

Community Shopping Bus

The Community Shopping Bus is a scheduled bus run for eligible clients. It provides a door-to-door service from Goolwa, Middleton or Hindmarsh Island to Victor Central Shopping Centre, and return.

This service also includes assistance to carry shopping to your door.

Clients are required to pay a fee towards the cost of the trip. Costs range from \$5 - \$50 depending on location and eligibility.

Bookings

Bookings are essential for all services. You will be advised of the applicable fee at the time of booking.

To ensure that transport can be provided, at least three business days' notice is required.

We are not able to provide regular ongoing transport for education/employment purposes.



Contact us

For more information about the Southern Communities Transport Scheme, or to chat about your needs:

City of Victor Harbor Civic Centre
1 Bay Road, Victor Harbor

Phone: (08) 8551 0760
Email: scots@victor.sa.gov.au
Website: victor.sa.gov.au/transport



Southern Communities Transport Scheme

Community transport for all ages



Office hours: 9am - 4pm
(08) 8551 0760 • scots@victor.sa.gov.au
victor.sa.gov.au/transport



The Southern Communities Transport Scheme is an initiative of the **City of Victor Harbor** and **Alexandrina Council** with funding from the Australian Government Department of Health and Aged Care, and the SA Government Department of Human Services.

Although funding for this program has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.



The **Southern Communities Transport Scheme (SCOTS)** is a Community Passenger Network. We provide door-to-door pre-booked transport, both locally and to the Adelaide area.

Transport can be for medical appointments, social activities/groups, shopping or visiting family and friends.

Our accredited volunteer drivers and commercial operators can transport people of all ages in accredited vehicles.



Who is eligible?

You are eligible for SCOTS assistance if:

- you are unable to drive yourself, do not have family or friends that can assist, do not have access to public transport or are temporarily transport disadvantaged for other reasons.
- you live in the City of Victor Harbor or Alexandrina Council (excluding Strathalbyn and surrounding areas).

All ages are welcome. Under 18s must be accompanied by an adult. Residential aged care home residents are ineligible.



How do I register for transport assistance?

People aged under 65 (or under 50 for people who identify as Aboriginal or Torres Strait Islander) can call the SCOTS office at (08) 8551 0760 to register.

People aged 65 and over (or 50 and over for people who identify as Aboriginal or Torres Strait Islander) need a referral from My Aged Care.

My Aged Care is the entry point for all government funded aged care services. To register, call 1800 200 422 (free call) or you can register online at myagedcare.gov.au.

A My Aged Care assessor will either come to your home to have a talk about your needs or provide you with a transport referral code. Once referred you can contact SCOTS directly when you need transport.

People receiving government funded support from another source, such as Home Care Package (HCP) or National Disability Insurance Scheme (NDIS) can contact the SCOTS office directly to register.

About the service

Operating days

The service operates **Monday - Friday**. Public holidays are excluded, however essential appointments may be considered.

All services are subject to volunteer and vehicle availability.

Eligibility and conditions apply.

Vehicles

Our fleet is comprised of accredited comfortable air-conditioned vehicles. A wheelchair accessible vehicle is available.

Fees

Fees apply for all services. Costs range from \$4 - \$120 depending on location and eligibility. A carer or travel companion can travel free to support the passenger.

The full fee structure can be found on our website at victor.sa.gov.au/transport.

Clients who require multiple trips within any given month may be able to access a reduced fee. Please contact the office at (08) 8551 0760 for further information.

Hardship allowances may apply.