# Delivering A2040

**6 Monthly Progress Report**

**April 2023**

# Contents

A2040: Our Plan To Thrive ..... 3

Our Planning Framework ..... 5

Monitoring and Reporting ..... 6

Progress at a glance ..... 7

Climate Response ..... 13

1.1 Increase township greening and tree planning for canopy cover ..... 13
2.1 Reduce Council greenhouse gas emissions and advocate for the uptake of renewable energy ..... 15
3.1 Support prosperity and wellbeing in Alexandrina by building the resilience of our communities, the economy and the environment to a variable and changing climate ..... 17

Appropriate Growth ..... 19

1.2 Attract and retain younger residents to live, work and play in Alexandrina ..... 19
2.2 Work with industry partners to identify and embed nature-based tourism experiences to secure funding to protect, conserve and enjoy our natural environment ..... 22
3.2 Partner with community-led Village Innovation Plans to identify and enhance sustainable social, economic, and environmental outcomes for Alexandrina ..... 23

Community Inclusion ..... 24

1.3 Design and locate community infrastructure to ensure safe, inclusive, and convenient access for communities and individuals ..... 24
2.3 Encourage community participation and partnership with key stakeholders for greater involvement in sustainability issues and promote the adoption of a sustainable lifestyle ..... 27
3.3 Leverage Business Alexandrina to increase opportunities to co-design innovative solutions for industry ..... 29

Transport Connections ..... 31

1.4 Advocate for a rethink of transport planning to focus on needs identification for improving accessibility, social inclusion, and wellbeing ..... 31
2.4 Explore opportunities to integrate eco-friendly and sustainable materials into the procurement process and practices to road management ..... 32
3.4 Advocate for multiple modes of public transport that connect communities to Adelaide and across our region ..... 33

Environmental Innovation ..... 35

1.5 Commit to purchasing recycled material in our public spaces ..... 35
2.5 Contribute to the development of a long-term approach to waste management on the Fleurieu Peninsula ..... 36
3.5 Support local industry to connect, explore and pilot new initiatives ..... 38

Enabled ..... 40

6.1 Enhance organisation capability through innovative practices, regional and community partnerships ..... 40
6.2 Ethical and efficient management of resources ..... 41

6.3 Enhance trust and accountability through open transparent leadership. Engage, inform and involve the community in decision making and communication..... 42

# A2040: Our Plan To Thrive

**A2040 is our plan to thrive now and over the next 20 years. Across this period, the community's vision for Alexandrina to be more liveable, green and connected is addressed in plans with long-term strategic and resourcing requirements.**




**A2040 Documents;**

**The A2040 Narrative -** A 'future thinking' story celebrating our 20 year vision through strategic storytelling and reflective of over 2,000 community voices

**The A2040 Four Year Plan –** Is our Community Strategic Plan which introduces a new approach to community engagement and consultation through annual Village Conversations and Annual Village Innovation Plans that will help guide and influence future LTFPs and AMPs

**The A2040 'plan on a page' –** a quick reference guide and summary.

To bring the A2040 vision to fruition, three aspirational themes have emerged from extensive consultation with our community:

**Liveable Alexandrina** is defined by distinctive villages, places and spaces, unique natural environments and transport networks that support active lifestyles, employment, vibrant cultures and productive enterprise

**Green Alexandrina** is climate-ready, a place where nature is valued and resources are managed sustainably and creatively for a new economy Connected Alexandrina is an inclusive, friendly region with strong community spirit, where all people are empowered to achieve their potential, and inspired to get involved.

**Connected Alexandrina** is an inclusive, friendly region with strong community spirit, where all people are empowered to achieve their potential, and inspired to get involved.

A2040 sets out the **five action areas**, each has three supporting activities and measures for the community's aspirations to be more Liveable, Green and Connected.



## Climate Response

Climate Change is the issue of greatest concern to the people of Alexandrina. Increasingly frequent adverse events, the fragility of our ecosystems and the security of our water supplies led to our Climate Emergency declaration in 2019.



## Appropriate Growth

Well managed development relies on the best available social and physical infrastructure and services. Appropriate growth supports residents, farmers, businesses, community organisations and the many visitors central to job creation and our economic destiny.



## Community Inclusion

Bringing generations and communities together, welcoming visitors into our region and embracing diversity will support our growing population, stimulate spending and attract investment.



## Transport Connections

Our community needs a high-quality road, water, rail and trail network that is safe, well maintained and supportive of healthy lifestyles and environmental sustainability. Better transport connections within the region and with major centres and cities like Mount Barker and Adelaide requires focused advocacy, planning and investment.



## Environmental Innovation

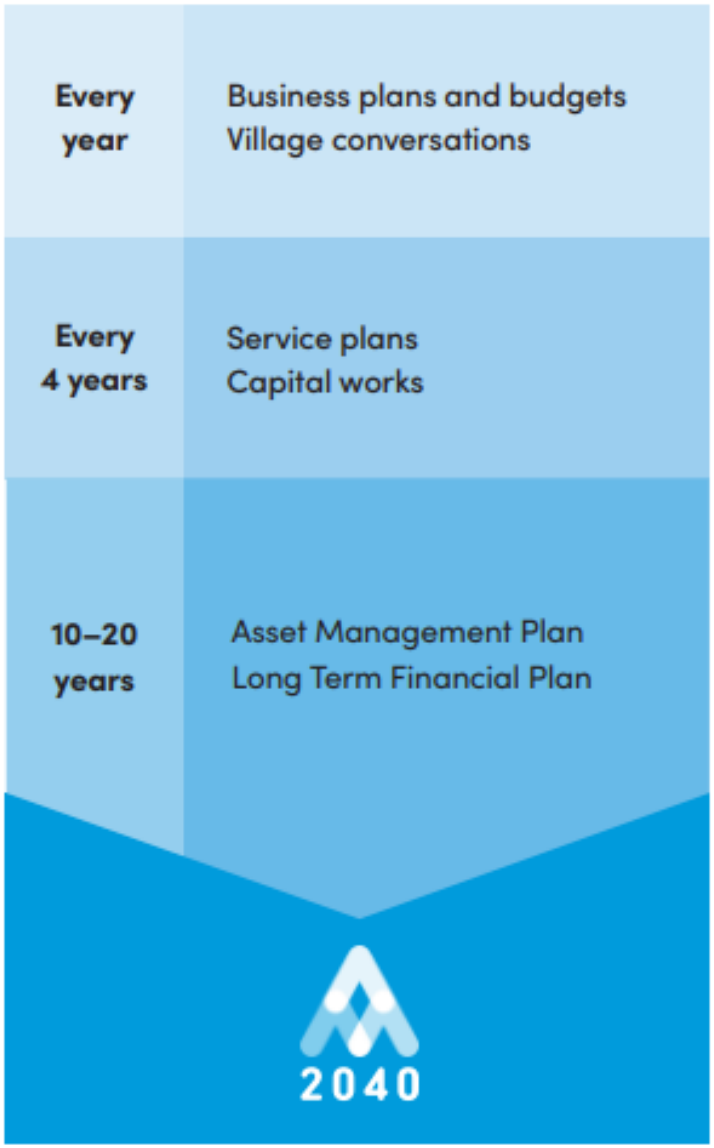
It is clear that we can go well beyond the management of waste, water and energy and extend to circular resource systems, regenerative farming, aquaculture and nature-based recreation and ecotourism.

# Our Planning Framework

A2040 is a different approach to traditional local government planning and was developed using a 'place led, community fed' approach as a model for Council to transition to ways of working differently, while honouring existing obligations, that empower local people and communities to participate in the decisions that affect them and the places they care about.

Alexandrina Council's Annual Business Plan and Budget demonstrates how our plans connect together to deliver the A2040 visions of a liveable, green and connected future for the Alexandrina region.

## The A2040 suite of plans



# Monitoring and Reporting

At the end of each financial year, Alexandrina Council produces an Annual Report which details what the Council has achieved for the community it serves.

The Annual Report has been Council's primary means of reporting back to the community on progress in achieving the aspirations of A2040, as it relates to the financial year in question.

Monitoring performance is an important factor in ensuring Alexandrina Council is delivering on the community's aspirations as expressed in A2040. The Council measures its performance and achievements through the following processes:

- Regular financial reporting to Council and Council's Audit Committee
- Annual review of the Long Term Financial Plan
- Customer Satisfaction Surveys
- Customer requests and complaints
- Regular project reporting.

Although the A2040 Plan was adopted in 2020 regular reporting on the progress of the four-year delivery plan has not been provided to Elected Members, other than through the Annual Report process.

The Chief Executive Officers KPI's set the goal for a regular six-monthly Strategic Plan Update Report to be implemented.

## This report 'Delivering A2040 - 6 Monthly Progress Report' forms the first 6 monthly progress report of our performance against our Strategic Plan.

This report has been backdated to the beginning of our A2040 journey, information has been extracted from past Annual Reports, Annual Business Plans, Newsletters as well as workshops with staff across Council to capture the work they have been delivering. We will continue to capture the progress against our strategic plan and build upon this report.

# Progress at a glance



| |
|---|
| *On Track* |
| *Challenges/Delayed* |

## Climate response

| **1.1 Increase township greening and tree planning for canopy cover**<br><br>*All village innovation plans (VIPs) to include performance targets for urban greening and tree canopy enhancements* | **2.1 Reduce Council greenhouse gas emissions and advocate for the uptake of renewable energy**<br><br>*Formalise Council's role within a distributed energy strategy by 2022* | **3.1 Support prosperity and wellbeing in Alexandrina by building the resilience of our communities, the economy and the environment to a variable and changing climate**<br><br>*Develop a comprehensive community education and behaviour change program to advance climate change adaption and resilience* |
|---|---|---|
| *On Track*<br><br>The Alexandrina Tree Canopy Baseline Study provided significant insights into the current tree cover across major townships.<br><br>Data from the Study will be included in relevant VIPs with further performance targets to be incorporated into updated VIPs.<br><br>Increasing tree canopy and reaching targets is a Council and community effort with Council managing 20% land, 1% crown land and remainder privately owned.<br><br>Administration has submitted a Budget Bid for 25K to prepare a Tree Canopy Strategy that will help plan for further greening of the area. | *Challenges/ Delayed*<br><br>Across Council, divisions are working on reducing Council's greenhouse emissions as well as exploring and delivering actions to reduce the community's greenhouse gas emissions.<br><br>Further direction is provided in the Draft Environment Action Plan and Draft Climate Emergency Action Plan containing advocacy and measures on reduction of green house gas emission for both community and Council. | *On Track*<br><br>The Draft Climate Emergency Action Plan includes tasks to partner and achieve an effective response to climate change.<br><br>Tasks include development of educational programs in 2024-2025. |



| |
|---|
| *On Track* |
| *Challenges/Delayed* |

## Appropriate Growth

| **1.2 Attract and retain younger residents to live, work and play in Alexandrina**<br><br>*Facilitate and advocate accessible health, emergency and community services, activations, arts and culture, open spaces, sport, recreation, education and employment pathways that lead to a sustainable lifestyle for families* | **2.2 Work with industry partners to identify and embed nature-based tourism experiences to secure funding to protect, conserve and enjoy our natural environment**<br><br>*In line with the Economic Development Strategy, facilitate opportunities that deliver new nature-tourism ventures and investment* | **3.2 Partner with community-led Village Innovation Plans to identify and enhance sustainable social, economic, and environmental outcomes for Alexandrina**<br><br>*Complete Village Innovation Plans (VIPs) by 2024 and ensure that key informing strategies are developed to advocate for change and drive sustainable outcomes* |
|---|---|---|
| *Delayed/ Challeges*<br><br>Council has completed work across assets, community wellbeing, economic development, infrastructure and events that have contributed to this action.<br><br>Further strategies and plans that will inform actions include:<br><br>• Community Wellbeing Action Plan<br>• Economic Development Strategy<br>• Draft Open Space and Recreation Strategy<br>• Draft Village Innovation Plans | *On Track*<br><br>Business Alexandrina has created expansive networks and physical and digital presence for nature based tourism operators to obtain access to grant information, upskill, network and leverage partners like Regional Development Australia, TICSA and Fleurieu Peninsula tourism. | *On Track*<br><br>The 2021 Village Conversations created key partners within the community to continue to work with and co-design the Draft Village Innovation Plans.<br><br>All VIPs are on track for draft development, community engagement and review in the 2023/24 financial year. |



| |
|---|
| *On Track* |
| *Challenges/Delayed* |

## Community Inclusion

| **1.3 Design and locate community infrastructure to ensure safe, inclusive, and convenient access for communities and individuals**<br><br>*Deliver our Disability Access and Inclusion Plan (DAIP) in 2021 and monitor progress through annual village conversations for each township* | **2.3 Encourage community participation and partnership with key stakeholders for greater involvement in sustainability issues and promote the adoption of a sustainable lifestyle**<br><br>*Establish indicators and monitoring processes to raise awareness of the benefits of sustainability for community wellbeing. Strategically promote performance of greater sustainability with Council and the community through sustainable design in the built environment* | **3.3 Leverage Business Alexandrina to increase opportunities to co-design innovative solutions for industry**<br><br>*Develop and deliver an annual community innovation program for Alexandrina* |
|---|---|---|
| *On Track*<br><br>Signficant progress has been made towards delivering the DAIP across divisions.<br><br>DAIP updates will be provided within Draft Village Innovation Plans for consultation late 2023. | *Delayed/ Challenges*<br><br>The Council's Community Wellbeing Action Plan is framed by objectives which outline a holistic approach to improving the health and wellbeing of our community.<br><br>Strategically the Draft Environmental Action Plan is strong linked with the CWAP. | *On Track*<br><br>Council has delivered two structured Innovation Programs; The Our Local Innovation Project and Alexandrina Innovation Challenge.<br><br>Business Alexandrina's expanding program of events and educational workshops emphasise the need for small and local businesses to innovate. |



| |
|---|
| *On Track* |
| *Challenges/Delayed* |

## Transport Connections

| **1.4 Advocate for a rethink of transport planning to focus on needs identification for improving accessibility, social inclusion, and wellbeing**<br><br>*Conduct a community transport audit by 2022 to better inform VICs and ideas for change with the community* | **2.4 Explore opportunities to integrate eco-friendly and sustainable materials into the procurement process and practices to road management**<br><br>*Refine and implement procurement policies, contract management and asset management to better incorporate 'green' criteria* | **3.4 Advocate for multiple modes of public transport that connect communities to Adelaide and across our region**<br><br>*Enact an advocacy plan for improved transport safety, connectivity, infrastructure and network efficiency by 2023* |
|---|---|---|
| *Delayed/ Challenges*<br><br>While not consolidated in one plan, Council has a clear understanding through previous community engagement of transport gaps, transport options and oppportunities to advocate and partner. | *On Track*<br><br>Council adopted the Climate Change Policy – the overarching policy for Council (August 2022). This policy sets Council's response to climate change and applies to all Council strategic and operational activities and plans. | *On Track*<br><br>Council has continued to advocate for imrpoved transport connectivity since 2020.<br><br>Advocacy actions will be included in Draft Village Innovation Plans. |

| |
|---|
| *On Track* |
| *Challenges/Delayed* |

## Environmental Innovation

| **1.5 Commit to purchasing recycled material in our public spaces**<br><br>*Design and implement an open space strategy with guidelines for recycled materials and products* | **2.5 Contribute to the development of a long-term approach to waste management on the Fleurieu Peninsula**<br><br>*In partnership with FWRA increase the diversion of all Municipal Solid Waste (MSW) from landfill by 75%* | **3.5 Support local industry to connect, explore and pilot new initiatives**<br><br>*Through Business Alexandrina engage leading experts to strengthen business and community networks in the region to maximise innovation uptake and return on investment* |
|---|---|---|
| *On Track*<br><br>Open Space and Recreation Strategy is due for development 2023/24 | *On Track*<br><br>Council and FRWA continue to partner on initiatives to divert waste from landfill and supports the delivery of educational mesasging to ensure community uptake of new programs and collection schedule changes. | *On Track*<br><br>Business Alexandrina engages a variety of stakeholders, foster innovative partnerships, empower small businesses and seeks opportunities to connect the region with investment opportunities |

## Enabled

***The A2040: Our plan to thrive contains action areas and measures directly related to how Council can plan achieve a liveable, green and connected future for Alexandrina's community. However, it does not include an action area or measures that relate directly some core services we provide as a Council. As a result, we have drafted an additional 'Action Area' that links to our operations for the purposes of reporting.***

| | | |
|---|---|---|
| **6.1 Enhance organisation capability through innovative practices, regional and community partnerships** | **6.2 Ethical and efficient management of resources** | **6.3 Enhance trust and accountability through open transparent leadership. Engage, inform and involve the community in decision making and communication.** |

# Detailed Progress

## Climate Response

### 1.1 Increase township greening and tree planning for canopy cover

***All village innovation plans (VIPs) to include performance targets for urban greening and tree canopy enhancements***

*Progress Summary*

**On Track**

The Alexandrina Tree Canopy Baseline Study provided significant insights into the current tree cover across major townships.

Data from the Study will be included in relevant VIPs with further performance targets to be incorporated following versions.

Increasing tree canopy and reaching targets is a Council and community effort with Council managing 20% land, 1% crown land and remainder privately owned. Administration has submitted a Budget Bid for 25K to prepare a Tree Canopy Strategy that will help plan for further greening of the area.

*2020/2021*

- Established a tree counter for the Community (1 Million Trees Project). Council's role in the project is to help record the number of local suitable trees, shrubs and/or other suitable vegetation being planted across the region, and to provide a public tracking mechanism so everyone can see the progress being made toward the shared one million trees goal.
- Approximately 300 trees planted (Middleton district)
- Callington Road and Sanderson Road streetscapes
- Maintain gifted subdivision "green assets" handed over to Council

*2021/2022*

- Four Port Elliot irrigation projects completed
- Tree watering truck added to the fleet
- Included maps for community to share where they would like to see more trees at the Village Conversations

*2022/2023*

- Completed Alexandrina's Tree Canopy Baseline Study
- Strathalbyn Streetscape project included new plantings, trees, and landscaping
- 34 locations for 2213 local indigenous plants from coastal to rural to be planted this winter 2023
- Over 9 volunteer groups actively working on Council land restoring indigenous vegetation
- Roadside Marker System (RMS) includes 44 roadside locations (protection of significant native vegetation)
- Woody Weed program includes 27 roadsides and reserves for declared and environmental weed control
- 11 Heritage and Significant Environmental Benefit sites bush care and weed control
- Bush for Life sites 17.5
- Coastal maintenance cycle completed
- Eragrostis control program cycle completed in collaboration with Hills and Fleurieu Landscape Board
- Ash Removal program completed in collaboration with Hills and Fleurieu Landscape Board

| | |
|---|---|
| *Ongoing* | • Tree Management Policy reviewed and endorsed<br>• Abbott's Reserve irrigation<br>• Tree watering (gifted and planted trees)<br>• Support Trees for Life, 1 Million Trees Project, volunteer groups<br>• Biodiversity revegetation projects |

*Fact: Council's Nature Conservation Team actively manages approximately 311.68 hectares of natural areas including 52.15h of Heritage Agreement area and 291.88 km of roadsides for the benefit of nature conservation. Council's third-party conservation partners are actively managing approximately an additional 139.3 hectares.*

# Climate Response

## 2.1 Reduce Council greenhouse gas emissions and advocate for the uptake of renewable energy

### Formalise Council's role within a distributed energy strategy by 2022

*Progress Summary*

*Challenges/ Delayed*

Across Council, divisions are working on reducing Council's greenhouse emissions as well as exploring and delivering actions to reduce the community's greenhouse gas emissions.

Further direction is provided in the Draft Environment Action Plan and Draft Climate Emergency Action Plan containing advocacy and measures on reduction of green house gas emission for both community and Council.

*2020/2021*

- Energy efficiency and solar projects for the Goolwa Office, Wharf Shed and Signal Point Buildings which installed solar, replaced lights with LEDs, replacement of the building management system to reduce Council's operating and reduce Council's corporate greenhouse gas emissions.
- In partnership with FRWA, distributed 400 kitchen caddys and rolls of compostable bags to Mount Compass households to encourage reducing food waste sent to landfill
- In collaboration with the Resilient Hills and Coasts Partnership, developed the 'Where We Build What We Build' project, providing evidence on the climate resilience of our region's housing stock and the economic benefits of building or retrofitting to a climate ready standard
- Climate Risk Governance Assessment undertaken to assess and embed climate risk management throughout Council's business
- Reviewed Resilient Hills & Coasts' Regional Climate Change Adaptation Plan and focused our efforts to where we can make the most impact with the Resilient Hills & Coasts new Action plan 2020 to 2025
- The Resilient Hills & Coasts investigated a Community Energy Project – however, it did not go ahead due to the complex market regulations, financial, legal and governance risks. However, the project produced research and a suite of tools that are expected to significantly lower barriers to entry for any Council or community seeking to develop a community energy project, particularly in the form of a Community Energy Foundation

*2021/2022*

- Establishment of a Climate Emergency Advisory Committee for a period of 2 years to advise Council on climate emergency actions, in accordance with Council's Climate Emergency Declaration (2019), and to help to develop the Carbon Neutral Plan, the Climate Emergency Action Plan, and the Climate Change Policy
- Continued the energy efficiency and solar project achieving saving over 46% of energy consumption within the Goolwa Office building
- Developed the Coastal Adaptation Plan and Carbon Neutral Plan adopted by Council
- Developed the Climate Change Policy ready for community consultation.

| | |
|---|---|
| | • Established the internal Climate Champions group. Members play a crucial role in educating, inspiring and empowering our colleagues to take increased action on climate change to help Alexandrina move towards a carbon neutral future. Hosted eight internal educational forums and two documentary screenings<br>• Undertook two Climate Smart Farming Forums<br>• Secured funding to reinstate a Resilient Hills &Coast Coordinator in December 2021 |
| *2022/2023* | • LED Street Lighting upgrade investigated and plan for the implementation of sustainable public lighting presented to Council<br>• Climate Change Policy adopted by Council (August 2022)<br>• Council approved a new position of a Climate Change Officer that will drive actions across Council and the community<br>• Undertook review of the Environmental Action Plan against A2040 and wrote the new Draft Environmental Action Plan 2030 – community engagement planned for 2023/2024<br>• Recipients of a $100,000 Preparing Australian Communities grant for the Bushfire & Biodiversity project to better understand the latest knowledge and best practice, and map next steps for the region to build balanced bushfire and biodiversity resilience (2022)<br>• Establishment of the Climate Change Environment Committee (Section 41)<br>• Clayton Bay 'low light' LED upgrade |
| *Ongoing* | • Ongoing annual carbon reporting – for Local Government Grants Commission and for Alexandrina – to be displayed on the 'Climate Change' page of the website<br>• CWMS – 30 Year Master Plan: Regional Opportunities<br>• CWMS - Scada and analytics – Foundation for data capture to identify areas to reduce Co2<br>• Since 2020 – Sourcing and purchasing greener vehicles with less Co2 emissions<br>• Expanding electric vehicle passenger fleet<br>• Maintaining Council's website with useful resources and up to date information regarding Climate Change, Environment Resilient Hills & Coast and Biodiversity<br>• Resilient Hills & Coasts partnership |

# Climate Response



## 3.1 Support prosperity and wellbeing in Alexandrina by building the resilience of our communities, the economy and the environment to a variable and changing climate

### Develop a comprehensive community education and behaviour change program to advance climate change adaption and resilience

*Progress Summary*

*On Track*

The Draft Climate Emergency Action Plan includes tasks to partner and achieve an effective response to climate change.

Tasks include development of educational programs in 2024-2025

*2020/2021*

- Developed the Coastal Adaptation Study (identifies public and private assets at current and future risk of erosion and inundation and identifies potential adaption strategies
- Adoption of a Coastal Adaption Study to look at the impacts of climate change on Alexandrina's coastline
- Following community consultation Council applied to the Minister for Primary Industries and Regional Development under Section 5A(1) of the Genetically Modified Crops Management Act 2004 for the designation of the Alexandrina Council area as an area in which no genetically modified food crops may be cultivated.
- Establishment of a Climate Emergency Advisory Committee for a period of 2 years to advice Council on Climate Emergency actions, including the development of the Carbon Neutral Plan, the Climate Emergency Action Plan and the Climate Change Policy
- Awarded funding from Council's COVID-19 Community Reactivation Grant and the 2020-2021 Economic Development and Events Recovery Grant Fund.
- Launched 'Our Local Alexandrina', an online platform showcasing the region's great range of retail, hospitality, producers and tourism operators to encourage spending locally. It was recognised during COVID that many businesses did not have websites or social media and OLA platforms was a solution to display up to date offerings.
- OLA undertook a significant summer campaign, launching a dedicated website, displaying a series of outdoor banners around the region, activating social media channels and distributing post cards to thousands of visitors.
- Our Local Alexandrina' networking event at Bleasdale Vineyards in Langhorne creek attended by 50 local businesses on April 2021
- The OLA initiative forms part of Council's Business Support Package that also included the Economic Development Recovery Grant Funding received by 12 local businesses
- Worked in partnership with Alexandrina Libraries and the Food Embassy to deliver the 'Food Matters' workshop series. Four workshops to improve

| | |
|---|---|
| | knowledge of local food and empower community to make positive changes to their local food system. 75 people attended across four sessions. |
| *2021/2022* | • Supported 22 businesses recover from the impacts of COVID-19 by delivering the Economic Development Recovery Grant funding<br>• Developed a 'Coastal adaptation monitoring and strategic planning document' incorporating long-term adaptation options<br>• Supported climate-ready development, disaster risk reduction, resilient agriculture as informed by key Resilient Hills and Coast documents<br>• Ran session 'Build a Local Food Community' – A collaboration with The Food Embassy and the Strathalbyn Neighbouring Centre<br>• Business Alexandrina delivered 28 training sessions and events to 348 businesses, launched Facebook and LinkedIn to provide regular updates and hosted 32 advisory sessions delivered to 49 businesses facilitated by Regional Development Australia, Rural Business Support, Fleurieu Peninsula Tourism, Alexandrina Council Procurement Team, The Department of Trade and Investment<br>• Launched the 'Green Living' Collection in Alexandrina Libraries<br>• Steering Group meetings commenced November 2021 to collaborate on how to provide and increased Ngarrdinjeri presence at the Goolwa Wharf Precinct and Signal Point. Reports provided for NAC board meetings, First Nations language experts engaged, and First Nations' artists consulted to include Ngarrindjeri stories based on place, culture, economy and environment at the Signal Point Experience Centre. |
| *2022/2023* | • Business initiative grants delivered $13,250 funding to small business<br>• Business Alexandrina hosted Procurement workshops and drop-in sessions<br>• Facilitated Carbon Farming presentation for ASART<br>• Development of a draft Climate Emergency Action Plan – This plan was developed for Council to identify how, as Council and community, we can respond to climate change, and how we can elevate our ambition to advance climate change adaption and resilience<br>• Council approved a new position of a Climate Change Officer that will drive actions across Council and the community<br>• Reviewed the Environmental Action Plan 2014-2018 and redeveloped Draft Environmental Action Plan 2030, where climate response is one small item of the whole plan. Community input is required to drive many environmental actions<br>• Alexandrina Youth Forum in partnership with Goolwa Secondary College, David Basham MP, Roar Speech and Ezra Coaching (September 2022)<br>• Youth Climate Change Forum – a collaboration between Alexandrina, Victor Harbor and Yankalilla councils – under the leadership of Victor Harbor (mid-late 2023)<br>• Establishment of a new Climate Emergency and Environment Committee that will advise and work with Council to drive climate and environmental actions as per A2040, the draft Climate Emergency Action Plan and the draft Environmental Action Plan 2030<br>• Flood response 12 November 2023. Provision of free waste dumping vouchers to impacted Middleton residents/business - April 2023<br>• Community Wellbeing Action Plan - Embedded within the Plan is a commitment to Social Justice Principles (Participation, Equity, Access, Rights), and application of a Community Development approach to how we work with our community (Empowerment, Human Rights, Inclusion, Social Justice, Self-determination, and Collective Action). |
| *Ongoing* | • Monthly Business Alexandrina newsletters provided updates on training, events, business success in the region and council support |

- Section 41 committees and Advisory groups

# Appropriate Growth



## 1.2 Attract and retain younger residents to live, work and play in Alexandrina

**Facilitate and advocate accessible health, emergency and community services, activations, arts and culture, open spaces, sport, recreation, education and employment pathways that lead to a sustainable lifestyle for families**

*Progress Summary*

***Delayed/ Challeges***

Council has completed work across assets, community wellbeing, economic development, infrastructure and events that have contributed to this action.

Further strategies and plans that will inform actions include:

- Community Wellbeing Action Plan
- Economic Development Strategy
- Draft Open Space and Recreation Strategy

*2020/2021*

- Goolwa Oval Recreation Precinct Stage 1 commenced
- Successful advocacy for improved educational opportunities and facilities in our region, with the State Government announcing the creation of Goolwa's first public high school (Goolwa Secondary College)
- Two public art projects completed including the mural on the Southern Fleurieu Historic Museum commemorating the agricultural history of the region and the re-creation of a mural from the 1960s by artist Helen Fuller commemorating the importance of surf culture at Middleton
- Established the Community Wellbeing Advisory Forum. This enabled community members across the region representing different demographics to shape the development of the Community Wellbeing Action Plan (CWAP) and make lasting connections with their community and Council's Community Wellbeing team. Thirty community members participated deeply in gathering feedback from their community and approx. 60 people overall participated in the forum in some way. Over 600 responses received to inform CWAP

*2021/2022*

- Goolwa Oval Recreation Precinct Stage One completed
- Council's Community Wellbeing Grant program awarded $29,312 to support 9 community projects
- Youth Sponsorship Program awarded $800 to support 5 young people to undertake activities
- Co-hosted the 2022 Youth Forum with Goolwa Secondary College. Workshop 'Shaping Our Local Place' was designed to listen, understand and receive feedback on what young people of Alexandrina highlighted as important to achieve a 'thriving Alexandrina' by 2040

| | |
|---|---|
| | • Village Conversations aimed to reach new audiences by hosting drop-in sessions at convenient locations, enable online participation and small-scale sessions at schools<br>• Utilised My Say for Village Conversations participants to opt in to receive future updates to further contribute developing Village Innovation Plans and attend Village Conversations events<br>• Provided two tertiary work experience placements in administration, planning/ development, strategy and communications in partnership with UniSA Business Internship Program<br>• Partnership with Regional Development Australia (RDA) has enabled us to channel significant external opportunity and expertise into Alexandrina. Together Council ran the Study Adelaide Tour, which helped to attract young international residents<br>• Business Alexandrina and RDA worked with prospective employers such as Bleasdale Wines and Wirrina Cove Resort to identify skill gaps and match students. Thirty international students specialising in hospitality were taken on tour to see the opportunity available to live and work in our region<br>• Commenced the Arts and Culture Strategy development<br>• Worked with representatives from the Helpmann Academy, applicant and selected selected artists toward the realisation of the Hearthstone public artwork for the Goolwa Wharf<br>• Programmed and presented 20 visual art exhibitions across the South Coast Regional Art Centre and SCRAC, includes emerging and established artists<br>• Successful grant application for the development of youth theatre & film skills development $14,460.00 |
| *2022/2023* | • Goolwa Oval Recreation Precinct Stage 2 commenced (December 2022)<br>• Mount Compass Recreation Precinct new playground equipment installed<br>• Horseshoe Bay Foreshore Reserve Port Elliott renewal works completed including new playground, turf, pathways for accessibility, beach shelters, new smart solar powered bench with USB charging points, beach platform with shower facilities, irrigation, and solar light<br>• Facilitated Alexandrina Youth Theatre & Film Drama for young people is a way of acquiring new skills in a safe and supportive environment<br>• The 'Jaw Program' rebranded to 'aace' (Alexandrina Arts Culture and Events) to revitalise its presence and bring Council's Arts and Culture offering forward<br>• Local Drug Action Team finalised 12-month Community Action Plan focusing on AOD education across region and youth activities at Milang. $30K funding received from ADF with additional co-contributions of $5K from AC, $5K from MADCA, $8K from Reclink. Youth Activities Coordinator employed, youth group established averaging 8 attendees weekly aged 11-15 years, Youth Hub being utilised, community events being held each school holidays<br>• Coordinating collated program of School Holiday Activities across the Fleurieu to improve sharing of information about free or low-cost school holiday opportunities for children, youth and families<br>• Commencing Play SA project - campaign to promote active play + Play Streets & Play Events to support community to get outside and play and connect - Collaborative project between Play SA, AC and 4 other councils. Grant funding of $120K total received from Office for Recreation, Sport and Racing<br>• Accessible awareness events Wheelchair Basketball with Novita (January 2023) and Disability Inclusion Training hosted by Purple Orange (March 2023) |

| | |
|---|---|
| | • Working with Dads training held for service providers who want to try and make better connections with father figures through their work. 12 attended across libraries, schools, children's centres, local government, mental health<br>• Customer Experience attended the Strathalbyn Regional Show providing front facing connection with the community, engaging with youth in our community in a fun and interactive manner<br>• Centenary Hall received an audio-visual upgrade to improve facilitates for commercial hire and expand event opportunities<br>• Strathalbyn Town Hall undergoing major upgrade to become a premier venue for hire (commercial and community use) |
| *Ongoing* | • Water Business – growth and retention of skilled workforce (Deliver Strategic Workforce Plan)<br>• Traineeships in Coastal and Environment Teams<br>• Work experience and Business Administration traineeships in the Customer Experience team<br>• Work experience students (high school) in Alexandrina Libraries<br>• Continue to add a diverse range of events and experiences to the aace programs, collecting feedback and assessing ticket sales to inform future program planning<br>• Communications team continues to widely promote a consistent variety of Council, lead agency and partnered content on social media of value to support community |

# Appropriate Growth



## 2.2 Work with industry partners to identify and embed nature-based tourism experiences to secure funding to protect, conserve and enjoy our natural environment

### In line with the Economic Development Strategy, facilitate opportunities that deliver new nature-tourism ventures and investment

*Progress Summary*

***On Track***

Business Alexandrina has created expansive networks and physical and digital presence for nature based tourism operators to obtain access to grant information, upskill, network and leverage partners like Regional Development Australia, TICSA and Fleurieu Peninsula tourism.

*2020/2021*

- School botanic tours
- Economic Development Strategy 2022-2027 (endorsed December 2021)

*2021/2022*

- Langhorne Creek Wine Trail public consultation (stage 1 Bremerton to Bleasdale) included in Village Conversations discussions
- Nature-based tourism explored throughout Village Conversations engagement
- Two nature-based businesses completed Alexandrina Innovation Challenge 2021

*2022/2023*

- Goolwa Wharf Precinct Masterplan endorsed and work commencing in April 2023
- Signal Point Experience Centre commenced which will include roof restoration fit out to the lower ground floor with a contemporary, story-telling exhibition that explores the history of the Goolwa Wharf Precinct, including Ngarrindjeri connection to place, riverboat history, trade and the importance of the river system and preservation for future generations
- Agritourism Forum held in partnership with TiCSA
- Sugars Beach design concept to improve tourism facilities presented for community consultation. Council acknowledged the feedback from the community to limit the project to toilet facilities and interpretive signage and to ensure that the area be kept as natural as possible

*Ongoing*

- Nature-based tourism businesses and ideas supported via Business Alexandrina networks
- Business Alexandrina monitor external grant opportunities and connect with relevant businesses

# Appropriate Growth



## 3.2 Partner with community-led Village Innovation Plans to identify and enhance sustainable social, economic, and environmental outcomes for Alexandrina

### Complete Village Innovation Plans (VIPs) by 2024 and ensure that key informing strategies are developed to advocate for change and drive sustainable outcomes

*Progress Summary*

***On Track***

The 2021 Village Conversations created key partners within the community to continue to work with and co-design the Draft Village Innovation Plans.

All VIPs are on track for draft development, community engagement and review in the 2023/24 financial year.

*2020/2021*

- A2040 Strategic Plan endorsed (February 2021)
- Development of township 'Foundation Documents' containing key information, background and historical projects to inform staff before attending Village Conversation Facilitated Events
- Pre-consultation with community groups to tailor Village Conversation engagement to each township
- Village Conversations commenced in April (Milang, Clayton Bay, Port Elliot, Middleton)

*2021/2022*

- Village Conversation engagement finalised (Mount Compass, Langhorne Creek, Strathalbyn, Goolwa). In total Council held 24 face-to-face sessions (eight facilitated events and sixteen drop-in session) as well as two weeks of 'Digital Conversations' held on the My Say platform to engage collaboratively and listen to Alexandrina's unique communities. Snapshot Report summaries shared publicly via My Say
- Shared Snapshot Reports with First Nations groups to validate what was heard and plan a way to implement appropriate actions

*2022/2023*

- Commenced drafting the Village Innovation Plans
- Received feedback from small stakeholder groups on content and presentation of draft Village Innovation Plans

*Ongoing*

- Showcase what ideas are community or business-led
- Village Innovation Plans designed to be live documents that are updated following Village Conversations to provide updated priorities and actions as well as an authentic reflection of community values and needs

# Community Inclusion



## 1.3 Design and locate community infrastructure to ensure safe, inclusive, and convenient access for communities and individuals

### Deliver our Disability Access and Inclusion Plan (DAIP) in 2021 and monitor progress through annual village conversations for each township

*Progress Summary*

***On Track***

Signficant progress has been made towards delivering the DAIP across divisions.

DAIP updates will be provided within Draft Village Innovation Plans for consultation late 2023.

*2020/2021*

- Development of the draft Disability Access and Inclusion Plan (DAIP)
- Prepared a grant application for LGILC project – 'Accessible Events Pilot Project'. Successful application for $98,000 for a collaboration with City of Adelaide and City of Mount Gambier and partnership with a Purple Orange to enhance accessibility of community events
- Engaged with multiple stakeholders at Goolwa Oval precinct about their needs and preferences for the design and operating model for a new, shared community building. Development of management model for Council approval.
- Developed the Active Alex – Game On grant application – to engage younger, older people and people living with disability in active participation in recreation, partnering with YMCA and Mission Australia
- Commenced a review of Community Centres including stakeholder engagement
- The Strathalbyn Town Centre Streetscape Revitalisation Project – Meets Universal Design principles
- New entrance statement created in Woodchester for the Langhorne Creek winery region
- The upgrade to the Strathalbyn Senior Citizens Building funded through the Australian Government Stronger Communities Grant, the State Government Fund My Neighbourhood Program and Alexandrina Council
- The Strathalbyn Neighbourhood Centre moved into the new facilities in early September 2020
- As part of the Clayton Bay Master Plan limestone rubble was laid over a 2.5km loop footpath in Clayton Bay connecting the foreshore to Dunns Lagoon
- Changed delivery process to continue to offer the Library Outreach service program to Nursing Homes during COVID
- Supported Friends of Port Elliot Community Garden to develop a proposal to establish a community garden in Port Elliot. Granted approval for lease early 2021
- All Customer Experience team participated in online Disability Awareness training

| | |
|---|---|
| *2021/2022* | • Conducted consultation on the Draft Alexandrina Disability Access and Inclusion Plan, analysed feedback and revised DAIP to incorporate community and stakeholder feedback<br>• Adoption of Alexandrina Council's Disability Access and Inclusion Plan (DAIP) November 2021<br>• Disability Access and Inclusion Plan translated into Easy English. Consulted with professionals to deliver training<br>• Implemented the Active Alex – Game On grant – to engage younger, older people and people living with disability in active participation at the Goolwa Oval recreation precinct. Partners YMCA and Mission Australia<br>• $1M in State Government grant funding to progress the Goolwa Beach Car Park and Environs Master Plan<br>• Implemented click and collect library service<br>• Risk assessed home delivery (Library Outreach Program)<br>• Continued Outreach service program to Nursing Homes during COVID |
| | • Bridge Road, Langhorne Creek and Milang Foreshore, new public amenities installed include accessible and ambulant toilets and new access paths from car parking area (Milang)<br>• Disability Access & Inclusion Plan (DAIP) Progress Report 2021-2022<br>• Partnered with City of Victor Harbour and Yankalilla Council to gain a Ageing Well grant ($60,000) 'The Art of Ageing' – starting conversations about Ageism<br>• Successful grant application for an Ageing well project ($38,000) to improve digital literacy and accessible communication on the Alexandrina Councils website for older people 'Alexandrina Seniors Technology Engagement Project'<br>• Completed the review of Community Centres and presented recommended approach to Council for approval. Council adopted new approach to funding and partnering with Community Centres<br>• Alexandrina has established a family-friendly spot for a day on the water at the Goolwa Jet Ski Park. The area includes car parking, toilets, smart benches and a small beach to launch<br>• Three of the Alexandrina Grant Program recipients had a direct disability focus<br>• Successfully attracted State Government funding from the Office for Women to establish a women's safety hub (The Haven). |
| *2022/2023* | • Renewal and upgrade of public toilets at Bristow Smith Reserve<br>• Shade sail program roll out across key Alexandrina playgrounds<br>• Horseshoe Bay Reserve Port Elliot – Increased accessibility via pathways to Surf Club and viewing platforms – Complete<br>• Goolwa Beach Car Park Development Project works include significant improvements to upgrade, improve beach access and safety and decrease traffic congestion - In progress<br>• Data Collection and Modelling Study: Horseshoe Bay, Port Elliot, South Australia: Federal grant of $112,000 to assess potential impacts of coastal erosion on the $18 million infrastructure located on Horseshoe Bay<br>• Clayton Bay toilet upgrade – Include ambulant amenities and improve accessibility (LRCI funded)<br>• Commodore Reserve and Horseshoe Bay toilet and accessibility upgrade – Include all access facility, renew and double disabled parking, new access path to toilet and facilities<br>• Developing 10 Year Footpath Master Plan |

| | |
|---|---|
| | • Grant from Office for Aging Well for digital literacy and improving the Councils website for accessibility<br>• Commenced operating a women's safety hub called 'The Haven' in the Goolwa Library in partnership with Office for Women<br>• Customer Experience facilitated Disability Inclusion Training through Purple Orange for all Council staff<br>• Strathalbyn way finding signage installed<br>• Expanding program of events organised by The Haven (Women's Information Service) at Goolwa Library<br>• Two of the Alexandrina Grant Program recipients had a direct disability focus<br>• Inclusion in the arts – Council presented Fringe show targeting LGBTQIA+ audiences with 70% of ticket sales being new ticket holders |
| *Ongoing* | • Capital works meet legislative requirements around accessibility and include Universal Design approaches<br>• Universal design evident in key projects like Goolwa Wharf Revitalisation Project and Strathabyn Streetscapes |

# Community Inclusion



## 2.3 Encourage community participation and partnership with key stakeholders for greater involvement in sustainability issues and promote the adoption of a sustainable lifestyle

**Establish indicators and monitoring processes to raise awareness of the benefits of sustainability for community wellbeing. Strategically promote performance of greater sustainability within Council and the community through sustainable design in the built environment.**

*Progress Summary*

***Delayed/ Challenges***

The Council's Community Wellbeing Action Plan is framed by objectives which outline a holistic approach to improving the health and wellbeing of our community.

Strategically the Draft Environmental Action Plan is strong linked with the CWAP.

*2020/2021*

- Installed solar panels on 220kw of solar on Council libraries and depots in Goolwa and Strathalbyn

*2021/2022*

- Continued focus on support of a healthy, working Murray-Darling Basin including advocacy for the Basin Plan implementation, and Federal Governments announcement for the Goolwa research hub focusing on the health of the Murray Mouth, Lower Lakes and Coorong Goolwa Wharf Precinct
- Business Alexandrina announced the renewed Alexandrina Sustainable Agribusiness Round Table (ASART), which will set the direction for Council to help local farmers become more sustainable.
- Council's Community Environment Grant program awarded a total of $19,000 to support 8 community organisations to achieve actions and outcomes identified in A2040: Our plan to thrive 2020-2024 and Alexandrina's Environmental Action Plan
- Co-ordinated the disbursement of $36,500 to 37 community groups via Council's COVID-19 Community Reactivation Grant program
- Establishment of a Climate Emergency Advisory Committee for a period of 2 years to advise Council on climate emergency actions, in accordance with Council's Climate Emergency Declaration (2019), and to help to develop the Carbon Neutral Plan, the Climate Emergency Action Plan, and the Climate Change Policy

*2022/2023*

- Sustainability incorporated into the session and discussions for the 'Shaping Our Local Place' workshop at the A2040 Youth Forum. The session encouraged students to consider solutions to climate, wildlife, and waste issues
- Leading local producers kicked off 2023 with the second meeting of the renewed Alexandrina Sustainable Agricultural Round Table, or ASART. This meeting focused on embracing regenerative agriculture
- Draft Environmental Action Plan 2030 and draft Climate Emergency Action Plan – Community participation and buy-in is important to drive environmental and climate change actions

| | |
|---|---|
| | • Establishment of a new Climate Emergency and Environment Committee that will advise and work with Council to drive climate and environmental actions as per A2040, the draft Climate Emergency Action Plan, and the draft Environmental Action Plan 2030<br>• Discussions to create a First Nations working group to provide insights and decisions on Council projects and initiatives<br>• A2040 team worked with Cittaslow to identify how a community group could align initiatives and support the A2040 strategy to achieve outcomes together |
| *Ongoing* | • 2021 – current - Open Space benches with solar and wifi<br>• 2017 – current - Recycled plastics in open space equipment and aluminium seating (wood look)<br>• Continue to share Landscapes Hills and Fleurieu events, information and resources on Council's Facebook and Instagram<br>• Our community helps the environment by collecting mobile phones, batteries and accessories for recycling. Council provides muster units for used mobile phones in the main Goolwa office and library, at Strathalbyn Library and at our Port Elliot and Milang Library depots |

# Community Inclusion

## 3.3 Leverage Business Alexandrina to increase opportunities to co-design innovative solutions for industry

### Develop and deliver an annual community innovation program for Alexandrina

*Progress Report*

***On Track***

Council has delivered two structured Innovation Programs; The Our Local Innovation Project and Alexandrina Innovation Challenge.

Business Alexandrina's expanding program of events and educational workshops emphasise the need for small and local businesses to innovate.

*2020/2021*

- Launched Business Alexandrina that provides an extensive business support program centred at The Hub, a well-resourced and accessible meeting space in Goolwa's main street. By bringing in resources and expertise, and creating a place for Alexandrina businesses to meet, Business Alexandrina ensures that all businesses, big and small, can benefit from major developments taking place, learn how to position themselves, up-skill and collaborate to add to Alexandrina's growing economy
- Business Alexandrina saw 59% growth in membership in 2022, up from 27 to 43. More than 300 booking to use The Hub were made through to the end of September
- To help promote the Our Local Alexandrina (OLA) digital platform and engage the local business community, Council co-hosted the Our Local Innovation project with consultants working one-on-one with five local businesses over four months to help them be more innovative and collaborative in their operations
- Co-ordinated the disbursement of $99,741 to 22 businesses via 2 rounds of Council's Economic Development Recovery Grant program

*2021/2022*

- Delivered the Alexandrina Innovation Challenge with seven participants completing a four-month incubator style program to develop their ideas that were in alignment with the A2040 themes into a profitable business model
- Business Alexandrina supported the 2000+ businesses located in the region and is directly connected with over 60% of local operators and growing. Providing dedicated support
- Business Alexandrina hosted 17 events over the year, which attracted nearly 500 participants
- Renewal of the region's sustainable agribusiness leadership group: ASART 2022 saw the launch of the renewed Alexandrina Sustainable Agricultural Round Table (ASART). This leadership group will set the direction for Council to help local farmers become more sustainable, and to reap the benefits that come with this

  Emerging from the Alexandrina Agribusiness Conversation held back in April 2021, ASART will regularly bring representatives of our diverse agricultural

| | |
|---|---|
| | community together with members of Council in order to guide policies and projects<br>• TiCSA partnered with us to deliver the Digital Champions Day Conference<br>• RDA has been integral to a $3.5 million project to restore and reopen the Strathalbyn Abattoir. The collaboration has created the Fleurieu Community Co-operative. This initiative will provide a long term, sustainable process for meat supply from farmer to consumer and will create up to twenty new local jobs.(Council support all RDA projects/ programs)<br>• The Business Alexandrina network grew 62%, hosted 17 workshops (481 participants), provided 790 hours of business mentoring delivered by 8 experts with 1900+ people engaged through digital and social media<br>• Innovation advice for 6 businesses from Angela Di Fabio of New Venture Institute. Angela also presented to 18 business at a business breakfast event.<br>• Alexandrina Business Hub had 300+ bookings in the first three quarters and increased its membership by 59%<br>• Our Local Alexandrina includes 100+ hospitality and retail businesses on the website and network with 2,300 engaged across social media platforms<br>• **5** winners in the 2022 SA Tourism Awards, including gold for Kimbolton Wines (entries supported by Business Alexandrina)<br>• The Alexandrina Council Business Initiatives Grants delivered $13,250 to seven small business for digital shopfront building. The grants cover website development, content creation, and developing marketing strategies. |
| *2022/2023* | • Supported Southstart Innovation Festival hosted within region<br>• Business Alexandrina has built a new partnership with Fleurieu Food, the region's peak body for food, wine, produce and markets<br>The Fleurieu Food partnership came to life with the inaugural Fleurieu Food Festival in August 2022. The partnership will extend to next year's SA Wooden Boat Festival and will work to profile food and beverage offerings from across the region, helping to: Drive demand to businesses, Increase visitor expenditure and Increase collaboration across our townships and businesses<br>○ Tourism Development Program - In partnership with the Tourism Council of South Australia (TiCSA), our Tourism Development Program supported six local Tourism operators through the extensive nomination and submission process for entry into the South Australian Tourism Awards. All six businesses were named as finalists and five of the six won awards including: Gold for Kimbolton Wines – Tourism, Wineries, Distilleries & Breweries, Silver for Beach Huts Middleton – 4–4.5 Star Deluxe Accommodation, Silver for Carriage of Occasion – Tour and Transport Operators, Silver for Big Duck Boat Tours – Ecotourism, Bronze De Groot Coffee Co. – Excellence in Food Tourism<br>• Renovations to the historical Chart Room to trial a new pop-up venue for hire. Thirty-three businesses expressed interest in the Chart Room and three applications have been submitted. The Goolwa Visual Arts Group has used the space for a successful art exhibition<br>• Expanded Business Alexandrina partnership with Fleurieu Food in order to run a special Business Engagement Program in the lead up to the 2023 SA Wooden Boat Festival. SAWBF Food, Wine and Experience Program has over 160 events across 20+ locations. |

# Transport Connections



## 1.4 Advocate for a rethink of transport planning to focus on needs identification for improving accessibility, social inclusion, and wellbeing

**Conduct a community transport audit by 2022 to better inform VICs and ideas for change with the community**

*Progress Summary*

*Delayed/ Challenges*

While not consolidated in one plan, Council has a clear understanding through previous community engagement of transport gaps, transport options and oppportunities to advocate and partner.

*2021/2022*

- Established the Community Wellbeing Advisory Forum
- Transport Connections was a topic of discussion for each Village Conversation

*2022/2023*

- Council have advocated for supporting RDA survey, Letter to the State Government re Uber and provided input to the Public Bus Review to DPTI
- Promoted Regional Development Transport Survey on Council's social media platforms
- Roads, congestion, and transport requirements discussed at Port Elliot, Middleton and Milang Master Plan consultation sessions
- Draft Village Innovation Plans include areas of advocacy and associated actions for Council completion.

*Ongoing*

- Maintain all paths/ trails
- Use insights from Village Conversations to support advocacy

# Transport Connections



## 2.4 Explore opportunities to integrate eco-friendly and sustainable materials into the procurement process and practices to road management

### Refine and implement procurement policies, contract management and asset management to better incorporate 'green' criteria

*Progress Summary*

*On Track*

Council adopted the Climate Change Policy – the overarching policy for Council (August 2022). This policy sets Council's response to climate change and applies to all Council strategic and operational activities and plans.

*2020/2021*

- Recycled Rubble Trial (FRWA)

*2021/2022*

- Council's quarterly newsletter, Alexandrina Alive, commenced printing on certified recycled paper
- Council's Communications team actively promotes the use of all printed resources and documents to be printed on 100% recycled paper
- Council adopted the Carbon Neutral Plan that outlines how Council will reduce emissions produced by the council' fleet

*2022/2023*

- Council adopted the Climate Change Policy – the overarching policy for Council on how to deal with the climate emergency, including eco-friendly and sustainable materials into the procurement process and practices to road management
- The draft Climate Emergency Action Plan outlines actions that council and community can do to reduce transport emissions

*Ongoing*

- Tree mulch reuse
- Weed control on roadsides
- Gross pollutant trap maintenance
- No dry grading to precent dust nuisance
- Maintain Council office and depot solar panel systems
- Use of rainwater/ tanks for construction water
- Use of CWMS water for road construction

# Transport Connections



## 3.4 Advocate for multiple modes of public transport that connect communities to Adelaide and across our region

### Enact an advocacy plan for improved transport safety, connectivity, infrastructure and network efficiency by 2023

*Progress Summary*

***On Track***

Council has continued to advocate for imrpoved transport connectivity since 2020.

Advocacy actions will be included in Draft Village Innovation Plans.

*2020/2021*

- Community Transport - SCOTS - $100k to $70K, identified gaps in region - commenced Advocacy with State and Federal Government. In particular State has a gap that hasn't been resourced
- Contacted State and Federal Government representatives responsible for the Community Passenger Network request state fund gaps and commonwealth enforce regional boundary coverage
- Participation in the SA Public Transport Authority Regional Bus Services Review 2021 (May 2021)
- Transport Connections (lack of accessibility to rideshare, taxis, isolated communities) included in 2022 Advocacy document submitted to the Courier

*2021/2022*

- Letter to the Minster (DPTI) regarding Uber boundary (October 2021)
- Meeting with MP Basham to advocate for metro ticketing and increased service delivery to the region at SCOTS (December 2021)
- SCOTS sent a letter to Corey Wingard, MP Basham, MP Rebekha Sharkie advocating for metro ticketing and improved service delivery for the region.( January 2022)

*2022/2023*

- October 2022 - Letter to Minister for Transport about: Alexandrina Council has undertaken extensive community consultation in the development of the Community Strategic Plan - A2040. Consistently across the region the community are raising the issue of a lack of access to public and private transport options. The most significantly transport disadvantaged communities include Strathalbyn township and its surrounding towns including Langhorne Creek through to Milang & Clayton Bay
- Prepared a submission about Alexandrina's transport needs for the Parliamentary Select Committee on Public and Active Transport
- Advocated for improved transport: Meetings with Keolis downer and Link SA representatives (same company) (SCOTS October 2022)
- Supporting the RDA's work on transport including Public Transport Reviews for Hills and Coastal zones of the Fleurieu region
- Advocated for increased consideration of the needs of feeder towns such as Strathalbyn in the context of a Mount Barker and Adelaide Hills Transport Study by DIT (Dec 2022)
- Provided key information to the Mayor for his participation in an ABC Radio interview to enable him to advocate for the transport needs of the region. (March 2023)

*Ongoing*

- Paths and DDA (Disability Discrimination Act) access ramps
- Paths around aged care facilities
- Pedestrian Program
- National Heavy Vehicle Regulator – permits
- Use insights from Village Conversations to support ongoing advocacy opportunities

# Environmental Innovation

## 1.5 Commit to purchasing recycled material in our public spaces

**Design and implement an open space strategy with guidelines for recycled materials and products**

| | |
|---|---|
| *Progress Summary* | ***On Track***<br>Open Space and Recreation Strategy is due for development 2023/24 |
| *2020/2021* | |
| *2021/2022* | |
| *2022/2023* | • Council adopted the Climate Change Policy as overarching policy<br>• LED Public Lighting Review<br>• Langhorne Creek public toilets – utilises energy efficient and water saving system |
| *Ongoing* | • Since 2017, Council has been incorporating recycled materials in fence posts and aluminium for smart shelters and seating |

# Environmental Innovation

## 2.5 Contribute to the development of a long-term approach to waste management on the Fleurieu Peninsula

### In partnership with FWRA increase the diversion of all Municipal Solid Waste (MSW) from landfill by 75%

*Progress Summary*

***On Track***

Council and FRWA continue to partner on initiatives to divert waste from landfill and supports the delivery of educational mesasging to ensure community uptake of new programs and collection schedule changes.

*2020/2021*

- The Fleurieu Regional Waste Authority (FRWA) worked with several local Goolwa cafés to divert food waste away from landfill and into the green organics waste stream. Following commencement of the trial approximately 24 commercial FOGO bins were placed kerbside, with contents going to Peats Soil and Garden Supplies for processing into compost
- FRWA trialled the weekly collection of recycle bins and Food Organics Green Organics (FOGO) bins in parts of Chiton, McCracken and Hayborough. This area was chosen for the trial as it has a mix of permanently occupied homes, holiday homes and holiday rental businesses. Results showed in a diversion rate of 84%
- FRWA began to provide weekly food waste collections for commercial businesses and special on-demand waste collections for business and holiday home owners that have a bin that needs to be collected urgently
- Alexandrina Council, FRWA and Green Industries SA partnered in a project to deliver a kitchen caddy and roll of compostable bags to Mount Compass households in November 2020. The program was a success increasing the FOGO bin presentation rate from 42% to 58% and increased FOGO collection by 45%
- 44 compost bins, 51 worm farms, 175 kitchen caddies and 555 replacement kitchen caddy bags were sold through our customer service centres

*2021/2022*

- FRWA's Summer Recycling Collection Program progressed with a community survey, bin audits and data analysis to determine the optimal kerbside waste collection service for the summer period. After workshops and consideration of all the research the FRWA Board endorsed the weekly collection of Food Organics and Garden Organics (FOGO) and Co-mingled recycling and fortnightly collection of general waste for six weeks over the summer period
- 700 survey participants signed up to be 'Friends of FRWA' and FRWA's quarterly newsletter
- FRWA delivered education session at Council's 'Food Systems Workshop'
- Waste Management Workshop with Council Members hosted by Craig Reucassel

*2022/2023*

- Shared the FRWA 2022-23 Summer Collection Trial results via Council's platform

| | |
|---|---|
| *Ongoing* | • FRWA Education and Projects Officer and Council's Climate Champion staff group partnering to deliver waste education session to staff May 2023<br>• Our community helps the environment by collecting mobile phones, batteries and accessories for recycling. Council provides muster units for used mobile phones in the main Goolwa office and library, at Strathalbyn Library and at our Port Elliot and Milang Library depots<br>• Continue to support and share FRWA's messaging, reports and service update |

# Environmental Innovation

## 3.5 Support local industry to connect, explore and pilot new initiatives

**Through Business Alexandrina engage leading experts to strengthen business and community networks in the region to maximise innovation uptake and return on investment**

*Progress Summary*

***On Track***

Business Alexandrina engages a variety of stakeholders, foster innovative partnerships, empower small businesses and seeks opportunities to connect the region with investment opportunities

*2020/2021*

- Launched Business Alexandrina and opened the 'Hub'. This initiative offers local business operators an opportunity to grow, learn and network with each other
- Alexandrina became Small Business Friendly Council – continues to hold SBFC Accreditation which includes three small business friendly initiatives each year
- Development and promotion of the Alexandrina Business Investment Prospectus
- Goolwa's Newly Revamped Discovery Park was officially opened in March. Business Alexandrina is proud to have assisted this $22 million investment to become a reality

*2021/2022*

- Completed the inaugural Alexandrina Innovation Challenge, program for entrepreneurs
- Delivered the Building a Local Food Community mentoring program with The Food Embassy - worked with 3 mentees to develop ideas and initiatives to improve our local food system
- Gained a grant ($9,800) to support the delivery of a second round of Food Matters workshops and Mentoring Program in Alexandrina with The Food Embassy, Strath Neighbourhood Centre and MOSHCC
- The Ratalang Basham Beach Dune Stabilisation project was completed with support, guidance and partial funding from the Coastal Protection Board. Council also worked closely with the Ngarrindjeri Regional Authority at Ratalang Basham Beach for this important dune protection work
- Beacon 19 Goolwa Boat Ramp Refurbishment Works will modernise the 40-year-old structure and provide an improved boat launching point. This is aimed to encourage greater opportunities to link Beacon 19 with natural attractions found in the Coorong and Lower Lakes
- Completed the 'Enabling resilient food systems in SA' program - a collaborative project with other State and Local Government organisations to explore with their communities what a resilient food system in their region could look like and create a shared vision. Alexandrina's vision and suggested actions helped to create a toolbox to support other councils to undertake this process with their communities. Toolbox shared with over 150 people at various forums so far.

| | |
|---|---|
| *2022/2023* | • Resourcing Regenerative Initiatives workshop held in partnership with The Food Embassy, Business Alexandrina and other stakeholders. Thirtypeople involved in food-based businesses attended to find out about resourcing opportunities<br>• Agritourism Forum Farming and produce related experiences are key drivers of visitors to regional areas. In partnership with TicSA, this workshop has been designed to educate, encourage future thinking, support farmers on the journey to tourism and regions on their journey to sustainable Agritourism growth<br>• Peats Soil Nappy Recycling Program Peats Soil & Garden Supplies in Langhorne Creek are leading the way in recycling nappies as one of South Australia's largest composters. The local company are part of a new nappy recycling trial and feasibility study that could be Australia's answer to the 1.5 billion disposable nappies that end up in landfill each year. The first trial of its kind in Australia, the Nappy Loop has been underway in SA since July 2022 |
| *2022/2023* | • Invited local business to monthly information about the procurement process at Alexandrina Council at the Alexandrina Business Hub and Strathalbyn Library |
| *Ongoing* | • Council's Community Grant and Community Environment Grant program provides in-kind and financial support for event organisers to deliver community projects and events across the Alexandrina community in line with A2040 and other key Council plans<br>• Alexandrina Council's Community Christmas Contributions program aims to provide support for community groups within the Alexandrina region to engage the community in Christmas activities or events that stimulate community interest, encourage participation and foster community Christmas spirit<br>• Advocacy to Protect the Ecology and Economy of the Murray, Lakes and Coorong Council continues to advocate strongly for water policy to secure a freshwater future for the Lower Murray, Lakes and Coorong. We do this through ongoing membership and active participation in government and non-government groups, such as the Murray Darling Association (MDA) Region 6 |

**The A2040: Our plan to thrive contains action areas and measures directly related to how Council can plan achieve a liveable, green and connected future for Alexandrina's community. However, it does not include an action area or measures that relate directly some core services we provide as a Council. As a result, we have drafted an additional 'Action Area' Enabled that links to our operations for the purposes of reporting.**

# Enabled

| | 6.1 Enhance organisation capability through innovative practices, regional and community partnerships |
|---|---|
| 2020/2021 | |
| 2021/2022 | Obtained Small Business Friendly Council Accreditation<br>• A management-initiated change program, Brain Savvy- Psychological S.A.F.E.T.Y commenced in Customer Experience aimed at creating a team that feels valued, empowered and engaged |
| 2022/2023 | Administration Officer Fleurieu Regional Aquatic Centre Authority (FRACA) to support partnership<br>Customer Experience attended the Strathalbyn Regional Show providing front facing connection with the community |
| Ongoing | Provide shared service for Development Services and Payroll services to the District Council of Yankalilla<br>Participating in sharing of equipment with other Councils<br>CWMS – SCADA analytics has helped improve efficiency, WHS and risk, asset/ infrastructure planning and faster response times<br>Activating and improving Alexandrina Libraries Facebook communication<br>Expanding library program offering and variety |

# Enabled

## 6.2 Ethical and efficient management of resources

| | |
|---|---|
| *2020/2021* | • Review and data verification of Council owned and managed land<br>• Reviewed and updated of Community Land Register<br>• Obtained template Lease and Licence documents from a law firm to improve processes and reduce risk<br>• To ensure retention of staff, during COVID Customer Experience redeployed staff to other business units across the organisation to assist with administration across the organisation. Many large administrative projects/tasks were completed during this period<br>• The new SA Planning and Design Code which went live in March 2021 had a significant impact on the Section 7 Searches function undertaken by Customer Experience resulting in streamlined procedures and systems<br>• A total of 2,089 Property Searches were processed, 332 more than previous years- a direct impact from COVID. In response to this increase more Customer Experience staff were trained in this function to be able to cope with demand<br>• Customer Experience team implemented new team site / workflows to improve communications between the team and other business units<br>• During COVID, staff were able to work from home to ensure consistent service |
| *2021/2022* | • To minimise the potential of cross infection and during COVID lockdowns, and to continue to provide a seamless efficient customer experience, the CX team split into 3 separate teams to cover our Strathalbyn and Goolwa sites and also successfully set up the call centre / service centre remotely at staff homes<br>• Customer Experience assisted with the A2040 Village Conversations events |
| *2022/2023* | • Creation and rollout of online inductions for all staff<br>• Leadership training for one CX staff member |
| *Ongoing* | • Customer Experience continues to bring in new staff (casuals and trainees), who are then deployed out to business units when opportunities arise<br>• Local recruitment of trainees and casual staff for the organisation, through Customer Experience |

# Enabled

| | |
|---|---|
| | **6.3 Enhance trust and accountability through open transparent leadership. Engage, inform and involve the community in decision making and communication.** |
| *2020/2021* | • Online training for accessible communications (Centre for Inclusive Design) |
| *2021/2022* | • Through Village Conversations, utilised My Say to obtain and promote township specific email lists for ongoing communication<br>• Trialled various online engagement tools through Village Conversations 'Digital Conversations' on My Say (mapping, survey, polling tools) |
| *2022/2023* | • Review Design Guidelines<br>• Develop Asset Management Policy<br>• Undertook collaborative co-design workshops to develop place-based Master Plans for the townships of Middleton, Milang and Port Elliot<br>• Utilised MySay to supplement and 'proof' the drafted Master Plans for Middleton, Milang and Port Elliot<br>• Submissions provided on the Lot 5 Hampden Way Strathalbyn and Middleton Private Proponent Code Amendments<br>• Launch of Senior Leadership Team Leadership Development Program |
| *Ongoing* | • Wastewater standards, designs and technical specification development<br>• Updating website pages with current information |