

As the restrictions around the COVID-19 pandemic are relaxed, FRWA are reviewing the practices that have recently been implemented, this includes electronic payments. The elimination of cash from waste and recycling depots significantly reduces the risk of transferring any infections or viruses to our staff, in addition to reducing the risk of fraud and error and the time taken to process customer payments.

Subsequently the FRWA Board endorsed a 12 month transition period to electronic payments only at all FRWA sites as of 2 June 2021. During this time FRWA staff will promote and encourage electronic payments so the community has time to adjust to the change.

If the COVID situation within the community regresses, FRWA will prioritise activities to ensure continuation of core services. Priority will be to maintain our services of:

- Kerbside Collections
- Waste and Recycling Depots
- Core Administration functions

Between April and June, Independent Chairperson Michael Kellidy and Executive Officer Simon Grenfell presented the draft FRWA Strategic Plan 2020-2030 to the FRWA constituent councils. The elected members had the opportunity to relay what gaps they could see in the current service provision, what their

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vision was for waste management and what other ideas, initiatives they would like to see investigated and implemented in the future.

Due to the drop in commodity prices, increasing operating costs, high contamination rates and increases in the Solid Waste Levy, NAWMA have had to increase the rate per tonne to process the material. This will have a significant financial impact on FRWA with an additional \$332,000 required in 2020-21. To offset this impact the FRWA Board endorsed that any surplus funds from the 2019-20 financial year are treated as payment in advance to pay for the increased costs of recycling in 2020-21. The additional costs required in addition to this will be addressed as part of the first budget review in 2020-21. It is anticipated that in 2021-22, a new materials recycling facility will be established south of Adelaide that should provide some relief from these costs.

The regional highlights of the waste stats are:

- Continuing trend for the region of reduced waste to landfill (down 11%) & increased FOGO (39%) & recycling (7%)
- Overall diversion rate for the region of 69% - closing in on the 75% target
- Best performing council is Alexandrina with a total waste diversion rate of 74%
- Alexandrina is currently diverting 58% of its kerbside waste from Landfill. This has increased 3% from 53% last financial year.
- Alexandrina Kerbside Waste to Landfill is continuing to decrease and has reduced by 1% which is now a 21% reduction over the past five years.
- Kerbside Green organics has increased by 24% this year
- Kerbside Recycling has decreased by 1% this year.
- Overall Alexandrina Council Kerbside Waste tonnages have increased by 7%

To continuously improve education and waste diversion FRWA have developed a range of bin stickers in conjunction with Green Industries SA. The new stickers have the 'Which Bin?' waste education messages on them that are used and promoted across the state.

FRWA recently published new Kerbside Waste Collection Calendars. The new calendars are customised for each Council, contain the Which Bin waste education messages and have significantly reduced the cost of printing and postage. This hope is this will reduce confusion and ensure that customers are well informed regarding schedules and waste management services.

As a final highlight for FY19-20 FRWA and its Councils won the State LGA Professionals Excellence in Cross Council Collaboration award for the implementation of Fortnightly Collection of Waste. This is well deserved acknowledgment of the scale and impacts that this initiative has had on our region environmental footprint.

The Quarterly

Our performance, Our story....

Growth

Planning & Development

Assessment - Building Development
Assessment - Compliance Development
Assessment - Planning

Economic Development

Arts & Culture
Tourism

Department: Development Assessment

Objective: Provides planning, building surveying and associated administrative services to Council and the community by facilitating appropriate, sustainable and safe development. Provides timely and accurate decision making and informative customer-service.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

Service Area Reporting - Strategic Highlights

Development Assessment - Compliance

Undertake Development Assessment - Compliance in accordance with the Development Act and Regulations (CB)

Investigate and respond to development activity complaints/queries - Complaints involving unapproved development - 27

Undertake planning inspections and ensure compliance with development assessment consents - Complaints involving development applications - 22

Development Assessment - Planning

Undertake planning assessment of development applications in accordance with the Development, Act & Regulations (CB)

During the reporting period 278 planning consents were issued with the median number of days for a merit (Category 1) application to be approved being 18 days. This represents an increase of 4% (or 11 DAs) than the same period last year, which is surprising given the downturn experienced in the January-March quarter due to COVID-19.

The Council Assessment Panel (CAP) met on one (1) occasion and issued no approvals and one (1) refusal. The refusal related to an application for a land division creating an additional allotment within the Primary Production Zone on Hindmarsh Island.

No appeals were lodged during the reporting period.

Department: Strategic Development & Building

Objective:

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

1 Innovate throughout our Region

2 Activate our Spaces

Service Area Reporting - Strategic Highlights

Development Assessment - Building

Undertake building rules assessment of development applications in accordance with the Development Act & Regulations and Building Code of Australia (CB)

Provide an active & effective Building Fire Safety Committee (BFSC)

No meetings were held during the reporting period. Appointments to the two outstanding building positions were made towards the end of the reporting period and a report will be forthcoming to Council to establish the committee with new members. Once this has occurred, and assuming the CFS will be in a position to attend, a meeting will be scheduled.

Yankalilla Council - No inspections have been undertaken as the Establishment and Terms of Reference have not been endorsed by the Yankalilla Council.

The Yankalilla BFSC will function as a separate entity until a regional group has been formed.

Provide Building Rules advice and assessment

Councils building section has issued consents for 66 building rules applications out of a total of 213 building consents granted in the Council area for the period (including private certification). This equates to 31% of all building consents being assessed by Council building surveyors. The 213 consents included 55 new dwellings and 11 dwelling additions.

The total number of building rules consents issued was down by 10% comparable to the same period last year. The number of new dwellings was down by 19% and dwelling additions were down by 42% comparable to the same period last year. Expected decrease due to COVID-19.

Report on inspections (Buildings & Swimming Pools) and enforcement activities

For the period a total of 225 mandatory notifications were given with 27 inspections carried out, which included 24 structural frames, 2 mandatory swimming pool and 5 other inspections.

This equates to the following;

All mandatory notifications - 12% of all mandatory notifications have been inspected (not all mandatory notifications require inspections.)

Notified structural frames - 85% licensed builder and 15% owner builders

Notified swimming pool - 20%

Undertook 2 swimming pool investigations and two follow up inspections.

In addition to the statutory inspections, audit inspections of older swimming pools are being carried out when time permits.

Please note: The above figures are based on notifications to council and no audit has been conducted in verifying if all mandatory notifications have been given.

During this period the Alexandrina Council building department has been conducting building inspections /building surveying services for and within the Yankalilla Council area on an as needs and emergency type nature due to the staffing levels.

Planning, Development and Infrastructure Act Implementation (CI)

Planning, Development and Infrastructure Act (PDI Act) - Reform Update

During the reporting period the following has occurred with respect to the planning reform implementation:

- The Planning Minister announced that the implementation of the Planning and Design Code would commence on 31 July 2020 for Phase 2 Councils, with the release date for Phase 3 councils, which includes Alexandrina, being stated as late 2020. It is expected that this date will be determined once Phase 2 is operational and the extent of any issues are known.
- The State Planning Commission released a 'What We Have Heard' report on the Phase 3 Planning and Design Code consultation. The document summarises the feedback received during the 5-month public consultation process.

Feedback specific to Alexandrina Council's submission on Phase Three, includes:

- A range of technical matters such as public notification requirements, the impact of overlays on deemed-to-satisfy pathways and the role of restricted development.
 - Consideration of zoning more appropriate to specific locations, particularly in relation to neighbourhood zones, driven by minimum allotment sizes and anticipated floor areas for non-residential development.
 - The impact of non-residential development in neighbourhood zones.
 - Policy within the heritage and character overlays to guide new development.
 - The creation of additional zones or subzones to recognise specific policies, i.e. with the proposed Rural Zone there is the potential to create Rural Boundary Realignment Subzone; Flood Area Boundary Realignment Subzone; Langhorne Creek Region Subzone to align with our current policies.
 - Potential improvements to the flood policy including Hazards (Flooding) Overlay.
 - New overlay opportunities such as 'Paper Township Overlay' to address matters such as Currency Creek, and 'Scenic Route Overlay' to manage development along main tourist thoroughfares.
 - Residential infill policy including storm water management and urban heat island impacts as a result of infill development being more prevalent.
- The State Planning Commission released the Engagement Report for the Phase 2 Planning and Design Code amendments which makes recommendations about the changes needed to the Phase 2 Code.
 - The Phase 2 Code was released for familiarisation purposes to assist stakeholders and the community prior to its commencement in July.

Staff have continued to meet with their DPTI Council Liaison Officer to work through specific Code matters that relate to Alexandrina Council as well as attend sessions being run by DPTI and the LGA to ensure that they are being kept informed of the progress of the reforms and how it will impact on Council.

Provide sustainable growth of townships and rural areas through progressive and appropriate policy planning (CB)

The following has occurred during the reporting period:

Goolwa Growth Area Development Plan Amendment (DPA)

A Council Briefing was held on 25 May 2020 to provide background to the DPA investigations prior to the draft DPA coming to the 22 June 2020 Council meeting to be endorsed for public consultation. This is scheduled to commence on 9 July 2020.

Strathalbyn Deferred Urban Development Plan Amendment (DPA)

A Council Briefing was held on 9 June 2020 to provide Council with a summary of the investigations that have been undertaken to support the final DPA preparation. The draft DPA was endorsed by Council at their 22 June 2020 meeting for consultation, which is scheduled to commence on 9 July 2020.

Heritage Advisory Committee

Unfortunately no meetings have been held during the reporting period due to COVID-19. However contact has been maintained with committee members who have been progressing with the work required to prepare nominations for this year's Heritage Awards. Now that restrictions are being lifted it is hoped that we will be able to hold the awards later in the year, or if things change an online option will be looked at. Meetings are set to resume in July.

Alexandrina Sustainable Agricultural Round Table (ASART)

A meeting of ASART occurred in June with the key topics being the results of the Primary Production Community Survey and the State Governments decision to lift the moratorium on the growing of Genetically Modified (GM) Crops.

The survey attracted 16 submissions from across the Council which indicated a desire for a regular e-newsletter and a continued representation on a form of committee whether it was an adjusted ASART model or part of the Economic Development Advisory Panel. The biggest challenges that the sector are facing were primarily related to natural resource management matters, economic development and climate change. Good discussion was held with respect to the GM crops matter with a number of options being presented as to how we approach it. Since this meeting a report has been prepared for the July Council meeting seeking to undertake community consultation.

Strathalbyn Traffic, Parking and Streetscape Strategy

The design and construct drawings for the streetscape work and the designs for the wayfinding strategy have been progressing during the reporting period. Further onsite meetings have been held to determine feasible sign locations and finalise designs.

Yankalilla Service Agreement

The service agreement with Yankalilla Council has continued to deliver building, strategic planning and Assessment Manager services during the reporting period. Although building services have been running on an "as needs basis" due to limited resources this is expected to return to normal as of July. Strategic planning has continued to assist with reform related matters and the finalisation of an urban design framework for Normanville. The Assessment Manager successfully undertook a Council Assessment Panel meeting on-line and continued to follow up the establishment of the Fleurieu Regional Assessment Panel.

Department: Economic Development

Objective: To attract, promote and foster local tourism and events providing economic and social benefits to the community and region.

Alexandrina Connecting Communities 2014-2023 Aspiration Areas

2 Activate our Spaces

Service Area Reporting - Strategic Highlights

Arts & Culture

Co-ordinate arts and cultural facilities, experiences and services for residents and visitors (CB)

Co-ordinate arts and cultural facilities, and experiences and services across the region as part of the JAW program-This reporting period covers gallery closures due to the COVID-19 pandemic. The South Coast Regional Art Centre and Signal Point Gallery were closed and volunteer roles suspended. Public programs and exhibitions were cancelled. Online opportunities were taken where possible. A roving series called "30 Seconds in Studio" featured artists from around the Alexandrina region talking briefly on video about their experience of lock down on the Just Add Water Facebook site. The series has kept engagement with the social media site active and even attracted new audiences, it appears to have struck a chord with artists and audience. The page has 1,428 likes and is followed by 1,584 people.

Programming of Centenary Hall as part of the JAW program-COVID - 19 restrictions coupled with construction works occurring in the foyer entry and adjoining Business Hub, has seen Centenary Hall remain closed for performances, events and activities since March 10th 2020. Current physical distancing restrictions continue to severely limit the venues capacity and viability in presenting live performances and events as well as the safe resumption of community activities. Work during this period focused on contacting and negotiating with all artists, touring companies, commercial operators, volunteers, staff and individual community groups affected by the closure of the venue. Where possible the majority of cancelled performances from 2020 have been rescheduled to 2021. COVID Reopening Planning and Risk Management Plans have been developed with a view to the potential limited reopening of the venue upon Managements direction in August /September.

Embed arts and cultural programs in Alexandrina (CB)

Co-ordinate arts and cultural facilities, and experiences and services across the region as part of the JAW program-This reporting period covers gallery closures due to the Covid 19 pandemic. The South Coast Regional Art Centre and Signal Point Gallery were closed and volunteer roles suspended. Public programs and exhibitions were cancelled. Online opportunities were taken where possible. A roving series called "30 seconds in studio" featured artists from across the Alexandrina region talking briefly on video about their experience of lock down on the Just Add Water Facebook site. The series has kept engagement with the social media audience active and attracted new followers.

Support public art within the Alexandrina region (CB)

Coordinate and advocate for public art in the region-Neptune's Pearls , the 2019 commission has been installed and the project is complete. Council endorsed a recommendation by the Alexandrina Arts & Cultural Advisory Committee that show locally driven projects are funded from the 2019/20 public art allocation. Local artist Chad Spencer on the western wall of the Southern Fleurieu Historical Museum and a recreation of an iconic SA 1960s surf image in the Middleton Shelter at Middleton Point. Local artist Barbary O'Brien will recreate the image working with original art Helen Fuller.

Tourism

Manage Goolwa Wharf Precinct and all tourism boating assets (CB)

Oscar W has not been operational during COVID-19. Volunteers have just started maintenance preparing Oscar W for Slipping in August. The Tourism Coordinator is supporting the Secretary of the Friends of the Oscar W to gather and update all volunteer qualifications and job descriptions. The Tourism Coordinator and WHS Officer are working through the LGRS KPI Risk Management Plan. The Armfield Wooden Boat Association are checking Brigand regularly and are carrying out maintenance as required on the various vessels and jetty that are under their care and control.

Develop and implement an Alexandrina Tourism Plan (CI)

Develop Alexandrina tourism plan including signature events - The 2021 Wooden Boat Festival has been confirmed to occur on the 17 and 18 April 2021. Council endorsed a \$65,000 budget plus in-kind support and planning is underway to deliver. The Committee are still waiting confirmation for funding sought from Events SA. For all events with over 1000 people, with music and serving alcohol a COVID Event Management Plan must be done through SA Health. The SA Jazz Festival Committee have yet to confirm if the Festival can go ahead in October 2020 due to COVID restrictions. Support is ongoing for local food and wine groups in the Alexandrina Council region. Priority to use local product for events. Council events prioritise local product. Support foreshore and lake front tourism - Active engagement with Goolwa Wharf precinct tourism operators / stakeholders to gauge visitation, viability of business and what support can be offered that fits within Council's Strategic plans is ongoing.

Work in partnership with state, regional and local tourism associations to support tourism across the region (CB)

The Tourism Coordinator has been taking direction from the SATC and SA Health regarding COVID-19 restrictions. Regional collaboration was supported by the General Manager Growth. During COVID-19 Fleurieu Peninsula has been meeting with Tourism Managers across the 4 Councils on a weekly basis. Collaboratively we are developing a strategic Digital Marketing Plan, updating imagery and increasing content on websites and digital media that targets each specific region, encouraging visitors to follow an itinerary or package experiences throughout the Fleurieu Peninsula. The Economic Development Manager and Tourism Coordinator visited all Tourism Associations / Town and Foreshore groups within Alexandrina Council. We outlined the opportunities and support that will be offered to businesses and tourism operators through the Alexandrina Business Hub. Workshops are booked for July in partnership with TiCSA (Tourism Industry Council SA).
